



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

Table of Contents

- A. General Application Information
- B. Executive Summary, Project Purpose, and Benefits
- C. Partners
- D. Congressional Districts
- E. Demographics
- F. Project Budget
- G. Historical Financials
- H. Public Computer Center Summary
- I. Project Readiness
- J. Environmental Questionnaire
- K. Environmental Questionnaire – Part 2
- L. Uploads



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

A. General Application Information

1. Applicant Information	
Name and Federal ID for Applicant	
DUNS Number	364540059
CCR # (CAGE)	3TVK6
Legal Business Name	TECHNOLOGY FOR ALL INC
Point of Contact (POC)	WILLIAM S. REED 7134546400 Ext. Will.Reed@techforall.org
Alternate POC	ESTHER SCHAEFER 7134546425 Ext. Esther.Schaefer@techforall.org
Electronic Business POC	WILLIAM S. REED 7134546400 Ext. Will.Reed@techforall.org
Alternate Electronic Business POC	WILLIAM S. REED 7134546400 Ext. Will.Reed@techforall.org

2. Name and Contact Information of Person to be Contacted on Matters Involving this Application:	
Prefix	Dr.
First Name	William
Middle Name	S
Last Name	Reed



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

Suffix	
Telephone Number	713-454-6400
Fax Number	
Email	Will.Reed@techforall.org
Title	President/CEO

3. Additional Contact Information of Person to be Contacted on Matters Involving this Application:

Project Role	Name	Phone	Email
Other Contact	Gene , Crick	5124685052	gcrick@main.org
Other Contact	Dale , Thompson	5122368225	dale@austinfree.net
Other Contact	Ms. Esther Perez, Schaefer	7134546425	Esther.Schaefer@techforall.org
Secondary Point of Contact	Mr. Jim , Forrest	7134546413	Jim.Forrest@techforall.org

4. Other Required Identification Numbers

Easygrants ID	4923
Funding Opportunity Number	500000
Catalog of Federal Domestic Assistance Number	BTOP CFDA Number: 11.557 BTOP CFDA Title: Broadband Technology Opportunities Program

5. Organization Classification

Type of Organization	Non-profit Corporation
Is the organization a small	No



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

business?	
Does the organization meet the definition of a socially and economically disadvantaged small business concern?	No

6. Authorized Organizational Representative	
AOR	REED, WILL
Result	Applicant Authorized

7. Project Title and Project Description

Project Title: Texas Connects Coalition

Project Description: The Texas Connects Coalition is a comprehensive statewide initiative significantly expanding broadband public computer center capacity in communities across Texas, from large metropolitan areas to very remote rural areas. It will also develop and share best practice models, standard resources and an interactive communications network supporting centers and technology projects.

8. Other Applications

Is this application being submitted in coordination with any other application being submitted during this round of funding?

➤ Yes

Easygrants ID	Project Title
5209	Communities Connect Network
4924	Texas Connects Coaliton (SBA Proposal)
5074	COGNet
6577	University of Texas Best Practices and Dispute Avoidance Center



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

If YES, please explain any synergies and/or dependencies between this project and any other applications. The Texas Connects Coalition (TXC2) has filed two complementary proposals:
Application #4923 – Public Computer Centers
Application #4924 – Sustainable Broadband Adoption

Each of these proposals is independent & self-sufficient, carefully designed to be successful and sustainable whether or not the other is selected for BTOP funding. But the projects are also planned to be fully complimentary: if both are selected, each will support & expand the effectiveness of the other.

The TXC2 PCC project will develop high capacity community access technology centers in at least seventy locations across Texas, serving both rural & urban areas. These sites will become the initial nodes forming the core of a collaborative statewide public broadband access & services network.

The TXC2 SBA project emphasizes development of online resources to support locally directed internet & public computer center projects for all communities, especially those in rural and underserved areas, as well as virtual communities of people with shared interest in planning, developing and sustaining local internet connectivity.

- An online resource center for public computer centers featuring program & content resources
- Access to workforce programs, services & resources provided by Texas workforce centers for employment, career skills, & economic development
- A “Learn to Earn” computer ownership program
- A web portal to provide technology models for broadband-related programs & services, best practices & recommendations to improve programs and reduce costs by adopting models best suited for their community’s needs – technology configurations, operations procedures & other public technology issues.
- A “Broadband Internet Show” using a “Netmobile” functioning as a computer access and training lab, an Internet demonstration center, a venue for Roadshow presentations in rural communities, and, when the occasion rises, an emergency management communications center.

Though each project will meet its own goals, they will also enrich each other. Our PCC sites will introduce community members to the opportunities of IT/broadband & train them in their use – a powerful stimulus for sustainable broadband adoption. Our SBA project will develop



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

tools & programs freely available to all public computer centers, enhancing the value each center offers everyone who uses the centers.

The project plan also includes cooperation with and support for other BTOP projects:

- public computer centers and sustainable broadband adoption elements which will support the “COGNet” infrastructure project proposed by the Texas Brazos Valley Council of Governments.
- cooperation with the Texas State Library & Archives Commission, also submitting a BTOP proposal. Our proposals are coordinated to expand services, avoid duplication, increase coverage & improve effectiveness.
- coordinate/cooperate with other applicants: UT, East Texas COG, LEARN, Community Connects Network, etc.

9. Is the Applicant exempt from the Department of Commerce requirements regarding individual background screening in connection with any award resulting from this Application?

- No, Applicant is subject to these requirements

If the answer to the above question is "No," please identify each key individual associated with the Applicant who would be required to complete Form CD-346, "Applicant for Funding Assistance," in connection with any award resulting from this Application:

Name	Title	Employer
William S. Reed	President and Chief Executive Officer	Technology For All

B. Executive Summary, Project Purpose and Benefits

Essay Question

10. Executive Summary of the proposed project:

The Problem – The Internet and information technology are increasingly important parts of American life, offering invaluable access to education, employment and information resources.



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

Yet an estimated 40% of people in Texas do not have adequate online access at home, with worse statistics for low-income, rural and vulnerable population groups.

For many of these Texas residents, a public computer center is their best place to connect to the Internet; 70% of public computer center users cite it their primary source of online access. Unfortunately however, while need and demand for public access is constantly increasing, the number and capacity of public computer centers grows slowly if at all.

Current economic pressure has caused governments to reduce per capita expenditures for public Internet access. Urban centers are cutting back on staff, services and equipment upgrades; 39% of the state's libraries report that they do not have sufficient bandwidth to support the needs of patrons.

Our Approach - To address this challenge, Texas' three major 501c3 nonprofit public access organizations have joined together to create the Texas Connects Coalition (TXC2). With guidance, information and support from more than twenty other agencies and organizations, TXC2 will provide high capacity broadband access centers to serve 179,000 Texans, training for 21,000, and technology services for residents in multiple urban and rural locations, and particularly for members of underserved or vulnerable populations.

As seen in our companion Sustainable Broadband Adoption proposal, one key objective is to promote open sharing of information and resources among all BTOP public computer centers and other community technology projects. Free broadband access will be complemented by free technology training, as well as programs, services and resources of the TeleCommunity Resource Center, including access to Texas workforce center information and services. TXC2 will work with the TeleCommunity Resource Center to establish collaborative communications for nonprofit public computer centers and public service projects to freely share online collective knowledge and experience.

Models and recommendations will be developed for technology configurations, operations procedures and any other topic of common interest. This best practice information will be publicly shared and may be replicated among BTOP projects and other nonprofit organizations, allowing projects leaders to improve services and reduce costs by adopting or adapting models best suited for successfully creating and sustaining enhanced public broadband resources.



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

Areas Served – BTOP funding will enable TXC2 to create or expand public broadband access at 70 computer centers, plus support services for other network sites, located in 59 counties which have a total population of more than 11 million, covering more than 60,303 square miles. TXC2 centers and access sites include rural and urban libraries, workforce centers, schools, community centers, YMCAs and faith based organizations. TXC2 service ranges from Houston, Texas, fourth largest U.S. city, to the community center in the border town of Conception (pop. 56).

The long-term goal is to provide models, assistance and support for continued development of sustainable public computer centers throughout Texas. The 70 centers supported in this proposal serve populations as diverse as Texas: Latino, African American, Anglo, and Asian, including all ages and demographic groups. These include some of Texas’ most vulnerable residents: people challenged by poverty and disability; limited education, literacy and language skills; and those who are homeless. More specifics and details are included in site statistical information sections.

Qualifications - TXC2 leadership includes some of America’s most experienced nonprofit technology organizations: Austin Free-Net (AFN) serves Texas’ capitol city; Technology For All (TFA) provide access for metropolitan Houston; and the Metropolitan Austin Interactive Network (MAIN) and TeleCommunity Resource Center (TCRC – see companion SBA proposal), founders of Texas’ first free public Internet access, are located in Bastrop and currently serve an area bounded by San Marcos, Columbus, Bryan and Round Rock. Together these organizations bring nearly 50 years of community technology expertise. Both AFN and TFA have managed large NTIA Technology Opportunities Program grants; MAIN/TCRC was an architect of the \$1.5B Telecommunications Infrastructure Fund and author of the \$15M Rural Telehealth Network Pilot Program approved by the FCC.

For more than a decade Technology For All has provided leadership and services for several hundred community-based public computer sites in the greater Houston area. TFA’s advances in public technology, such as the unprecedented broadband wireless public access network, (the largest research network of its kind) have set standards adopted throughout the nation. With BTOP support, this highly respected 501(c)(3) nonprofit will have the expanded capacity required to offer broadband access and services for the nation’s fourth largest city, including programs to serve disadvantaged and at-risk community members.

Similarly, community technology pioneer Austin Free-Net has been providing innovative free broadband access and training for Austin residents since 1995. Although demand and usage of



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

broadband services continues to grow, local economic pressures and budget cuts significantly limit AFN capacity to provide services and later access times for even the most vulnerable and deserving local populations. This BTOP project will enable AFN to restore, expand and enhance their free public broadband access, training and services.

Established in 1993, the Metropolitan Austin Interactive Network (MAIN) is Texas' oldest, largest continually-operating community technology network. MAIN's backbone network operating center has for fifteen years provided free Internet services to Central Texas, currently hosting or linking 1400 local nonprofit organizations. (MAIN) founded the state's first: public Internet access (2 Austin libraries, 1994); comprehensive rural public access (26 cities, 1996); a statewide access initiative (TIF, 2001); joint library/workforce center access program (TWC, 2005); One Stop community service/access centers plan (San Antonio, 2009). MAIN will help establish, expand, and coordinate Texas Connects public computer centers in 11 counties, primarily rural.

Arguably the nation's oldest operating 501c3 community technology network, MAIN brings 17 years of experience to this BTOP project, along with a great many valuable, longstanding working relationships with communities, libraries, public agencies, government officials, and more.

TCRC is a member of the Gates Foundation Opportunity Online Broadband Summit Advisory Group, supporting the foundation's efforts to help bring broadband access and services to the 560 public libraries of Texas. As part of this BTOP project TCRC will work with the Gates Foundation to build collaboration and cooperation between both broadband grant programs.

Jobs saved: The TXC2 Public Computer Centers program will save or restore 11 nonprofit technology jobs and create 62 new jobs. When combined with the complementary Texas Connects Coalition Sustainable Broadband Adoption proposal, this project will save or create a total 159 jobs in communities across Texas.

Overall cost: The project budget of \$12.15 million dollars includes \$2.56 million in cash and in-kind match (20.9%).

11. Project purpose:



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

An increasing number of Texans are becoming socially and economically isolated by the rapid growth of telecommunications technologies. The many exciting opportunities of the Information Age depend upon affordable, informed broadband Internet access, which millions of people in our state simply do not have.

The TEXAS CONNECTS COALITION (TXC2) project, designed by some of the nation’s most experienced public interest technology leaders, directly addresses this challenge. TXC2, a collaboration of organizations skilled and experienced in urban and rural public technology, community networking, workforce/economic development, healthcare and education, will expand our services in a statewide network to provide public computer services for community anchor institutions, businesses, healthcare and human services agencies as well as for individuals and families, specifically including disadvantaged and vulnerable populations.

The TXC2 goal is to help develop wider availability, adoption, and use of broadband services for people throughout the Texas with solutions and models that can be replicated easily, offered a resource collection that can be accessed by anyone.

PUBLIC ACCESS, SOON - Within 30 days of approval, TXC2 will begin to create and expand public computing capacity to serve areas ranging from Texas’ largest cities to the most rural and remote regions. These sites are needed and used by all members of the public, but are especially vital for people who cannot afford well-equipped computers or fast internet access because they are poor, unemployed, disabled, or lack adequate skills.

The Texas Connects Coalition has commitments for initial Public Computer Center sites in Austin, Houston, San Antonio and rural Texas. Sites include libraries, workforce centers, schools, YMCAs, and faith based organizations and other community groups. The TXC2 network will include at least 70 public computer centers within the first year.

The initial 70 sites (list attached) will begin deployment immediately as additional sites are selected (as additional funding is available) from a list of qualified potential sites drawn from existing relationships with numerous community and faith organizations, government entities, libraries and workforce sites. For example, Technology For All already works with more than 180 such sites in the greater Houston area and MAIN would expand workforce center public access in smaller towns and rural areas. The long term goal is to build a statewide network of more than 300 collaborative public computer sites.



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

Access will be complemented by technology, software and training, plus resources and support of our TeleCommunity Resource Center (TCRC). Through an SBA proposal TXC2 also proposes mobile access centers which can be scheduled for any community or neighborhood in the state where permanent access is not yet available. A mobile center is also designed to provide wireless broadband access for use in disaster response.

URBAN CENTERS – TXC2’s existing urban public computer and access centers offer public broadband access and well-equipped computers for residents of major metropolitan areas in Texas, especially those who are underserved, economically-distressed or otherwise disadvantaged. Because these centers are developed in partnership with agencies or organizations staffed by case managers, employment advisors and social workers often limited in training or technical expertise, TXC2 will provide Program Specialist as lab monitors, and trainers and the proposed SBA grant will provide certified community information specialists (CIS). This support will enable sites to significantly expand open access hours, training and programs. (See separate SBA proposal for Mobile center, CIS and TCRC details.)

TXC2 offers a variety of services specifically designed for diverse users, including Spanish, Vietnamese and other language speakers. Special programs include USDA 4-H partnership for “Youth Community Mapping” projects where young people learn GIS and technology skills while building community geo-information data (details attached).

RURAL ACCESS – TXC2 will increase capacity through a network of public computer centers offering free access to broadband connectivity and training in rural, unserved and underserved areas. Creation and expansion of these centers will begin within 30 days of project start.

A significant benefit of rapid project launch: TXC2 can promote broadband and build demand at the same time stimulus-funded broadband infrastructure is being constructed. This will enable greater understanding, use and customer acceptance by the time newly developed broadband infrastructure becomes available to subscribers.

SHARING MAKES SENSE – Another objective of TXC2 is improved sharing of information and resources among public computer centers, community technology programs and anyone interested in information technology. TXC2 will offer a collective online resource center, web



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

portals, and communications tools for shared access to knowledge, experience and expertise online.

Models and recommendations will be developed for technology configurations, operations procedures, training, and any other topic of common interest. This best practice information will be publicly shared and may be replicated among other BTOP projects and organizations.

12. Recovery Act and Other Governmental Collaboration:

Fourteen of our sites are libraries that, because of the poverty level of their constituencies, are able to access federal E-Rate funds to cover their broadband connectivity costs. Seven of the sites are Texas Workforce sites that exist through access to both state and federal resources. Each Workforce site utilizes an interactive e-learning system (Alchemy) connected to a central server through a broadband connection. The in-kind match is included in our Sustainable Broadband Adoption proposal. By enhancing these workforce sites, TXC2 will again take advantage of resources already in place to serve vulnerable population groups, the unemployed. The value of complimentary services provided by the Workforce sites is \$1,120,000.

Austin Free-Net exists today in large part because the City of Austin funds some of its expenses out of the City Budget with a contract and two loaned employees. Office space and utilities are provided for the organization at no cost. This contribution by the City of Austin totals over \$136,000 over the life of the project.

For over five years Technology For All has been collaborating with Rice University, the University of Houston and the Methodist Hospital Research Institute on the TFA-Wireless project, which provides free broadband wireless Internet to over 6000 unique users (identified by MAC addresses) living in the neighborhood around the TFA office in Houston's East End. This wireless research network is one of the largest such research networks in the world. TFA's existing network infrastructure investment (on a 1 gigabit fiber Internet connection) of over \$500,000 has been provided in large part through three separate National Science Foundation (NSF) Grants to Rice University totaling over \$5 million. Rice is also the fiscal agent for a recently submitted NSF grant proposal requesting \$6 million over a five year period to expand TFA-Wireless. If funded, that grant will allow TFA, Rice, Methodist Hospital Research Institute and Princeton University to develop and deploy SPAWN, a Societally-driven Programmable At-Scale Wireless Network. SPAWN is the first urban deployment to enable disruptive system designs that are not constrained by any standard, while also serving a large urban population via a 10,000 user footprint in the underserved Houston community of Houston's East End, a predominately Latino community of high poverty and low-educational attainment.



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

The Texas Health Information Network Collaborative (THINC) is a highly innovative statewide broadband telehealth network being developed with \$15 million funding from the FCC Rural Health Care Pilot Program. The TeleCommunity Resource Center (TCRC), a TXC2 collaborator through MAIN, was a principal designer and is a partner of the THINC project, which will benefit 200 THINC sites and TXC2 public computer center sites.

These projects will work together, finding ways to share resources, reduce cost, and increase efficiency and sustainability for all.

13. Technology Strategy:

At a minimum, each public computer center site will utilize a shared broadband connection that is distributed to the computers on site through a switch and or wireless router that distributes and manages bandwidth to each computer on the network. A common login protocol will be developed for all computers on site that is both user friendly and ensures a reliable and secure network.

Computers purchased for installation at participating public computer center sites will be purchased with three year warranties in order to lower maintenance costs and create sustainability. This will minimize maintenance issues and cut additional maintenance costs and is also good for sites with no dedicated technical staff to get computers back in service quickly. As noted in the proposal, “Steady State” is already utilized by Technology For All and Austin Free Net as a tool to minimize configuration problems and issues.

Prior to the installation of new PCs and other equipment at any site a security and accessibility review will be completed to prepare for the installation of PCs in a way to insure their physical security. To address online security, the Texas Connects Coalition will create common “cookie cutter” configurations and software for installed computers that include anti-virus software.

Eventually, all computers at each Public Computer Center site will be configured so that their Internet home page is the shared TXC2 portal which will provide online resources for TXC2 partners and their clients.

At least 1 workstation in each site will be specially configured for accessibility (see Accessibility section)

TECH SUPPORT - Tech support is the most valuable service we offer to PCC site partners who are usually staffed with case managers, social workers and the occasional “accidental techie”



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

without formal training in any tech support skills nor the time to fix computers amongst their crushing schedules and real jobs.

The Texas Connects Coalition will utilize a combination of contract personnel, existing staff personnel, partner personnel and volunteers to achieve the technical support needs of the project. Each of the three coalition partner organizations (Austin Free-Net, Metropolitan Austin Interactive Network, and Technology For All) have existing IT personnel and/or contractors that currently provide technical support. Technical support for PCs at public computer center sites will be distributed among the public computer center sites:

- 1) Each coalition partner organization has staff that will continue to be utilized for technical support. The City of Austin provides a full-time IT support person for Austin Free-Net. This is noted in the budget as a match by the City of Austin on behalf of Austin Free-Net at 60% of full-time.
- 2) Some sites will use a combination of IT support personnel provided by one or more of the participating organizations and/or volunteers supervised at a City or regional level. Coalition partner organizations have extensive networks of able volunteers that will be trained to assist in the provision of technical support. Some sites, such as workforce sites or libraries in rural Texas will be provided technical support through existing staff personnel capacity provided by their sponsoring organizations.
- 3) In addition, to the technical support personnel, the fifty (50) Program Specialists serving as trainers and lab monitors that are part of the budget to staff computer center sites will be trained to address simple technical support issues and coordinate installation process with volunteers and paid personnel.

The Texas Connects Coalition will employ a Director of Operations to fully develop and implement the technology strategy of the project in collaboration with the key partners.

TFA and MAIN are contributing extensive existing IT infrastructure to the TXC2 project. These systems represent investments that have been made over many years; combining them will increase not only capacity but also savings. With the new project structure, TFA and MAIN will provide these services for each other, for AFN, and for all PCC sites in the Texas Connects Coalition network.

14. Public Availability:



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

As can be seen in the tables describing the centers in detail, all varieties of populations will be served – poor, Latino, African-American, Asian, persons with disabilities, homeless, youth, etc. No fees are charged for access or training. Supplies such as CDs, earbuds or flash drives may be available for a fee, and in many sites, a fee for printing over 10 pages exists and helps to fund new supplies.

As can also be seen in the tables, several of the centers were or will be created for specific groups of vulnerable populations – seniors, homeless, unemployed, business start-ups, etc. - inside partner site programs who reach these populations in ways that a public center cannot. These centers serve specific populations, but they do not limit activities on the computers in most instances unless they are overwhelmed by the need in their programs. Many encourage use of email and the Internet to combat isolation, join job club mailing lists, research medical issues and generally support life-long learning, for example. For the existing centers, this grant will mean expanded hours and/or training opportunities with the addition of program specialist lab monitors for managing the labs without existing on-site lab managers (2 – 4 sites per person) and program specialist trainers to establish or expand training sessions on a regular basis for adults and/or youth and to orient and train volunteers.

Several new centers will be established in some of rural Texas’ most impoverished communities where broadband opportunities are limited. All candidates for new centers will pass a vetting process including site security and accessibility and site partner commitment. At a minimum, site partner management will be asked to sign an agreement committing to:

- work diligently to provide a welcoming, well-equipped, well-administered community resource
- communicate with each other regularly
- resolve issues as they arise
- provide prompt responses to each other’s request
- Create an acceptable use policy for the lab. An example is attached for your reference.
- Provide open access to the computers without charge for a minimum of four hours/week.
- Maintain a Site that is welcoming, respectful, accessible, clean, and open at convenient times for users.
- Provide an on-site staff person or volunteer during lab open hours.
- Provide access to Texas Connects Coalition staff and/or volunteers as needed for technical assistance.
- Display Texas Connects Coalition signage near the computers.



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

- Actively and enthusiastically work toward sustainability of the computer lab and community technology projects at this Site.

A computer lab guidance manual with troubleshooting tips, forms and training resources will be available online and in hard copy.

15. Restrictions on Center Use:

There are some restrictions in place that allow specialized centers to serve unique and vulnerable population groups. For instance, in Houston the Crossroads at Park Place center will serve the homeless population of that community and the Independence Hall apartment property center will serve the 300 apartment residents who are all disabled in some way. In Austin, there are also existing, supported computer labs in a homeless shelter, a City employment center, senior centers and housing projects serving low-income seniors only, and youth and adults in the justice system. AFN contracts with the Housing Authority of the City of Austin to provide onsite training at 4 public housing sites that serve only seniors and people with disabilities.

16. Involvement of Community College:

Houston Community College (HCC) - HCC provides GED and ESL classes at several TFA affiliated public computer center sites in Houston. In addition, HCC's Southeast Campus provides roof space on its building for one of the antennas on the TFA-Wireless Network, a collaborative wireless network project with Rice University. Also, students from HCC's Southeast campus are able to utilize the TFA-Wireless network to access the Internet.

Austin Community College – Austin Free-Net will provide service learning opportunities for the South Austin Campus speech communication class starting Fall 2010.

17. Is the applicant seeking a waiver of the Buy American provision pursuant to section x.Q of the NOFA?

- No

18. Is the applicant delinquent on any federal debt?

- Yes
- If Yes, justification for delinquency: Technology For All is in regular conversation with the IRS regarding a delinquency that involves withholding taxes that were withheld, but not paid



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

from mid 2006 through mid 2008. Upon discovery of the problem at 8:30 a.m. June 8, 2008, Will Reed, our Chief Executive Officer, terminated the responsible employee for fraud & severe malfeasance. On the same day, Dr. Reed convened a meeting of the Board of Directors, who secured several professionals to investigate and mitigate the problem. These professionals included a forensic accountant, a CPA/Auditor and a tax attorney. Since uncovering the problem, TFA has worked diligently to fully understand the problem, file the proper paperwork with the IRS, and negotiate a payment plan to resolve the debt. Toward that end, TFA has made several large payments to the IRS, resolved an IRS lien and in August 2009 the organization began making regular monthly payments to the IRS according to the proposed payment plan requested of the IRS in correspondence to our IRS Revenue Officer. This requested payment plan is still under consideration and TFA has continued and will continue to make payments according to our proposed payment schedule and/or the payment schedule that is ultimately approved by the IRS. The organization is committed to continue making these payments until this debt is fully paid off. In addition, TFA has filed claims to abate or refund all penalties asserted by the IRS, which, if granted will significantly reduce the debt.

19. Are you seeking a waiver of any requirement set forth in the NOFA that is not mandated by statute or applicable law?

- No

C. Partners

20. Are you partnering with any other key institutions, organizations, or other entities for this project?

- Yes

If YES, key partners are listed below:

Project Role: Sub-recipient Name: Crick, Gene Email: gcrick@main.org Address 1: P. O. Box 328 Address 2: Address 3: City: Bastrop State: Texas Zip Code: 78602
--



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

Organization: Metropolitan Austin Interactive Network Organization Type: Non-profit Corporation Small business: No Socially and economically disadvantaged small business concern: No
Project Role: Sub-recipient Name: Thompson, Dale Email: dale@austinfreenet Address 1: 2209 Rosewood Avenue Address 2: Address 3: City: Austin State: Texas Zip Code: 78702 Organization: Austin Free-Net Organization Type: Non-profit Corporation Small business: No Socially and economically disadvantaged small business concern: No

21. Description of the involvement of the partners listed above in the project.

The TEXAS CONNECTS COALITION (TxC2) is a collaboration between three of Texas' most respected organizations in the fields of community technology and community networking with a combined 42 years of experience in the field.

Dale Thompson of Austin Free-Net, Gene Crick of the Metropolitan Austin Interactive Network and Will Reed of Technology For All began developing the coalition several months ago, when they realized, that by working together, they could each be more effective in serving the needs of Texas. By working together, the Texas Connects Coalition will share knowledge, resources and expertise as it seeks to serve the needs of Texas' most vulnerable population groups by working directly with over 70 grass roots community based organizations, libraries and workforce centers in Austin, Houston and rural Texas to establish enhanced public computer center sites to serve their communities. Each organization brings unique skills and expertise to the collaboration.

- AUSTIN FREE-NET, a sub-recipient, currently provides community computer labs at 15 sites across the City of Austin.

Since 1995, AFN has established 74 community computer labs in Greater Austin for vulnerable and low-income populations, of which 15 are currently supported and 55 became self-sufficient.



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

Austin Free-Net works with numerous community-based organizations across the city and brings its nationally recognized models and expertise to this partnership. Local economic pressures and budget cuts significantly limit AFN capacity to provide services and evening or weekend access times for even the most vulnerable and deserving local populations. This BTOP project will enable AFN to restore, expand and enhance their free public broadband access, training and services.

- The METROPOLITAN AUSTIN INTERACTIVE NETWORK (MAIN) founded the state's first: public Internet access (2 Austin libraries, 1994); comprehensive rural public access (26 cities, 1996); statewide access initiative (TIF, 2001); joint library/workforce center access program (TWC, 2005); One Stop community service/access centers plan (San Antonio, 2009). MAIN will help establish, expand, and coordinate 36 or more Texas Connects public computer centers in 9 counties, primarily rural. Arguably the nation's oldest operating 501c3 community technology network, MAIN brings 17 years of experience to this BTOP project, along with a great many valuable, longstanding working relationships with communities, libraries, public agencies, government officials, and more.

- TECHNOLOGY FOR ALL, applicant for the coalition and fiscal agent, has been an innovator in working with its partners to create solutions that address community problems and issues. Its work with Rice University and the Methodist Hospital Research Institute illustrates this, as does its proactive work assisting Katrina evacuees in Houston's Astrodome. In addition it has working relationships with several hundred community organizations. TFA's advances in public technology, such as the unprecedented broadband wireless public access network, (the largest research network of its kind) have set standards adopted throughout the nation. With BTOP support, this highly respected 501(c)(3) nonprofit will have the expanded capacity required to offer broadband access and services for the nation's fourth largest city, including programs that serve disadvantaged and at-risk community members.

In addition there are 70 existing and future Public Computer Center site partners (see spreadsheet) and numerous other organizations that bring value and expertise to the project:

RONDELLA HAWKINS, Manager of the Office of Telecommunications & Regulatory Affairs, City of Austin – The city provides office space and pays the salaries of two Austin Free-Net staff persons for a cash match of \$199,739.



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

ED KNIGHTLY, Ph.D., Professor, Electrical Engineering, Rice University - Dr. Knightly is the Principal Investigator on several National Science Foundation grants that provide infrastructure investments, fiber connectivity and broadband wireless connectivity to residents in the neighborhood around TFA’s office in Houston’s East End.

CLIFFORD C. DACSO, M.D., Methodist Hospital Research Institute and Executive Director, Abramson Center for the Future of Health, University of Houston – “Blue Box” Health Sensing Devices and community health research using the TFA-Wireless broadband wireless network.

DAVID JOOST, Ed.D. Manager, Adult Education Programs, Houston Community College (HCC) – HCC provides GED and ESL classes at several TFA affiliated public computer center sites in Houston.

TEXAS HEALTH INFORMATION NETWORK COLLABORATIVE (THINC) – will provide health information, public health & safety, emergency alerting, disaster preparedness, and crisis management and information on healthcare skills training and career development to TXC2 public computer sites in addition to 200 rural THINC partner sites.

ANDREA TAYLOR, Director of Community Affairs, US, MICROSOFT – donor of Microsoft software licenses to support the project,

LIN ZHONG, Ph.D., Professor, Electrical Engineering, Rice University – Developing Health Sensing devices being tested on the TFA-Wireless Network.

GARY CHAPMAN, LBJ School, University of Texas - will provide consulting services to the project.

DAVID ROCKWOOD, VP Public Service, Austin Advertising Federation – providing pro-bono graphic design, web design, branding & advertising services for Austin Free-Net with an in-kind value of \$30,000.

LYNN SORRELLS, Business Excellence Manager, Texas Rural Workforce Solutions – providing expertise on Texas workforce systems and online software eLearning tools



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

STEVE RONAN, Former CTCNet staff member will advise on collaboration among projects nationwide and environmental best practices.

