March 8, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

Dear Assistant Secretary Strickling:

I am pleased to provide a letter of support for the Communities Connect Network proposal.

RecTech is part of the Associated Recreation Council and works in partnership with the City of Seattle Parks and Recreation Department to provide technology services in community centers in the south of Seattle. RecTech provides technology programs to children, youth and young adults, families and neighborhoods. RecTech's computer labs are located in Seattle's lowest income, least educated and most ethnically diverse neighborhoods where clients have minimal access to computers or other communications technology. Youth in these neighborhoods have the highest risk of academic failure and are least likely to pass the Washington Assessment of Student Learning (WASL), graduate from high school or attend college.

Funding from the Broadband Technology Opportunity Program (BTOP) will help RecTech continue to provide high quality programs to this historically underserved community. Funding will help replace dated computer equipment, upgrade and enhance software to 120 workstations, and introduce assistive technology for individuals with disabilities to all labs. Programming to youth will expand to offer summer internships and youth media programs at all nine locations. Administrative staff time will proportionally increase to respond to the increased need for technology support, program coordination and evaluation.

RecTech will increase operating hours by 225% as a result of the investment from BTOP. This will allow programs to serve an additional 675 participants per week, for a total of 1,000 served weekly. The increases in operating hours and numbers served help RecTech bridge the digital divide that persists in Seattle. Adult and young adult participants acquire technology workforce skills that boost their employability in a technology-driven marketplace.

RecTech is able to provide a match of $454,926.00 for the duration of the grant. The funding for the first year's amount of $281,444.00 will be from the City of Seattle and the Paul Allen Foundation. Funding for the second year's amount of$173,482.00 will be from the City of Seattle.

Thank you for considering our request.

Sincerely,

Bill Keller

Bill Keller
Executive Director

Puget Sound Center Foundation
Balance Sheet
As of December 31, 2008

	Dec 31, 08
ASSETS	
Current Assets	
Checking/Savings	
1000 · Checking	907,733.10
1045 · Wells Fargo-Savings	250,000.00
1050 · Checking - Flexible Spending	1,200.05
1090 · Petty Cash	287.40
Total Checking/Savings	1,159,220.55
Accounts Receivable	
1200 · Accounts Receivable	189,171.90
Total Accounts Receivable	189,171.90
Other Current Assets	
1299 · Other Accounts Receivable	109,153.00
1400 · Accrued Interest	626.05
1500 · Investments	500.95
1600 · Furniture/Fixtures/Equipment	45,479.42
1900 · Prepaid Expenses	50,293.29
Total Other Current Assets	206,052.71
Total Current Assets	1,554,445.16
TOTAL ASSETS	**1,554,445.16**
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
2000 · Accounts Payable	30,345.06
Total Accounts Payable	30,345.06
Other Current Liabilities	
2050 · Other accrued liabilities	30,208.00
2100 · Payroll Liabilities	76,038.49
2180 · Flex Plan payable	1,882.96
2500 · Deferred Revenue	96,500.00
2700 · NEVAC Payable	54,132.79
Total Other Current Liabilities	258,762.24
Total Current Liabilities	289,107.30
Long Term Liabilities	
2600 · Deferred Rent	5,641.00
Total Long Term Liabilities	5,641.00
Total Liabilities	294,748.30
Equity	
3900 · Retained Earnings	746,712.16
Net Income	512,984.70
Total Equity	1,259,696.86
TOTAL LIABILITIES & EQUITY	**1,554,445.16**

Puget Sound Center Foundation
Balance Sheet
As of December 31, 2009

	Dec 31, 09
ASSETS	
Current Assets	
Checking/Savings	
1000 · Checking	89,603.41
1045 · Wells Fargo-Savings	-3.46
1046 · Wells Fargo Checking	92,253.20
1050 · Checking - Flexible Spending	2,867.37
1090 · Petty Cash	287.40
Total Checking/Savings	185,007.92
Accounts Receivable	
1200 · Accounts Receivable	343,622.27
Total Accounts Receivable	343,622.27
Other Current Assets	
1400 · Accrued Interest	626.05
1500 · Investments	250,500.95
1600 · Furniture/Fixtures/Equipment	57,484.47
1900 · Prepaid Expenses	15,262.21
Total Other Current Assets	323,873.68
Total Current Assets	852,503.87
TOTAL ASSETS	**852,503.87**
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
2000 · Accounts Payable	10,174.30
Total Accounts Payable	10,174.30
Other Current Liabilities	
2050 · Other accrued liabilities	33,871.77
2100 · Payroll Liabilities	67,160.69
2180 · Flex Plan payable	3,841.11
Total Other Current Liabilities	104,873.57
Total Current Liabilities	115,047.87
Long Term Liabilities	
2600 · Deferred Rent	5,641.00
Total Long Term Liabilities	5,641.00
Total Liabilities	120,688.87
Equity	
3900 · Retained Earnings	1,259,696.86
Net Income	-527,881.86
Total Equity	731,815.00
TOTAL LIABILITIES & EQUITY	**852,503.87**

U.S. Department of Commerce
Broadband Technology Opportunities Program
Authentication and Certifications

1. I certify that I am the duly Authorized Organization Representative (AOR) of the applicant organization, and that I have been authorized to submit the attached application on its behalf.

2. I certify that I have examined this application, that all of the information and responses in this application, including certifications, and forms submitted, all of which are part of this grant application, are material representations of fact and true and correct to the best of my knowledge, that the entity(ies) that is requesting grant funding pursuant to this application and any subgrantees and subcontractors will comply with the terms, conditions, purposes, and federal requirements of the grant program; that no kickbacks were paid to anyone; and that a false, fictitious, or fraudulent statements or claims on this application are grounds for denial or termination of a grant award, and/or possible punishment by a fine or imprisonment as provided in 18 U.S.C. §1001 and civil violations of the False Claims Act.

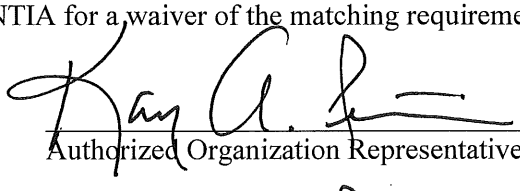
3. I certify that the entity(ies) I represent have and will comply with all applicable federal, state, and local laws, rules, regulations, ordinances, codes, orders and programmatic rules and requirements relating to the project. I acknowledge that failure to do so may result in rejection or deobligation of the grant or loan award. I acknowledge that failure to comply with all federal and program rules could result in civil or criminal prosecution by the appropriate law enforcement authorities.

4. I certify that the entity(ies) I represent has and will comply with all applicable administrative and federal statutory, regulatory, and policy requirements set forth in the Department of Commerce Pre-Award Notification Requirements for Grants and Cooperative Agreements ("DOC Pre-Award Notification"), published in the Federal Register on February 11, 2008 (73 FR 7696), as amended; DOC Financial Assistance Standard Terms and Conditions (Mar. 8, 2009); the Department of Commerce American Recovery and Reinvestment Act Award Terms (Apr. 9, 2009); and any Special Award Terms and Conditions that are included by the Grants Officer in the award.

5. I certify that any funds awarded to the entity(ies) I represent as a result of this application will not result in any unjust enrichment of such entity(ies) or duplicate any funds such entity(ies) receive under federal universal service support programs administered by the Universal Service Administrative Corporation (USAC).

6. I certify that the entity(ies) I represent has secured access to pay the 20% of total project cost or has petitioned the Assistant Secretary of NTIA for a waiver of the matching requirement.

3/15/10
Date


Authorized Organization Representative Signature

KAREN A PETERSON
Print Name

EXECUTIVE DIRECTOR / CEO
Title

BTOP Public Computer Center and Sustainable Broadband
Detailed Budget

Please complete the Detailed Budget, breaking out individual line items under each category heading (add rows to each section as necessary to accomodate your line items). Please ensure line item total columns in the "General" and "Detail" sections are equal for each line item (a ce with a yellow highlight indicates an inconsistency). Also, you may utilize the provided space for additional notes , if desired (there is also a Budget Narrative question in the application in which you w provide narrative detail on this budget).

Specifics needed for each cost category line item:

Personnel: For each position, list the number of positions, the location or geography of position, the job/task responsibilities for the position, the annual salary, and the percent of time a person fil the position will spend working on the proposed BTOP project. For lines with more than one position, the Quarters Employed field should represent number of quarters per person (*e.g.,* fo employees each working for one year, Quarters Employed should be 4 rather than 8).