D. Congressional Districts

22. Applicant Headquarters

- Texas

23. Project Service States

Texas

24. Project Service Areas

Texas - 10

Texas - 17

Texas - 21

Texas - 15

Texas - 9

Texas - 18

Texas - 6

Texas - 29

Texas - 25

Texas - 31

Texas - 28

Texas - 20



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

Texas - 23

25. Will any portion of your proposed project serve federally recognized tribal entities?

➤ No

26. Indicate each federally recognized tribal entity your proposed project will serve.

27. Have you consulted with each of the federally recognized tribal entities identified above?

➤ No

E. Demographics

Demographics

28. Will your proposed project be specifically directed to serve vulnerable population groups?

➤ Yes

If "Yes" which vulnerable population groups will your proposed project serve? Check as many as apply:

Hispanic

Black/African-American

Asian

English as Second Language (ESL)

Disabled

Low Income

Unemployed



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

Senior Citizen (55 and over)

Youth

Other

Other: Homeless

29. Vulnerable Populations

As can be seen in the tables describing the centers in detail, all varieties of populations will be served including, but not limited to poor, Latino, African-American, Asian, persons with disabilities, homeless, youth, seniors, homeless, ex-offenders, people with low literacy attainment and immigrants. These populations are already being served in our existing centers. In addition to observation of these populations in our centers, demographics are collected on surveys and forms, site manager reports, and published local, state and national reports available to us. Existing partner sites are located in shelters serving the homeless and immigrants, health and human services organizations, low-income housing for seniors and others, senior centers, workforce centers, libraries, a city employment office, community centers in low-income neighborhoods, churches, an apartment for people with disabilities, community development corporation offices, a YMCA and a youth center. Lab monitors are oriented to be respectful and kind to everyone, regardless of how they smell or look.

Pre-training intake is essential to try to identify special needs or language requirements so that they can be accommodated. Austin Free-Net and Technology for All staffs are very familiar with these issues and groom their staff and volunteers to recognize them and adjust to their training participant's needs. These practices will be incorporated into any new centers.

30. Accessibility

At least one computer with special configurations, software and height-adjustable tables are planned for each TXC2 public computer center. Depending on the site's population served, these may be dedicated computers or alternatively equipped with a special assistive technology login so that the computers can be available to users with or without disabilities. In addition, the Texas Connects Coalition will be expanding the accessible public computer center site at



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

Independence Hall, a 300 unit Houston apartment property designed specifically for persons with disabilities. Twenty stations will be established for full accessibility.

We plan to use a consulting nonprofit, Knowbility.org, for the most up-to-date recommendations. We also plan to access resources from: Texas School for the Deaf, Texas State Commission for the Blind, Knowbility/AIR Austin (training for accessible web-design, originally sponsored and supported by MAIN), FCC Consumer Advisory Disability Access Working Group, Microsoft Corporation, Bill & Melinda Gates Foundation & the Do-IT program at University of Washington

Program specialist lab monitors and trainers in the field will adjust to specific disabilities with Windows Accessibility options, which can be found at:

<http://www.microsoft.com/windowsxp/using/accessibility/default.mspx>. For mobility-impaired users, we favor trackballs in addition to mice and potentially special keyboards, such as one-handed or big-key keyboards, roller joysticks, or head mice as well as Dragon NaturallySpeaking or Voice Xpress software.

Speech output is the most popular form of access for most people who are blind and a standard keyboard is their most commonly used input device. Speech output options are screen reader software using pre-defined key combinations for review and navigation of the computer screen. Our choices include but are not limited to HAL, SuperNova, JAWS, and Window-Eyes. Since, not as much context is exposed to blind people when they browse, browsing can often be confusing. That is where program specialist lab monitors and trainers will be helpful.

Our choices among screen enlargement software for the visually impaired include ZoomText Xtra and MAGic. Big-key keyboards and special stickers for keys that create high contrast and bigger key names are also recommended. There are other options, such as Webanywhere which is web-based and available on any computer with an internet connection for free (<http://webanywhere.cs.washington.edu/>), and is also helpful for people with low literacy.

For hearing impaired users, there are several options in Windows such as:SoundSentry: Get Visual Warnings for System Sounds, and ShowSounds: Display Captions for Speech and Sounds. In most communities, signing volunteers or paid signers are available as well.

31. Other Languages

TX2C easily estimates that far more than a million potential users in our project area would benefit from multi-language access services. For some, English is a second language; many others speak no English at all. The majority language other than English is Spanish, which approximately 30% of Texans speak in their homes. While some households are bilingual; others report limited English fluency, so automated English/Spanish translation capability will be



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

available for our public access center computers. Most centers will also have Spanish-speaking staff to assist customers, especially in predominantly Hispanic areas like the Duval County library sites.

The third and fourth languages of Texas are Vietnamese and Chinese. Our Houston centers offer some Vietnamese language support because the area has America's third largest Vietnamese population, more than 10% of U.S. total. Although some training classes may have translators, Vietnamese and Chinese language support will be primarily automated, largely because most immigrants have become bilingual.

In basic skills training, any trainer can easily start Mousercize in Spanish (<http://www.pbclibrary.org/raton/mousercize.htm>), turn on Yahoo or other web mail providers' other language versions, and click on "Yes" to software that offers another language equivalent, such as Mavis Beacon Teaches Typing, but pre-training intake is essential to try to identify special needs or language requirements so that they can be accommodated. Training managers on TXC2 staffs are very familiar with these issues and groom their staff and volunteers to recognize them and adjust to their training participant's needs. Excellent training materials have been obtained from the Community Technology Centers Network project with Microsoft for adoption of basic computer skills for Spanish speakers, users with low-literacy and immigrants, and are freely available for sharing where needed.

In our workforce sites serving the unemployed, there is an existing partnership with Alchemy Systems which gives them workforce skills e-learning software that is automatically offered in many other languages upon demand and accommodates learners who are blind, color blind, hearing impaired, or functionally illiterate. Alchemy is already installed at workforce offices in TXC2 sites.

Austin Free-Net has unlimited licenses of Traducelo Ahora and Reading Companion donated from IBM. Traducelo Ahora is a web-based program that translates web sites into Spanish and email from English to Spanish and vice versa. Reading Companion is a web-based literacy program that uses novel speech-recognition technology to help adults and children gain and increase literacy skills. Reading Companion's innovative software "listens" and provides feedback, enabling emerging readers to practice reading and pronunciation as they acquire fundamental reading skills.

Outreach



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

32. Public Computing Centers Outreach

As a broadly based collaboration which includes a variety of different local public computer centers, the TXC2 project design includes more than one dimension of outreach. Each TXC2 public computer center site has a unique and respected place of service in their community that has earned them credibility with their constituents. They receive many referrals from case managers and social workers. TXC2 will share their various flyer designs, contacts, etc., but will expect each individual center to develop an outreach plan for their site that will inform and engage their specific community. Public Computer Center sites will work with local agencies, businesses, churches and other groups to make potential customers aware of resources available at the center and encourage them to make use of services offered. Outreach will use traditional and innovative methods: ads, flyers, media PSAs, inter-agency planning, TCC speakers for faith and service organizations, and any other appropriate, effective means of reaching people we serve.

TXC2's public computer center capacity expansion plan will address all aspects of an effective public computer center site. Several years ago, a "Standards of Excellence" tool was developed as a mini-grant through the America Connects Consortium. With permission, Technology For All modified the tool for use by its sites in Houston. TXC2 will use the tool to benchmark each site and help develop an effective outreach plan for the site that leverages the strengths of the coalition.

Austin Free-Net has received an in-kind commitment of services from the Austin Ad Federation to develop an outreach plan and materials to encourage public utilization of the Austin sites. With permission, TXC2 will utilize the work of the Austin Ad Federation to create an outreach plan template for other public computer center sites across urban and rural Texas.

Collaborative Outreach (SBA proposal), another dimension of TXC2 outreach: sharing of information and resources among public computer centers and technology efforts. Every center in the BTOP broadband stimulus program will be invited to join in developing cost-effective means for providing and promoting community broadband services. These collaborative models and resources will be maintained on the TCRC network site (TCRC.net), freely available for any non-commercial, public service use.. TXC2 will also develop an online portal for the key partners and individual computer center sites to share best practice information and information about programs and services at each site.

Our "Broadband Internet Roadshow"® information program (SBA proposal) is another tool to promote public broadband access centers in TCC communities. The Roadshow will explain, in clear terms, what "broadband" means, ways it can be provided, and how the information and



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

economic resources it offers can be used to benefit individuals, families, businesses and communities.

33. How many total users do you expect to generate through the use of BTOP funds at your public computer center(s)?

➤ 249132

Training and Education

34. Peripherals and equipment

TXC2 partners have assessed the peripherals and equipment needs of each public computer center site in the coalition and these needs are reflected in the project budget. The goal is to increase the capacity at existing sites by replacing old outdated equipment and adding new equipment first and then to implement the infrastructure and equipment investments at new sites according to a plan that will achieve a certain uniform standard and address the needs of the centers farthest below the standard in the first round installations. At a minimum, the standard desktop computer will be a Pentium 4 class machine with a DVD/CD-RW drive, at least 2 gigs of ram and a 250 gig hard drive. A flat panel monitor of at least 20” will be provided for each computer with a mounted USB camera for video conferencing with tools such as SKYPE. Each computer at the PCC site will be connected to a local area network (via a switch or router with a built-in switch, wireless or cabled) that shares a broadband connection and a network laser printer capable of wireless connectivity. Each site will also have a laptop and projector for training. At least one computer at each site will be set-up for use by persons with disabilities. It will be installed on TXC2 provided furniture to address the specific needs of persons with disabilities.

35. Workstation software

Each workstation will be installed with a minimum software load of a Windows XP operating system, Microsoft Office Professional, Primo PDF and an antivirus software and most likely Mavis Beacon Teaches Typing. Some of this software is already available for use through donations from Microsoft. If the grant is awarded, the TXC2 Management Team and project partners will develop individual site software plans and desktop shortcuts for implementation over the grant period that address the training and use needs of the clients of the participating



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

computer center sites and takes into consideration the currently available software in the workplace and in school. TXC2 will consult with local workforce training partners as well as ESL and GED training partners to determine what additional software may need to be installed to address the specific needs of those programs. Desktop shortcuts may include online training resources or locally relevant resources such as health and human services providers or local employers. Workforce sites will include shortcuts on the desktop to the online eLearning workforce training tools provided by the State of Texas that are included as match in the Sustainable Broadband Adoption proposal. TXC2 believes that the allotment of donated software and grant dollars requested together with existing software donations and other shared online resources will be sufficient to implement a reasonable software plan.

36. Training and education programs

UNMET NEED - Low income Texans, and increasingly those with middle incomes who have recently become unemployed, turn to social services for help with basic needs and employment assistance and, increasingly, unemployment benefits. Our social services and basic needs organizations are overwhelmed and staff turnover is often a huge problem. Many social services partners have expressed shock and dismay that the people they are trying to help to be self-sustaining cannot use a mouse, a computer or the Internet, much less complete an online job application or apply for benefits online. Indeed, these are perhaps the first people to become unemployed and the last to be hired. They wait in lines and waiting rooms and on phones for services.

TECHNOLOGY AND INFORMATION CAN BE AN EQUALIZER – Basic computer, Internet and email skills training can provide a lifeline to online resources and may be the best way for people to help and inform themselves. Existing websites from government, social service providers and health providers can support a "self-help" approach to problems. It is critical that persons who need help have an avenue to help them.

TRAINING PROGRAMS FOR LATE ADOPTERS AND TECHNOPHOBES

Most of our sites serve adults. Most of their clients are old enough to have missed the opportunity to learn these skills in school – which isn't very old – and are fearful of the technology in our experience.

Austin Free-Net will take the lead on training the trainers for this project. Full-time trainers (Program Specialists) are included in the budget to provide training in 70 locations (some will circulate among sites).

Mouse - For instance, the Palm Beach County Library updated the familiar "Mousercize" in English and Spanish and it now takes a new user through everything from basic "click here to do



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

this” to right click, drag and drop, scrolling, the different looks for links on web pages, cut and paste, etc., and creates a lovely certificate when the participant is done. Feedback from this confidence-building exercise is overwhelmingly positive.

Keyboard – Mavis Beacon also teaches typing and keyboard skills in English and Spanish.

Email - is critical for any online exchange and after mouse skills, this is a good next training. It is not easy for a beginner, however. The innumerable challenges to come up with a personal username is just one. After email practice, keyboard skills are actually requested instead of bemoaned.

Internet - Most training participants are eager to learn to use the Internet, but can be discouraged and become lost without help in the beginning. Critical to good training is patience and a good dose of “This is not your fault; this is a badly designed web site.”

Microsoft Office - Fortunately, the community technology movement has been around for many years and many creative people have provided tools and curriculum for just this audience as well as more advanced users which are weaved together for different audiences, different cultures and different languages.

SPECIAL NEEDS PARTICIPANTS - The city of Austin and the state of Texas are blessed with a national leader in training for people with disabilities, Knowbility. They will provide consulting services for the best, most current tools for these participants. For many of us, manning Katrina shelters sharpened and honed our training and resource finding skills with this audience who needed literally everything, and many handouts, web sites and training tools were developed for this very special group and went on to become part of our curriculum and toolkits. Single mothers with children under 5 are falling into poverty faster than any other group and childcare is required if they are to be able to obtain or upgrade their skills. These are also the populations most in need of community information specialists to support them in the computer labs.

TRAINING FOR THE WORKFORCE – By TXC2 partnering with [Texas] Workforce Centers, it now becomes feasible for Public Access Computer Centers in un-served and under-served areas serving job seekers to receive retraining remotely through e-learning as a specific mode to attend a course or programs of study where the students rarely or never meet face-to-face, nor access on-campus educational facilities, because they study online. Online training and re-training will benefit the LEP (Limited English Proficiency) population as well as workers in need of basic education (GED).



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

37. If you are providing educational or training programs, how many people in total will these programs reach on an annual basis?

- 21000

38. How many hours of training will be provided to each participant?

- 12

39. How many Full Time Employee (FTE) instructors or facilitators will you employ for these courses?

- 50

F. Project Budget

40. Project Budget	
Federal Grant Request	\$9,589,225
Total Match Amount	\$2,566,670
Total Budget	\$12,155,895
Match Percent	21.1%

41. Projects Outside Recommended Funding Range:

-

42. Sustainability:

The TXC2 partners have sustained existing centers and programs for many years and launched many more that are now self-sustaining. The overarching goal of this proposal is to help community organizations launch and maintain free public computer centers. Every year we provide equipment, services, and expertise to community organizations to build computer labs that are technologically and economically self-sustaining over time. With this pilot, we will demonstrate the best practices that payoff and that an investment in public computer centers and training yields economic benefits, services delivery improvements and social, employment and educational equity for communities that make that investment.



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

Equipment does fail, but replacement costs are very affordable. Bigger concerns are expensive LCD projector bulbs, software upgrades, replacements after warranty, ongoing bandwidth needs, etc. These costs require ongoing grant writing, fundraising and community support. Site partners are chosen for their ability to draw upon community partnerships and provide at least part of this support with a goal of becoming self-sustaining in the future.

Computers purchased for PCC sites will be purchased with three year warranties. This will minimize maintenance issues and cut costs for sites with no dedicated technical staff to get defective computers repaired or replaced and back in service quickly and provide a good start to sustainability. As noted earlier in the proposal, computers will be loaded with the free software from Microsoft, “Steady State”. It is an excellent solution to typical problems encountered on public computers and is already utilized by Technology For All and Austin Free-Net as a tool to minimize configuration problems, viruses, and maintenance issues. This product has saved hundreds of tech support hours and lengthened the life and service of countless public computers and it will save repair costs, staff costs, and down time during and after BTOP funding.

By the end of the first year of BTOP funding, we will have enough data to support a plan for sharing costs across many partners after BTOP funding. Shared program specialists providing lab monitoring, volunteer management and training will lead to the successful growth of existing sites and a successful launch of new sites.

Sustainability options under development include:

- Using eRate funding for connectivity when possible.
- Further developing the fee for service training model in use by Austin Free Net
- Utilizing workforce training dollars at PCC sites to recover training costs
- Enlisting and developing local community sponsors for PCC sites
- Utilizing the BTOP grant as the “stamp of credibility” in seeking funding from other sources
- Continue to leverage and utilize other federal and state funding sources after BTOP

A complete sustainability plan for each site and the coalition will be finalized in the year before the end of BTOP funding.

43. Matching Funds	
Applicant is providing matching funds of at least 20% towards the total eligible project costs?	Yes
Describe the matching	City of Austin, \$214,604,, cash, 1.7% of budget – The Austin Free-Net



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

contributions	<p>Executive Director and Manager of Technical Services salaries and fringe benefits are provided as a cash match by the City of Austin as part of its Community Technology Initiative. 75% of the ED's time at a salary of \$50,000/year for 2.25 years and 85% of the Tech Manager's time at \$53,000/year for 2.0 years Fringe is calculated at 23%.</p> <p>Technology For All, \$40,000, cash, .1% – TFA is providing a cash match \$25,000 of the Executive Director's and \$15,000 Managing Director's compensation from a private grant source.</p> <p>Site supervisors, \$511,875, 4.2%, personnel - Each PCC site (70 sites) will have a staff person or volunteer who will interface with TXC2 and the assigned Program Specialist(s) at their site. On behalf of their site/organization this person will contribute an average of 3 hours per week to the project at a value (salary + benefits) of \$25/hour. (3 hours x \$25/hour = \$75/week x 52 weeks = \$3,900)</p> <p>Microsoft Grant \$1000, less than 1%, other/software – Technology For All will utilize a Microsoft software grant of software to be used in the project as in-kind match. Microsoft valued the grant at over \$1.5 million</p> <p>ESRI, \$19,500, less than 1%, other/software – 30 site copies of GIS mapping software for use in rural and 4-H geospatial projects utilizing TXC2 PCC sites</p> <p>Salesforce, \$15,000/year, less than 1%, other/software – Salesforce has provide 10 licenses of its software that will be utilized for volunteer management, public computer tech support logs, student progress tracking, and donor management.</p> <p>IBM Reading Companion, \$10,000, less than 1%, other/software - This web based literacy program will be utilized at Austin Free-Net PCC sites. Other sites will apply for the program, but only AFN has</p>
----------------------	---



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

	<p>been awarded the grant at this time.</p> <p>Broadband Connections at Center sites, \$108,000, .8%, other/connectivity – Each Public Computer Center site will provide its own broadband connection at an average investment of \$75/month x 12 months x an average of 60 sites over the full grant period. (12 x 75 = \$900 x 60 = \$54,000 x 2 years = \$108,000).</p> <p>Volunteer IT services, \$75,000, less than 1%, personnel – IT volunteers from the community and local universities will be utilized to supplement IT contractors. The value of these in-kind services is estimated at 1000 hours @ \$50/hour.</p> <p>City of Austin, \$15,000, less than 1%, other/rent – The City of Austin provides the Austin Free-Net office as an in-kind match. One half of the match value is applied to the public computer center grant at a value of \$12 per square foot per year as C Class office space in Austin, TX.</p> <p>Public Computer Center facilities, \$1,512,000, 12.4%, other/rent – Space for PCC sites is provided an in-kind match & is calculated at \$12/sq. ft. x 900 sq. ft. (average) x 2 years for a total match of \$1,512,000. The rate is based upon an average of Austin and Houston rental rates.</p> <p>Volunteer Service, Learn and Earn students, \$20,250, less than 1%, other/personnel – Students in the Learn and Programs will provide 10 hours of community services to the public computer center sites as a part of their commitment to earn a computer. This is calculated at the Independent Sector rate of \$20.05 per hour times 500 hours.</p>
Unjust enrichment	Does not apply.
Disclosure of federal and/or state funding sources	The libraries listed on the application receive eRate funds for connectivity. The rural Texas workforce sites are supported by funding from the State of Texas. Exact funding for each of these is



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

difficult to determine.

44. Budget Narrative	
Budget narrative	<p>Personnel</p> <ul style="list-style-type: none"> Founding partners will contribute top level personnel who direct the Coalition but hire managers at the executive level to report to partners, working 100% for the Coalition, and manage critical activities and 3 support positions. The executive positions and executive admin are budgeted for 2.25 years; support positions for 2 yrs. Federal: \$782,750 Non-Federal: \$-0- Total: \$782,750 Applicant will allocate 50% of Executive Director's and Managing Director's time and create 3 full-time new positions to manage and supervise the additional work created by Coalition activities: Program/Operations Director, Training Manager, Project Assistant. Federal: \$427,750 Non-Federal: \$40,000 Total: \$467,750 Program specialists - Salary \$28,000 - \$40,000 depending upon experience/skill set- responsibilities ranging from lab monitoring with light tech support, data collection, volunteer management, and assisting users, to skilled and experienced technology and software trainers. 17 of the Coalition's 50 program specialists assigned to applicant. Average salary: \$35,000 Average employment: 1 year, 10 months Federal: \$1,115,625 Non-Federal: \$-0- Total: \$1,115,625 Site supervisors – PCC sites in partnership with nonprofit, government and faith-based operations provide donated staff or volunteers at average rate of 3 hours/week at a rate of \$25/ hour. Federal: \$-0- Non-Federal: \$511,875 Total: \$511,875 Total: Federal: \$2,326,125 Non-Federal: \$551,875 Total: \$2,878,000 <p>Fringe Benefits Fringe for applicant at 28.65% Federal: \$674,000 Non-Federal: \$-0- Total: \$674,000</p>



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

	<p>Travel</p> <ul style="list-style-type: none"> • Project mileage reimbursed at \$.555 per mile. • Meeting expense for 68 geographically diverse partners & staff <p>Federal: \$106,900 Non-Federal: \$-0- Total: \$106,900</p> <p>Equipment</p> <ul style="list-style-type: none"> • Applicant – server infrastructure upgrades to support the online presence of TXC2.org, administrative needs of the Coalition and pushout software upgrades, etc. Laptops, projectors and scanners to support staff and staff training • Users - workstations for centers, including special units for users with disabilities, trainer equipment and switches to upgrade existing centers <p>Federal: \$1,748,901 Non-Federal: -0- Total \$1,748,901</p> <p>Supplies</p> <ul style="list-style-type: none"> • Much software has been donated to support programs. Purchases include upgrades to Windows 7, Office 2007, antivirus licenses & renewals, typing tutors, accommodations for disabled users, LoJack for laptops, etc. • Expendable office supplies, networking supplies, printing, postage <p>Federal: \$422,000 Non-Federal: \$60,500 Total: \$482,500</p> <p>Contractual</p> <p>Specialist IT support, CPA services, audits for 3 partners</p> <p>Federal: \$420,000 Non-Federal: \$75,000 Total: \$495,000</p> <p>Other</p> <p>All sub-recipient expenses, space, broadband connections, phones</p> <p>Federal: \$3,890,556 Non-Federal: \$1,879,295 Total: \$5,769,851</p> <p>Grand Total</p> <p>Federal: \$9,589,225 Non-Federal: \$2,566,670 Total: \$12,155,895</p>
--	---



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

Budget reasonableness	<p>The Texas Connect Coalition has developed a budget of eligible expenses that is reasonable to carry out the project and complete all of the tasks outlined in the project plan. The budget is built on the existing infrastructure, experience and expertise of the project partners and leverages the community credibility and existing investments of the seventy public computer center sites across Texas. Existing organizational expertise will help new staff added to the team to learn quickly and bring immediate value to the project. Personnel costs are reasonable and in line with prevailing compensation packages for similar positions in the nonprofit or public sectors.</p>
Demonstration of need	<p>This project could not and will not be implemented without a grant from the Broadband Technology Opportunity Fund. Because of the current economic downturn, most of the partners and community organizations that are part of the Texas Connects Coalition have experienced significant reductions in funding and support. For example, Technology For All has received, in 2009, five letters from former foundation supporters that denied its 2009 requests for funding. The decrease in assets at each of these foundations because of stock market losses has dramatically impacted TFA's ability to operate at the same level of effectiveness that it has in the past. In the last eighteen, TFA has laid off three key full-time staff members because of the economic downturn. The use of volunteers has become even more critical to the effectiveness of each participating coalition partner.</p>

45. Funds to States/Territories

States	Amount of Federal Grant Request
Texas	9,589,225

Funds to States/Territories Total: \$9,589,225



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

G. Historical Financials

46. Matching Funds			
	2007	2008	2009
Revenue	2,398,459	228,997	450,694
Expenditures	1,380,485	1,206,295	1,073,755
Net Assets	1,907,085	881,136	171,525
Change in Net Assets from Prior Year	1,768,570	-1,025,959	-709,611
Bond Rating (if applicable)			

H. Public Computer Center Summary

47. Jobs	
How many direct jobs-years will be created from this project?	107
How many indirect jobs will be created from this project?	68
How many jobs will be induced from this project?	38

48. Methodology used to estimate jobs:

Per BTOP2 PCC Guidance document and Council of Economic Advisor's "guide to job creation estimates" prescribed methodology:

Each \$92,000 of grant federal portion = 1 job year

Grant total = \$9,589,225 / \$92,000 = 107 job years

64% of job years represent direct and indirect effects = 68.5

36% of job years are induced effects = 38.5

This includes the employment impact on applicant and subrecipients.

49. Proposed # of Public Computer Centers	
Schools (k-12)	1
Libraries	15



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

Medical and Healthcare Providers	0
Public Safety Entities	0
Community Colleges	0
Public Housing	4
Other Institutions of Higher Education	1
Other Community Support Organization	22
Other Government Facilities	27

Total Proposed Public Computer Centers 70

Current Total Persons in Service Area 1606283

50. Minority Serving Institutions	
Historically Black Colleges and Universities	0
Tribal Colleges and Universities	0
Alaska Native Serving Institutions	0
Hispanic Serving Institutions	0
Native Hawaiian Serving Institutions	0
TOTAL MINORITY SERVING INSTITUTIONS	0



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

51. Weekly Usage Summary	
Total Current # of Persons Served per 120-hour Business Week	31914
Total Proposed # of Persons Served per 120-hour Business Week	51130
Total Current # of Persons Served per 48-hour Weekend	2605
Total Proposed # of Persons Served per 48-hour Weekend	5252

52. Broadband Workstation Summary	
Number of Current Workstations proposed to be upgraded	696
Total Current # of Broadband Workstations	878
Total Proposed # of Broadband Workstations	1409
Average Current Facility Broadband Connection Speed	3.60 Mbps
Average Proposed Facility Broadband Connection Speed	14.80 Mbps

I. Project Readiness

53. Licenses and Regulatory Approvals

No licenses or regulatory approvals are required.

54. Organizational Readiness



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

Several key factors demonstrate the readiness of Texas Connects Coalition to implement, operate and sustain the Public Computer Centers project. Both Austin Free-Net and Technology For All were recipients of large grants from the Department of Commerce Technology Opportunities Program (TOP). For example, in 2003 Technology For All began a \$1.35 million project funded in part by a TOP grant totaling \$675,000. The project, called TFA-JobTech, trained local residents at three community technology centers for jobs as document conversion specialists at TFA's office in Houston's East End. Over \$3 million in work was obtained through federal earmarks. The TFA-JobTech social enterprise has done work for local companies and seeks additional work. The infrastructure and expertise is in place, should another large work opportunity become available. In addition Technology For All has been a key partner in three National Science Foundation grants with Rice University and the Methodist Hospital Research Institute in Houston. Dr. Will Reed, TFA's President and CEO. has served as the Co-Principal Investigator on these NSF grants, which have granted over \$5 million (through Rice University as the fiscal agent) for the TFA-Wireless project . The Metropolitan Austin Interactive Network and its partner, TeleCommunity Resource Center, have been leaders and advocates in rural telecommunications policy across Texas and the U.S. For several years TCRC led the state of Texas in the design, development and implementation of the Texas Telecommunications Infrastructure Fund, which provided grants for public infrastructure projects and community networks focused on improving the capacity and effectiveness of communities in addressing issues of digital inclusion. In addition, TCRC was the principal designer of the THINC project, mentioned earlier, which has been funded with \$15 million from the Federal Communication Commission Rural Health Care Pilot Program.

55. Project Timeline and Challenges

The Texas Connects Coalition is able to start this project promptly and according to the timeline attached in the supplemental uploads. The very first task to accomplish will be to finalize the work plan, set up additional offices at our partner offices and begin assembling additional members of the management team. The Texas Connects Coalition is able to start this project promptly and according the timeline included as an attachment. The very first task to accomplish will be to finalize the work plan, set up additional offices at our partner offices and begin assembling additional members of the management team.

As noted earlier, every Public Computer Center site will undergo an initial review for both security and accessibility. The timeline for these reviews will take place prior to the installation of new equipment and/or the ongoing assignment of Texas Connects Coalition personnel to the



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

site. The Texas Connects Coalition has budgeted for half of the sites to be upgraded with new equipment in the first year and half in the second year. A more detailed timeline that approximates the dates for these activities is included as an attachment.

POSSIBLE CHALLENGES

A more detailed and comprehensive project timeline is included as an attachment. Every timeline has its challenges. The challenges that the Texas Connects Coalition is most concerned about include the following items:

- The timeline may be too aggressive, particularly when it comes to the recruitment of personnel for the TXC2.
- The timeline may be too optimistic regarding the ability of the project to make changes quickly in response to evaluation along the way.
- Technical projects often take longer to resolve than expected.
- Until the Texas Connects Coalition does an initial assessment of all PCC sites we will know fully the specific issues that might complicate our timeline and effectiveness.

56. SPIN Number

J. Environmental Questionnaire

57. Does this PCC application have construction or ground disturbing activities?

No

If no, please answer the questions below. If yes, please do not answer the questions below and instead proceed to the next page to answer the expanded environmental questionnaire.



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

58. Does the proposed action involve the procurement of materials? If so, will the materials be installed, stored or operated in an existing building or structure? If yes, please click "Add" to include the list of equipment and peripherals to be procured.

No

NO

59. Does the proposed action involve procurement of electronic equipment? If yes, will the equipment be disposed of in an environmentally sound manner at the end of its useful life?

Yes

60. Does the proposed action involve construction, remodeling, or renovation? If so, will these activities be limited to only minor interior renovations to a structure, facility, or installation? If yes, click "Add" to include a description of the proposed renovations with your project summary.

No

61. Does the proposed action involve the production and/or distribution of informational materials, brochures, or newsletter?

Yes

62. Does the proposed action involve training, teaching, or meeting facilitation at an existing facility or structure? If yes, click "Add" to explain.

Yes

All public computer center sites listed in the application are in existing facilities. For a complete listing see the uploaded document listing the sites.

63. Does the proposed action involve ground or surface disturbance to accommodate new fiber optic cable? If yes, please click "Add" to include a description of the extent of service upgrade, a list of the permits required, and linear footage of underground fiber optic cabling required.

No



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

64. Does the proposed action involve an upgrade of broadband service to an existing facility or structure? If yes, please include a description of the extent of service upgrade, a list of the permits required, and linear footage of underground fiber optic cabling required?

Yes

Yes, Some the PCC sites listed in the application are new sites or sites that will have upgraded broadband service to existing facilities and structures. No permits will be required since all new service or service upgrades will utilize the infrastructure of existing broadband providers.