Fringe: For each position, note the number of positions, the annual salary, the percent of time a perso filling this position will spend working on the proposed BTOP project, and the fringe rate applie the position. For lines with more than one position, the Quarters Employed field should repres number of quarters per person (*e.g.* for two employees each working for one year, Quarters Employed should be 4 rather than 8).

Equipment: List all equipment units required for the project and provide program purpose. For each l item, note the number of units and the unit cost. The multiple of these two factors will yield th total for that line item. For example, an Applicant planning to buy 100 laptops at $500/laptop v have a total line item cost of $50,000. Again, although unit costs may include cents, once multi by the number of units, the result must be rounded to the nearest whole dollar. Clearly separa Applicant equipment and user equipment, as indicated in the detailed budget template. When providing the unit cost indicate whether the unit cost has been impacted by a discount and for software equipment list specific package names.

Travel: For each trip list the program purpose of the trip, destination city and the number of people traveling. For each line item (e.g., trip), note the number of trips and the cost per trip. The mul of these two factors will yield the total for that line item. For example, if the Applicant was accounting for 10 trips at $25 per trip, the total cost would be $250. The cost per trip should be justified on its own, *not* derived by dividing the line item total by the number of trips. Such a calculation will prompt further inquiry from the reviewers about justification for the trip cost. Rather, the *total* trip cost should be derived from the number of trips *times* the justifiable cost trip.

Supplies: Separate supplies by item type, describing the program purpose or use. For each line item, n the number of units and the nit costs. The multiple of these two factors will yield the total for t line item. For example, an Applicant planning to buy 20 boxes of printer paper at $30/box wou have a total line item cost of $600. Again, although unit costs may include cents, once multiplie the number of units, the result must be rounded to the nearest whole dollar.

Other: Separate item types; for awareness program cost items, such as ads, separate ad types radio, newspaper, etc) and include geography in which they will run.

Contractual: For each line item, identify the contractor and note the number of contracted hours of s

and hourly rate, if applicable. For example, an Applicant planning to hire a technology consulta 100 hours at a rate of $40/hour would have a total line item cost of $4,000.

Indirect: Provide the indirect rate and basis used. In the space provided at the bottom of the pa briefly explain the calculation used to derive the indirect costs (including the indirect rate and is included in the basis). If a negotiated indirect cost rate agreement exists and is being used, identify the cognizant agency.

The category subtotals for this Detailed Budget should correspond to the data provided in you 424A, and both the SF-424 budget and this Detailed Budget should match the Federal Grant Request and Total Match Amount provided on the Project Budget page of the application. Plea review both budget uploads, the budget narrative in the application, and the Project Budget p for consistency before submitting the application. If you are a submitting a PCC project with a 424C instead of an SF-424A, the sections of this Detailed Budget will not align directly with categories of the SF-424C, but you should complete this Detailed Budget, allocating costs to th appropriate cost categories.

The data provided via this template will be subject to automated processing. Applicants are therefore required to provide this upload as an Excel file, and not to convert it to a PDF prior t upload. Additionally, applicants should not modify the format of this file.

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BTOP Public Computer Center and Sustainable Broadband Adoption
Detailed Budget Template

Easy Grants ID: **5209**
Applicant: EdLab Group
Project Title: Communities Connect Network Project

SF-424A Object Class Category	General				Detail				
a. Personnel - List position, number of staff, annual salaries, % time spent on project	**Position**	**Federal Support**	**Matching Support**	**Total**	**# of Positions**	**Salary**	**% Time Spent on Project**	**Quarters Employed**	**Total**
[redacted]									
Subtotal									

b. Fringe Benefits - Include salaries and fringe rate.	**Position**	**Federal Support**	**Matching Support**	**Total**	**# of Positions**	**Salary**	**% Time Spent on Project**	**Quarters Employed**	**Fringe Rate**	**Total**
[redacted]										
Subtotal										

c. Travel - For significant costs, include details such as number and purpose of trips, destinations.	**Purpose of Trip**	**Federal Support**	**Matching Support**	**Total**	**# of Trips**	**Cost per Trip**	**Total**
4 trips	2 staff attend NECC & NTEN @ $1500/per staff ($600 airfare; $600 hotel; $300 per diem/rental car)	$12,000.00	$0.00	$12,000 00	4	$3,000.00	$12,000.00
180 trips	1 training, 1 install, 1 tech support trip to each of 45 sites in Y1; 1 trip to each of 45 sites in Y2 @ $111/trip (mileage, per diem, hotels)	$20,000.00	$0.00	$20,000 00	180	$111.11	$20,000.00
				$0 00			$0.00
				$0 00			$0.00
Subtotal		**$32,000.00**	**$0.00**	**$32,000.00**			

d. Equipment Costs - List equipment with # of units and unit costs. Distinguish between equipment intended for applicant use versus equipment for the end user.	**Equipment Description**	**Federal Support**	**Matching Support**	**Total**	**#Units**	**Unit Cost**	**Total**
Applicant Equipment							
		$0.00	$0.00	$0 00	0	$0.00	$0.00
				$0 00			$0.00
				$0 00			$0.00
				$0 00			$0.00
User Equipment							
	Hardware: 244 Desktop/Laptop computers with monitors, with many units graphic/multimedia production ready, plus extended warranties; purchased by EdLab Group in bulk for partners; partners will purchase peripherals	$241,585.00		$241,585 00	244	$989.75	$241,585.00

Software: Purchased in bulk by EdLab Group for partners.	MS Office, antivirus and Deep Freeze for new computers & upgrades, 135 copies of Adobe graphic design/video editing, 23 typing & ELL/ESL products, 7 windows server software, & 20 accessibility software products for 13 sites for users w/ disabilities.	$81,854.00		$81,854 00	917	$89.26	$81,854.00
				$0 00			$0.00
				$0 00			$0.00
Subtotal		**$323,439.00**	**$0.00**	**$323,439.00**			

e. Supplies - List costs associated with materials/printing, curriculum, translations, and other supplies	**Description**	**Federal Support**	**Matching Support**	**Total**	**#Units (If Applicable)**	**Unit Cost (If Applicable)**	**Total**
	Project supplies (training/curriculum materials, printing, copies, desktop supplies) 24 mos @ $500 mo	$12,000.00	$0.00	$12,000 00	24	$500.00	$12,000.00
							$0.00
							$0.00
							$0.00
Subtotal		**$12,000.00**	**$0.00**	**$12,000.00**			

f. Contractual - List contractors with purpose of contract, hourly rate or total fixed rate.	**Contractor**	**Federal Support**	**Matching Support**	**Total**	**# Hours (If Applicable)**	**Hourly Rate (If Applicable)**	**Total Contract**
	[redacted]	[redacted]	[redacted]	[redacted]			[redacted]
Subtotal		[redacted]	[redacted]	[redacted]			

g. Construction - If applicable, list construction costs	**Description**	**Federal Support**	**Matching Support**	**Total**
	N/A	$0.00	$0.00	$0 00
				$0 00
				$0 00
				$0 00
Subtotal		**$0.00**	**$0.00**	**$0.00**

h. Other - List costs associated with grant subrecipients as well as other costs not listed above such as rent, technology (website hosting, internet connection), advertising (TV, radio, online), etc.	**Description**	**Federal Support**	**Matching Support**	**Total**	**#Units (If Applicable)**	**Unit Cost (If Applicable)**	**Total**
	Web hosting for Portal ($2000 for year 1 for moving CCN site; $600 for server support in year 2)	$2,600.00	$0.00	$2,600 00			$2,600.00
	EdLab Group (Bill & Melinda Gates Foundation Grant)	$0.00	$15,000.00	$15,000 00			$0.00
				$0 00			$0.00
				$0 00			$0.00
Subtotal		**$2,600.00**	**$15,000.00**	**$17,600.00**			

i. Total Direct Charges (sum of a-h)		**$3,888,837.00**	**$1,931,986.00**	**$5,820,823.00**
j. Indirect Charges		**$280,896.00**	**$355,802.00**	**$636,698.00**
Total Eligible Project Costs		**$4,169,733.00**	**$2,287,788.00**	**$6,457,521.00**
Match Percentage		**35.4%**		

Explanation of Indirect Charges

Additional Budget Notes

The constraints of this form do not allow for calculating COLA's and varying degrees of effort. Thus the detail provided in text form for % of effort is most accurate. Additionally, rounding errors cause figures to be $1 +/- in some categories.