K. Environmental Questionnaire – Part 2

65. Project Description

66. Property Changes

67. Buildings

68. Wetlands

69. Critical Habitats

70. Floodplain



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM	Easygrants ID: 4923
Funding Opportunity: Public Computer Centers	Applicant Organization: TECHNOLOGY FOR ALL INC
Task: Submit Application - Public Computer Centers	Applicant Name: Dr. William S Reed

71. Protected Land

72. Coastal Area

73. Brownfield



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

Uploads

The following pages contain the following uploads provided by the applicant:

Upload Name	File Name	Uploaded By	Uploaded Date
Management Team Resumes and Organization Chart	BTOP PCC#4923 Org Chart Combined.pdf	Reed, William	03/05/2010
Management Team Resumes and Organization Chart	BTOP2 PCC#4923 Management Team Resumes.pdf	Reed, William	03/12/2010
Government and Key Partnerships	MAIN TXC2 Partner Letter (2).pdf	Reed, William	03/14/2010
Government and Key Partnerships	TFA_100312_Texas Connects Coalition.pdf	Reed, William	03/12/2010
Government and Key Partnerships	BTOP2 PCC #4923 afn commitment ltr.pdf	Reed, William	03/12/2010
Government and Key Partnerships	TCRC partner letter -- Texas Connects.pdf	Reed, William	03/13/2010
Historical Financial Statements	4923 Main Financials.pdf	Reed, William	03/13/2010
Historical Financial Statements	4923_40_AFN Stmt of Activities 100106 to 93007.pdf	Reed, William	03/13/2010



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

Historical Financial Statements	4923_40_AFN Stmt of Activities 100107 to 93008.pdf	Reed, William	03/13/2010
Historical Financial Statements	4923_40_AFN Stmt of CashFlows 100106 to 93007.pdf	Reed, William	03/13/2010
Historical Financial Statements	4923_40_AFN Stmt of CashFlows 100107 to 93008.pdf	Reed, William	03/13/2010
Historical Financial Statements	4923_40_AFN Stmt of Fin Position 93007.pdf	Reed, William	03/13/2010
Historical Financial Statements	4923_40_AFN Stmt of Fin Position 93008.pdf	Reed, William	03/13/2010
Historical Financial Statements	TFA_091231_FinancialHistory1998-2008.pdf	Reed, William	03/13/2010
Historical Financial Statements	TFA_091015_2008 IRS Form 990.pdf	Reed, William	03/12/2010
Historical Financial Statements	TFA_090210_2007IRSForm990.pdf	Reed, William	03/13/2010
Historical Financial Statements	TFA Workbook,2007,2008,2009.pdf	Reed, William	03/12/2010
Public Center Detail	BTOP2 PCC #4923 PCC Details Attachment FINAL	Reed, William	03/14/2010



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

	SUBMITTED.xls		
Detailed Budget	PCC#4923_ Detailed Budget Attachment,FINAL SUBMITTED.xls	Reed, William	03/13/2010
BTOP Certifications	BTOP PCC #4923 Authentication&Cert.pdf	Reed, William	03/05/2010
SF424 Budget (A or C)	BTOP2 PCC#4923 - SF424a.pdf	Reed, William	03/14/2010
SF424 B and D Assurances	TFA BTOP2 SF424B.pdf	Reed, William	03/13/2010
Supplemental Information	BTOP2 Austin match worksheet.pdf	Reed, William	03/13/2010
Supplemental Information	lbjschool_support.pdf	Reed, William	03/14/2010
Supplemental Information	BTOP2 TXC2 - Steve Ronan.doc	Reed, William	03/14/2010
Supplemental Information	US Rep. Lloyd Dogget, Texas Connects Coalition Support Ltr.pdf	Reed, William	03/14/2010
Supplemental Information	BTOP PCC#4923 TWC Support Letter.pdf	Reed, William	03/14/2010



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

Supplemental Information	TXC2_AFN reading companion grant.pdf	Reed, William	03/15/2010
Supplemental Information	TXC2_AFN tracudeloahora grant.pdf	Reed, William	03/15/2010
Supplemental Information	BTOP2 PCC#4923 Austin Ad email scan.pdf	Reed, William	03/15/2010
Supplemental Information	BTOP2 TXC2 - Karen Michaelson.doc	Reed, William	03/15/2010
Supplemental Information	TXC2_091210_Response+to+ Due Dillgence Questions.doc	Reed, William	03/15/2010
Supplemental Information	BTOP2 PCC#4923 Salesforce Donation.pdf	Reed, William	03/15/2010
Supplemental Information	BTOP2 City of Austin Letter of support-3-15-2010.pdf	Reed, William	03/15/2010
Supplemental Information	BTOP 2 PCC #4923 - Project Timeline and Challenges.doc	Reed, William	03/09/2010
Supplemental Information	BTOP PCC#4923_Additional Attachment_NewMtCarmel-Intent.pdf	Reed, William	03/11/2010
Supplemental Information	BTOP2 PCC #4923 Microsoft Match.doc	Reed, William	03/11/2010



**Broadband Non-Infrastructure Application
Submission to NTIA – Public Computer Centers**

Submitted Date: 3/15/2010 1:09:58 PM		Easygrants ID: 4923	
Funding Opportunity: Public Computer Centers		Applicant Organization: TECHNOLOGY FOR ALL INC	
Task: Submit Application - Public Computer Centers		Applicant Name: Dr. William S Reed	

Supplemental Information	BTOP PCC#4923_Additional Attachment_CrosroadsIntent.pdf	Reed, William	03/11/2010
Supplemental Information	BTOP PCC#4923_Additional Attachment_HaverstockIntent.pdf	Reed, William	03/11/2010
Supplemental Information	BTOP2 PCC#4923-Additional Attachment-Sample MOU with PCC site.pdf	Reed, William	03/11/2010
Supplemental Information	BTOP PCC#4923_Additional Attachment_IndpHallAptsIntent.pdf	Reed, William	03/11/2010
Supplemental Information	BTOP2 PCC#4923 ESRI Support Letter \$19,500.pdf	Reed, William	03/12/2010
Supplemental Information	3166_Additional Attachment_HH-ClintonPark Intent.pdf	Reed, William	03/13/2010
Supplemental Information	4923_Additional Attachment_City of Houston Clinton Park PCC.pdf	Reed, William	03/13/2010
Supplemental Information	BTOP2 PCC#4923 Odasz ltr.pdf	Reed, William	03/13/2010

**Texas Connects
Managing
Director**



**Director, Finance &
Compliance**

Administrative Assistant
-Bookkeeper

**Director, Operations
& Training**

Administrative Assistant



Replication of Training Model

Director

Tech/Prog. &
Operations
Manager

Training
Manager

Program Coordinators (12) – Compliance/
Training/ Operations / PCC
implementation coordination etc.



**Field Compliance &
Strategic Partnerships**

Director

Prog./Operations
Manager

Training
Manager

Program Coordinators (21) –
Compliance/ Training/ Operations / PCC
implementation coordination etc.



**Fiscal Agent/DOC Compliance
& Operations**

**CEO & Managing
Director**

Prog./Operations
Manager

Training
Manager

Program Coordinators (17) –
Compliance/ Training/ Operations /
PCC implementation coordination etc.

70 Public Computer Center sites
Austin, Houston, San Antonio, and rural Texas



Management Team Resumes – Key Management Team members include Will Reed, President & Chief Executive Office of Technology For All (Fiscal Agent), Gene Crick, Executive Director of the Metropolitan Austin Interactive Network and the TeleCommunity Resource Center, and Dale Thompson, Acting Director, Austin Free-Net. In addition, Jim Forrest, TFA’s Managing Director, will serve on the Management Team. Dr. Gary Chapman and Dr. Sharon Strover from the University of Texas will provide consultative services to the Texas Connects Coalition. Providing legal counsel to the Coalition is Mr. Gabriel Garcia. Several other persons providing leadership are also included.

WILLIAM S. REED, President & Chief Executive Officer, Technology For All

Professional Preparation D.Min., Southern Methodist University, 1986.
M.Th., Southern Methodist University, 1979.
B.A., Southwestern University (Georgetown, TX), English, 1975.

Relevant Publications

W. Reed, “Houston’s TFA-Wireless Project and the Municipal Wireless Debate,” *Community Technology Review*, Summer 2005.

J. Camp, E. Knightly, W. Reed, "Developing and Deploying Multihop Wireless Networks for Low-Income Communities," *Digital Communities 2005*, Napoli, Italy, June 2005.

K Back, W. Reed and C. Willis, “Building CTC Capacity Through Service Learning and University Partnerships,” *Community Technology Review*, Spring 2003.

W. Reed, "Bridging the Digital Divide with E-Learning”, *Implementing E-Learning Solutions: American Society of Training and Development*, July 2001.

Synergistic Activities

Specific Relevant Non-Profit Responsibilities:

- Founding Director and a organizing Board Member of Technology For All
 - Raised \$13.5 million since 1998 for community programs
 - Managed \$1.4 million U. S. Department of Commerce grant focused on training and technology infrastructure to create livable wage jobs
 - Have developed multiple corporate and nonprofit/educational partners including over 300 community based organizations serving low-income communities

- Co-PI on several National Science Foundation Grants for the TFA-Wireless network totaling over \$5 million
- Other Nonprofit work
 - Raised \$19 million in other nonprofit activities
 - Provides executive leadership for three other nonprofits, 25 staff plus volunteers

Leadership and Committee Involvement:

- Technology Infrastructure Comm., Greater Houston Partnership, 2005-Present
- Federal Communications Committee, Citizens Advisory Council, 2005-2006
- FCC Working Group on Rural and Underserved Populations, 2005-2006
- Have served on several federal grant review panels including the U. S. Department of Commerce, Technology Opportunities Program., 2005
- Executive Director, Houston Hope, 2004-2009.
- Board Member, Mission Milby Community Development Corporation, 2002-Present
- Board Member, Houston Graduate School of Theology, 2003-Present
- Chair, Ethics Comm., American Assoc. of Pastoral Counselors, 1994-1998
- Chair, Houston HOPE – 2008-Present
- Board Member, Shalom Health Ministry – 2007-Present
- Received several awards for TFA’s work in 2005 with Katrina evacuees
- Received Southwestern University, Citation of Merit award, 2007

GENE CRICK, Executive Director, Metropolitan Austin Interactive Network
 Executive Director, TeleCommunity Resource Center.
 Author, Texas Health Information Network Collaborative (THINC)
 (statewide \$14 million telehealth network funded by the FCC)
 Director of Government Relations and Federal Programs, THINC

Mr. Crick has expertise in current broadband stimulus funding based on many years of work with Departments of Commerce/NTIA and Agriculture/RUS, as well as FCC and USAC.

Professional service credentials in public interest telecommunications technology include:

- Founder, Texas’ first free public Internet access facilities (Austin libraries)
- Founder, free public Internet access for 25 Texas cities (TSLAC funding)
- Architect, Texas Infrastructure Fund (TIF) Community Network Grants program
- Designer, 61 Texas community networks funded by TIF
- Member, White House Advisory Group, NSF Internet governance transfer (1997)
- Founder, Texas Internet Service Providers Association
- Director of Development, Software Quality Institute, UT SuperComputer Center
- Member, Texas State Strategic IT Planning Group (DIR)
- Member, Community Technology Centers Network (CTC Net) Advisory Council
- Advisor, Public and Community Technology, federal government of Australia

- Advisor, Community Technology Development, national library of New Zealand
- Founding Member, past President, Association for Community Networking
- Member, FCC Consumer Advisory Committee (CAC)
- Chair, FCC CAC Working Group on Rural & Underserved Populations
- Member, Advisory Council, Austin Wireless Association, Texas Wireless Summit
- Former president, board member, Electronic Frontiers Foundation – Austin
- Member, Computer Professionals for Social Responsibility
- Member, Benton Foundation telecommunications policy development panel
- Member, Rural Policy Research Institute Telecommunications Panel
- Advisor, EAS/CAP telecom for alerts, preparedness and crisis management

Examples drawn from list of awards, honors, and recognitions include:

- named one of Texas's "25 most influential technology leaders" (Texas Monthly)
- Susan B. Hadden Award for public service in field of telecommunications
- U.S. Presidential medal for service with Clinton Y2K Preparedness Council
- Citations for service in public and community technology planning, federal governments of Australia (2004), New Zealand (2005) and England (2005)
- Service Awards, Y2K Preparedness: Republics of China, Thailand, Korea (1999)

JIM FORREST, Managing Director, Technology For All

Professional Preparation B. S., Sam Houston State University, 1976.

Positions Technology For All, Houston, TX, 2004 – present. Managing Director
 University of Houston, Houston, TX, 2001-2004, Executive Director, Houston
 Area Technology Advancement Center
 AT&T, Houston, TX, 1976-2000, Marketing Manager, Southwest Region

Synergistic Activities

Specific Relevant Responsibilities:

- Multiple Positions of Operational Leadership at AT&T (Formerly SBC)
 - Presentations and Budget Planning for staff of 1200 with responsibility for marketing and sales programs for select market accounts
 - Developed and managed multi-million dollar expense budget for the sales channel
 - Responsible for Technical support of Southwest regional sales team
- National Account Manager with AT&T (Formally Southwestern Bell)
 - Responsible for sales, operations and marketing of Fiber Optic ring and communications for a Fortune 100 company
 - Successfully replaced 20,000 communications devices for Shell in a 18 month period
- Systems Engineer for Major Markets Group
 - Prepared technical proposals for customers

- Fast track Management Training Program with multiple positions of leadership following graduation from college
- Educational Institution experience
 - Led University Center focused on alignment of technology education curriculum in secondary schools tracking toward university matriculation
 - Developed supportive relationships with business and industry partners as well as funders and donors
 - Developed educational standards for k-12 schools
 - Organized technical volunteers in the schools
 - Created and delivered presentations and workshops
 - Participated in advisory boards at the university, community college, secondary education, industry and community levels focused on technology and engineering.

Leadership and Committee Involvement:

- Technology Infrastructure Committee, Greater Houston Partnership. 2005-Present
- Operational Leadership of Technology For All response to Hurricane Katrina at Houston's Astrodome, 2005
- Houston Information Technology Empowerment Consortium, Board, 2001-Present
- Spring ISD Engineering Advisory Board, 2003-Present
- Houston Community College, Technology Advisory Board, 2003-Present
- Houston Technology Center, 2003-2004
- Collaborators Toolkit for Community Engagement, Houston, TX 2002-Present
- Alief ISD, Engineering Advisory Board, 2001-2004

DALE THOMPSON is currently the Financial Manager and Acting Executive Director of Austin Free-Net – a nonprofit providing community computer labs and training in primarily low-income neighborhoods, and tech support and training for nonprofits and community-based organizations in Austin, Texas. She also coordinates the Austin 501 Tech Club meetings and Lunch Bytes trainings for Accidental Techies in Nonprofits with help from fabulous volunteers. Dale joined Austin Free-Net in May 1998. She has an accounting degree from the University of Houston. She is employed by the City of Austin and assigned to Austin Free-Net as part of the City's commitment to public access through their Community Technology Initiative. Previously, she was a vice president in the Private Banking Group at Chase Bank of Texas. She received the 2006 Dewey Winburne Community Service Award at the SXSW Interactive Festival for her work organizing computer volunteers to assist Katrina evacuees in Austin and continues to work with the Red Cross in central Texas to evaluate and improve their online volunteer applications, training and disaster planning.

JOHN NEALE is the Technical Services Manager of Austin Free-Net and joined the organization in 1996. He has created and maintained over 70 community computer labs during this time and shared his expertise recently in a webinar hosted by TechSoup called Securing and Maintaining Your Public Computer Lab¹. John also created the “Yusadge” program, which measures usage on public computers².

PAM GARDNER currently serves as Director of Community Technology Support and Development for Technology For All. Ms. Gardner has managed TFA’s Community Technology 2.0 (CT 2.0) project as one of her primary responsibilities. Mrs. Gardner’s professional experience has included positions as Director of Human Resources for the University of Houston—Downtown and Texas Southern University. At Texas Southern University, Mrs. Gardner was also Director of the University’s Total Quality Management Program and the College of Technology’s Enrollment Management Grant Project. Since retiring from her administrative roles in higher education, Mrs. Gardner worked as a Management Consultant for several local and state governmental agencies and corporations.

Pamela has a Lifetime Teaching Certification from the Texas Education Agency and has taught at the high school and university level. She earned a Bachelors and a Masters degree in Business Management from Prairie View A&M University. Her professional affiliations have included service with the Fort Bend United Way as Vice President of the Board of Directors, Vice President of the Board of Fort Bend’s Women Center and member of the Fort Bend Chamber of Commerce’s Diversity in Business Task Force. Pamela currently serves on community outreach projects in Fort Bend and Harris County, including the Education Policy and Workforce subcommittees of the Greater Houston Partnership.

¹ See <https://cc.readytalk.com/play?id=8qlw2r6l>.

² See <http://www.austinfox.net/Yusadge21/Yoverview.html>

ESTHER PEREZ SCHAEFER serves as Technology For All's administrative assistant and bookkeeper. She was born in Mexico and after attending a bilingual institute in Mexico her family immigrated to the United States. Upon coming to Houston she worked first at Antone's where she improved her English, then spent 27 years working with Chase Bank and its predecessor, Texas Commerce Bank. Esther is bilingual and was one of TFA's first graduates of STREET U at Mission Milby CDC.

GABRIEL GARCIA has extensive legal experience in utility and communications regulation and transactional law. He began his regulatory legal career working for the Texas Office of Public Utility Counsel where he represented residential and small commercial customers in telecommunications and electric utility rate cases and contested proceedings before the Texas Public Utility Commission, State Office of Administrative Hearings, Federal Communications Commission and the courts. He has also served as an Assistant Attorney General representing the State of Texas as a large industrial customer of electric and telecommunications services before state and federal regulators. His work with the Texas Attorney General also included acting as regulatory counsel for the Commission on State Emergency Communications and the Department of Information Resources, as well as assisting the agency in consumer protection complex litigation related to communications matters. Mr. Garcia's legal experience includes positions in the private sector as in-house counsel for a telecommunications company and a cable provider. Mr. Garcia currently serves as Senior Assistant City Attorney for the City of San Antonio addressing a wide variety of transactional and regulatory matters concerning traditional utility services, communications matters, information technology, and right-of-way issues. Mr. Garcia serves on the Board of Directors of the Texas Association of Telecommunications Officers and Advisors, and is the current Chair of the State of Texas, Public Utility Law Section. He is a 1992 graduate of the University of Texas Law School, and holds a Masters Degree from the LBJ School of Public Affairs at the University of Texas, and a Bachelors of Arts Degree also from the University of Texas. He is licensed to practice law in the State of Texas.

WAYNE MCDILDA is currently the Information Engineer for M5 Systems and serves as the volunteer technical architect and systems administrator for Metropolitan Austin Interactive Network (MAIN), a public access system containing over 300 community websites. He was the creator of the first state government website in 1993 and in 1994 was awarded the Grace Hopper Memorial Scholarship by the Federation of Government Information Processing Councils. Mr. McDilda has over 30 years of programming, analysis, design and system management related to the use of computers and networks in state government and the private sector. He graduated Summa Cum Laude & "Outstanding Graduate" with a Bachelor's degree in Computer Science from Park College in Parkville, Missouri. His interests include electronic commerce, security, directory services, automated software testing, and open source software. In the last 7 years he has specialized in strategic technology research, optimizing use of public networks, advancing the use of appropriate advanced technology within institutions, and evangelizing cross-organizational use of computers, networks and data through standards. For over 2 years he hosted a radio show, "Inside the Internet", and he frequently gives presentations on technology and the Internet. When he is not pushing bits around, he can be found playing saxophone in the Austin Symphonic Band.

TERRY DYKE is telecommunications policy research analyst and webmaster for the City of Austin and has been involved in communications technology for over thirty years. He has worked in the field variously as a programmer at a data communications company, an executive and television producer at a cable network, a new-media technology columnist for a national television trade magazine, and a media consultant. He has served as a board member for the Metropolitan Austin Interactive Network (MAIN) since 1995 and its webmaster since 2001.

GARY CHAPMAN

LBJ School of Public Affairs
University of Texas at Austin
P.O. Box Y
Austin, TX 78713
Telephone: (512) 471-8326
Fax: (512) 471-1835
E-mail: gary.chapman@mail.utexas.edu

Gary Chapman is director of The 21st Century Project at the Lyndon Baines Johnson School of Public Affairs, the graduate school of public policy at the University of Texas at Austin. He is a senior lecturer at the School, where he has been employed since 1994, and teaches classes in telecommunications and Internet policy. He also conducts research on the same topics. He is also associate director of the University of Texas' Telecommunications and Information Policy Institute, a campus-wide, multidisciplinary research program, and he is a member of the university's faculty committee on undergraduate study in technology and society.

Education

Bachelor of Arts, 1979, Occidental College, Los Angeles, California. *Magna Cum Laude*, with departmental honors, Phi Beta Kappa.

Doctoral program in political science, Stanford University. Completed all coursework for the Ph.D with a grade point average of 4.0 out of 4.0.

Selected Publications

Computers in Battle: Will They Work?, David Bellin and Gary Chapman, editors, Harcourt Brace Jovanovich, 1987. Awarded runnerup as Best Computer Book of the Year by the National Computer Press Association. Translated into Russian, Italian and Japanese.

"The National Forum on Science and Technology Goals: Building a Democratic, Post-Cold War Science and Technology Policy," *Communications of the ACM*, Vol. 37, No. 1, January 1994, pp. 31-37.

"Taming the Computer," in *Flame Wars: The Discourse of Cyberspace*, Mark Dery, editor, Duke University Press, 1994.

"Nurturing Neighborhood Nets," by Gary Chapman and Lodis Rhodes, *Technology Review* magazine, October 1997.

"National Security and the Internet," published by the Internet Society, New York, 1998, and also appearing in the book *Technology Transfer*, Dietrich Schroerer and Mirco Elena, editors, Ashgate Publishers, 2000.

"Federal Support for Technology in K-12 Education," in *Education Policy 2000*, Diane Ravitch, editor, The Brookings Institution, 2000.

"Beyond Community Networking and CTCs: Access, Development, and Public Policy," by Sharon Stover, Gary Chapman and Jody Waters, in *Telecommunications Policy*, Jon Cannon, editor, Elsevier, 2004.

"Shaping Technology for the 'Good Life': The Technological Imperative versus the Social Imperative," in *Shaping the Network Society: The New Role of Civil Society in Cyberspace*, Doug Schuler and Peter Day, editors, The MIT Press, 2004.

"The Good Life," in *Liberating Voices: A Pattern Language for Communication Revolution*, edited by Doug Schuler, The MIT Press, 2008.

Publication Participation for Jointly-Authored Works

Computers in Battle: Will They Work?, David Bellin and Gary Chapman, editors, Harcourt Brace Jovanovich, 1987. Equal participation between the two editors.

"Nurturing Neighborhood Nets," by Gary Chapman and Lodis Rhodes, *Technology Review* magazine, October 1997. Equal participation between the two authors.

"Beyond Community Networking and CTCs: Access, Development, and Public Policy," by Sharon Stover, Gary Chapman and Jody Waters, in *Telecommunications Policy*, Jon Cannon, editor, Elsevier, 2004. Onethird participation in this article.

Research Projects and Grants

The 21st Century Project, a grant for public education on science and technology policy funded by the Rockefeller Foundation, 1991, \$100,000. Principal investigator.

"The National Forum on Science and Technology Goals," research funded by the National Science Foundation, 1994, grant of \$75,000. Principal investigator.

"Smart Cards and Government Services," research commissioned by the Texas Office of the Comptroller, 1995, grant of \$25,000. Co-PI.

"High-Speed Internet Services in Rural Texas," research commissioned by the Texas Public Utility Commission, 2001, grant of \$21,000. Principal investigator

"Evaluation of Texas Community Networks," research commissioned by the Texas Telecommunications Infrastructure Fund, 2002, with Sharon Strover, grant of \$335,000. Co-PI.

Consulting work commissioned and funded by the Beaumont Foundation of America, 2003, grant of \$125,000. Co-PI.

Consulting work commissioned and funded by the World Congress on Information Technology, 2005, \$20,000. Principal investigator.

In 2006-2008, Chapman has been part of a team from the LBJ School that will serve as the evaluators of a large, multi-year project on reforming the mental health system of Texas (\$300,000).

Advising

As a member of the LBJ School faculty, Chapman routinely advises students on issues of academic and professional development, and each year he serves as a second reader for professional reports. A list of professional reports he has helped supervised is included in his promotion folder.

In addition, in 2003-2004, Chapman served as a second reader and advisor for Sarah Tierney, an undergraduate student at the University of Texas at Austin who became UT's first Gates Millennium Scholar, winning a full year's scholarship to Cambridge University in England.

Professional Activities

Chapman has served as one of the five members of the selection committee for the Turing Award, the world's highest award in computer science, the equivalent of the Nobel Prize in the field of computer science. This is an award accompanied by \$100,000 in prize money from the Intel Corporation. In 2003-2004, he chaired this committee.

Chapman has been a featured speaker at a wide variety of conferences and symposia, including: meetings of the American Association for the Advancement of Science; Student Pugwash; Sigma Xi's Wingspread Conference; the National Conference on Technology and Conversion; the Aspen Institute; the National Conference on Computing and Values; the Internet Society, and many others.

In November 1999, he was the keynote speaker at the national convention of the U.S. Department of Commerce's Technology Opportunities Program (TOPS), a convention titled "Networks for People."

In 2004, Chapman lectured in Italian for the first time for an invited lecture at the University of Milan, in the computer science department. In 1989 and 1990 Chapman was a guest in the Soviet Union of the Soviet Academy of Sciences, with Sherry Turkle and Esther Dyson, where he lectured in several cities and was interviewed on Soviet national television. An account of his trip in 1989 was the cover story of *Forbes* magazine in June 1989.

In August 2003, Chapman was an invited speaker at the prestigious "Brainstorm" conference in Aspen, Colorado, put on jointly by the Aspen Institute and *Fortune* magazine.

He has served on advisory boards for the National Science Foundation, the Congressional Office of Technology Assessment, the National Center for Research on Computers and Society, the Aspen Institute, Student Pugwash, and the Coalition for New Office Technology.

Chapman was a member of the National Science Foundation's 1994-95 task force on Science, Technology and Democracy. He is a frequent advisor to the State of Texas and was one of four members of a special state task force on privacy for the Texas State Legislature in 2002. (Other members of this task force included Ms. Carolyn Purcell, director of the State of Texas' Department of Information Resources; Gary E. Clayton, president of the Privacy Council in Dallas; and Larry Hutchison, manager of enterprise applications for the Department of Information Resources.) Chapman serves as a reviewer of manuscripts for The MIT Press (approximately three manuscripts per year) and Oxford University Press (approximately one manuscript per year), and as a peer reviewer for the National Science Foundation (approximately ten proposals over the past ten years).

Honors and Awards

1999 — Named one of the "Ten to Watch" by *The Austin American- Statesman*

2000 — Public Administration Educator of the Year, awarded by the Central Texas Chapter of the American Society for Public Administration, a local organization of people employed in public administration.

2000 — Named one of the "25 Most Powerful Texans in High Tech" by *Texas Monthly* magazine.

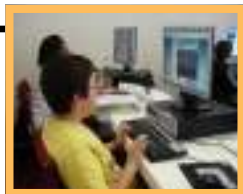
2001 — Recipient of the Texas Excellence in Teaching Award, an annual award given to one faculty member from each college or school at the University of Texas at Austin, as determined by a vote among the students of each college or school.

2001 — Distinguished Service Award from the City of Austin, for service as chairman of the first Grants for Technology Opportunities Program (GTOPs), in 2000.

Public Service

Chapman was a founding member of Austin Free-Net, the city's free electronic community network and public access nonprofit, which began in 1995. Service as chairman of the City of Austin's Digital Divide Task Force which supervised the awarding of the first Grants for Technology Opportunity (GTOPs) funded by the Austin City Council, in 2000. Featured speaker at various sessions of the organization Leadership Austin, a training program for emerging civic leaders. President (1997-2000) of the Lake Hills Community Association, the neighborhood association that owns and maintains the Lake Hills Community Park on Lake Austin.

Frequent speaker at the meetings of community organizations, including churches, the Rotary Club, the Optimist's Club, the Faculty Wives Club and senior citizen "lifelong learning" programs such as UT LAMP and Quest. In 2003, Chapman taught a free six-week program on the Internet and public policy to UT LAMP members in 2004. In February 2005, Chapman delivered the annual "State of the City" speech, at the invitation of the Greater Austin League of Women Voters.



technologyforall

March 12, 2010

Board of Directors

Janice C. Anderson, Chair
President/CEO
Access Sciences Corporation

Andrew J. Clark, III

Janet Horn

Ruben Jarrin

Margaret Menger

Louis A. Waters, Jr.

Advisory Board

Jerome Crowder, Ph.D.
Clifford C. Dacso, M.D.
Jesus Jimenez
Cliff Jones
Edward Knightly, Ph.D.
Jacqueline K. Martin
Umesh Verma
Cheryl Willis, Ph.D.
Lin Zhong, Ph.D.

Staff

William S. Reed, D.Min.
President
Chief Executive Officer

Jim Forrest
Managing Director

Pamela Gardner
Director, Community
Technology Support and
Development

Esther Perez Schaefer
Administrative Assistant

Sylvia Mendez
Receptionist

Nell Warnes
Rice University/TFA-Wireless

Ms. Dale Thompson
Acting Executive Director, Austin Free-Net
2209 Rosewood Avenue
Austin, Texas 78702

Mr. Gene Crick
Executive Director, Metropolitan Austin Interactive Network
1091 Highway 71 West
Bastrop, Texas 78602

RE: Texas Connects Coalition

Dear Dale and Gene:

On behalf of the Technology For All (TFA) Board of Directors, our staff and our constituents across the city we are pleased and honored to be working with you as a part of the Texas Connects Coalition. Our organization looks forward to this opportunity to collaborate together to bring broadband technology opportunities to Texas' low-income and most vulnerable citizens. We have known each other as friends and colleagues for years. To finally have this opportunity to work together directly will create enormous benefits for Texas.

Our organization is committed to this project and will be providing expertise, cash, hardware and software to the coalition in addition to our numerous community relationships and partnerships. Also, we have committed our Network Operations Center to the project. This investment of over \$500,000 in hardware alone is directly connected to a 1 gigabit fiber backbone.

Thank you for the opportunity to work together. We are excited!