Burlington Public Library
Burlington's Hub for Information and Ideas

CITY OF Burlington
SKAGIT COUNTY, WASHINGTON INCORPORATED 1902

March 3, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

Dear Assistant Secretary Strickling:

I am pleased to provide a letter of support for EdLab Group's Communities Connect Network proposal.

Our Need

Our project focuses on the approximately 18,000 people within the boundaries of the Burlington-Edison School District (BESD,) including 8,460 residents of the City of Burlington. Burlington is a rural farming community, with a retail business corridor hard-hit by the economic recession. The Washington State Employment Security Dept. reports that 11.9% of the county population is unemployed. BESD reports that 40% of the student population comes from economically disadvantaged homes; 15% from single parent households. According to the Office of the Superintendent of Public Instruction, 27% of students are Hispanic and from families where English is the second language.

Library use in 2009 increased 9% over 2008, and library use in 2008 was up 36% over 2007. Our staff reports a huge increase in demand for assistance with resume preparation, as well as computer access to file for unemployment benefits and search for jobs. Many jobs now require online application, and many of our patrons do not have the computer literacy to do this unaided.

In a 2009 low-income needs assessment survey conducted by the Skagit County Community Action Agency, less than 48% of the respondents reported access to the Internet in their homes. In addition, 54% reported that they want to improve their computer literacy skills. Currently, our public computers are in use more than 90% of our open hours, and frequently patrons must wait for a free computer during peak hours. While computer training needs are high, we are not able to offer the training during hours that the library is open, because the equipment is already being used to capacity. Added equipment would help alleviate this problem.

Though we do refer people to the Washington State Department of Employment Security for training and assistance, many patrons report they lack the transportation or gas money to get to the site. We are in the heart of an economically depressed neighborhood, and many of our patrons walk to our site. Although city budget cuts have lead to a reduction in library funding, and staff cuts were necessary at a time when our public needs us the most, we have an easily accessible location, an excellent facility, and teachers willing to teach computing skills on a volunteer basis, *if only we had the equipment to go with it.*

Your Help

The mobile laptop lab and "Career Station" PCs will enable us to increase our service to job-seekers exponentially.

The career station will provide two desktop stations reserved specifically for people looking for work, so they won't have to compete for Internet access with the general public. We can pre-set these stations with useful links, databases, and software aimed at job-hunters.

The mobile laptop lab will allow us to offer free computer training and job-hunting support in our meeting rooms (which are Wifi- and computer-projector equipped). This means we can reach whole groups at a time, rather than the one-on-one model we're limited to right now. Additionally, the laptops would be available for in-house "checkout" when classes are not in session, further increasing the number of people who can access Internet-based employment resources.

As the proposal outlines in more detail, with your help, these 14 computers have the potential of being used by 2,964 people per year—that's 5,900 job-seekers over two years!

Our Contribution

In addition to the facilities, The City of Burlington will provide internet access, and staffing to oversee the project. *Our direct contribution will be $15,235* towards the total project cost of $31,945 for a 48% match.

$5,375	Project management personnel costs (estimate 400 hours)
$4,160	208 volunteer hours valued at $20 per hour
$900	Donated software for people with vision disabilities
$4,800	Monthly Internet access fees for two years
$15,235	Total Burlington Public Library Contribution towards the project

Thank you for considering our request.

Sincerely,

Maggie Buckholz, Library Director

Superior Court of the State of Washington
For Chelan County

Lesley A. Allan, Judge
Department 1
T.W. Small, Judge
Department 2

John E. Bridges, Judge
Department 3
Bart Vandegrift
Court Commissioner

401 Washington Street
P.O. Box 880
Wenatchee, Washington 98807-0880
Phone: (509) 667-6210 Fax (509) 667-6588

March 4, 2010

Lawrence Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Administration
U.S. Department of Commerce
1401 Constitution Ave. NW
Washington, DC 20230

Dear Assistant Secretary Strickling:

The undersigned firmly commit the organizations we each represent to the creation and maintenance of Chelan County's Courthouse Based Public Computer Center.