Sincerely,

William S. Reed, D.Min.
President/CEO

Cc: Janice C. Anderson, Chair, Board of Directors



March 12, 2010

Dr. William S. Reed
Technology For All
2220 Broadway
Houston, TX 77012

Gene Crick
Metropolitan Austin Interactive Network and
TeleCommunity Resource Center
1091 Highway 71 West
Bastrop, TX 78602

Re: Letter of Commitment – Texas Connects Coalition

Dear Will and Gene:

It is with great honor, pride and enthusiasm that Austin Free-Net commits its staff and resources to the Texas Connects Coalition as a partner. We pledge our time, personnel and computer labs and our expertise in setting up and maintaining public computer centers and training in low-income, diverse neighborhoods.

Last spring when our three organizations entered partnership talks, it became immediately clear that our combined expertise could make a significant impact in the quality of life for thousands of Texans. Months of strategic planning meetings and conferences confirmed that collectively we have the talent and vision to leverage our nationally recognized programs with the goals of 1) creating a vital public computer center network with a centralized information and support structure and 2) formulating creative solutions to implement large urban, mid-size city, and rural broadband access in Texas. This BTOP project will enable AFN to restore, expand and enhance our free public broadband access, training and services that have been cut due to loss of funding sources.

We know and love what we do, and we know and love Texas. The formalization of our partnership and application for BTOP funds is supported 100% by our board and staff as well as our primary funders. We look forward to making the Coalition plans a reality and to working with you in this endeavor.

Sincerely,

A handwritten signature in black ink that reads "Dale Thompson". The signature is written in a cursive, flowing style.

Dale Thompson
Acting Executive Director

www.austinfreenet.net * www.austinfox.net

2219 Rosewood Avenue * Austin, Texas 78702 * 512.236.8225 * FAX 512.321.8240

Affiliations: City of Austin Community Technology Initiative * Literacy Coalition of Central Texas
Austin Area Human Services Association (One Voice) * Texas Connects Coalition * Austin Connects
National Network of Libraries of Medicine * Nonprofit Technology Enterprise Network

TeleCommunity Resource Center

March 1, 2010

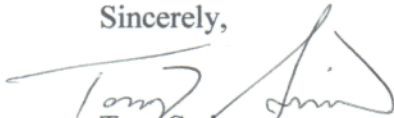
Dr. William S. Reed
Director, Technology For All
2220 Broadway, Houston, TX 77012

The TeleCommunity Resource Center (TCRC), a 501c3 nonprofit corporation, was founded in 1995 to assist and support other nonprofit groups and community service technology organizations by providing telecommunication and technology resources.

Therefore we are pleased to be a partner in the Texas Connects Coalition project, created under the federal ARRA broadband stimulus initiatives. As part of the "Texas Connects" BTOP proposal, TCRC will focus on technology resource development and lead efforts to identify, assess, and disseminate telecommunications-based tools and solutions that we feel will help nonprofits nationwide provide more effective services.

We will provide staff, facilities, and experienced technology professionals for this project, which we believe will make a valuable contribution to nonprofits and, more important, to the people and communities they serve.

Sincerely,



Tom Swinnea
Director of Development
TeleCommunity Resource Center

MAIN METROPOLITAN AUSTIN INTERACTIVE NETWORK

February 16, 2010

Dr. William S. Reed
Director, Technology For All
2220 Broadway, Houston, TX 77012

Dear Will,

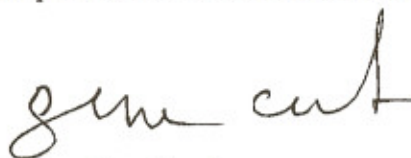
The Metropolitan Austin Interactive Network is honored to be a partner in the Texas Connects Coalition project proposals for Broadband Technology Opportunities Program funding and will commit full efforts and resources for effective, successful public service.

The nation's oldest nonprofit community technology network, MAIN founded the state's first free public Internet access (in two Austin libraries), later extending this to 26 other communities in Texas. We remain committed to this goal and are excited by the opportunity BTOP offers to help make broadband information access available for all Americans. MAIN is proud to join with Technology For All, Austin Free-Net, and other organizations participating in this collaborative project.

As detailed in the project application, MAIN will contribute staff, facilities and additional support for this project, including our Level One network operating center capacities. We will work to provide free public access, training and a comprehensive program of related services through the thirty five MAIN-affiliated Public Computer Centers located in urban and rural communities across Texas.

As a partner in the Coalition and the Texas Connects project, MAIN will join coalition efforts, led by the TeleCommunity Resource Center, to identify, evaluate, and if needed, develop resources and support services for community technology and public access computer centers. These resources will be made freely available to any person or group interested in public interest broadband information technology, including other BTOP projects.

Sincerely,



Gene Crick, executive director
Metropolitan Austin Interactive Network
gcrick@main.org

PO Box 328 Bastrop, Texas 78602 • 512 303 2424 • www.main.org

BTOP Public Computer Center Detail Te

Complete the Public Computer Center Details worksheet attached to this applica
accommodate all of the Public Computer Centers that will benefit from this pro
from the specified list. A Community Anchor Institution is considered a minority
secondary educational institution with enrollment of minority students exceedi
Note that the calculated totals in bold will be needed to complete the PCC Capa

**The data provided via this template will be subjected to automated processing;
provide this attachment as an Excel file, and not to convert it to a PDF prior to
on an appropriate electronic medium, such as a DVD, CD-ROM, or flash drive.**

template

ation. Add rows as necessary to
ject. All centers should be given a type
y-serving institution if it is a post-
ng 50 percent of its total enrollment.
icity page of the application.

**g. Applicants are therefore required to
submitting a copy of their application**

BTOP Public Computer Centers Detail Template

Title: **Texas Connects Coalition**
 Easy Grants ID: **4923**

Center Name	Organization	Address Line 1	City	State	Zip	Facility Type	Minority Serving Institution Type
AFN sites							
Austin Resource Center for the Homeless	Front Steps	700 East 7th Street	Austin	TX	78701	Other Community Support Organization	N/A
Blackland Neighborhood Center	City of Austin Health & Human Services Dept.	2005 Salina	Austin	TX	78722	Other Government Facility	N/A
Casa Marianella	Casa Marianella	821 Gunter Street	Austin	TX	78702	Other Community Support Organization	N/A
Conley-Guerrero Senior Activity Center	City of Austin Parks and Recreation Dept.	808 Nile Street	Austin	TX	78702	Other Government Facility	N/A
DeWitty East Austin Community Network Lab	Austin Free-Net	2209 Rosewood Avenue	Austin	TX	78702	Other Community Support Organization	N/A
City of Austin Employment Office - DeWitty Center	City of Austin Human Resources Department	2209 Rosewood Avenue	Austin	TX	78702	Other Government Facility	N/A
Dewitty Center IBM Training Lab	Austin Free-Net	2209 Rosewood Avenue	Austin	TX	78702	Other Community Support Organization	N/A
East Austin Neighborhood Center	City of Austin Health & Human Services Dept.	211 Comal Street	Austin	TX	78702	Other Government Facility	N/A
Lyons Gardens Senior Housing Community	Family Eldercare	2720 Lyons Road	Austin	TX	78702	Other Community Support Organization	N/A
Oak Springs Villas	Volunteers of America	3001 Oak Springs Drive	Austin	TX	78702	Other Community Support Organization	N/A
Rosewood Zaragosa Neighborhood Center	City of Austin Health & Human Services Dept.	2800 Weberville Road	Austin	TX	78702	Other Government Facility	N/A
South Austin Neighborhood Center	City of Austin Health & Human Services Dept.	2508 Durwood	Austin	TX	78704	Other Government Facility	N/A
St. John Neighborhood Center	City of Austin Health & Human Services Dept.	7500 Blessing	Austin	TX	78752	Other Government Facility	N/A
Trinity Center	St. David's Episcopal Church	304 E. 7th	Austin	TX	78752	Other Community Support Organization	N/A
Ventana del Sol Café and Cultural Center	Ventana del Sol	1834 East Oltorf	Austin	TX	78741	Other Community Support Organization	N/A
MAIN sites							
Bastrop Workforce Soluation	same	53 Loop 150 West	Bastrop	TX	78602	Other Government Facility	N/A
TeleCommunity Resource Center	MAIN	1091 Highway 71 West	Bastrop	TX	78602	Other Community Support Organization	N/A
Bastrop Public Library	City of Bastrop	1100 Church Street	Bastrop	TX	78602	Other Government Facility	N/A
Bastrop Main Street Business Incubator	City of Bastrop	1100 Main Street	Bastrop	TX	78602	Other Government Facility	N/A
T3 Community Outreach	T3 Community Outreach	151 Shiloh Road	Bastrop	TX	78602	Other Community Support Organization	N/A
McDade ISD	McDade ISD	156 Marlin Street	McDade	TX	78650	School (k-12)	N/A
MAIN Duval Cty sites							
Freer Library	Duval County Library	608 Caroline	Freer	TX	78357	Library	N/A

Center Name	Estimated # of Total Persons in facility's Service Area	Broadband Workstations				Facility Broadband Connection Speed (Mbps)		Weekday Hours Open to the Public		Weekend Hours Open to the Public		Weekday Number of Persons Served		Weekend Number of Persons Served	
		Number of Broadband Stations Available (CURRENT)	Number of Broadband Stations to be Replaced (PROPOSED)	Number of Broadband Stations to be Added (PROPOSED)	Number of Broadband Workstations Available (PROPOSED)	Facility Broadband Connection Speed (CURRENT Mbps)	Facility Broadband Connection Speed (PROPOSED Mbps)	Average Hours Open to Public Per 120-hour Business Week (CURRENT)	Average Hours Open to Public Per 120-hour Business Week (PROPOSED)	Average Hours Open to Public Per 48-hour Weekend (CURRENT)	Average Hours Open to Public Per 48-hour Weekend (PROPOSED)	Proposed # persons served per 120-hour business week (CURRENT)	Proposed # persons served per 120-hour business week (PROPOSED)	Proposed # persons served per 48-hour weekend (CURRENT)	Proposed # persons served per 48-hour weekend (PROPOSED)
AFN sites						0	0	0	0	9	0				
Austin Resource Center for the Homeless	5200	6	6	4	10	1	1	32	32	0	8	150	250	0	50
Blackland Neighborhood Center	7266	2	2	4	6	1	1	45	45	0	0	64	100	0	0
Casa Marianella	900	1	1	3	3	1	1	60	60	24	24	25	25	25	25
Conley-Guerrero Senior Activity Center	700	10	10	2	12	6	6	49.75	49.75	0	0	100	120	0	0
DeWitty East Austin Community Network Lab	5000	14	14	5	19	1.5	1.5	49.5	55	0	8	500	800	0	100
City of Austin Employment Office - DeWitty Center	1000	6	6	2	8	1.5	1.5	34	34	0	0	30	50	0	0
Dewitty Center IBM Training Lab	5000	9	9	2	11	1.5	1.5	4	20	0	2	10	20	0	8
East Austin Neighborhood Center	7700	2	2	4	6	1.5	1.5	45	45	0	0	20	50	0	0
Lyons Gardens Senior Housing Community	75	6	6	2	8	1.5	1.5	75	75	30	30	15	30	15	30
Oak Springs Villas	65	5	5	3	8	1.5	1.5	40	40	8	8	0	40	0	8
Rosewood Zaragosa Neighborhood Center	7700	6	6	6	12	1	1	45	45	0	0	100	250	0	0
South Austin Neighborhood Center	8000	4	4	2	6	0.768	0.768	45	45	0	0	40	100	0	0
St. John Neighborhood Center	6300	2	2	4	6	0.768	0.768	35	45	0	0	20	100	0	0
Trinity Center	1000	4	4	4	8	0.768	0.768	11	15	1	3	100	200	20	40
Ventana del Sol Café and Cultural Center	150	2	2	4	6	0.768	0.768	60	60	12	12	0	75	0	20
MAIN sites															
Bastrop Workforce Solutation	73491	24	24	12	36	1.5	1.5	40	40	0	0	960	1360	0	0
TeleCommunity Resource Center	25306	0	0	14	14	0	1.5	0	40	0	4	0	480	0	48
Bastrop Public Library	25306	24	24	12	36	4.5	4.5	40	40	6	6	960	1360	144	204
Bastrop Main Street Business Incubator	25306	0	0	14	14	0	1.5	0	40	0	6	0	480	0	72
T3 Community Outreach	25306	0	0	10	10	0	1.5	0	40	0	6	0	320	0	48
McDade ISD	1358	24	24	4	28	1.5	5	8	16	8	8	192	416	48	52
MAIN Duval Cty sites															
Freer Library	3241	4	4	4	8	6	6	20	0	4	0	50	100	20	20

Center Name	Organization	Address Line 1	City	State	Zip	Facility Type	Minority Serving Institution Type
Benavides Library	Duval County Library	131 Mesquite	Benavides	TX	78341	Library	N/A
San Diego Library	Duval County Library	315 South Dunlap	San Diego	TX	78384	Library	N/A
Concepcion Community Center	Duval County Library	2234 Highway 716	Concepcion	TX	78349	Other Community Support Organization	N/A
Realitos Community Center	Duval County Library	6411 Highway 349	Realitos	TX	78376	Other Community Support Organization	N/A
San Jose Community Center	Duval County Library	7014 CR 211	San Jose	TX	78332	Other Community Support Organization	N/A
MAIN Brazos Valley sites							
Brenham Workforce Office	Brazos Valley Council of Governments	97 Duprie	Brenham	TX	77823	Other Government Facility	N/A
Nancy Carol Roberts Memorial Library	Brazos Valley Council of Governments	100 MLK Parkway	Brenham	TX	77823	Library	N/A
Bryan Workforce Office	Brazos Valley Council of Governments	3991 East 29th	Bryan	TX	77803	Other Government Facility	N/A
Bryan Library	Brazos Valley Council of Governments	201 East 29th	Bryan	TX	77803	Library	N/A
Caldwell Workforce Office	Brazos Valley Council of Governments	1190 South Main St.	Caldwell	TX	77836	Other Government Facility	N/A
Caldwell Library	Brazos Valley Council of Governments	704 West Highway 21	Caldwell	TX	77836	Library	N/A
Centerville Workforce Office	Brazos Valley Council of Governments	204 East St. Marys	Centerville	TX	75833	Other Government Facility	N/A
Centerville Library	Brazos Valley Council of Governments	204 East St. Marys	Centerville	TX	75833	Library	N/A
Franklin Library	Brazos Valley Council of Governments	315 East Decherd Street	Franklin	TX	77856	Library	N/A
Madisonville Workforce Office	Brazos Valley Council of Governments	300 West School	Madisonville	TX	77854	Other Government Facility	N/A
Madisonville Library	Brazos Valley Council of Governments	805 South May	Madisonville	TX	77854	Library	N/A
Navasota Workforce Office	Brazos Valley Council of Governments	513 North La Salla	Navasota	TX	77858	Other Government Facility	N/A
Navasota Library	Brazos Valley Council of Governments	1411 East Washington Ave.	Navasota	TX	77858	Library	N/A
Buffalo Library	Brazos Valley Council of Governments	1005 North Hill Street	Buffalo	TX	75831	Library	N/A
Hearne Library	Brazos Valley Council of Governments	103 West 5th	Hearne	TX	77589	Library	N/A
Normangee Library	Brazos Valley Council of Governments	108 North 6th	Normangee	TX	77871	Library	N/A
MAIN San Antonio Sites							
Bob and Jean Billa Community Initiatives Learning Center	City of San Antonio, Department of Community Initiatives	1033 Ada Street	San Antonio	TX	78223	Other Government Facility	N/A
Albert Benavidez Learning Center	City of San Antonio, Department of Community Initiatives	515 Castroville Road	San Antonio	TX	78237	Other Government Facility	N/A

Center Name	Estimated # of Total Persons in facility's Service Area	Broadband Workstations				Facility Broadband Connection Speed (Mbps)		Weekday Hours Open to the Public		Weekend Hours Open to the Public		Weekday Number of Persons Served		Weekend Number of Persons Served	
		Number of Broadband Stations Available (CURRENT)	Number of Broadband Stations to be Replaced (PROPOSED)	Number of Broadband Stations to be Added (PROPOSED)	Number of Broadband Workstations Available (PROPOSED)	Facility Broadband Connection Speed (CURRENT Mbps)	Facility Broadband Connection Speed (PROPOSED Mbps)	Average Hours Open to Public Per 120-hour Business Week (CURRENT)	Average Hours Open to Public Per 120-hour Business Week (PROPOSED)	Average Hours Open to Public Per 48-hour Weekend (CURRENT)	Average Hours Open to Public Per 48-hour Weekend (PROPOSED)	Proposed # persons served per 120-hour business week (CURRENT)	Proposed # persons served per 120-hour business week (PROPOSED)	Proposed # persons served per 48-hour weekend (CURRENT)	Proposed # persons served per 48-hour weekend (PROPOSED)
Benavides Library	1686	7	7	6	13	10	10	20	24	4	4	50	100	20	20
San Diego Library	4753	12	12	8	20	10	10	30	30	7	7	125	250	15	30
Concepcion Community Center	61	0	0	6	6	0	1.5	0	30	0	4	0	40	0	10
Realitos Community Center	209	0	0	12	12	0	1.5	0	30	0	4	0	40	0	20
San Jose Community Center	350	0	0	12	12	0	1.5	0	30	0	4	0	40	0	20
MAIN Brazos Valley sites															
Brenham Workforce Office	33000	4	4	6	10	1.5	1.5	45	45	0	0	166	250	0	0
Nancy Carol Roberts Memorial Library	33000	12	12	2	14	1.5	1.5	48	48	8	8	200	200	40	40
Bryan Workforce Office	175000	50	30	2	52	1.5	1.5	48	48	0	0	200	200	0	0
Bryan Library	175000	25	25	2	27	4	4	65	65	12	12	250	250	100	100
Caldwell Workforce Office	17000	7	7	2	9	1.5	1.5	45	45	0	0	180	180	0	0
Caldwell Library	17000	3	3	7	10	1.5	1.5	36	36	3	3	120	150	15	30
Centerville Workforce Office	17000	4	4	6	10	1.5	1.5	39	39	0	0	160	200	0	0
Centerville Library	1000	4	4	4	8	1.5	1.5	39	39	4	4	160	200	15	30
Franklin Library	1500	6	6	4	10	6	6	35	35	4	4	195	260	24	32
Madisonville Workforce Office	13500	9	9	5	14	1.5	1.5	45	45	0	0	405	540	0	0
Madisonville Library	13500	9	9	5	14	1.5	1.5	35	35	0	0	315	420	0	0
Navasota Workforce Office	26000	5	5	5	10	1.5	1.5	45	45	0	0	225	360	0	0
Navasota Library	26000	7	7	5	12	3	3	36	36	0	0	252	360	0	0
Buffalo Library	1900	7	7	3	10	1	1	36	36	0	0	252	288	0	0
Hearne Library	13600	17	17	4	21	1	1	45	45	0	0	765	855	0	0
Normangee Library	800	3	3	2	7	1	1	30	30	0	0	90	150	0	0
MAIN San Antonio Sites															
Bob and Jean Billa Community Initiatives Learning Center	50182	30	10	12	42	1.5	100	61.75	61.75	8.75	8.75	1852	2593	262	367
Albert Benavidez Learning Center	42111	30	10	12	42	1.5	100	0	61.75	8.75	8.75	1852	2593	262	367

Center Name	Organization	Address Line 1	City	State	Zip	Facility Type	Minority Serving Institution Type
Columbia Heights Family Learning Center	City of San Antonio, Department of Community Initiatives	502 Fitch	San Antonio	TX	78221	Other Government Facility	N/A
Margarita Huantes Family Learning Center	City of San Antonio, Department of Community Initiatives	1411 Guadalupe	San Antonio	TX	78207	Other Government Facility	N/A
St. Mary's Family Learning Center	City of San Antonio, Department of Community Initiatives	3141 Culebra	San Antonio	TX	78228	Other Government Facility	N/A
St. Phillips Family Learning Center	City of San Antonio, Department of Community Initiatives	101 Meerscheidt	San Antonio	TX	78203	Other Institution of Higher Education	N/A
Victor Farrari Family Learning Center	City of San Antonio, Department of Community Initiatives	107 West Rampart	San Antonio	TX	78216	Other Government Facility	N/A
Willie C. Velazquez Family Learning Center	City of San Antonio, Department of Community Initiatives	1302 North Zarzamora	San Antonio	TX	78207	Other Government Facility	N/A
TFA Sites - Houston							
Mission Milby Computer Center	Mission Milby CDC	2220 Broadway	Houston	TX	77012	Other Community Support Organization	N/A
South Union Computer Center	South Union CDC	3601 Lydia	Houston	TX	77021	Other Community Support Organization	N/A
New Mt. Carmel Computer Center	New Mt. Carmel Baptist Church	4301 Weaver	Houston	TX	77016	Other Community Support Organization	N/A
MD Anderson YMCA	YMCA of Greater Houston	705 Cavalcade	Houston	TX	77009	Other Community Support Organization	N/A
Crossroads Homeless Project	Crossroads at Park Place, Inc. (nonprofit)	3827 Broadway	Houston	TX	77017	Other Community Support Organization	N/A
Northside Computer Center	Northside CDC	6915 Curry	Houston	TX	77093	Other Community Support Organization	N/A
Settegast Heights Computer Center	Ujima, Inc. (nonprofit)	7373 North Wayside	Houston	TX	77028	Public Housing	N/A
Gulf Coast Arms Computer Center	Ujima, Inc. (nonprofit)	6603 Hirsch	Houston	TX	77026	Public Housing	N/A
Clinton Park Computer Center	City of Houston Department of Health and Human Services	9525 Clinton Drive	Houston	TX	77029	Other Government Facility	N/A
Haverstock Hills Computer Center	Ujima, Inc. (nonprofit)	5619 Aldine Bender	Houston	TX	77032	Public Housing	N/A
Youth Development Center	Youth Development Center, Inc. (nonprofit)	7725 Sandra Street	Houston	TX	77016	Other Community Support Organization	N/A
Bethel's Place	Bethel's Place, Inc. (nonprofit)	12525 Fondren	Houston	TX	77035	Other Community Support Organization	N/A
Independence Hall	Independence Hall, Inc.	6 Burris	Houston	TX	77022	Public Housing	N/A
Eastside University Village Computer Center	Southeast Houston CDC	3614 Holman	Houston	TX	77004	Other Community Support Organization	N/A
Shape Community Center	Shape Community Center	3815 Live Oak	Houston	TX	77004	Other Community Support Organization	N/A

Center Name	Estimated # of Total Persons in facility's Service Area	Broadband Workstations				Facility Broadband Connection Speed (Mbps)		Weekday Hours Open to the Public		Weekend Hours Open to the Public		Weekday Number of Persons Served		Weekend Number of Persons Served	
		Number of Broadband Stations Available (CURRENT)	Number of Broadband Stations to be Replaced (PROPOSED)	Number of Broadband Stations to be Added (PROPOSED)	Number of Broadband Workstations Available (PROPOSED)	Facility Broadband Connection Speed (CURRENT Mbps)	Facility Broadband Connection Speed (PROPOSED Mbps)	Average Hours Open to Public Per 120-hour Business Week (CURRENT)	Average Hours Open to Public Per 120-hour Business Week (PROPOSED)	Average Hours Open to Public Per 48-hour Weekend (CURRENT)	Average Hours Open to Public Per 48-hour Weekend (PROPOSED)	Proposed # persons served per 120-hour business week (CURRENT)	Proposed # persons served per 120-hour business week (PROPOSED)	Proposed # persons served per 48-hour weekend (CURRENT)	Proposed # persons served per 48-hour weekend (PROPOSED)
Columbia Heights Family Learning Center	42826	30	10	12	42	1.5	100	0	61.75	8.75	8.75	1852	2593	262	367
Margarita Huantes Family Learning Center	65417	30	10	12	42	1.5	100	0	61.75	8.75	8.75	1852	2593	262	367
St. Mary's Family Learning Center	67441	30	10	12	42	1.5	100	0	61.75	8.75	8.75	1852	2593	262	367
St. Phillips Family Learning Center	6785	30	10	12	42	1.5	100	66	66	9	9	1980	2772	270	378
Victor Farrari Family Learning Center	43282	30	10	12	42	1.5	100	0	61.75	8.75	8.75	1852	2593	262	367
Willie C. Velazquez Family Learning Center	65417	30	10	12	42	1.5	100	0	61.75	8.75	8.75	1852	2593	262	367
TFA Sites - Houston															
Mission Milby Computer Center	19034	42	40	2	44	100	100	40	49	0	4	1680	2058	0	168
South Union Computer Center	18629	20	20	12	32	1.5	1.5	30	40	0	4	600	1200	0	120
New Mt. Carmel Computer Center	18154	18	18	9	27	1.5	1.5	20	30	0	4	360	750	0	100
MD Anderson YMCA	29923	15	15	7	22	8	8	40	40	0	4	600	800	0	80
Crossroads Homeless Project	10000	0	0	12	12	8	8	0	16	0	0	0	160	0	0
Northside Computer Center	28196	10	10	7	17	1.5	1.5	20	30	0	0	200	450	0	0
Settegast Heights Computer Center	4352	18	18	9	27	1.5	1.5	32	40	0	0	576	1000	0	0
Gulf Coast Arms Computer Center	15134	15	15	7	22	1.5	1.5	25	35	0	0	375	700	0	0
Clinton Park Computer Center	2439	10	10	4	14	1.5	1.5	20	35	0	0	200	420	0	0
Haverstock Hills Computer Center	5590	8	8	6	14	1.5	1.5	25	40	0	0	200	480	0	0
Youth Development Center	18054	12	12	15	27	1.5	1.5	25	25	0	4	300	625	0	100
Bethel's Place	49436	15	15	12	27	1.5	1.5	25	35	0	4	375	875	0	140
Independence Hall	300	15	15	5	20	1.5	1.5	20	30	0	0	300	450	0	0
Eastside University Village Computer Center	15463	20	20	12	32	8	8	32	40	0	0	640	1200		
Shape Community Center	15463	15	15	17	32	8	8	40	40	0	4	600	1200	0	120

Center Name	Organization	Address Line 1	City	State	Zip	Facility Type	Minority Serving Institution Type
Community Family Center	Community Family Center	7524 Avenue E	Houston	TX	77012	Other Community Support Organization	N/A
Spring Branch Family Development Center	Spring Branch Human Resources Partnership, Inc.	8575 Pitzner	Houston	TX	77080	Other Community Support Organization	N/A
Houston Read Commission	Houston Read Commission	5330 Griggs	Houston	TX	77021	Other Community Support Organization	N/A
VN Teamwork	VN Teamwork	11210 Bellaire, #210	Houston	TX	77072	Other Community Support Organization	N/A

Totals:

Center Name	Estimated # of Total Persons in facility's Service Area	Broadband Workstations				Facility Broadband Connection Speed (Mbps)		Weekday Hours Open to the Public		Weekend Hours Open to the Public		Weekday Number of Persons Served		Weekend Number of Persons Served	
		Number of Broadband Stations Available (CURRENT)	Number of Broadband Stations to be Replaced (PROPOSED)	Number of Broadband Stations to be Added (PROPOSED)	Number of Broadband Workstations Available (PROPOSED)	Facility Broadband Connection Speed (CURRENT Mbps)	Facility Broadband Connection Speed (PROPOSED Mbps)	Average Hours Open to Public Per 120-hour Business Week (CURRENT)	Average Hours Open to Public Per 120-hour Business Week (PROPOSED)	Average Hours Open to Public Per 48-hour Weekend (CURRENT)	Average Hours Open to Public Per 48-hour Weekend (PROPOSED)	Proposed # persons served per 120-hour business week (CURRENT)	Proposed # persons served per 120-hour business week (PROPOSED)	Proposed # persons served per 48-hour weekend (CURRENT)	Proposed # persons served per 48-hour weekend (PROPOSED)
Community Family Center	21302	24	24	10	34	4	4	32	40	0	0	768	1280	0	0
Spring Branch Family Development Center	26491	0	0	20	20	1	1	0	50	0	0	0	1000	0	0
Houston Read Commission	19744	25	25	27	52	2	2	50	50	0	6	1250	2500	0	300
VN Teamwork	97889	10	10	12	22	1	1	50	50	0	6	500	1000	0	120
Totals:	2E+06	878	696	530	1409	3.6	14.8	29.8	41.0	3.0	4.1	31914	51130	2605	5252

BTOP Public Computer Center and Sustainable Broadband Detailed Budget

Please complete the Detailed Budget, breaking out individual line items under each category heading (add rows to each section as necessary to accommodate your line items). Please ensure that line item total columns in the "General" and "Detail" sections are equal for each line item (a cell with a yellow highlight indicates an inconsistency). Also, you may utilize the provided space for additional notes, if desired (there is also a Budget Narrative question in the application in which you will provide narrative detail on this budget).

Specifics needed for each cost category line item:

Personnel: For each position, list the number of positions, the location or geography of position, the job/task responsibilities for the position, the annual salary, and the percent of time a person filling the position will spend working on the proposed BTOP project. For lines with more than one position, the Quarters Employed field should represent number of quarters per person (*e.g.*, for two employees each working for one year, Quarters Employed should be 4 rather than 8).

Fringe: For each position, note the number of positions, the annual salary, the percent of time a person filling this position will spend working on the proposed BTOP project, and the fringe rate applied to the position. For lines with more than one position, the Quarters Employed field should represent number of quarters per person (*e.g.* for two employees each working for one year, Quarters Employed should be 4 rather than 8).

Equipment: List all equipment units required for the project and provide program purpose. For each line item, note the number of units and the unit cost. The multiple of these two factors will yield the total for that line item. For example, an Applicant planning to buy 100 laptops at \$500/laptop would have a total line item cost of \$50,000. Again, although unit costs may include cents, once multiplied by the number of units, the result must be rounded to the nearest whole dollar. Clearly separate Applicant equipment and user equipment, as indicated in the detailed budget template. When providing the unit cost indicate whether the unit cost has been impacted by a discount and for software equipment list specific package names.

Travel: For each trip list the program purpose of the trip, destination city and the number of people traveling. For each line item (*e.g.*, trip), note the number of trips and the cost per trip. The multiple of these two factors will yield the total for that line item. For example if the Applicant was

of these two factors will yield the total for that line item. For example, if the Applicant was accounting for 10 trips at \$25 per trip, the total cost would be \$250. The cost per trip should be justified on its own, *not* derived by dividing the line item total by the number of trips. Such a calculation will prompt further inquiry from the reviewers about justification for the trip cost. Rather, the *total* trip cost should be derived from the number of trips *times* the justifiable cost per trip.

Supplies: Separate supplies by item type, describing the program purpose or use. For each line item, note the number of units and the unit costs. The multiple of these two factors will yield the total for that line item. For example, an Applicant planning to buy 20 boxes of printer paper at \$30/box would have a total line item cost of \$600. Again, although unit costs may include cents, once multiplied by the number of units, the result must be rounded to the nearest whole dollar.

Other: Separate item types; for awareness program cost items, such as ads, separate ad types (TV, radio, newspaper, etc) and include geography in which they will run.