GOALS

The goals of Chelan County's Courthouse Based Public Computer Center program are to increase access to services and resources for those vulnerable citizens who do not have convenient access to the Court and its Justice Partners and to increase the resources currently available at the Chelan County Law Library for those citizens residing in higher density population area. These goals will be attained through the collaborative efforts of Chelan County Superior Court, the Chelan County Law Library, the North Central Washington Regional Library, Chelan-Douglas Volunteer Attorney Services, the Domestic Violence and Sexual Assault Center, and Northwest Justice Project. In addition, once our task force is formed, we hope to add the Chelan County Prosecuting Attorney's Victim/Witness Division, Counsel for Defense of Chelan County, Columbia Legal Service and the Community Action Council to our list of justice partners.

RELEVANCE OF BROADBAND

Chelan County has a total area of nearly 3,000 square miles. Many of our most vulnerable citizens reside in rural areas and are without reliable transportation to and from the county seat, where the majority of law and justice and social services resources are located. We are happy to have the NCW Regional Library as one of our partners in this project. The NCW Regional Library will offer broadband access as well as scanning and print services in each of its six branch locations across the County. Additionally, many of the other justice partners referenced above have pledged to offer

services via broadband Internet access. We are confident that as the program evolves the additional partners will be excited by the benefit to both those they serve as well as their own staff and sign on to be part of our team.

JUSTICE SYSTEM RELATED CONTENT

These two-way connections will provide vulnerable citizens access to information, programs and services in the areas of family law, landlord tenant, domestic violence, sexual assault, criminal law, and bankruptcy—all from the comfort of their own communities. Chelan County Superior Court is a paperless court that already allows e-filing of court documents.

JUSTICE PARTNERS COMMITMENT

The Chelan County Superior Court pledges the assistance of its Law Clerk and Judicial Assistant in staffing the expanded court-based center located in the Chelan County Law Library. These staff members currently facilitate day-to-day operations of the Law Library and our Judicial Assistant also manages all financial matters for the Law Library. In light of the anticipated increase in use of the expanded services, the Court recognizes there will be more of a time commitment placed on these staff members. In addition, we expect an increase in the amount of the time the Court Facilitator has available to dedicate to the expanded service center.

The Chelan County Law Library pledges its space to house this project. Currently there are two public access computers available for Law Library patrons. These computers have access to various legal research and resource sites as well as the Chelan County Superior Court Liberty system, which electronically stores all superior court case files. In addition, there are numerous reference materials available in the Law Library. The Law Library is currently upgrading our facility to be more user-friendly for the increasing number of citizens representing themselves in court cases.

The NCW Regional Library pledges the use of broadband/public access computer terminals, as well as use of scanner and printer services, at each of its six regional sites. In addition, NCW Regional Library will provide technical support for the installation and maintenance of the necessary computer peripherals.

The Domestic Violence and Sexual Assault Center (DSV) and Chelan-Douglas Volunteer Attorney Services (VAS) pledge to maintain broadband access and provide services and support to vulnerable citizens via two-way Internet communication. In addition, Chelan-Douglas Volunteer Attorney Services will investigate the feasibility of providing on-site volunteer attorney services at the public access site in the Chelan County Law Library.

Northwest Justice Project and its clients could benefit from this new program, particularly as it relates to the Housing Justice Project which was piloted by NJP and is now administered by Chelan-Douglas Volunteer Attorney Services and staffed by NJP and VAS attorneys. Northwest Justice Project pledges to provide legal information content and on-line resources to be available for use as part of this project.

Each of the undersigned justice partners makes its pledge for the initial two-year grant period and beyond. We believe the willingness of these diverse entities to pledge their space, staff time, volunteer time, resources and support—most with no associated budgetary increase—demonstrates the commitment of our community justice partners to the shared goal of increasing access to services and resources for vulnerable citizens in Chelan County through the creation and maintenance of The Chelan County Courthouse Based Public Computer Center.