Contractual: For each line item, identify the contractor and note the number of contracted hours of service and hourly rate, if applicable. For example, an Applicant planning to hire a technology consultant for 100 hours at a rate of \$40/hour would have a total line item cost of \$4,000.

Indirect: Provide the indirect rate and basis used. In the space provided at the bottom of the page briefly explain the calculation used to derive the indirect costs (including the indirect rate and what is included in the basis). If a negotiated indirect cost rate agreement exists and is being used, please identify the cognizant agency.

The category subtotals for this Detailed Budget should correspond to the data provided in your SF-424A, and both the SF-424 budget and this Detailed Budget should match the Federal Grant Request and Total Match Amount provided on the Project Budget page of the application. Please review both budget attachments, the budget narrative in the application, and the Project Budget page for consistency before submitting the application. If you are submitting a PCC project with an SF-424C instead of an SF-424A, the sections of this Detailed Budget will not align directly with categories of the SF-424C, but you should complete this Detailed Budget, allocating costs to the appropriate cost categories.

The data provided via this attachment will be subject to automated processing. Applicants are therefore required to provide this attachment as an Excel file, and not to convert it to a PDF prior to submitting a copy of their application on an appropriate electronic medium, such as a DVD, CD-ROM, or flash drive. Additionally, applicants should not modify the format of this file.

**BTOP Public Computer Center and Sustainable Broadband Adoption
Detailed Budget Template**

Easy Grants ID: #4923
 Applicant: Technology For All
 Project Title: Texas Connects Coalition (TXC2)

SF-424A Object Class Category	General	Detail							
a. Personnel - List position, number of staff, annual salaries, % time spent on project	Position	Federal Support	Matching Support	Total	# of Positions	Salary	% Time Spent on Project	Quarters Employed	Total
	Managing Director - TXC2 will employ a Managing Director whose annual salary of \$80,000 will be charged 100% to the Public Computer Center program. This person will be located in Houston or Austin, Texas.	\$180,000.00		\$180,000.00	1	\$80,000.00	100%	9.00	\$180,000.00
	Director, Finance and Compliance - TXC2 will employ a full-time Director of Finance and Compliance at an annual salary of \$75,000. This person will provide fiscal management of the coalition and oversee compliance of all partners with federal reporting requirements. Salary and Compensation for the position, which will be located in Houston, TX, will be charged 100% to the Public Computer Centers program.	\$168,750.00		\$168,750.00	1	\$75,000.00	100%	9.00	\$168,750.00
	Director, Operations & Training - TXC2 will employ a full-time Director of Operations & Training at an annual salary of \$75,000. This person will oversee all operational issues and and the development and implementation of a uniform training plan for all centers and their constituents participating in the coalition. Salary and Compensation for the position, which will be located in Houston or Austin, Texas, will be charged 100% to the Public Computer Centers program.	\$168,750.00		\$168,750.00	1	\$75,000.00	100%	9.00	\$168,750.00
	Administrative Assistant-Bookkeeper - TXC2 will employ a full-time Administrative Assistant-Bookkeeper for the project at an annual salary of \$45,000. This person will provide day to day executive administrative support for the project, bookkeeping and other support. Salary and compensation for this position, which will be located in Houston, Texas, will be charged 100% to the Public Computer Centers program.	\$101,250.00		\$101,250.00	1	\$45,000.00	100%	9.00	\$101,250.00
	Project Assistant - TXC2 will employ a two full-time Project Assistants. These persons will provide day to day administrative support for the project. The position is located in Houston, Texas.	\$164,000.00		\$164,000.00	2	\$41,000.00	100%	8.00	\$164,000.00
	Executive Director, Technology For All - TFA's Executive Director will work part-time on the Texas Connects Coalition project. The position is located in Houston, Texas.	\$65,000.00	\$25,000.00	\$90,000.00	1	\$80,000.00	50%	9.00	\$90,000.00
	Managing Director, Technology For All - TFA's Managing Director will work part-time on the Texas Connects Coalition project. The position is located in Houston, TX.	\$63,750.00	\$15,000.00	\$78,750.00	1	\$70,000.00	50%	9.00	\$78,750.00
	Program/Operations Director, Technology For All - TFA will employ a Program/Operations Director full-time to manage its work with the various TFA affiliated PCC sites and also to manage its participation in the Texas Connects Coalition. This position is located in Houston, TX.	\$135,000.00		\$135,000.00	1	\$60,000.00	100%	9.00	\$135,000.00
	Training Manager, Technology For All - TFA will employ a full-time Training Manager who will manage the Program Specialists who will be working on-site at TFA affiliated Public Computer Center sites. The TFA Training Manager position will be located in Houston, Texas	\$82,000.00		\$82,000.00	1	\$41,000.00	100%	8.00	\$82,000.00

	Program Specialists, Technology For All - TFA will employ 17 full-time Program Specialists at an average salary of \$35,000 who will work directly with PCC sites to provide program implementation, coordination of installation, training, compliance etc. These persons will be assigned to TFA affiliated PCC sites in the Greater Houston area. Austin Free-Net(12) and MAIN(21) will also utilize Program Specialists for a total of 50 dedicated to the project.	\$1,115,625.00		\$1,115,625.00	17	\$35,000.00	100%	7.50	\$1,115,625
	Project Assistant, Technology For All - TFA will employ a full-time program assistant to support the project.	\$82,000.00		\$82,000.00	1	\$41,000.00	100%	8.00	\$82,000.00
	Site Supervisor - Each PCC site (70 sites) will have a staff person or volunteer who will interface with TXC2 and the assigned Program Specialist(s) at their site. On behalf of their site/organization this person will contribute an average of 3 hours per week to the project at a value (salary + benefits) of \$25/hour. (3 hours x \$25/hour = \$75/week x 52 weeks = \$3,900)	\$0.00	\$511,875.00	\$511,875.00	70	\$3,900.00	100%	7.50	\$511,875.00
				\$0.00					\$0.00
				\$0.00					\$0.00
	Subtotal	\$2,326,125.00	\$551,875.00	\$2,878,000.00					

b. Fringe Benefits - Include salaries and fringe rate.	Position	Federal Support	Matching Support	Total	# of Positions	Salary	% Time Spent on Project	Quarters Employed	Fringe Rate	Total
	Managing Director	\$51,570.00	\$0.00	\$51,570.00	1	\$80,000.00	100%	9.00	28.65%	\$51,570.00
	Director, Finance and Compliance	\$48,346.88	\$0.00	\$48,346.88	1	\$75,000.00	100%	9.00	28.65%	\$48,346.88
	Director, Operations and Training	\$48,346.88	\$0.00	\$48,346.88	1	\$75,000.00	100%	9.00	28.65%	\$48,346.88
	Administrative Assistant/Bookkeeper	\$29,008.13	\$0.00	\$29,008.13	1	\$45,000.00	100%	9.00	28.65%	\$29,008.13
	Project Assistant	\$48,132.00	\$0.00	\$48,132.00	2	\$42,000.00	100%	8.00	28.65%	\$48,132.00
	Executive Director, Technology For All	\$25,785.00	\$0.00	\$25,785.00	1	\$80,000.00	50%	9.00	28.65%	\$25,785.00
	Managing Director, Technology For All	\$22,561.88	\$0.00	\$22,561.88	1	\$70,000.00	50%	9.00	28.65%	\$22,561.88
	Program/Operations Director, Technology For All	\$34,380.00	\$0.00	\$34,380.00	1	\$60,000.00	100%	8.00	28.65%	\$34,380.00
	Training Manager, Technology For All	\$23,493.00	\$0.00	\$23,493.00	1	\$41,000.00	100%	8.00	28.65%	\$23,493.00
	Program Specialists	\$319,626.56	\$0.00	\$319,626.56	17	\$35,000.00	100%	7.50	28.65%	\$319,626.56
	TFA Project Assistant	\$23,493.00	\$0.00	\$23,493.00	1	\$41,000.00	100%	8.00	28.65%	\$23,493.00
				\$0.00						\$0.00
	Subtotal	\$674,743.31	\$0.00	\$674,743.31						

c. Travel - For significant costs, include details such as number and purpose of trips, destinations.	Purpose of Trip	Federal Support	Matching Support	Total	# of Trips	Cost per Trip	Total
	Mileage for project - Personnel, including Program Specialists, will be reimbursed for authorized travel related to project activities under the standard prevailing mileage rates and guidelines . Calculated at 30,000 miles/yr x \$.555.	\$33,400.00		\$33,400.00	4,000	\$8.35	\$33,400.00
	TXC2 Meetings - Project partners and key staff will meet at least six times a year (\$5,125 per meeting x 12 meetings) over the two year period in Houston, Austin, Bastrop and other suitable locations.	\$61,500.00		\$61,500.00	12	\$5,125.00	\$61,500.00
	BTOP Meetings in other locales - Key partner staff will participate in meetings outside the state of Texas with DOC BTOP staff and other BTOP grantees during the grant period.	\$12,000.00		\$12,000.00	10	\$1,200.00	\$12,000.00
				\$0.00			\$0.00
	Subtotal	\$106,900.00	\$0.00	\$106,900.00			

d. Equipment Costs - List equipment with # of units and unit costs. Distinguish between equipment intended for applicant use versus equipment for the end user.	Equipment Description	Federal Support	Matching Support	Total	#Units	Unit Cost	Total
Applicant Equipment							
	Servers - TXC2 will expand the existing server infrastructure of its coalition partners to as to provide an online gathering place for the project. Example: Dell Power Edge R900 with quad processors, 4 gig ram and at least 6 500 GB hard drives.	\$40,000.00		\$40,000.00	2	\$20,000.00	\$40,000.00
	Storage Units and/or Backup service - TXC2 will utilize two storage units and/or backup service to store data and insure the redundancy in case of catastrophic failure.	\$40,000.00		\$40,000.00	2	\$20,000.00	\$40,000.00
	Switches and other related equipment - TXC2 will purchase two enterprise class switches for the network infrastructure at TFA and MAIN.	\$30,000.00		\$30,000.00	2	\$15,000.00	\$30,000.00
	Laptops - Key staff. Example: Dell E6500 Latitude with 2.66 processor, 15.4" screen, 250 gig hard drive, 3 gig ram, DVD/RW, with wireless, bluetooth, webcam, case & three year onsite warranty.	\$82,144.00		\$82,144.00	68	\$1,208.00	\$82,144.00
	Projectors - TXC2 will purchase 3 projectors for TFC2 Staff training and administration in Austin, Houston and rural Texas. Example: NEC NP510W with 3000 lumens	\$3,627.00		\$3,627.00	3	\$1,209.00	\$3,627.00
	Scanners - TXC2 will purchase 3 sheet feed document scanners for utilization by the project and use in Austin, Houston and rural Texas	\$4,500.00		\$4,500.00	3	\$1,500.00	\$4,500.00
				\$0.00			\$0.00
				\$0.00			\$0.00
User Equipment							
	Workstations - TXC2 will purchase an average of 18 computer/workstations stations per site x 69 sites for a total of 1242. Example: Dell Vostro W/Pentium proc., 3 gig Ram, 160 gig HD, DVD/RW, 20 inch mon., with 3 year onsite warranty.	\$1,117,800.00		\$1,117,800.00	1,242	\$900.00	\$1,117,800
	Workstations for persons with Disabilities - TXC2 will place two computers for persons with disabilities at 69 PCC sites and an additional 20 units at Independence Hall, a 300 unit apartment property for persons with disabilities.	\$158,000.00		\$158,000.00	158	\$1,000.00	\$158,000.00
	Laser Printer - Example HP Laser Jet P30115D, TFC2 will purchase an average of 1.5 laser printers per site.	\$78,750.00		\$78,750.00	105	\$750.00	\$78,750.00
	Furniture - To provide for persons with disabilities, TFC2 will purchase accessible furniture for those workstations.	\$79,000.00		\$79,000.00	158	\$500.00	\$79,000.00
	Switches - For use in Public Computer Center sites as needed to improve infrastructure: Example HP ProCurve Swith 1800-24G	\$52,500.00		\$52,500.00	70	\$750.00	\$52,500.00
	Projectors - For use by Program Specialists at PCC sites, Example: NEC NP610S Projector with 2100 lumens	\$62,580.00		\$62,580.00	70	\$894.00	\$62,580.00
				\$0.00			\$0.00
				\$0.00			\$0.00
Subtotal		\$1,748,901.00	\$0.00	\$1,748,901.00			

e. Supplies - List costs associated with materials/printing, curriculum, translations, and other supplies	Description	Federal Support	Matching Support	Total	#Units (If Applicable)	Unit Cost (If Applicable)	Total
	Microsoft Software - TFA will provide, through a Microsoft grant, most of the software needed for the project. Because of the difficulty in valuing this software, it has been listed at ONLY \$1000 .		\$1,000.00	\$1,000.00			\$1,000.00

	Other Software - Additional software for the project will include such items as Mavis Bacon typing software, Anti-Virus software and other software as may be needed and determined by the TXC2 partners.	\$322,000.00	\$0.00	\$322,000.00	1,400	\$230.00	\$322,000.00
	IBM Reading Companion Program - This web based literacy program will be utilized at Austin Free-Net PCC sites. Other sites will apply for the program, but only AFN has been awarded the grant at this time.		\$10,000.00	\$10,000.00			
	ESRI GIS Software - ESRI will provide 30 site copies of its GIS mapping software for use by youth at 30 rural sites as a way for them to become involve in geospatial projects utilizing the PCC sites in their community.	\$0.00	\$19,500.00	\$19,500.00	30	\$650.00	\$19,500.00
	Salesforce - Salesforce has provide 10 licenses of its software that will be utilized for volunteer management, public computer tech support logs, student progress tracking, and donor management at a value of \$15,000 per year.	\$0.00	\$30,000.00	\$30,000.00	10	\$3,000.00	\$30,000.00
	Cables, cords and neworking supplies etc.	\$25,000.00		\$25,000.00			\$25,000.00
	Printing - For outside printing for outreach and other grant related activities	\$10,000.00		\$10,000.00			\$10,000.00
	Copier use -for use of copiers for grant related activities	\$25,000.00		\$25,000.00			\$25,000.00
	Postage - Postage for grant related activities	\$10,000.00		\$10,000.00			\$10,000.00
	Expendable Office Supplies - office supplies for outreach and grant related activities	\$30,000.00		\$30,000.00			\$30,000.00
				\$0.00			\$0.00
	Subtotal	\$422,000.00	\$60,500.00	\$482,500.00			

f. Contractual - List contractors with purpose of contract, hourly rate or total fixed rate.	Contractor	Federal Support	Matching Support	Total	# Hours (If Applicable)	Hourly Rate (If Applicable)	Total Contract
		\$0.00	\$0.00	\$0.00			\$0.00
		\$0.00	\$0.00	\$0.00			\$0.00
	Public Computer Center IT services - TXC2 has budgeted \$140,000/year (TFA-\$50,000, MAIN \$60,000, AFN \$30,000) for IT contractor services at Public Computer Center sites.	\$280,000.00	\$0.00	\$280,000.00			\$0.00
	Volunteer IT Services - IT volunteers from the community and local universities will be utilized to supplement IT contractors. The value of these in-kind services is estimated at 1000 hours @ \$50/hour.	\$0.00	\$75,000.00	\$75,000.00	1,500	\$50.00	\$75,000.00
	Professional Services for Accounting Oversight and Audits - TXC2 will utilize contract CPAs to provide accounting oversight and audits. TXC2 has budgeted \$70,000 per year for this (TXC2 \$25,000, TFA \$15,000, AFN \$15,000, and MAIN \$15,000).	\$140,000.00	\$0.00	\$140,000.00			\$0.00
				\$0.00			\$0.00
	Subtotal	\$420,000.00	\$75,000.00	\$495,000.00			

g. Construction - If applicable, list construction costs	Description	Federal Support	Matching Support	Total
				\$0.00
				\$0.00
				\$0.00
				\$0.00
	Subtotal	\$0.00	\$0.00	\$0.00

h. Other - List costs associated with grant subrecipients as well as other costs not listed above such as rent, technology (website hosting, internet connection), advertising (TV, radio, online), etc.	Description	Federal Support	Matching Support	Total	#Units (If Applicable)	Unit Cost (If Applicable)	Total
	Broadband Connections - Each Public Computer Center site will provide its own broadband connection at an average investment of \$75/month x 12 months x an average of 60 sites over the full grant period. (12 x 75 = \$900 x 60 = \$54,000 x 2 years = \$108,000.	\$0.00	\$108,000.00	\$108,000.00			\$0.00
	Subsidized Broadband Connections - The sites in rural Duval County will be new sites and require a new broadband connection. We have budgeted 3600/yr for 10 sites in Duval county and other locations for which we may have to subsidize connections.	\$72,000.00	\$0.00	\$72,000.00			\$0.00
				\$0.00			\$0.00
	Sub-Grantee AFN - Austin Free-Net Office Space - AFN is provided office space by the City of Austin for an in-kind donation of \$15,000 per year. One of half is allocated to the PCC program. Some of this space will be allocated to new TXC2 staff.	\$0.00	\$15,000.00	\$15,000.00			\$0.00
	Sub-Grantee AFN (Personnel) - Director, Austin Free-Net - The Executive Director of Austin Free-Net will work 75% of the time for nine quarters on the Texas Connects Coalition PCC project. All is provided as a cash match by the City of Austin.	\$0.00	\$103,781.00	\$103,781.00			\$0.00
	Sub-Grantee AFN (Personnel) - Program/Operations Manager - Austin Free-Net will employ a full-time person to manage the participation of AFN in the Texas Connects Coalition.	\$120,000.00	\$0.00	\$120,000.00			\$0.00
	Sub-Grantee AFN (Personnel) - Training Manager - Austin Free-Net will employ a full-time person to manage program specialists doing training on-site at AFN public computer center sites.	\$82,000.00	\$0.00	\$82,000.00			\$0.00
	Sub-Grantee AFN (Personnel) - Technical Director - AFN will employ a full-time person @ \$53,000/yr. to work 85% of the time providing IT support services to AFN TXC2 PCC sites. This is provided as a cash match by the City of Austin.	\$0.00	\$110,823.00	\$110,823.00			\$0.00
	Sub-Grantee AFN (Personnel) - Program Specialists - AFN will employ 12 full-time Program Specialists at an average salary of \$35,000 for 7.5 quarters. TFA (17) and MAIN(21) will also utilize Program Specialists for a total of 50 on the project.	\$787,500.00	\$0.00	\$787,500.00			\$0.00
	Sub-Grantee AFN (Personnel) - Project Assistant - AFN will employ a program assistant provide support to the AFN staff working on the project.	\$82,000.00	\$0.00	\$82,000.00			\$0.00
	Sub-Grantee AFN (Personnel) - FICA - calculated at .0765 of all personnel costs.	\$81,870.00	\$7,301.00	\$89,171.00			\$0.00
	Sub-Grantee AFN (Personnel) Other Fringe Benefits - Health insurance, Workmen's Compensation, retirement benefits etc.. This is calculated at 22% of salary and compensation for all AFN personnel.	\$235,730.00	\$22,390.50	\$258,120.50			\$0.00
				\$0.00			\$0.00
	Sub-Grantee MAIN - Office Space - The MAIN space is leased @ \$1,400/month. One half of that cost is charged to the PCC program.	\$16,800.00	\$0.00	\$16,800.00			\$0.00
	Sub-Grantee MAIN (Personnel) - Executive Director - The Executive Director of MAIN will work 66.66% of the time for 9 quarters on the Texas Connects Coalition project at an annual salary of \$75,000 for an annual cost to the project of \$49,950	\$112,388.00	\$0.00	\$112,388.00			\$0.00

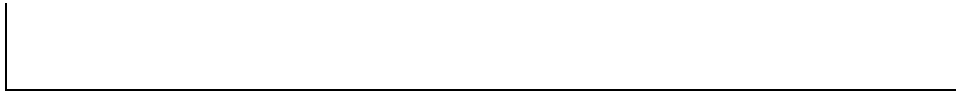
	Sub-Grantee MAIN (Personnel) - Program/Operations Manager - MAIN will employ a full-time person to manage its participation in the Texas Connects Coalition.	\$120,000.00	\$0.00	\$120,000.00			\$0.00
	Sub-Grantee MAIN (Personnel) - Training Manager - MAIN will employ a full-time person to manage Program Specialists doing training at MAIN public computer center sites.	\$82,000.00		\$82,000.00			\$0.00
	Sub-Grantee MAIN (Personnel) - Program Specialists - MAIN will employ 21 full-time Program Specialists at an average salary of \$35,000 for 7.5 quarters. TFA (17) and AFN(12) will also utilize Program Specialists for a total of 50 on the project.	\$1,378,125.00	\$0.00	\$1,378,125.00			\$0.00
	Sub-Grantee MAIN (Personnel) - Program Assistant - MAIN will employ a program assistant provide support to the AFN staff working on the project.	\$82,000.00	\$0.00	\$82,000.00			\$0.00
	Sub-Grantee MAIN (Personnel) - FICA - calculated at ,0765 of all personnel costs.	\$135,750.00	\$0.00	\$135,750.00			\$0.00
	Sub-Grantee MAIN (Personnel) Other Fringe Benefits - Health insurance, Workmen's Compensation, retirement benefits etc.. This is calculated at 22% of salary and compensation for all AFN personnel.	\$390,393.00	\$0.00	\$390,393.00			\$0.00
				\$0.00			\$0.00
	TFA Office Space - TFA's office space consists of almost 4000 sq. ft. adjacent to its Network Operations Center and refurbishing Center. One half of the cost is charged to the PCC program. Some of the space will be dedicated to new TXC2 staff.	\$24,000.00	\$0.00	\$24,000.00			\$0.00
	Public Computer Center Space - Space for PCC sites is provided an in-kind match & is calculated at \$12/sq. ft. x 900 sq. ft. (average) x 2 years for a total match of \$1,512,000. The rate is based upon an average of Austin and Houston rental rates.	\$0.00	\$1,512,000.00	\$1,512,000.00			\$0.00
	Cellular Services - Eleven persons at the Director or Manager level will be reimbursed for the use of cellular services not to exceed \$75/month x 12 months = \$900 x 11 persons x 2 years = \$19,800	\$19,800.00	\$0.00	\$19,800.00			\$0.00
	Telephone Land Lines - TXC2 staff will incur land line charges of approximately \$60/per month per person. Total cost to the project is based upon an 30 land lines at \$760/year.	\$43,200.00	\$0.00	\$43,200.00			\$0.00
	Staff Time to Prepare Grant Application - Partner staff time will be billed to the project at an hourly rate equal to annual salary plus benefits divided by 2080 hours in a year.	\$25,000.00	\$0.00	\$25,000.00	500	\$50.00	\$25,000.00
	Subtotal	\$3,890,556.00	\$1,879,295.50	\$5,769,851.50			

i. Total Direct Charges (sum of a-h)	\$9,589,225.31	\$2,566,670.50	#####
j. Indirect Charges			\$0.00
Total Eligible Project Costs	\$9,589,225.31	\$2,566,670.50	#####
Match Percentage	21.1%		

Explanation of Indirect Charges

Additional Budget Notes

Note #1 - TXC2 Meetings includes costs for meeting space, equipment mileage, refreshments, and other expenses.



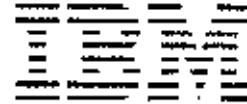
BUDGET INFORMATION - Non-Construction Programs

OMB Approval No. 0348-0044

SECTION A - BUDGET SUMMARY						
Grant Program Function or Activity (a)	Catalog of Federal Domestic Assistance Number (b)	Estimated Unobligated Funds		New or Revised Budget		
		Federal (c)	Non-Federal (d)	Federal (e)	Non-Federal (f)	Total (g)
1. BTOP-PCC	11.557	\$	\$	\$ 9,589,225.00	\$ 2,566,670.00	\$ 12,155,895.00
2.						0.00
3.						0.00
4.						0.00
5. Totals		\$ 0.00	\$ 0.00	\$ 9,589,225.00	\$ 2,566,670.00	\$ 12,155,895.00
SECTION B - BUDGET CATEGORIES						
6. Object Class Categories	GRANT PROGRAM, FUNCTION OR ACTIVITY					Total (5)
	(1)	BTOP-PCC	(2)	(3)		
a. Personnel	\$	2,326,125.00	\$	\$	\$	2,326,125.00
b. Fringe Benefits		674,743.00				674,743.00
c. Travel		106,900.00				106,900.00
d. Equipment		1,748,901.00				1,748,901.00
e. Supplies		482,500.00				482,500.00
f. Contractual		495,000.00				495,000.00
g. Construction		0.00				0.00
h. Other		5,769,851.00				5,789,851.00
i. Total Direct Charges (sum of 6a-6h)		0.00	0.00	0.00	0.00	0.00
j. Indirect Charges		0.00				0.00
k. TOTALS (sum of 6i and 6j)	\$	0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 12,155,895.00
7. Program Income		\$	\$	\$	\$	\$ 12,155,895.00

Authorized for Local Reproduction

SECTION C - NON-FEDERAL RESOURCES					
(a) Grant Program	(b) Applicant	(c) State	(d) Other Sources	(e) TOTALS	
8. BTOP - Public Computer Center	\$ 41,000.00	\$	\$ 2,525,670.00	\$ 2,566,670.00	
9.				0.00	
10.				0.00	
11.				0.00	
12. TOTAL (sum of lines 8-11)	\$ 41,000.00	\$ 0.00	\$ 2,525,670.00	\$ 2,566,670.00	
SECTION D - FORECASTED CASH NEEDS					
	Total for 1st Year	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
13. Federal	\$ 4,794,613.00	\$ 1,198,653.25	\$ 1,198,653.25	\$ 1,198,653.25	\$ 1,198,653.25
14. Non-Federal	1,283,335.00	320,833.75	320,833.75	320,833.75	320,833.75
15. TOTAL (sum of lines 13 and 14)	\$ 6,077,948.00	\$ 1,519,487.00	\$ 1,519,487.00	\$ 1,519,487.00	\$ 1,519,487.00
SECTION E - BUDGET ESTIMATES OF FEDERAL FUNDS NEEDED FOR BALANCE OF THE PROJECT					
(a) Grant Program	FUTURE FUNDING PERIODS (Years)				
	(b) First	(c) Second	(d) Third	(e) Fourth	
16. BTOP - Public Computer Center	\$ 4,794,612.00	\$	\$	\$	
17.					
18.					
19.					
20. TOTAL (sum of lines 16-19)	\$ 4,794,612.00	\$ 0.00	\$ 0.00	\$ 0.00	
SECTION F - OTHER BUDGET INFORMATION					
21. Direct Charges:			22. Indirect Charges:		
23. Remarks: BTOP PCC Application #4923 - Texas Connects Coalition					



March 3, 2010

Ms. Dale Thompson
Executive Director
Austin Free-Net
2209 Rosewood Avenue
Austin, TX 78702

Dear Dale:

Thank you for submitting a proposal to participate in IBM's Reading Companion web-based literacy grant program. I am pleased to notify you that your organization has been selected to participate in IBM's Reading Companion grant program. This letter of agreement outlines the terms and conditions of the grant International Business Machines Corporation ("IBM") is making to Austin Free-Net. As part of this agreement, IBM will provide access to the Reading Companion software and, through Workforce Development, Inc. ("WDI"), online books, online training materials, online and telephone technical support, and other materials having a total value determined by IBM of \$10,000 (based on IBM's current estimates or list prices for such items as of the date of this letter) ("Grant Value") to be distributed within the 2010-2011 grant cycle to help support the grant project at your site ("Project"). In return for the grant, Austin Free-Net will do the work and fulfill its other responsibilities as outlined in this letter agreement and the Software Agreement (as defined below).

The project will begin immediately upon your organization's signing of this agreement, and shall end on February 22, 2011 (the "Project Term"). Austin Free-Net agrees to complete all obligations specified in this letter agreement, including but not limited to the following commitments:

- Sign and return to IBM the original Agreement for IBM Reading Companion Offering (Nonprofit Organization), attached hereto as Annex A (the "Offering Agreement"), which outlines the use of Reading Companion at your organization.
- Designate a project administrator (teacher, instructor, or any other staff person) who will be responsible for fulfilling the commitments of this letter agreement. The project administrator will work directly with IBM Corporate Citizenship & Corporate Affairs and WDI during the Project Term to implement this Project at your organization. The project administrator will be responsible for:
 1. selecting staff members ("Registered Grant Participants") and students who will use Reading Companion software on behalf of your organization; the staff members will have access to the

- software via the Reading Companion web site and will instruct students to access the software at www.readingcompanion.org;
2. assisting staff members in incorporating Reading Companion Software into Austin Free-Net's existing literacy program; and
 3. participating in bi-annual one-hour conference calls with IBM and other grant sites.

As part of this initiative, Austin Free-Net will access and use the IBM Reading Companion web-based literacy software for the Project Term unless otherwise agreed to by both parties in writing. This letter agreement will terminate upon expiration of the Project Term or termination of your obligations but you and your students may continue to use the software and materials on the web site. However, IBM will not provide online support after the end of the Project Term.

Austin Free-Net commits to work with the other literacy organizations involved in this grant program, to share its experiences relating to the implementation of this grant program and the use of the IBM Reading Companion web-based literacy software.

IBM shall have the right to publish any information IBM deems appropriate concerning the Reading Companion grant program, including the name of your organization and the terms and conditions of this grant. The Austin Free-Net hereby consents to the publication of such information.

Subject to the Grant Value, IBM will do the following under this grant in conjunction with WDI:

- IBM will designate a program manager in Corporate Citizenship & Corporate Affairs to be the main point of contact with Austin Free-Net. The IBM program manager will manage the grant for IBM and will coordinate IBM resources.
- IBM will provide, at no charge to Austin Free-Net, access to the Reading Companion software and, through WDI, access to the technical support as outlined below, having a value as determined by IBM of \$10,000 (based on IBM's estimates or then current list price for such items).

As part of this grant, IBM will direct WDI to also provide the following to Austin Free-Net:

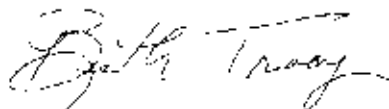
- **Access to technical support** by email or by telephone to Austin Free-Net. This technical support is designed to meet the specific and/or unique issues that are not covered by the Reading Companion web site which will include, for example, Frequently Asked Questions, training materials, and other materials. The total hours of support to be provided by the Austin Free-Net will be up to one-hour per month over the course of the Project Term. Support hours that exceed this amount will be at a negotiated rate approved by IBM and the Austin Free-Net and payable by Austin Free-Net.

Neither IBM nor WDI is responsible for risk of loss of, or damage to, the software.

We are very pleased to have your organization participate in this innovative literacy program. Please indicate your concurrence of this agreement by signing below, scanning the signed letter and returning it to me by e-mail at bftracy@us.ibm.com.