Sincerely,

Hon. T.W. Small, Presiding Judge
Chelan County Superior Court

Hon . John E. Bridges, Representative
Chelan County Law Library

Dean Marney, Director
North Central Regional Library

Colleen Frei, President
Chelan-Douglas Counties Volunteer Attorney Services

MaryAnne Preece
Domestic Violence and Sexual Assault Center

Judith Lurie, Senior Attorney
Northwest Justice Project

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Domestic Violence and Sexual Assault Center

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Chelan-Douglas Counties Volunteer Attorney Services

MaryAnne Preece
Domestic Violence and Sexual Assault Center

Judith Lurie, Senior Attorney
Northwest Justice Project

CISC 仁人服務社

Chinese Information and Service Center
611 S Lane St
Seattle WA 98104

T 206.624.5633
F 206.624.5634
cisc-seattle.org

March 5, 2010

The Honorable Lawrence E Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C Hoover Building (HCHB)
US Department of Commerce / NTIA
1401 Constitution Ave NW
Washington DC 20230

Board of Directors

Russell Joe, President
O'Brien Barton Wieck & Joe

Norman Chin, Vice-President
Microsoft

Janet Ung, Secretary
Liberty Mutual

Rocky Fong, Treasurer
US Bank

Lei Chen
Bank of America

Arlene Cheng
Community Leader

Mary Hsu
Metro King County

Bertrand Lee
VoiceBox Technologies

Martin Liang
Cathay Bank

Steve Price
Terra Property Analytics

Anne Sugiyama
Boeing

Daphne Tang
Community Leader

Dear Assistant Secretary Strickling:

I am pleased to provide a letter of support for EdLab Group's Communities Connect Network proposal. Chinese Information and Service Center (CISC) offers a broad range of social, family, employment, education, and cultural programs to the Asian and other immigrant communities in King County.

Founded in 1972 by student volunteers to meet the needs of Chinese immigrants, particularly seniors, CISC has grown to become one of the area's largest and most effective providers of referral and direct services to bilingual/bicultural individuals and families. In 2009, over 15,000 people took advantage of programs that ease and enrich the lives of youth, parents, and elders in the years immediately following immigration and well beyond.

Our International Computer Technology Center (ICTC) has been providing access to information and computer training to the Seattle/King County Asian community for the past seven years. The project we are applying for is to promote the use information systems and computers in accessing resources and enhancing individuals' technology skills so as to narrow the gap in the digital divide. With support from this funding, we will be able to provide valuable training opportunities for underserved limited and non-English speaking residents in our community.

The ICTC will serve as a Resource Center from which participants can learn and acquire the technology skills that will connect them with the mainstream. The project will create positive impacts on individuals by enabling job attainment and retention, promoting civic participation, and providing much needed education in areas such as health care and public safety.

CISC will match this two year grant with a total of $66,100 from agency general funds. This will take the form of in-kind match of office space, equipment, staffing and volunteers, as well as grant funding from other sources including Qwest, Adobe and private donations.

Thank you for considering this request.

Sincerely,

Alaric Bien
Executive Director

City of Seattle
Michael McGinn, Mayor

March 12, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

Dear Assistant Secretary Strickling,

The City of Seattle is pleased to support and partner on the statewide Communities Connect Network Project application for BTOP Public Computer Center funds that is being submitted by the EdLab Group.

Federal support is essential to ensuring broadband equity across Washington State. While Seattle is known for its large number of technology companies, there are vulnerable families without access or the essential skills to use and adopt broadband services effectively. Our 2009 Technology Access and Adoption Report identified a persistent digital divide impacting low-income, low educated residents, seniors, disabled, and communities of color. For example, less than half of the Latino/Hispanic households and only about two-thirds of African Americans have Internet at home. The public computing centers identified in our application serve these residents.

The City of Seattle awards annual Community Technology Fund grants to help close the digital divide, but last year we received 48 more public computing center proposals than we could fund. A number of these centers are included in the EdLab application; BTOP funds would provide direct support to the underserved population in Seattle. The EdLab proposal enables strong partnerships while linking trusted service providers with government, schools, the justice system and workforce training. The public computing upgrades and services proposed by EdLab are an essential part of our broadband strategy, which includes fostering public engagement, technology inclusion, public safety and economic opportunities for all.

The City of Seattle's contribution to the match includes $101,000 for Internet service to the 21 public computing centers along with staff support of technical systems, project management, outreach and education. Our staff will train the public in online safety, security and civic engagement, and we will provide career training and mentoring for program participants. Seattle also will provide a $348,000 match from the Associated Recreation Council to help disadvantaged youth obtain digital media skills training and online school research in the ten

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mike.mcginn@seattle.gov

technology learning labs in our Parks and Recreation Community Centers. We will continue to fund the PugetSoundOff.org youth civic engagement web site and will teach participants in the Edlab project how to use it.