We very much look forward to working with you on this exciting grant project.

Sincerely,



Beth Tracy
IBM Program Manager
Corporate Citizenship &
Corporate Affairs, Texas & Oklahoma

Attachment

ACCEPTED AND AGREED:

Austin Free-Net

By: Dale Thompson
Dale Thompson, Executive Director
Austin Free-Net

Date: March 3, 2010

IBM Agreement for IBM Reading Companion Offering (Nonprofit Organization)

The purpose of the IBM Reading Companion Offering (the "Agreement") is to make available to you (hereinafter, "Nonprofit Organization") at no charge, the Program, the Educational Materials and the Support.

Nonprofit Organization accepts the terms of this Agreement by executing this Agreement and returning it to IBM.

This Agreement, the letter agreement and any IBM license agreements or any other agreements under which Eligible Products or Support are made available to Nonprofit Organization are the complete agreement between Nonprofit Organization and International Business Machines Corporation ("IBM") regarding the use of those Eligible Products and Support and replace any prior oral or written communications between Nonprofit Organization and IBM regarding this offering. If there is a conflict between any of the terms of other applicable licenses and agreements and those of this Agreement, the terms of this Agreement prevail to the extent that the terms conflict.

1. Definitions

Nonprofit Organization: The term "Nonprofit Organization" means a school, after-school program, public library, community college, university, adult literacy center or other nonprofit organization that offers literacy instruction for students (children or adults) that has been invited by IBM to participate in this offering.

Registered Grant Participant: The term "Registered Grant Participant" means a member of the faculty or staff of a Nonprofit Organization who has been authorized by the Nonprofit Organization to participate in this offering.

Educational Materials: The term "Educational Materials" means online books, online training, online evaluation materials, and other materials (including, without limitation, online tutorials and online instructor guides) posted on www.readingcompanion.org (the "Reading Companion Web site") that IBM makes available to Nonprofit Organizations and Registered Grant Participants as part of this offering. Educational Materials may be delivered online via the Reading Companion Web site or written materials, Webcasts, conference calls, or Adobe Acrobat ("PDF") files or revisable formats.

Eligible Products: The term "Eligible Products" means the Program, Educational Materials and other materials offered on the Reading Companion Web site.

Students: Students enrolled in classes at the Nonprofit Organization.

Program: The term "Program" means the Reading Companion Software which is available for download by Registered Grant Participants at the Reading Companion Web site.

Support: The term "Support" means the technical support provided by IBM as set forth in Section 4 of this Agreement.

2. License

IBM grants Nonprofit Organization a nonexclusive, nontransferable license to use the Program and Educational Materials solely for instruction and learning. Nonprofit Organization may not modify, translate, take excerpts or otherwise create derivative works from the Program or the Educational Materials.

The Nonprofit Organization will designate a Project Manager who will identify the teachers/instructors who will be using the Program in their literacy classes.

Nonprofit Organization may make copies, including back-up copies, to support the level of authorized use, provided Nonprofit Organization ensures that the copyright notices and any other legends of ownership are reproduced on each copy or partial copy of the Program and Educational Materials. Nonprofit Organization may install the Program and Educational Materials (or copies thereof) only on:

- 1) one or more of Nonprofit Organization's servers or personal computers located on its premises (and grant access to such servers and personal computers to Registered Grant Participants and/or Students); and
- 2) personal computers owned by Nonprofit Organization, Registered Grant Participants and/or Students, one copy per user.

Nonprofit Organization may use the Program and Educational Materials and distribute them only to Registered Grant Participants and Students.

The Program and the Educational Materials may not be (1) used, copied, modified, or distributed except as provided in this Agreement; (2) reverse assembled, reverse compiled, or otherwise translated, except as specifically permitted by law without the possibility of contractual waiver; (3) sublicensed, rented, or leased; or (4) used for commercial or administrative purposes.

The terms of this Agreement apply to each copy made.

3. Charges and Taxes

IBM provides Eligible Products and Support under this Agreement at no charge, except as provided in Section 4 below. IBM makes the Program, versions, releases, and updates of the Program, if any, and Educational Materials available to Nonprofit Organization as downloads via the Reading Companion Web site. The value (as determined by IBM based on IBM's estimates or then current list price for such items of the Eligible Products and Support) is US\$10,000.

4. Support

IBM will provide to Nonprofit Organization and/or Registered Grant Participants the support set forth in this Section 4 with respect to the Program and Educational Materials acquired under this Agreement (the "Support").

- a) IBM will make available to Nonprofit Organization and/or Registered Grant Participants, at no charge, the most current available version, release, or update to the Program, should any be made available by IBM.
- b) IBM will provide the Nonprofit Organization and/or Registered Grant Participants assistance for routine, short duration installation and usage (how-to) questions.
- c) IBM will provide, through Workforce Development, Inc. ("WDI"), technical support via email or telephone at no charge, except as provided below. This technical support is designed to meet the specific and/or unique issues that are not covered by the Reading Companion web site which will include, for example, Frequently Asked Questions, training materials, and other materials. The total hours of support to be provided at no charge will be up to an average of one-hour per month for the Nonprofit Organization over the course of the project term. Support hours that exceed this amount will be at a negotiated rate approved by IBM and the Nonprofit Organization and payable by the Nonprofit Organization. Neither IBM nor WDI is responsible for risk of loss of, or damage to, the Program.

7. Limitation of Liability

Circumstances may arise where, because of a default on IBM's part or other liability, Nonprofit Organization is entitled to recover damages from IBM. In each such instance, regardless of the basis on which Nonprofit Organization is entitled to claim damages from IBM (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), IBM is liable for no more than:

- a) damages for bodily injury (including death) and damage to real property and tangible personal property; and
- b) the amount of any other actual direct damages up to the charges paid by Nonprofit Organization for the Eligible Product or Support that is the subject of the claim. If Nonprofit Organization receives the Eligible Product or Support that is the subject of the claim at no charge (regardless of the value of the Eligible Product or Support), then IBM is not liable for any actual direct damages other than those specified in item 1 above.

This limit also applies to any of the Suppliers. It is the maximum for which IBM and the Suppliers are collectively responsible.

Items for Which IBM is Not Liable

Under no circumstances is IBM or its Suppliers liable for any of the following even if in form or of their possibility:

- a) loss of, or damage to, data;
- b) special, incidental, or indirect damages or for any economic consequential damages; or
- c) lost profits, business, revenue, goodwill, or anticipated savings.

Indemnification

Nonprofit Organization further agrees to indemnify and hold IBM harmless from any suit, cause of action, damages, and claims for damages by anyone arising out of or in connection with this Agreement, Nonprofit Organization's possession or use of the Eligible Products or Support or possession or use of the Eligible Products or Support by Registered Grant Participants or Students.

IBM will not be liable for third party claims against Nonprofit Organization. Furthermore, IBM will not be liable for loss of, or damage to, Nonprofit Organization's records or data or records or data of any third party.

8. Change in Terms

IBM may change the terms of this Agreement by giving Nonprofit Organization three (3) month's notice via e-mail. Otherwise, for any other change to be valid, both IBM and Nonprofit Organization must agree in a signed writing. Changes are not retroactive. Additional or different terms in any written communication from Nonprofit Organization are void.

9. Term and Termination

The duration of the terms of the Reading Companion grant program are outlined in the letter of agreement signed by the Nonprofit Organization. Upon the termination of this Agreement, IBM's Support obligations pursuant to Section 4 above will cease but Nonprofit Organization, Registered Grant Participants and Students may continue to use the Program and Educational Materials without Support.

If Nonprofit Organization fails to comply with the terms of this Agreement, IBM may terminate this Agreement. Upon termination, IBM may cease providing Support but Nonprofit Organization, Registered Grant Participants and Students may continue to use the Program and Educational Materials without Support.

Nonprofit Organization may terminate this Agreement on written notice to IBM following the expiration or termination of its obligations. Upon termination, IBM may cease providing Support but Nonprofit Organization, Registered Grant Participants and Students may continue to use the Program and Educational Materials without Support.

IBM may terminate this Agreement on three (3) month's written notice to Nonprofit Organization. Upon termination, IBM may cease providing Support but Nonprofit Organization, Registered Grant Participants and Students may continue to use the Program and the Educational Materials without Support.

Any terms of this Agreement which by their nature extend beyond the termination of this Agreement remain in effect until fulfilled, and apply to the respective successors and assignees of IBM and Nonprofit Organization.

10. General

Nonprofit Organization may not assign this Agreement, in whole or in part, without the prior written consent of IBM. Any attempt to do so is void.

Nonprofit Organization agrees to comply with applicable export laws and regulations.

Neither IBM nor Nonprofit Organization grants the other the right to use its trademarks, trade names, or other designations in any promotion or publication without prior written consent.

All information exchanged is nonconfidential. If either of us requires the exchange of confidential information, it will be made under a signed confidentiality agreement.

Each of IBM and Nonprofit Organization is free to enter into similar agreements with others.

Each of IBM and Nonprofit Organization grants the other only the licenses and rights specified. No other licenses or rights (including licenses or rights under patents) are granted.

Each of IBM and Nonprofit Organization may communicate with the other by electronic means and such communication is acceptable as a signed writing. An identification code (called a "user ID") contained in an electronic document is sufficient to verify the sender's identity and the document's authenticity.

Nonprofit Organization agrees that this Agreement will not create any right or cause of action for any third party, nor will IBM be responsible for any third party claims against you except as permitted by the Limitation of Liability section above.

Neither Nonprofit Organization nor IBM will bring a legal action under this Agreement more than two years after the cause of action arose unless otherwise provided by local law without the possibility of contractual waiver or limitation.

Neither Nonprofit Organization nor IBM is responsible for failure to fulfill any obligations due to causes beyond its control.

In the event that any provision of this Agreement is held to be invalid or unenforceable, the remaining provisions of this Agreement remain in full force and effect.

11. Geographic Scope

The rights, duties, and obligations of each of us are valid only in the country in which the Program is made available to Nonprofit Organization.

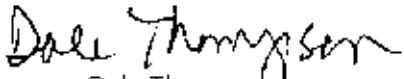
12. Governing Law

Both Nonprofit Organization and IBM consent to the application of the laws of the State of New York to govern, interpret, and enforce all of your and IBM's rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Agreement, without regard to conflict of law principles.

ACCEPTED AND AGREED

Austin Free-Net

By:


Name: Dale Thompson
Title: Executive Director

Date: March 3, 2010

IBM shall not provide assistance for (1) the design and development of applications; (2) use of the Program in other than its specified operating environment; or (3) failures caused by products for which IBM is not responsible under this Agreement.

IBM shall be free to alter the Program or may elect to not make it available as an IBM licensed software or other IBM offering. IBM does not guarantee (i) that the Program will be formally released or made generally available or (ii) that a product formally released or made generally available will be similar to, or compatible with, the Program. Any changes in operations or procedures that Nonprofit Organization elects to make shall not be made in reliance on the availability of the Program.

5. Nonprofit Organization's Responsibilities

Nonprofit Organization represents and warrants that:

- a) it is a nonprofit charitable organization under Internal Revenue Code Section 501(C) or is otherwise a tax exempt organization under similar law or regulation in the United States.
- b) it is getting the Eligible Products solely in connection with the terms of the grant. Nonprofit Organization agrees that it will not remarket or transfer any Eligible Products for a period of two (2) years from its delivery to Nonprofit Organization. After the two (2) year period, Nonprofit Organization agrees not to sell or transfer any Eligible Product for money, other property, or services and Nonprofit Organization agrees it will not transfer or attempt to transfer any Eligible Product at any time without IBM's prior written permission or unless permitted under this Agreement.

Nonprofit Organization agrees not to use the Eligible Products in support of any political parties or candidates or in connection with elections, including any voter registration activities.

Nonprofit Organization agrees to:

- a) provide to each Registered Grant Participant a copy of the Reading Companion Terms of Use, which outlines the terms and conditions relating to use of the Program and the Education Materials by Registered Grant Participants and instruct each such Registered Grant Participant to read and comply with the Terms of Use;
- b) use the Eligible Products only for the purposes permitted herein; and
- c) maintain records of all copies made of Eligible Products.

6. No Warranty

SUBJECT TO ANY STATUTORY WARRANTIES WHICH CANNOT BE EXCLUDED, IBM MAKES NO WARRANTIES OR CONDITIONS, EITHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, REGARDING THE ELIGIBLE PRODUCTS OR SUPPORT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

Nonprofit Organization hereby acknowledges that IBM has made no statements or representations inconsistent with a donation of the Eligible Products and Support on an AS IS basis.

The exclusion also applies to any of IBM's subcontractors, suppliers, or program developers (collectively called "Suppliers"). Manufacturers, Suppliers, or publishers of non-IBM programs may provide their own warranties.



11000 Burnet Road
Austin, TX 78758

September 5, 2008

Ms. Dale Thompson, Executive Director
Austin Free-Net
2209 Rosewood Avenue
Austin, TX 78702

Dear Dale:

Thank you for submitting a proposal to participate in IBM's ***iTradúceloAhora!*** **(TranslateNow!) automatic translation grant program**. I am pleased to notify you that your organization has been selected to participate in this grant program which uses an enhanced version of International Business Machines ("IBM") WebSphere Translation Server Software to help your organization to translate web sites automatically from English to Spanish, and includes access to bi-directional email translation (English to Spanish). In connection with this grant, Austin Free-Net will work with IBM to expand the use of this free translation software at your organization.

This letter of agreement outlines the terms and conditions of the grant International Business Machines Corporation ("IBM") is making to Austin Free-Net. As part of this agreement, IBM will provide access to the ***iTradúceloAhora!*** automatic translation software via the www.traduceioahora.org web site, and will provide online technical support via the Contact Us page of the web site, having a total value determined by IBM of \$20,000 (based on IBM's current estimates or list prices for such items as of the date of this letter) ("Grant Value") to be provided within the 2008-2009 grant cycle to help support the grant project at your site ("Project"). In return for the grant, Austin Free-Net, will do the work and fulfil its other responsibilities as outlined in this letter agreement.

The project will begin immediately upon your organization's signing of this agreement, and shall end on December 31, 2009 (the "Project Term"). Austin Free-Net agrees to complete all obligations specified in this letter agreement, including but not limited to the following commitments:

- Sign and return to IBM this original Letter of agreement.
- Sign and return to IBM the original attached Patriot Act form.
- Designate a project administrator who will be responsible for fulfilling the commitments of this letter agreement. The project administrator will work directly with IBM Corporate Citizenship & Corporate Affairs and IBM Watson Research during the Project Term to implement this Project at your organization. The project manager will be responsible for:
 1. Identifying users (staff members, teachers, students, parents and other users) who will access the ***iTradúceloAhora!*** translation software on behalf of your organization; the users will have access to the software via the ***iTradúceloAhora!*** web site. The project administrator will instruct users to access the software at www.traduceioahora.org, point them to the online training materials on the web site; and will provide regular, ongoing feedback to IBM via the Contact Us page and other features found on the web site.
 2. Providing feedback to IBM on the quality of the translations and the value of this project at your organization by completing online evaluation forms found on the "Questions?" page of the web site; and

3. Participating in quarterly conference calls with IBM and other grant sites.

As part of this initiative, Austin Free-Net will be provided access to and use of the iTradúceloAhora! automatic translation software for the Project Term. This letter of agreement will terminate upon expiration of the Project Term or termination of your obligations, but your organization may continue to use the software and materials on the web site unless IBM notifies you that you may no longer have access to or use the software. IBM will have the right to terminate your access and use immediately for any reason upon notice to you. Additionally, IBM will not provide online support after the end of the Project Term.

You understand and agree that the iTradúceloAhora! software is an enhanced version of IBM's WebSphere Translation Server Software which is being provided to your organization at no cost. You agree to comply with any IBM iTradúceloAhora! or other IBM license agreement or agreements and any third party's license agreement or other agreements with regard to any software and other materials you are provided access to or use of in connection with this grant program.

Please note that the texts that you or your organization submits for translation will be translated in real time solely by a computer software translation program with no human intervention and the translated text is provided to you on an "AS IS" and "WITH ALL FAULTS" basis. You and your organization assume all risks and liabilities in using this translated text. The translation from one language to another is a complex process and the translated text may contain some nonconformities, defects and/or errors (collectively referred to as "Nonconformities").

IBM disclaims all warranties with regard to any grant, this agreement, any IBM or third party software, products, services, or web site, any information on this or any other web site, the links to any other web site, and anything in connection with this program, including without limitation all warranties of merchantability and fitness for a particular purpose and any warranties of non infringement of intellectual property rights. IBM does not warrant or represent that the translation, or any information on the web site or elsewhere will meet your needs or expectations, that it will be accurate, complete, or error free, that it will not contain Nonconformities, or that the Nonconformities can or will be corrected.

IBM also makes no warranties or representations of any kind that the services provided by this web site or any linked web site will be uninterrupted, error-free, or that this web site or the server that hosts this web site is free from viruses or other forms of harmful computer code.

In no event shall IBM or any of its suppliers or IBM's and its suppliers' respective affiliates and foundations be liable for any damages, claims, or losses incurred or claimed by you or anyone else, including without limitation, direct, special, incidental, consequential or tort damages, resulting from any cause whatsoever, including without limitation yours or another's use of the translations, mistranslations, lost data, inaccurate information, the inability to use data, this web site, or any information on this web site, your participation in the program, or use of any other web site or any information on that other web site, even if IBM has been advised of the possibility of such damages.

Some states or provinces do not allow the limitation of liability for incidental or consequential damages, so the above exclusion or limitation may not apply to you.

Austin Free-Net commits to work with the other schools, school districts, and nonprofit organizations involved in this grant program, to share its experiences relating to the

implementation of this grant program and the use of the IBM iTraduceloAhorá automatic translation software.

IBM shall have the right to publish any information IBM deems appropriate concerning the iTraduceloAhorá grant program, including the name of your organization and the terms and conditions of this grant. Austin Free-Net hereby consents to the publication of such information.

Subject to the Grant Value, IBM will do the following under this grant:

IBM will designate a program manager in Corporate Citizenship & Corporate Affairs to be the main point of contact with Austin Free-Net. The IBM program manager will manage the grant for IBM and will coordinate IBM resources.

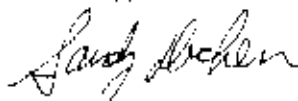
IBM will provide, at no charge to Austin Free-Net, access to the iTraduceloAhorá automatic translation software via www.traduceloahora.org and online support through the "Contact Us" page of the web site.

We are very pleased to have your organization participate in this innovative grant program. Please indicate your agreement to this grant agreement by signing below and returning **the original** letter and attachment to me.

This is the sole and exclusive statement of the agreement on the subject matter of this grant and it replaces any prior oral or written agreements or understandings on that subject matter. This grant agreement will be governed by the laws of the State of New York.

We very much look forward to working with you on this exciting grant project.

Sincerely,



Sandy Dochen, Manager
Corporate Citizenship & Corporate Affairs
Texas / Oklahoma
IBM
11400 Burnet Road, MC 045-1F-013
Austin, TX 78758

Attachment

ACCEPTED AND AGREED: Austin Free-Net

By: Dale Thompson Date: September 9, 2008
(Name/Title) Acting Executive Director

Will Reed

From: Dale Thompson [dale@austinfree.net]
Sent: Friday, August 07, 2009 2:24 PM
To: btop@ns1.main.org
Subject: FW: Ad Fed information

It looks like I overestimated the value of the AdFed's in-kind contribution. I found the email where, according to Scott at AdFed – the value is \$35,000 more than likely. You may need to read the thread to make sense of it all.

Dale

From: Scott Van Osdol, Photographer [mailto:scottvo@austin.rr.com]
Sent: Friday, May 15, 2009 3:31 PM
To: Lowell Feldman
Cc: Dale Thompson
Subject: Re: Ad Fed information

Lowell,

The short answer is ±\$25,000 print and PR billable value. The cost-of-media equivalent value on probable PR placement in print and broadcast news is an additional ±\$10,000 value.

GSD&M isn't donating anything. Although they may, depending on if we decide to approach them and they accept. Whatever agency we select will make the donation, along with printers, paper vendors, and PR firms.

[Scott Van Osdol, Photographer](#)
[www.vanosdol.com](#)
512.444.7376 512.461.8990 cell
[Austin Advertising Federation](#)
Vice President Public Service
[www.austinadfed.com](#)
[Hill Country Ride for AIDS Marketing Chair](#)
[www.hillcountryride.org](#)

From: Lowell Feldman <lowell.feldman@gmail.com>
Date: Fri, 15 May 2009 11:43:03 -0500
To: "'Scott Van Osdol, Photographer'" <scottvo@austin.rr.com>, 'Dale Thompson' <dale@austinfree.net>
Cc: 'Monica Sanchez' <msanchez@prodigy.net>, 'John Sirman' <johnsirman@gmail.com>, 'David Rockwood' <David.Rockwood@ideacity.com>
Subject: RE: Ad Fed information

Scott,

I am a bit confused, since I have no idea what is being donated by GSD&M although I am excited something is and look forward to learning more about it.

For my immediate needs, I want to understand the "value of the donation to Austin Free Net" who will be part of the Texas Green-Line Project.

Is the total value of contribution to this project inclusive of the following or only a piece of it?

Art From Streets: 50,000 * 6 = 300,000
SIMS: 20,000 * 2 = 40,000
HCR for AIDS: 100,000 * 6 = 600,000

If its only a part, I just need to know the value to Austin Free Net.

Thanks,

Lowell

From: Scott Van Osdol, Photographer [<mailto:scottvo@austin.rr.com>]
Sent: Friday, May 15, 2009 11:05 AM
To: Dale Thompson; 'Lowell Feldman'
Cc: Monica Sanchez; John Sirman; David Rockwood
Subject: Re: Ad Fed information

Dale and Lowell,

Yes, GSD&M Community Relations Director David Rockwood will be taking over the Ad Fed VP Public Service position on July 1. If all goes well I will take over the part-time position of Executive Director. At that time I hope we'll be able to re-convene our Austin Free-Net committee, and resume working on what was a very promising start to developing a marketing campaign.

Since we stalled so early in the process, it's difficult to predict the scope and value of what the final campaign might be. I can provide equivalent values for earlier campaigns produced for other pro-bono clients, if that would assist in the grant writing process. Those are:

- Art From the Streets print and PR campaign: ±\$25,000 for each of six years, plus \$20,000 to \$40,000 of equivalent value: broadcast and print media exposure, per year.
- The SIMS Foundation print and PR campaign: \$10,000 for two years, plus ±\$10,000 of equivalent value: broadcast and print media exposure, per year.
- Hill Country Ride for AIDS print and PR campaign: \$50,000 for six years, plus ±\$50,000 of equivalent value: broadcast and print media exposure, per year.

Feel free to call for more details. We'll keep you updated as we begin work again on the AFN campaign.

Thanks.

Scott Van Osdol, Photographer
www.vanosdol.com
512.444.7376 512.461.8990 cell
Austin Advertising Federation
Vice President Public Service
www.austinadfed.com
Hill Country Ride for AIDS Marketing Chair
www.hillcountryride.org

From: Dale Thompson <dale@austinfree.net>
Organization: Austin Free-Net
Reply-To: <dale@austinfree.net>
Date: Mon, 11 May 2009 15:18:55 -0500
To: 'Lowell Feldman' <lowell.feldman@gmail.com>, "Scott Van Osdol, Photographer" <scottvo@austin.rr.com>
Cc: 'Monica Sanchez' <msanchez@prodigy.net>, 'John Sirman' <johnsirman@gmail.com>
Subject: Ad Fed information

Lowell -

Scott von Osdol is the public service chair for the Ad Fed until July 1 and has been great to work with. David Rockwood is the public service committee member from GSD&M. I thought David was coming into the chair's position but I could be wrong.

Scott –

Free-Net is working with Lowell (Feldman – UT Law School) on a broadband stimulus plan grant proposal and we can use the Ad Fed's pro bono services' value for matching in-kind for the grant. Can you give Lowell a call and an overview of what the AdFed might be doing for us and help us assign a value? Or can he give you a call?

Here's a bit of information on the project we'll be collaborating on with UT (on a smaller scale if the grant proposal isn't funded, but still great!):

http://usfoninc.com/content/USFON_Intro.ppt

Lowell Feldman
Lowell.feldman@gmail.com
713/494-6266 (cell)

Scott Van Osdol
scottvo@austin.rr.com
512/444-7376
512/461-8990 (cell)

Dale

Dale Thompson, Financial Manager
Acting Executive Director
Austin Free-Net
2209 Rosewood Ave
Austin, TX 78702
512.236-8225 x10
Fax: 320.8240
www.austinfreenet.net

KAREN MICHAELSON

Karen Michaelson has agreed to be an advisor on the Texas Connects Project. She serves as the Executive Director of the TINCAN regional community access network, based in Spokane, Washington. One of the nation's oldest (1994) and most respected community technology programs, Tincan was one of the first Round One BTOP grantees. Since 1990 Karen has focused on digital activism issues through innovative programs for socially and economically disadvantaged populations, for schools, and for economic and community development. She has addressed the President's Advisory Council on the National Information Infrastructure, and assisted in developing NSF's White Paper on the societal impact of information technology.

Dr. Michaelson has a Ph.D. in cultural anthropology and a certification in distance learning design and development, with a focus on online learning. As Tincan's Executive Director, she develops new projects ranging from science education to game development, creates new content for Tincan's programs, and carries out overall management for the organization.



Texas Connects Coalition

Response to BTOP Questions

December 14, 2009

Note: The Texas Connects Coalition participated in the due-diligence review of its BTOP Round One PCC application. After the review the Coalition was asked to resubmit its proposal in Round Two. The questions and answers below were presented to BTOP personnel during the review process. This supplemental document gives insight to many of the answers in our Round 2 BTOP proposal

Populations Served

Please describe in greater detail all equipment and software that is available or planned to be available to support disabled users.

Two computers with special configurations, software and height-adjustable tables are planned for each TC2 public computer center. Depending on the site's population served, these may be dedicated computers or alternatively equipped with a special assistive technology login so that the computers can be available to users with disabilities and users without disabilities. We plan to use a consulting nonprofit, Knowbility.org, for the most up-to-date recommendations. We also plan to access resources from:

Texas School for the Deaf

Texas State Commission for the Blind
Knowbility/AIR Austin (originally sponsored and supported by MAIN)
FCC Consumer Advisory Disability Access Working Group
Microsoft Corporation/Bill & Melinda Gates Foundation

We will teach our new lab monitors and trainers in the field to adjust to specific disabilities with Windows accessibility options, which can be found at:

<http://www.microsoft.com/windowsxp/using/accessibility/default.aspx>

For mobility-impaired users, we are additionally suggesting trackballs in addition to mice and potentially special keyboards, such as one-handed or big-key keyboards.

For visually impaired users, screen reader software such as JAWS is suggested; however, JAWS has a steep learning curve and will only be useful to people who have already been specially trained. Big-key keyboards and special stickers for keys that create high contrast and bigger key names are also recommended.

There are other options, such as Webanywhere which is web-based and available on any computer with an internet connection for free (<http://webanywhere.cs.washington.edu/>), which is also helpful for people with low literacy. Since, not as much context is exposed to blind people when they browse, browsing can often be confusing. That is where lab monitors and trainers will be helpful.

For hearing impaired users, there are several options in Windows such as:

[SoundSentry: Get Visual Warnings for System Sounds, and ShowSounds: Display Captions for Speech and Sounds](#)

In most communities, signing volunteers or paid signers are available as well. Where needed, staff will be trained in American Sign Language.

There are many adaptive softwares and hardware, but it is most useful when accompanied by human helpers. This is true at times for experienced computer users without any disabilities. For users with cognitive disabilities, it is particularly important in training and with lab users. One-on-one, patient guidance and time is required. In our experience, this is the best way to build skills with someone with cognitive impairment.

The Texas Connects Coalition (T2C), having provided inclusive public computer services for more than a decade, presently offers a wide variety of resources designed to enable access by users with special needs. These include adaptive equipment and software as mentioned above as well as facilities, access to TTY or equivalent IP-based adaptive resources services, procedures and relevant training (for staff as well as customers) configured for the requirements of disabled users. These go hand in hand with our basic efforts to reduce other social barriers (culture, economic, lifestyle) to technology adoption.

Also, please describe any special training programs for disabled users or planned accommodations for disabled users to allow access to the proposed training and education programs.

Some settings can be easily shown to computer users with disabilities, but since none of the TC2 partners are experts in training in accessibility options to disabled users, we rely on and partner with agencies such as Texas School for the Deaf (<http://www.tsd.state.tx.us/>) and Texas Commission for the Blind (<http://www.dars.state.tx.us/dbs/>). In return, we can offer access to their program graduates and, sometimes, technology support. Austin Free-Net recently completed a web-based database project for Texas School for the Deaf and trained one of their students in PHP during the project with TSD staff support.

In general, disabled users are welcomed into our regular training programs and accommodated for their particular disability.

Outreach efforts to disabled users and referrals are most often through and from libraries, housing managers for the disabled, other nonprofits, flyers, and calls from case managers and social workers in the field. We have email newsletters, web sites and signage, but the best outreach is word of mouth. In fact, this is true of the biggest obstacle of all in our work: the lack of awareness of the benefits that accrue to technology and internet users and/or fear that they cannot learn it. Neighbors showing neighbors. “Look what I did in computer class.” “If I can do it, so can you.” “I had to get email to fill out an online job application and get a job interview.”

The applicant states that they will also provide services for the non-English speaking population. Please describe in detail the software (language packs) and curricula used to support non-English Speaking or ESOL population. Please also identify whether such software and curricula is planned to be available at all PCCs and if not, at which PCCs such accommodations are planned.

T2C easily estimates that far more than a million potential users in our project area would benefit from multi-language access services. For some, English is a second language; many others speak no English at all. For the Texas Connects Coalition, providing public access clearly includes offering services for people not fluent in, or comfortable with, English; the only decisions to be made relate to specifics and details.

The majority language other than English is of course Spanish, which approximately 30% of Texans speak in their homes. While some households are bilingual; others report limited English fluency. So automated English/Spanish translation capability will be available for our public access center computers. Most centers will also have Spanish-speaking staff to assist customers, especially in predominantly Hispanic areas like the Duval County library sites.

The third and fourth languages of Texas are, perhaps surprisingly, Vietnamese and Chinese. Our Houston centers offer some Vietnamese language support because the area has America’s third largest Vietnamese population, more than 10% of U.S. total.

Texas also has a rich Chinese heritage. San Antonio, slated to be part of this project coalition (though not applying for BTOP funding), gained the state’s largest Chinese community when General Pershing brought hundreds of Chinese allies and supporters home from his Mexico campaigns.

Although some training classes may have translators, Vietnamese and Chinese language support in Austin and Houston will be primarily automated, largely because most immigrants have become bilingual.

Trainer qualifications

In basic skills training, non-Spanish speakers can get by with hand gestures, Mousercize in Spanish (<http://www.pbclibrary.org/raton/mousercize.htm>), knowledge of how to turn on Yahoo or other web mail providers' Spanish versions, and knowing how to click on "Yes" to software that offers a Spanish equivalent. It has been done. Other languages are not so easy. Especially if the "student" does not read well in any language.

Pre-training intake is essential to try to identify special needs or language requirements so that they can be accommodated. TC2 has existing training managers on the Austin Free-Net and Technology for All staffs who are very familiar with these issues and groom their staff and volunteers to recognize them and adjust to their training participant's needs. The use of a co-trainer or coach to help trainees who fall behind is usually essential for this reason.

For intake, the TC2 partners have staff and/or volunteers or local library partners that speak the languages of the populations in their neighborhoods. If no one is available on site, there is almost always help available by phone to interpret first-timers questions and direct them to appropriate resources. At the very least, we can have someone call them back.

Curriculum and software in different languages

Technology for All has over 1000 licenses for Microsoft XP and Office 2003 plus various other Microsoft offerings. Austin Free-Net has 91 such licenses. These all include language packs in a minimum of 7 languages including Spanish, Vietnamese and Chinese. For appropriate sites, any number of computers can be loaded with one of more of these language packs.

Excellent training materials have been obtained from the Community Technology Centers Network project with Microsoft for adoption of basic computer skills and several Microsoft softwares training for Spanish speakers, users with low-literacy and immigrants, and are freely available for sharing where needed. The Farmworkers' version in Spanish has been particularly helpful to trainers and volunteers for its glossary of computer terms in Spanish. (For examples, see <http://www.austinfreenet.net/curricula/ctcnetcurricula.htm>).

In our workforce sites, there is an existing partnership with Alchemy Systems which gives them workforce skills e-learning software that is automatically offered in both English and Spanish. It is also available in many other languages upon demand. Alchemy e-learning software is also configured to accommodate learners who are blind, color blind, hearing impaired, or functionally illiterate. Alchemy is already installed at workforce offices in the areas that we are planning on serving.



In addition, Austin Free-Net has unlimited licenses of donated from IBM (<http://www.traduceoahora.org/home>). This web-based program translates web sites into Spanish and email from English to Spanish and vice versa. It is extremely easy to use, requires minimal registration by Austin Free-Net for users and is more grammatically correct in its translation than any other program we have encountered. This

program is available to any TC2 partner in the project. It reduces the limitations of English-speaking staff and Spanish-speaking program participants.

Our considerations and recommendations for special user support resources will be public and freely shared with anyone interested. This information may help other public access projects and their feedback may in turn help us improve ours.

Outreach

Again, outreach efforts to users and referrals are most often through and from libraries, other nonprofits, housing managers, flyers, and calls from case managers and social workers in the field. The best outreach, however, is still word of mouth. We and our partners have to be welcoming, flexible, aware of our audiences and their issues, and genuine in our passion in order to attract and keep attracting people to these life-changing tools.

Technology

Please supply the number of technical support personnel (in terms of hours or FTE equivalents) for IT staff, who will be supporting this project.

The Texas Connects Coalition will utilize a combination of contract personnel, existing staff personnel, partner personnel and volunteers to achieve the technical support needs of the project. Each of the three organizations (Austin Free-Net, Metropolitan Austin Interactive Network, and Technology For All) have existing IT personnel and/or contractors that currently provide technical support. These existing personnel and/or contractors will be utilized in the provision of technical support.

Technical support for PCs at public computer center sites will be distributed among the public computer center sites. A combination of volunteers supervised at a City or regional level and/or IT support personnel provided participating sites or one or more of the participating organizations of the Texas Connects Coalition. Some sites, such as workforce sites or libraries in rural Texas will be provided technical support through existing staff personal capacity provided by their sponsoring organizations. In addition, all three organizations have extensive networks of able volunteers that will be trained to assist in the provision of technical support

Each organization also has staff that will be utilized for technical support. The City of Austin provides a full-time IT support person for Austin Free-Net This is noted in the budget as a match by the City of Austin on behalf of Austin Free-Net at 60% of full-time. The Metropolitan Austin Interactive Network (MAIN) utilizes the services of a volunteer corps led by Wayne McDilda. Mr. McDilda serves as the volunteer technical architect and systems administrator for MAIN. Mr. McDilda has over 30 years of programming, analysis, design and system management experience in the public sector through positions with the State of Texas. Technology For All

also coordinates a cadre of volunteers that are managed by its Managing Director, Mr. Jim Forrest (full-time employee), and assisted by an IT services contractor.

In addition, to the technical support personnel, the fifty (50) Trainers and lab monitors that are part of the budget to staff computer center sites will be trained to address simple technical support issues and coordinate installation process with volunteers and paid personnel

Please provide specific information regarding servers and maintenance.

Both TFA and the Metropolitan Austin Interactive Network (MAIN) have existing servers and network infrastructure in place, funded by other donors and grants, that will be expanded to host and mirror the www.txc2.org and www.tcrc.org portal web sites(s) as well as the shared data files of the coalition.

The MAIN server infrastructure is an open source platform connected to Internet 2 and located in facilities provided by Level 3 as an in-kind contribution. Drupal is utilized as a content management tool. The server infrastructure is maintained by volunteers led by MAIN staff and volunteer IT leader Wayne Matilda, whose bio was attached to the initial proposal.

TFA's server infrastructure investment of over \$500,000 is connected to the Internet by a 100 megabit fiber circuit that is burstable to one gigabit. TFA's infrastructure utilizes open source software (Linux) for the TFA-Wireless project and other infrastructure as well as Microsoft server products for its email functions (Exchange), database (SQL) and a document repository (SharePoint) that will be shared with the Texas Connects Coalition. Much of TFA's infrastructure has been funded through other public sources such as the Texas Telecommunications Infrastructure Fund and grants from the National Science Foundation through TFA's collaborative relationship with Rice University. TFA's infrastructure is maintained by volunteers, Rice graduate students and an IT contractor under the supervision of Jim Forrest, TFA's managing director.

Additional servers will be added to both the TFA infrastructure and the MAIN infrastructure (2 servers total) in order to provide an online gathering place for participating organizations and end users in the Texas Connects Coalition. In addition, the coalition has budgeted for additional storage and backup capacity and/or services.

Please provide details that will be in place for maintenance, security and upgrades at each PCC site.

Computers purchased for installation at participating public computer center sites will be purchased with three year warranties in order to lower maintenance costs and create sustainability. This will minimize maintenance issues and cut additional maintenance costs way down also good for sites with no dedicated technical staff to get computers back in service quickly. As noted in the proposal, "Steady State" is already utilized by Technology For All and Austin Free Net as a tool to minimize configuration problems and issues.

Prior to the installation of new PCs and other equipment at any site a security and accessibility review will be completed to prepare for the installation of PCs in a way to insure their physical security. To address online security, the Texas Connects Coalition will create common “cookie cutter” configurations and software for installed computers that include anti-virus software. In addition, each public computer center site will utilize a shared broadband connection that is distributed to the computers on site through a switch or router that distributes and manages bandwidth to each computer on the network. A common login protocol will be developed for all computers on site that is both user friendly and ensures a reliable and secure network.

Please provide a detailed timeline for planned maintenance and security reviews of installing and testing at the partnering PCC sites.

As noted above, every Public Computer Center site will undergo an initial review for both security and accessibility. The timeline for these reviews will take place prior to the installation of new equipment and/or the ongoing assignment of Texas Connects Coalition personnel to the site. The Texas Connects Coalition has budgeted for half of the sites to be upgraded with new equipment in the first year and half in the second year. A more detailed timeline that approximates the dates for these activities is included below.

Year One

- Month 1 –
 - Assemble Management Team
 - Management Team Strategic Planning Event (at least three full days)
 - Finalize Work Plan
 - Prepare Agreements for Public Computer Center (PCC) Sites
 - Confirm all current proposed sites

- Month 2 -
 - Assemble Implementation/installation and Training Teams
 - Develop implementation/installation plan
 - Develop training plan including evaluation tools
 - Train implementation/installation and training teams
 - Develop and begin implementation of procurement schedule
 - Begin visitation of all proposed PCC sites to: 1) manage PCC expectations; 2) survey and assess sites for existing infrastructure, connectivity, safety, security, and accessibility. The Texas Connects Coalition expects to utilize an adapted version of the “Standards of Excellence” program for evaluating the effectiveness of community technology centers that was originally developed by Felecia Sullivan in Lowell, Massachusetts. A copy is attached.
 - Assign personnel for both functions and placement at PCC sites.
 - Procure supplies and equipment for initial fourteen (14) sites
 - Develop web server implementation plan
 - Begin procurement of server infrastructure

- Month 3 – Training and Group building Event #1 for all Texas Connects Personnel
Identify and begin recruitment of additional sites for project through proposal process for a total of 70 sites.
Begin Phase One implementation/installation of approximately 20% (14) of the sites
On site training at PCC sites begins
Install servers and begin web server implementation plan
- Month 4 – Continue implementation/installation of initial sites
Evaluate implementation/installation process
Make adjustments in implementation/installation plan based upon evaluation
Evaluate initial training experiences
Prepare quarterly report to BTOP
- Month 5 – Procure supplies and equipment for Phase Two sites
Continue training
- Month 6 – Begin implementation/installation Phase Two, 20% (14) of the sites
Continue training at PCC sites
Training, Evaluation and Group building Event #2 for all Texas Connects Personnel & PCC sites in operation.
Security and maintenance review of Phase One installation
- Month 7 – Continue implementation of Phase Two Sites
Make adjustments as needed in procurement, training, evaluation, implementation or installation plans
Continue training
Prepare quarterly report to BTOP
- Month 8 – Procure supplies and equipment for Phase Three sites
Continue training
- Month 9 – Begin implementation/installation Phase Three, 20% (14) of the sites
Continue training at PCC sites
Training, Evaluation and Group building Event #3 for all Texas Connects Personnel & PCC sites in operation.
Security and maintenance review of Phase Two installation
- Month 10 – Continue implementation/installation Phase Three sites
Continue training at PCC sites
Prepare quarterly report to BTOP
- Month 11 – Continue implementation/installation Phase Three sites
Continue training at PCC sites

Texas Connects Coalition - 9

- Month 12 – Procure supplies and equipment for Phase Four sites
Continue implementation/installation Phase Three sites
Continue training at PCC sites
Training, Evaluation and Group building Event #4 for all Texas Connects Personnel & PCC sites in operation.
Begin Development of Sustainability Plan
Security and maintenance review of Phase Two installation
Prepare Annual report to BTOP

Year Two

- Month 1 – Begin implementation/installation Phase Four, 40% (28) of the sites
Continue training at PCC sites
Prepare quarterly report to BTOP
- Month 2 – Continue implementation/installation of Phase Four sites
Continue training at PCC sites
- Month 3 – Continue implementation/installation of Phase Four sites
Continue training at PCC sites
Security and maintenance review of Phase Three installation
Training, Evaluation and Group building Event #5 for all Texas Connects Personnel & PCC sites in operation.
Finalize Sustainability Plan
- Month 4 – Continue implementation/installation of Phase Four sites
Continue training at PCC sites
Prepare quarterly report to BTOP
- Month 5 – Continue implementation/installation of Phase Four sites
Continue training at PCC sites
- Month 6 – Continue implementation/installation of Phase Four sites
Continue training at PCC sites
Training, Evaluation and Group building Event #6 for all Texas Connects Personnel & PCC sites in operation with an emphasis on training for sustainability
- Month 7 – Begin implementation of Sustainability Plan
Security and maintenance review of Phase Four installation
Continue training at PCC sites
Utilize the “Standards of Excellence” document to assess movement toward excellence at PCC sites
Prepare quarterly report to BTOP

- Month 8 – Continue implementation of Sustainability Plan
Continue training at PCC sites
- Month 9 - Continue implementation of Sustainability Plan
Continue training at PCC sites
- Month 10 – Continue implementation of Sustainability Plan
Continue training at PCC sites
Prepare quarterly report to BTOP
- Month 11 – Continue implementation of Sustainability Plan
Continue training at PCC sites
- Month 12 – Continue implementation of Sustainability Plan
Continue training at PCC sites
Prepare final report to BTOP

Other

Please provide a detailed and comprehensive overall Project Timeline and possible Challenges

A detailed and comprehensive project timeline is included above. Every timeline has its challenges. The challenges that the Texas Connects Coalition is most concerned about include the following items:

- The timeline may be too aggressive, particularly when it comes to the recruitment of personnel for the TXC2.
- The timeline may be too optimistic regarding the ability of the project to make changes quickly in response to evaluation along the way.
- Technical projects often take longer to resolve than expected.
- Until the Texas Connects Coalition does an initial assessment of all PCC sites we will know fully the specific issues that might complicate our timeline and effectiveness.

Please describe in further detail the partnership between your organizations.

The Texas Connects Coalition is a collaboration between three of Texas' most respected organizations in the fields of community technology and community networking. Austin Free-Net, the Metropolitan Austin Interactive Network, as well as its sister organization the

Telecommunity Resource Center, and Technology For All have each operated as 501(c)(3) nonprofit organizations for a combined 42 (12 + 15 +15???) years of experience in the field.

Dale Thompson of Austin Free-Net, Gene Crick of the Metropolitan Austin Interactive Network and Will Reed of Technology For All began developing the coalition several months ago, when they realized, that by working together, they could each be more effective in serving the needs of Texas. By working together, the Texas Connects Coalition will share knowledge, resources and expertise as it seeks to serve the needs of Texas' most vulnerable population groups by working directly with over 70 grass roots community based organizations, libraries and workforce centers in Austin, Houston and rural Texas to establish enhanced public computer center sites to serve their communities. Each organization brings unique skills and expertise to the collaboration.

- Austin Free-Net provides computer training at 14 sites across the City of Austin. It is a respected and seasoned provider of computer training with low-income and vulnerable population groups. Austin Free-Net works with numerous community based organizations across the city.
- The Metropolitan Austin Interactive Network and its sister organization the Telecommunity Resource Center have significant experience working with libraries, municipalities, workforce centers, and county governments in rural Texas. They also have extensive knowledge and expertise regarding multiple solutions to bring broadband connectivity to Texas rural communities and regions.
- Technology For All has been an innovator in working with its partners to create solutions that address community problems and issues. Its work with Rice University and the Methodist Hospital Research Institute illustrate this, as does its proactive work assisting Katrina evacuees in Houston's Astrodome. In addition is has working relationships with several hundred community organizations.

How will the funds be distributed?

Funds will be distributed by the fiscal agent to fund specific line items in the budget. Some line items are designated for purposes related to work coordinated by Austin Free-Net or Technology For All. These two organizations will be treated as "sub-grantees" of the project.

Who will the organization fiscally responsible for the grant?

Please Note- At the request of BTOP personnel, Technology For All is the fiscal agent for our Round 2 BTOP proposal.

As previously noted, the Metropolitan Austin Interactive Network (MAIN) will be the fiscal agent for this BTOP grant, working closely with other collaboration partner organizations in overall leadership and fiscal oversight of the grant. Dale Thompson (Austin FreeNet) and Will Reed (Technology for All) have agreed to join the MAIN Board of Directors.* Non-voting seats will be offered representatives from other organizations participating in the coalition.

MAIN personnel have extensive experience (15 years) of problem-free grant administration, including work with Texas Telecommunications Infrastructure Fund (TIF) grants totaling many million dollars. Bookkeeping and accounting operations will be established for three project divisions:

Houston Metro (public computer centers in Harris County area)

Austin Urban (public computer centers in Travis County)

Regional (public computer centers in other counties; other project activities)

Accounting and audit information maintained as subsidiary division ledgers will be integrated into general ledgers maintained by a Michigan firm of IRS-recognized nonprofit accounting specialists. Initial audit trail will be designed, and external audit conducted, by professional auditors in Dallas.

*Dale Thompson and Will Reed will serve as MAIN directors even if (heaven forbid) the BTOP grant is not awarded. This is a logical and positive affirmation of the many years our organizations and people have worked together as friends, allies and partners in community technology development.

How will grant reporting be handled?

The Compliance officer, working with project administrators, accountants and auditors, is a funded position with clear responsibility to meet all compliance procedures, guidelines and best practice standards in making information requested available to program officers in diligent and timely manner.

Adasdfasdfa

Who will be responsible for what part of the program?

Program Management will be coordinated by a governance team/program council led by the leaders of the key coalition partners. Day to day operations of the coalition will be managed by a Director and Directors of Finance/Compliance, Training/Programs, and Operations chosen by the governance team of Dale Thompson (Austin Free-Net), Gene Crick (MAIN), and Will Reed (Technology For All). The fiscal agent for the Texas Connects Coalition will be the Metropolitan Austin Interactive Network.

Although generally outlined in the proposal submitted, the collaboration leaders are scheduling a meeting in Columbus, Texas (convenient to offices in different cities) to adjust project design, operating responsibilities and budget detail to meet specific BTOP program objectives and requirements discussed with NTIA officers.

Will Reed

From: Dale Thompson [dale@austinfree.net]
Sent: Monday, March 15, 2010 10:59 AM
To: Will Reed
Cc: gcrick@main.org
Subject: Salesforce donation email FW: Welcome! Start using your salesforce donation!]

Will - it's in the second paragraph of this email. We didn't get a letter. Should we put a link to their nonprofit donation program just in case they aren't familiar with it?
<http://www.salesforcefoundation.org/products/donation>

Dale

----- Original Message -----

Subject: FW: Welcome! Start using your salesforce donation!
From: "Dale Thompson" <dale@austinfree.net>
Date: Mon, March 15, 2010 10:48 am
To: <dale@austinfree.net>

Dale

From: Alexa Adams [mailto:crmdonation@salesforce.com]
Sent: Monday, August 10, 2009 5:59 PM
To: dale@austinfree.net
Subject: Welcome! Start using your salesforce donation!

This is your official **Welcome Kit** with a few things to help you get started â€”
SAVE THIS EMAIL. You'll need it for your records in the future.

Congratulations! The grant of 10 salesforce.com Enterprise Edition licenses to your organization has been approved and activated! The list price value of your license donation is \$15,000 USD/year.

Salesforce.com Rollout Guide

[Getting Started with Salesforce](#)

To help you get started and lay a strong foundation, we've provided step by step instructions for implementing salesforce.com along with resources to teach you how to [customize the application](#), [import your data](#), [setup Outlook integration](#) and [train your team](#).

Managing Your Implementation

A successful implementation requires continued commitment at all levels of your organization. Learn how to [map your processes to Salesforce](#), [drive adoption](#), [improve data quality](#), and [leverage the nonprofit community](#) to maximize your investment in [salesforce.com](#).

[Connecting with a Partner](#)

If you need additional support in your implementation, consider connecting with a [partner](#). All of our partners listed come highly recommended with vast nonprofit experience and Salesforce.com expertise.

Nonprofit Resource Directory

You can find a listing of [Resources for Nonprofits](#) including webinars, getting started guides, user groups, and much more.

Get connected:

Get connected with usergroups and best practices through the [Salesforce.com online community](#).

Questions?

[Customer Support](#)

To log a case or search the knowledgebase, click on the help and training link in the top right corner of the application.

Application Quick Links

[Add Users](#), [Personalize Your Email Signature](#), [Download Outlook Edition](#), [Setup](#)

[Custom Fields, Import Your Data](#)

All the best,
Salesforce.com Foundation
www.salesforcefoundation.org/product
crmdonation@salesforce.com

This message was sent by salesforce.com.

Safely unsubscribe from salesforce.com e-mail at any time. <http://www.salesforce.com/profile>

View our permission marketing policy.

<https://www.salesforce.com/company/privacy.jsp?file=privacy&src=web>

World Wide Corporate Headquarters: The Landmark @ One Market, Suite 300 San Francisco, CA
94105 United States

EMEA Regional Headquarters: Route de la Longeraie 9, 1110 Morges Switzerland



City of Austin

Office of Telecommunications & Regulatory Affairs
P.O. Box 1088, Austin, TX 78767
(512) 974-2999

March 15, 2010

William S. Reed
President/CEO
TECHNOLOGY FOR ALL
2220 Broadway
Houston, TX 77012

RE: Letter of support for broadband initiative

Dear Mr. Reed,

I am writing to confirm our enthusiastic support of the "Texas Connects Coalition" Broadband stimulus initiative and this proposal being submitted to the National Telecommunications & Information Agency (NTIA) for Broadband Technology Opportunities Program (BTOP) funding. This project is a powerful and innovative collaborative effort that will bring excellent resources to the City of Austin and its Community Technology Initiative as well as statewide benefits.

The City of Austin Telecommunications and Regulatory Affairs Department (TARA) commits to provide two fulltime employees plus office space and lab space to support Austin Free-Net as a partner in this broadband stimulus initiative at a matching cost of \$256,904. The City of Austin also commits services of another TARA employee to support the Metropolitan Austin Interactive Network for this collaborative grant proposal. This support is offered as part of the applicant's match for BTOP funding.

The goal of this project is to improve local services and reduce the costs of providing free public broadband access and training by sharing information, internet-based services, and resources among regional public computer centers which aligns perfectly with our city's goals. We also strongly endorse project plans to partner with workforce programs in stimulating local job creation and economic recovery.

You have assembled a team of locally and nationally recognized, seasoned community technology leaders who recognize the importance of reaching unserved and underserved communities and lead significant credibility to this timely and valuable project. If there is anything else we can do to support the project, please let me know.

Sincerely,

Rondella M. Hawkins
Office of Telecommunications and Regulatory Affairs Manager



LYNDON B. JOHNSON SCHOOL OF PUBLIC AFFAIRS
THE UNIVERSITY OF TEXAS AT AUSTIN

P.O. Box Y • Austin, Texas 78713-8925 • (512) 471-3200 • (512) 471-1835

GARY CHAPMAN
SENIOR LECTURER
GARY.CHAPMAN@MAIL.UTEXAS.EDU

March 14, 2010

To Whom It May Concern,

This is a letter of support and commitment to the proposed project of the Texas Connects Coalition, a project being submitted as a grant proposal to the Broadband Technology Opportunities program of the National Telecommunications and Information Administration. I support this grant proposal and intend to participate in the project as a core team member if the grant is awarded by NTIA.

This produces a welcome sense of déjà vu. I helped write the successful grant proposal for an Austin project that was awarded funding by NTIA's TIAAP program (which became the Technology Opportunities Program) in the early 1990s. In 1999, I was the keynote speaker for the national TOPs conference put on by NTIA in Arlington, Virginia. In 2000 I organized and chaired a panel discussion at the national TOPs conference, a panel that included a young graduate student from MIT, Randal Pinkett, who subsequently went on to television fame as the winner of the TV reality show "The Apprentice!"

Organizations that participated in the TIAAP project and those national NTIA conferences—Austin Free-Net, MAIN, and the Telecommunity Resource Center—are still with us, thankfully, and they have now joined in coalition with Technology for All in Houston, which has equal experience. We have all worked together over two decades, most intensely on helping the evacuees of Hurricanes Katrina and Rita, when we quickly discovered that Internet access was one of the most important needs of the evacuee shelters. All of us spent years working together because of Texas' Telecommunications Infrastructure Fund, TIF, which was by a wide margin the nation's largest public investment in community-based Internet access.

In short, there is no more experienced team anywhere in the United States. I bring to the table a connection with the University of Texas at Austin, where for 15 years I have taught both undergraduate and graduate classes that cover this experience and the background of U.S. Internet infrastructure, policy and use. There has been a great deal of exchange between the students I teach and the organizations that are part of the Texas Connects Coalition. And, furthermore, we bring research and evaluation skills to the subject matter; as an example, we were funded with over \$300,000 to evaluate 36 community networking projects in Texas that won awards from the TIF program. This evaluation resulted in several academic articles and papers. Finally, we send graduates to career positions

in the federal agencies that are overseeing U.S. national broadband policy. This is critical for the development of national leadership with experience that reflects the values of the BTOPs program.

For all these reasons we expect to be a valuable partner in the Texas Connects Coalition. The LBJ School of Public Affairs—one of the top-ten nationally ranked programs in information technology policy—and the University of Texas at Austin’s Telecommunications and Information Policy Institute will work closely with the practitioners in Austin Free-Net, MAIN, the Telecommunity Resource Center and Technology for All. We will be synthesizing and reporting best practices and successful strategies for broadband deployment and community access. We will be assisting the organizations with training and outreach. And we will offer our experience in evaluation and assessment. We intend to fuse this with our education of graduate students in public affairs, who will in turn take this experience with them into public service.

The BTOPs program is a historic opportunity that builds on a two-decade trajectory of experience that we have shared with community technology activists all over the world. We look forward to being part of the BTOPs program and to continue to help all Americans enjoy the miracle of the Internet.

Sincerely,

A handwritten signature in black ink that reads "Gary Chapman". The signature is written in a cursive, flowing style.

Gary Chapman
LBJ School of Public Affairs
University of Texas at Austin

STEPHEN RONAN

Community Technology expert Stephen Ronan is a valued member of the Texas Connects Coalition who will advise on collaboration among projects nationwide and on environmental best practices of all activities.

Stephen Ronan (Harvard University, B.A., 1972) worked from 1995 until 2005 for the Community Technology Centers' Network (CTCNet). As Network Administrator and later Managing Director, he helped the Network grow from 45 to more than 1000 affiliates and managed its Internet services including email lists and web site. Additionally, Steve played a principal role in the creation and production of many of CTCNets publications, including its Center Start Up Manual and monthly newsletter and managed a \$4.5 million federal grant.

Steve has previous experience as an editor, researcher and project coordinator for local and national human service and environmental protection organizations. His extensive volunteer activities have included working with the Boston Food Bank, the U.S. Committee for UNICEF, the Boston Recycling Coalition and deploying and managing free wireless Internet services in low-income housing.

LLOYD DOGGETT
25TH DISTRICT, TEXAS

COMMITTEE ON
WAYS AND MEANS

SUBCOMMITTEE ON
HEALTH

SUBCOMMITTEE ON
TRADE

SUBCOMMITTEE ON
SOCIAL SECURITY

COMMITTEE ON THE BUDGET



Congress of the United States
House of Representatives

WASHINGTON OFFICE:
201 CANNON HOUSE OFFICE BUILDING
WASHINGTON, DC 20515
(202) 225-4865

DISTRICT OFFICE:
300 EAST 8TH STREET, SUITE 763
AUSTIN, TX 78701
(512) 916-5921

LLOYD.DOGGETT@MAIL.HOUSE.GOV

www.house.gov/doggett

1-866-916-5921

March 12, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
U.S. Department of Commerce
National Telecommunications and Information Administration
1401 Constitution Avenue NW
Washington, D.C. 20230

Re: Texas Connects Coalition BTOP grant application

Dear Assistant Secretary Strickling:

I write in strong support for the Broadband Technology Opportunities Program (BTOP) grant application being submitted by the Texas Connects Coalition to the National Telecommunications and Information Administration (NTIA). Texas Connects Coalition represents experienced community technology providers, and several of its leaders are my constituents.

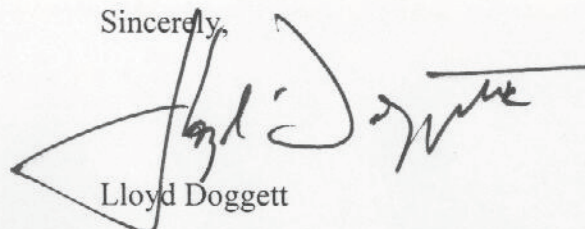
The Texas Connects Coalition's NTIA proposal, I am told, will allow the coalition to extend or create public access computing services at over 70 computing centers in Texas, covering 13 counties, which have a total population of more than 12 million people. These facilities include urban centers like Austin and Houston, and rural communities in South Texas.

Access to the Internet is an essential part of civic participation. My constituents e-mail, access my web site, and research issues important to them using government web sites. But for many of my constituents, a personal computer and broadband Internet access cannot be part of the family budget. They need public access computing centers. These have become particularly important to Americans during the financial crisis, when use of public access centers has increased as people look for jobs or prepare electronic resumes.

Texas Connects Coalition will bring its talents and vision to computing center users in Texas, but it is my hope that this group will become a model for public computing access throughout the United States.

I urge full and fair consideration of the Texas Connects Coalition BTOP grant application, I request that you timely alert me of your decision.

Sincerely,



Lloyd Doggett



PO Box 358
Bastrop, Texas 78602
Phone: 512.303.3916
Fax: 512.303.4352
Toll Free: 866.518.0575
www.workforcesolutionsrca.com

February 24, 2010

Gene Crick
PO Box 328
Bastrop, TX 78602

Dear Mr. Crick,

We are pleased to be partners and supporters in your organization's public access project grant application for the Broadband Technology Opportunities Program. Closer cooperation and sharing of resources between workforce programs and other community technology and broadband access programs can definitely improve the services and offer additional opportunities for employment, education, literacy, language and other valuable tools to benefit individuals and families.

We look forward to supporting this project and collaborating with other public access centers such as those located in libraries and community centers to help make employment and career resources available to more people in our communities.

Sincerely,

A handwritten signature in black ink that reads "Montie May". The signature is written in a cursive style with a large, looping initial "M".

Ms. Montie May
Texas Workforce Center
Bastrop County, Texas

technologyforall

Commitment of Intent

Houston HOPE agrees to be an active partner and program site in the Public Computer Center and Sustainable Broadband Adoption programs if funded by the Broadband Technology Opportunities Program (BTOP). We understand that Technology For All (TFA) and the Texas Connects Coalition (TC²) will work with our organization to help us to expand our public computer center capacity and services and to encourage sustainable broadband adoption. TFA is committed to aiding sites and members to obtain the most from the proposed grant and program. However as a condition to participating in the Texas Connects Coalition, program sites and personnel will be expected to:

- Be responsible for setting goals and objectives with measurable outcomes for our public computer center site.
- Participate in a basic orientation to the Texas Connects Coalition.
- Submit accurate monthly reports to the appropriate TC² administrator on a timely basis.
- Assist TC2 in documenting and evaluating the impact of the BTOP grant on increasing the capacity and effectiveness of our Center.
- Participate in additional education and training opportunities provided by the Texas Connects Coalition.
- Communicate to TFA any organizational changes that affect our involvement with TFA in the Texas Connects Coalition.
- Provide direct supervision to any Texas Connects Coalition staff assigned to our site.

In addition, sites are expected to attend the following meetings throughout the grant period:

- An orientation to work with sites on setting objectives for the grant and to obtain a general overview of the program and responsibilities of being a program site.
- Regular meetings with TFA staff to discuss any issues/concerns/successes of the program.
- Training opportunities provided by TC².

The undersigned acknowledge their understanding of Technology For All's involvement in the proposed grant from the Broadband Technology Opportunities Program to the Texas Connects Coalition and agree to be a program site should the grant be awarded.

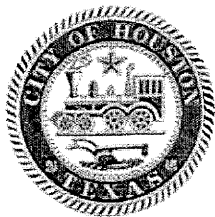
8/11/09
Date

Houston HOPE
Organization Name

Mary Collins
Signature/Name on behalf of organization

Mary.COLLINS@HoustonHOPE.org
Email

713-454-6419
Phone



CITY OF HOUSTON
General Services Department

Bill White

Mayor

Issa Z. Dadoush, P.E.
Director
General Services Department
P.O. Box 61189
Houston, Texas 77208-1189

T. 832.393.8021
F. 832.393.8020
www.houstontx.gov

August 5, 2009

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mary Collins
Technology for All, Inc
2200 Broadway
Houston, TX 77012

**RE: Occupancy Agreement with Technology For All, Inc. –
Tri-Community Multi-Service Center**

Dear Ms Collins:

Enclosed please find two (2) original Occupancy Agreements executed by the City of Houston, with a commencement date of July 7, 2009 at a reduced monthly payment of \$0.00 for the above referenced Agreement.

Thank you for all your assistance in helping to complete this transaction. If you have any questions or require additional information, please do not hesitate to contact me at 832.393.8061.

Sincerely,

Rupa Bhalla
Senior Real Estate Manager

Enclosure

cc: Forest R. Christy, Jr. – GSD Real Estate
Darren Asher - HLT
Paige Bryant - LGL
Tina Paquet– ARA
Dinah Walter – CTR
Beverly Riggans - CTR
Raymond Bradford – ARA
Steve Girardi – GSD

FRANK B. ODASZ
2200 Rebich Lane ♦ Dillon, MT 59725



Ph/Fax: (406) 683-6270
E-Mail: frank@lone-eagles.com
Web Page: <http://lone-eagles.com>

The Texas Connects Coalition project is an important opportunity to develop innovative means to create the maximum number of jobs and new subscribers in the minimum time. One in seven homes in rural areas already has a home-based, environmentally friendly business. That number can be greatly increased with tools like the licensed training and resource materials Lone Eagle Consulting is contributing to this project.

For more than a dozen years, Lone Eagles Consulting has provided successful Internet training for rural America, including Indian reservations and tiny remote communities. Courses we are providing for this project include specialized technology, E-commerce telework, specially configured to include vulnerable and underserved rural populations. Anyone, anywhere, can learn to "make the living I want, living wherever I want" when they have the support of resources from Lone Eagle and the Texas Connects Coalition.

This full set of Lone Eagle resources and proven online curricula and study materials, developed over the last 25 years, has a true market value in excess of \$100,000 and will be donated to the funded project. The additional donation of updates, configuration and support for this three year project adds another \$50,000 for a total \$150,000 donation.

A summary bio is at <http://lone-eagles.com/expertise.htm>. NTIA has recognized my expertise in the field of rural broadband adoption and training, having asked me to provide presentations on the subject for APEC TEL conferences in Calgary and Tokyo.

The FCC Indian Telecom web site points to my Broadband Training Best Practices clearinghouse. For more information visit: <http://lone-eagles.com/miba2009.htm>.

I provided this donation and agree to serve as a project advisor in support of the Administration's commitment to digital inclusion and broadband opportunities and to support the leaders of this project, whom I have known for many years as highly skilled and experienced community technology leaders. The Texas Connects project is not only innovative but also well-designed, practical and readily sustainable. I strongly endorse this proposal and urge NTIA to approve it for BTOP funding.

Sincerely,

A handwritten signature in black ink, reading "Frank Odasz", is written over the typed name.

Frank Odasz, President

Lone Eagles Consulting

City of Austin Matching Dollars - Detail

Austin Free-Net Acting Executive Director				
PCC grant - allocating 75% of her time				SBA Grant for 10% of her time
City cash match				City cash match
Salary	50,000			50,000
x 75%	0.75			0.1
	37500			5000
\$37,500 X 23%	0.23			0.23
for fringe	8625			1150
Salary	37500			5000
plus fringe	8625			1150
Total per year	46125			6150
x 2.25 years	2.25			2
or 9 quarters =	\$ 103,781	Total to include in PCC as match	\$ 12,300.00	Total to include in SBA as match
Austin Free-Net Technical Director				
PCC grant - allocating 85% of his time				
City cash match				
Salary	53000			No SBA allocation for John
x 85%	0.85			
	45050			
\$45,050 x 23% for fringe	0.23			
=	10361.50			
Salary	45050			
plus fringe	10361.5			
Total per year	55411.5			
x 2 years	2			
	\$ 110,823.00	Total to include in PCC as match for John		
Total city cash match for AFN personnel		\$ 103,781		
		\$ 110,823.00		
		\$ 12,300.00		
		\$ 226,904		
Total city in-kind match for AFN space		30,000		
Total city match		\$ 256,904		

Please provide a detailed timeline for planned maintenance and security reviews of installing and testing at the partnering PCC sites.

The *Texas Connects Coalition* is able to start this project promptly and according the timeline below. The very first task to accomplish will be to finalize the work plan, set up additional offices at our partner offices and begin assembling additional members of the management team. The Texas Connects Coalition is able to start this project promptly and according the timeline included as an attachment. The very first task to accomplish will be to finalize the work plan, set up additional offices at our partner offices and begin assembling additional members of the management team.

As noted earlier, every Public Computer Center site will undergo an initial review for both security and accessibility. The timeline for these reviews will take place prior to the installation of new equipment and/or the ongoing assignment of Texas Connects Coalition personnel to the site. The Texas Connects Coalition has budgeted for half of the sites to upgraded with new equipment in the first year and half in the second year. A more detailed timeline that approximates the dates for these activities is included as an attachment.

Year One

- Month 1 – Assemble Management Team
Management Team Strategic Planning Event (at least three full days)
Finalize Work Plan
Prepare Agreements for Public Computer Center (PCC) Sites
Confirm all current proposed sites

- Month 2 - Assemble Implementation/installation and Training Teams
Develop implementation/installation plan
Develop training plan including evaluation tools
Train implementation/installation and training teams
Develop and begin implementation of procurement schedule
Begin visitation of all proposed PCC sites to: 1) manage PCC expectations; 2) survey and assess sites for existing infrastructure, connectivity, safety, security, and accessibility. The Texas Connects Coalition expects to utilize an adapted version of the “Standards of Excellence” program for evaluating the effectiveness of community technology centers that was originally developed by Felecia Sullivan in Lowell, Massachusetts. A copy is attached.
Assign personnel for both functions and placement at PCC sites.
Procure supplies and equipment for initial fourteen (14) sites
Develop web server implementation plan
Begin procurement of server infrastructure

- Month 3 – Training and Group building Event #1 for all Texas Connects Personnel
Identify and begin recruitment of additional sites for project through proposal process for a total of 70 sites.

- Begin Phase One implementation/installation of approximately 20% (14) of the sites
On site training at PCC sites begins
Install servers and begin web server implementation plan
- Month 4 – Continue implementation/installation of initial sites
Evaluate implementation/installation process
Make adjustments in implementation/installation plan based upon evaluation
Evaluate initial training experiences
Prepare quarterly report to BTOP
- Month 5 – Procure supplies and equipment for Phase Two sites
Continue training
- Month 6 – Begin implementation/installation Phase Two, 20% (14) of the sites
Continue training at PCC sites
Training, Evaluation and Group building Event #2 for all Texas Connects Personnel & PCC sites in operation.
Security and maintenance review of Phase One installation
- Month 7 – Continue implementation of Phase Two Sites
Make adjustments as needed in procurement, training, evaluation, implementation or installation plans
Continue training
Prepare quarterly report to BTOP
- Month 8 – Procure supplies and equipment for Phase Three sites
Continue training
- Month 9 – Begin implementation/installation Phase Three, 20% (14) of the sites
Continue training at PCC sites
Training, Evaluation and Group building Event #3 for all Texas Connects Personnel & PCC sites in operation.
Security and maintenance review of Phase Two installation
- Month 10 – Continue implementation/installation Phase Three sites
Continue training at PCC sites
Prepare quarterly report to BTOP
- Month 11 – Continue implementation/installation Phase Three sites
Continue training at PCC sites
- Month 12 – Procure supplies and equipment for Phase Four sites
Continue implementation/installation Phase Three sites

Continue training at PCC sites
Training, Evaluation and Group building Event #4 for all Texas Connects
Personnel & PCC sites in operation.
Begin Development of Sustainability Plan
Security and maintenance review of Phase Two installation
Prepare Annual report to BTOP

Year Two

- Month 1 – Begin implementation/installation Phase Four, 40% (28) of the sites
Continue training at PCC sites
Prepare quarterly report to BTOP
- Month 2 – Continue implementation/installation of Phase Four sites
Continue training at PCC sites
- Month 3 – Continue implementation/installation of Phase Four sites
Continue training at PCC sites
Security and maintenance review of Phase Three installation
Training, Evaluation and Group building Event #5 for all Texas Connects
Personnel & PCC sites in operation.
Finalize Sustainability Plan
- Month 4 – Continue implementation/installation of Phase Four sites
Continue training at PCC sites
Prepare quarterly report to BTOP
- Month 5 – Continue implementation/installation of Phase Four sites
Continue training at PCC sites
- Month 6 – Continue implementation/installation of Phase Four sites
Continue training at PCC sites
Training, Evaluation and Group building Event #6 for all Texas Connects
Personnel & PCC sites in operation with an emphasis on training
for sustainability
- Month 7 – Begin implementation of Sustainability Plan
Security and maintenance review of Phase Four installation
Continue training at PCC sites
Utilize the “Standards of Excellence” document to assess movement
toward excellence at PCC sites
Prepare quarterly report to BTOP
- Month 8 – Continue implementation of Sustainability Plan

- Continue training at PCC sites
- Month 9 - Continue implementation of Sustainability Plan
Continue training at PCC sites
- Month 10 – Continue implementation of Sustainability Plan
Continue training at PCC sites
Prepare quarterly report to BTOP
- Month 11 – Continue implementation of Sustainability Plan
Continue training at PCC sites
- Month 12 – Continue implementation of Sustainability Plan
Continue training at PCC sites
Prepare final report to BTOP

Possible Challenges

A more detailed and comprehensive project timeline is included as an attachment. Every timeline has its challenges. The challenges that the Texas Connects Coalition is most concerned about include the following items:

- The timeline may be too aggressive, particularly when it comes to the recruitment of personnel for the TXC2.
- The timeline may be too optimistic regarding the ability of the project to make changes quickly in response to evaluation along the way.
- Technical projects often take longer to resolve than expected.
- Until the Texas Connects Coalition does an initial assessment of all PCC sites we will know fully the specific issues that might complicate our timeline and effectiveness.

technologyforall

Commitment of Intent

New Mount Carmel Baptist Church agrees to be an active partner and program site in the Public Computer Center and Sustainable Broadband Adoption programs if funded by the Broadband Technology Opportunities Program (BTOP). We understand that Technology For All (TFA) and the Texas Connects Coalition (TC²) will work with our organization to help us to expand our public computer center capacity and services and to encourage sustainable broadband adoption. TFA is committed to aiding sites and members to obtain the most from the proposed grant and program. However as a condition to participating in the Texas Connects Coalition, program sites and personnel will be expected to:

- Be responsible for setting goals and objectives with measurable outcomes for our public computer center site.
- Participate in a basic orientation to the Texas Connects Coalition.
- Submit accurate monthly reports to the appropriate TC² administrator on a timely basis.
- Assist TC² in documenting and evaluating the impact of the BTOP grant on increasing the capacity and effectiveness of our Center.
- Participate in additional education and training opportunities provided by the Texas Connects Coalition.
- Communicate to TFA any organizational changes that affect our involvement with TFA in the Texas Connects Coalition.
- Provide direct supervision to any Texas Connects Coalition staff assigned to our site.

In addition, sites are expected to attend the following meetings throughout the grant period:

- An orientation to work with sites on setting objectives for the grant and to obtain a general overview of the program and responsibilities of being a program site.
- Regular meetings with TFA staff to discuss any issues/concerns/successes of the program.
- Training opportunities provided by TC².

The undersigned acknowledge their understanding of Technology For All's involvement in the proposed grant from the Broadband Technology Opportunities Program to the Texas Connects Coalition and agree to be a program site should the grant be awarded.

8-12-09
Date

New Mt. Carmel
Organization Name

Clara Berry
Signature/Name on behalf of organization

luciaberry@emburgmail.com
Email

(281) 857-7608
Phone

Texas Connects Coalition (TxC2)

Microsoft Software to be utilized in the TxC2 Public Computer Center Project #4923

This software, donated to Technology For All by Microsoft, is available for use by the project and has been valued by Microsoft at several hundred thousand dollars. However, because of the difficulty in establishing a value for the purposes of the BTOP 1 grant proposal during the due diligence process at the end of BTOP round 1, TxC2 is counting the software as an in-kind match of only \$1000.

Product	# of Licenses	Estimated Value per License
Microsoft One Note	75	\$150
Microsoft Map Point	150	\$ 75
Microsoft Office Client Access Licenses	530	\$325
Microsoft Proofing Tools	75	\$ 50
Microsoft Streets and Trips	150	\$ 50
Microsoft Student With Encarta	275	\$ 50
Microsoft SMS Client	100	\$100
Microsoft Digital Image	175	\$250
Microsoft Virtual Pc Win32	100	\$125
Microsoft Visio	130	\$100
Microsoft Windows Xp	75	\$125
Microsoft Encarta Premium	500	\$ 50
Microsoft Office Professional	750	\$325
Microsoft Publisher	75	\$ 75
Microsoft Windows Vista Business	375	\$ 75
Microsoft Project Professional	15	\$125
Microsoft Expression Studio	40	\$ 75
Microsoft Math	100	\$ 25
Microsoft Office Groove	100	\$ 25
SERVER SOFTWARE Below		
Microsoft Config Mgr Svr w/SQL	10	\$750
Microsoft Config Mgr Svr Mgmt	15	\$750
Microsoft Exchange Svr Enterprise	10	\$750
Microsoft Office Shared Point Svr	10	\$750
Microsoft SQL Svr Enterprise Edition	10	\$750
Microsoft Windows Small Business Svr Cal	10	\$100
Microsoft Windows Svr Cal	50	\$100
Microsoft Windows Svr Enterprise	10	\$700
Microsoft Windows Svr External Connector	10	\$700

technologyforall

Commitment of Intent

CROSSROADS AT PARK PLACE, INC agrees to be an active partner and program site in the Public Computer Center and Sustainable Broadband Adoption programs if funded by the Broadband Technology Opportunities Program (BTOP). We understand that Technology For All (TFA) and the Texas Connects Coalition (TC²) will work with our organization to help us to expand our public computer center capacity and services and to encourage sustainable broadband adoption. TFA is committed to aiding sites and members to obtain the most from the proposed grant and program. However as a condition to participating in the Texas Connects Coalition, program sites and personnel will be expected to:

- Be responsible for setting goals and objectives with measurable outcomes for our public computer center site.
- Participate in a basic orientation to the Texas Connects Coalition.
- Submit accurate monthly reports to the appropriate TC² administrator on a timely basis.
- Assist TC² in documenting and evaluating the impact of the BTOP grant on increasing the capacity and effectiveness of our Center.
- Participate in additional education and training opportunities provided by the Texas Connects Coalition.
- Communicate to TFA any organizational changes that affect our involvement with TFA in the Texas Connects Coalition.
- Provide direct supervision to any Texas Connects Coalition staff assigned to our site.

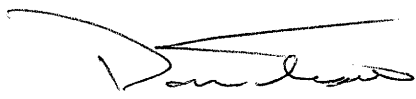
In addition, sites are expected to attend the following meetings throughout the grant period:

- An orientation to work with sites on setting objectives for the grant and to obtain a general overview of the program and responsibilities of being a program site.
- Regular meetings with TFA staff to discuss any issues/concerns/successes of the program.
- Training opportunities provided by TC².

The undersigned acknowledge their understanding of Technology For All's involvement in the proposed grant from the Broadband Technology Opportunities Program to the Texas Connects Coalition and agree to be a program site should the grant be awarded.

8/12/09
Date

CROSSROADS AT PARK PLACE, INC
Organization Name


Signature/Name on behalf of organization

dontreat@mac.com
Email

713 907 4871
Phone

technologyforall

Commitment of Intent

Haverstock Hill Family Resource Center agrees to be an active partner and program site in the Public Computer Center and Sustainable Broadband Adoption programs if funded by the Broadband Technology Opportunities Program (BTOP). We understand that Technology For All (TFA) and the Texas Connects Coalition (TC²) will work with our organization to help us to expand our public computer center capacity and services and to encourage sustainable broadband adoption. TFA is committed to aiding sites and members to obtain the most from the proposed grant and program. However as a condition to participating in the Texas Connects Coalition, program sites and personnel will be expected to:

- Be responsible for setting goals and objectives with measurable outcomes for our public computer center site.
- Participate in a basic orientation to the Texas Connects Coalition.
- Submit accurate monthly reports to the appropriate TC² administrator on a timely basis.
- Assist TC² in documenting and evaluating the impact of the BTOP grant on increasing the capacity and effectiveness of our Center.
- Participate in additional education and training opportunities provided by the Texas Connects Coalition.
- Communicate to TFA any organizational changes that affect our involvement with TFA in the Texas Connects Coalition.
- Provide direct supervision to any Texas Connects Coalition staff assigned to our site.

In addition, sites are expected to attend the following meetings throughout the grant period:

- An orientation to work with sites on setting objectives for the grant and to obtain a general overview of the program and responsibilities of being a program site.
- Regular meetings with TFA staff to discuss any issues/concerns/successes of the program.
- Training opportunities provided by TC².

The undersigned acknowledge their understanding of Technology For All's involvement in the proposed grant from the Broadband Technology Opportunities Program to the Texas Connects Coalition and agree to be a program site should the grant be awarded.

8-10-09
Date

Rainbow Housing
Organization Name

[Signature]
Signature/Name on behalf of organization

tjackson@RainbowHousing.org
Email

281-449-1400
Phone

technologyforall

Commitment of Intent

UTIMA@GulfCoast agrees to be an active partner and program site in the Public Computer Center and Sustainable Broadband Adoption programs if funded by the Broadband Technology Opportunities Program (BTOP). We understand that Technology For All (TFA) and the Texas Connects Coalition (TC²) will work with our organization to help us to expand our public computer center capacity and services and to encourage sustainable broadband adoption. TFA is committed to aiding sites and members to obtain the most from the proposed grant and program. However as a condition to participating in the Texas Connects Coalition, program sites and personnel will be expected to:

- Be responsible for setting goals and objectives with measurable outcomes for our public computer center site.
- Participate in a basic orientation to the Texas Connects Coalition.
- Submit accurate monthly reports to the appropriate TC² administrator on a timely basis.
- Assist TC2 in documenting and evaluating the impact of the BTOP grant on increasing the capacity and effectiveness of our Center.
- Participate in additional education and training opportunities provided by the Texas Connects Coalition.
- Communicate to TFA any organizational changes that affect our involvement with TFA in the Texas Connects Coalition.
- Provide direct supervision to any Texas Connects Coalition staff assigned to our site.

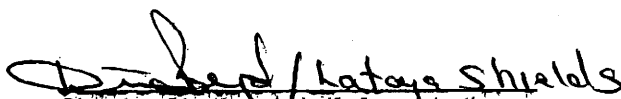
In addition, sites are expected to attend the following meetings throughout the grant period:

- An orientation to work with sites on setting objectives for the grant and to obtain a general overview of the program and responsibilities of being a program site.
- Regular meetings with TFA staff to discuss any issues/concerns/successes of the program.
- Training opportunities provided by TC².

The undersigned acknowledge their understanding of Technology For All's involvement in the proposed grant from the Broadband Technology Opportunities Program to the Texas Connects Coalition and agree to be a program site should the grant be awarded.

8-10-09
Date

UTIMA
Organization Name


Signature/Name on behalf of organization

lshields@ujimainc.org
Email

281-804-6126
Phone

technologyforall

Commitment of Intent

UTIMA@SetHegast agrees to be an active partner and program site in the Public Computer Center and Sustainable Broadband Adoption programs if funded by the Broadband Technology Opportunities Program (BTOP). We understand that Technology For All (TFA) and the Texas Connects Coalition (TC²) will work with our organization to help us to expand our public computer center capacity and services and to encourage sustainable broadband adoption. TFA is committed to aiding sites and members to obtain the most from the proposed grant and program. However as a condition to participating in the Texas Connects Coalition, program sites and personnel will be expected to:

- Be responsible for setting goals and objectives with measurable outcomes for our public computer center site.
- Participate in a basic orientation to the Texas Connects Coalition.
- Submit accurate monthly reports to the appropriate TC² administrator on a timely basis.
- Assist TC² in documenting and evaluating the impact of the BTOP grant on increasing the capacity and effectiveness of our Center.
- Participate in additional education and training opportunities provided by the Texas Connects Coalition.
- Communicate to TFA any organizational changes that affect our involvement with TFA in the Texas Connects Coalition.
- Provide direct supervision to any Texas Connects Coalition staff assigned to our site.


In addition, sites are expected to attend the following meetings throughout the grant period:

- An orientation to work with sites on setting objectives for the grant and to obtain a general overview of the program and responsibilities of being a program site.
- Regular meetings with TFA staff to discuss any issues/concerns/successes of the program.
- Training opportunities provided by TC².

The undersigned acknowledge their understanding of Technology For All's involvement in the proposed grant from the Broadband Technology Opportunities Program to the Texas Connects Coalition and agree to be a program site should the grant be awarded.

8-10-09
Date

UTIMA
Organization Name


Signature/Name on behalf of organization

dionebyrd@yahoo.com
Email

7136312810
Phone

MEMORANDUM OF UNDERSTANDING

The purpose of this agreement is to support and promote understanding between Austin Free-Net and their community computer lab partners.

By signing this agreement, each organization commits to:

- work diligently to provide a welcoming, well-equipped, well-administered community resource
- communicate with each other regularly
- resolve issues as they arise
- provide prompt responses to each other's requests

Site Partner: **Oak Springs Villas**
Address: **3001 Oak Springs Dr., Austin, TX 78702**
Organization responsible for location: **Volunteers of America Texas**
Authorized representative for organization: **Mary Butler, Community Administrator**
Phone: **928-2015**
Fax: **928-2418**
E-mail: oaksprings@voatx.org
Computer Lab Contact at location (Site Rep): **Mary Butler**
Secondary contact: **Cynthia Gonzalez, Assistant**
Phone: same as above Fax: same as above Email: same as above

Technology Partner: **Austin Free-Net**
Address: **2209 Rosewood Ave., Austin, TX 78702**
Voice: **512.236.8225**
FAX: **512.320.8240**
Office: **Drew Glass, extension 16**
drew@austinfreenet
TECH SUPPORT PAGER: 512.613.2888 (for John Neale, Technical Services Manager)

General points of agreement

Equipment: All equipment placed at this site by Austin Free-Net remains the property of Austin Free-Net. All equipment placed at this site by Oak Springs Villas or Volunteers of America Texas remains the property of that organization. The equipment owner will maintain specific inventories.

Reporting: Austin Free-Net will email a request monthly for information on activities involving the computers. Volunteers of America Texas will respond by the 13th of the following month.

Public Relations: Austin Free-Net and Volunteers of America Texas agree to recognize each other's contributions in media coverage, if any, of the lab.

Termination: If at any time, either party wishes to terminate this agreement, 30 days notice will be given in writing to the other party. Termination can be unilateral and without justification; the requirement is that notice be provided. That notice will be addressed to the signatory of this agreement.

Austin Free-Net will:

- Provide technical support in a timely manner for the computer lab machines, software and internet service – responding to pages by phone within 30 minutes and on-site, if necessary, within 4 business hours.
- Provide a Computer Lab Manual including, at minimum: a Site Agreement, Austin Free-Net contacts, troubleshooting tips, training materials (if needed) and helpful forms.*
- Provide training for Site Partner staff and volunteers in basic troubleshooting of the equipment, software, and internet connection.
- Install surge protection and systems so that they run in a safe manner.
- List Oak Springs Villas and Volunteers of America Texas as Austin Free-Net partners on the Austin Free-Net web site.
- Actively and enthusiastically work toward sustainability of the computer lab and community technology projects at this Site.

* Most of the recommended site management documents can be found online at:

<http://www.austinfreenet.net/coordinators/> however, you are free to use whatever methods are convenient for you. Training materials may also be included in the Computer Lab Manual, are free of charge, and most can be found online at: <http://www.austinfreenet.net/curricula/index.html>

Volunteers of America Texas will:

- Collect information and report monthly on:
 - lab schedules
 - computer-related classes, if any
 - class participants, if any
 - volunteer hours, if any
 - Total users (Sign-in sheets may be required until usage tracking software provided by AFN is tested and working)

(This data is required for reports to the funders who subsidize our services to the community. The information also enables us to include your site in grant-writing and fundraising efforts. Reports are submitted monthly by email to Drew Glass (drew@austinfreenet.net). **This is the most important responsibility for the Site Partner in this agreement. Failure to provide this short report will result in withdrawal of Austin Free-Net's resources.**
- Ensure that Site staff, volunteers and computer users in the lab receive an overview of the basic lab usage rules:
 - No food or drink at the computers
 - Call tech support as soon as possible when machines break: 613-2888 (pager)
 - Do not reconfigure the Austin Free-Net computers or load unauthorized programs unless specified in the Special Conditions section or authorized by Austin Free-Net's technical services manager.
 - Make no copies of any copyrighted software unless instructed by Austin Free-Net for backup purposes.
 - Take care to protect Austin Free-Net equipment from theft and/or damage.
- Create an acceptable use policy for the lab. An example is attached for your reference.
- Provide open access to the computers without charge for a minimum of four hours/week.

- Maintain a Site that is welcoming, respectful, accessible, clean, and open at convenient times for users.
- Provide an on-site staff person or volunteer during lab open hours.
- Provide access to Austin Free-Net staff and/or volunteers as needed for technical assistance.
- Display Austin Free-Net signage near the computers.
- Actively and enthusiastically work toward sustainability of the computer lab and community technology projects at this Site.

Special conditions:

We agree to abide by this agreement and, in the event of disagreement, discuss the matter with each other with the common goal of resolution of our differences.

Signature of authorized Austin Free-Net representative	Title	Date

Signature of authorized Site representative	Title	Date

technologyforall

Commitment of Intent

Independence Hall Apartments agrees to be an active partner and program site in the Public Computer Center and Sustainable Broadband Adoption programs if funded by the Broadband Technology Opportunities Program (BTOP). We understand that Technology For All (TFA) and the Texas Connects Coalition (TC²) will work with our organization to help us to expand our public computer center capacity and services and to encourage sustainable broadband adoption. TFA is committed to aiding sites and members to obtain the most from the proposed grant and program. However as a condition to participating in the Texas Connects Coalition, program sites and personnel will be expected to:

- Be responsible for setting goals and objectives with measurable outcomes for our public computer center site.
- Participate in a basic orientation to the Texas Connects Coalition.
- Submit accurate monthly reports to the appropriate TC² administrator on a timely basis.
- Assist TC² in documenting and evaluating the impact of the BTOP grant on increasing the capacity and effectiveness of our Center.
- Participate in additional education and training opportunities provided by the Texas Connects Coalition.
- Communicate to TFA any organizational changes that affect our involvement with TFA in the Texas Connects Coalition.
- Provide direct supervision to any Texas Connects Coalition staff assigned to our site.

In addition, sites are expected to attend the following meetings throughout the grant period:

- An orientation to work with sites on setting objectives for the grant and to obtain a general overview of the program and responsibilities of being a program site.
- Regular meetings with TFA staff to discuss any issues/concerns/successes of the program.
- Training opportunities provided by TC².

The undersigned acknowledge their understanding of Technology For All's involvement in the proposed grant from the Broadband Technology Opportunities Program to the Texas Connects Coalition and agree to be a program site should the grant be awarded.

P-11-09
Date

Independence Hall Apts.
Organization Name

Lee Huebel
Signature/Name on behalf of organization

lhuebel@hotmail.com
Email

713-472-8565
Phone



March 11, 2010

I am pleased to provide this letter of support for the incorporation of a Youth Community Mapping component utilizing ESRI's Geographic Information Systems (GIS) software into the Texas Connects BTOP Proposal as a way for rural youth to become engaged in building their geospatial technology skills through local projects in their community.

A 2003 US Department of Labor study identified a workforce shortage in 3 important emerging technologies, BioTechnology, NanoTechnology and Geospatial Technology. Geospatial technology encompasses several technologies: Geographic Information Systems (GIS), Global Positioning Satellite (GPS) and Remote Sensing or Imaging technology. Please see http://www.doleta.gov/BRG/IndProf/geospatial_profile.cfm, www.giwis.org <http://edcommunity.esri.com>, and <http://www.careervoyages.gov/> for additional information on these studies.

4-H youth in over 600 U.S. counties have increased their spatial literacy and GIS literacy skills through the 4-H Geospatial project participation in the ESRI GIS program for 4-H. 4-H youth have worked side by side with community professionals to investigate and map their community. 4-H youth have been involved in mapping Evacuation and Shelter maps (hurricanes, tornadoes, and floods), invasive weed mapping, mapping of historical sites and mapping old cemeteries in the community. In the process of 4-H youth working with a volunteer fire department mapping rural fire hydrants, it was discovered that 2 of the fire hydrants were not connected to a water source!

The youth are improving their GIS technical skills, presentation skills, project management, learning about career opportunities and professional work place expectations while developing teamwork and leadership skills. A direct result of this hands-on applied non-formal technical education experience is that several minority 4-H club members are now the first generation of their family to attend college or university (with scholarships).

To support this effort Community Mapping effort, ESRI will provide an ArcGIS Youth Club software grant for up to 30 youth serving organizations (4-H clubs, Scouts, Boys and Girls Clubs, etc.) in the geographical area impacted by the BTOP effort. Interested individual youth serving organizations will be eligible to submit an application for a software grant as part of our annual 4-H grant process in the fall. The Youth Club Bundle provided for this grant will include a 30 seat ArcGIS software license, curriculum and Virtual Campus courses for youth and their adult leaders. The ESRI Youth Club bundle has an educational price of \$650, for a total contribution of \$19,500

ESRI® leads the international geographic information system (GIS) software industry with innovative solutions that help more than 300,000 organizations create, manage, visualize, and analyze information. Our clients use ArcGIS® software to unlock the spatial component of their data and quickly make effective decisions. ArcGIS is an integrated family of products for use in desktops, servers, or custom applications; in the field; or over the Web. www.esri.com

For more information about ESRI's GIS for 4-H Clubs, please visit www.esri.com/4-H or for Schools program, visit www.esri.com/schools

Please let me know if you need additional information.

Warm regards,

Esther Worker
ESRI Youth and Community Manager
eworker@esri.com