Beyond the life of the grant, we commit to work with EdLab on sustainability. Non-profit public computing centers will be able to apply for our annual Technology Matching Fund grants. Volunteer technology and education experts from the City's Citizens Telecommunications and Technology Advisory Board will provide strategic and technical advice to this project. We will continue to work with other EdLab Communities Connect Network partners to ensure broadband adoption and develop faster broadband service to public computing centers to meet long-term high speed needs for remote town hall meetings and educational, employment and cultural programs.

Without BTOP funding, many Washington residents will remain left behind, unable to participate in our 21st century economy. I strongly urge your support for the EdLab Communities Connect Network proposal.

Sincerely,

Michael McGinn
Mayor

DAVID KEYES
City of Seattle Department of Information Technology
P.O. Box 94709, Seattle, WA 98124-4709
david.keyes@seattle.gov
(206) 386-9759 (office); [redacted] (cell)
Seattle.gov/tech

EDUCATION

- **Masters in Public Administration**. University of Washington (*1994*)
- **Bachelor Degree in Social Work and Communications**. Antioch College (*1980*)
- **Certificate, City of Seattle Leadership Institute** (2008)

CURRENT POSITION

- **Community Technology Program Manager**, City of Seattle Department of Information Technology Electronic Communications Division, 1997-present
  Responsible for developing and managing the City's digital divide strategic initiatives. Programs include Technology Matching Fund grant program, Seattle residential Information Technology Indicators research program, public access computing services, Puget SoundOff electronic youth civic engagement project, cable broadband for non-profits, and community wi-fi pilot project.

OTHER RELEVANT EXPERIENCE

- **Online Learning Developer,** Department of Continuing Education, North Seattle Community College; 1997
  Managed technical development for Running Start online course delivery. Served as liaison to public schools and libraries.

- **Educational television director**, Seattle Public Schools, 1992-1996
  Directed and assisted in the production of ESL, math and science programs for cable and satellite.

RELEVANT BOARD & COMMITTEE EXPERIENCE

- Washington State Bar Association, Access to Justice Technology Committee, Member, 2008-present.
- Washington state Communities Connect Network, Project Governing Board**,** 2006-present.
- State of Washington High-Speed Internet Strategy Work Group, Member, 2008.
- City of Seattle Department of Information Technology Race & Social Justice Committee, 2005-2008.
- Seattle Public Schools' Information Technology Levy Oversight Committee. Co-Chair, 2006-2007.
- Community Technology Center Network (CTCNet) Board of Directors, Policy Chair, 2003-2005.
- City of Seattle Citizens Telecommunications and Technology Advisory Board, 1996-1997
- Columbia City Revitalization Committee, Executive Committee, 1996-1999.
- Alliance for Community Media, Board of Directors, 1987-1989

OTHER RELEVANT CONTRIBUTIONS AND RECOGNITION (partial list)

- Austin Connects, Keynote speaker, 2010
- CityClub Seattle, Community Matters Campaign People's Choice Award for PugetSoundOff.org online youth civic engagement project, 2009
- Public Technology Institute, E-government award winner for Puget SoundOff project, 2009
- Stockholm Challenge, E-government award finalist for Community Technology Program, 2008
- Managing Technology Conference, Governing.com, Presenter, 2008
- "Wired for Wireless? Towards Digital inclusion and Next Generation Government-Led Wireless Networks," Community Partners and California Emerging Technology Fund, Expert advisor, 2008
- State of California Broadband Initiative, Broadband Best Practices Summit, Presenter, 2007
- Muniwireless, Presenter, 2006
- Technology to Empower Communities (TEC) award for outstanding community technology leaders presented by the Congressional Black Caucus, 2003

East African Community Services

"Refugees and immigrants are more than images of despair crying out for charity.
They are agents of changes, of cultural cross fertilization, of development and of growth."
Sadako Ogato, former United Nations High Commissioner for Refugees

March 8, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

Dear Assistant Secretary Strickling:

I am pleased to provide a letter of support for EdLab Group's Communities Connect Network proposal.

East African Community Services (EACS) is an inclusive organization that is dedicated to improving the well-being and quality of life of refugees and their families in King County, while at the same time encouraging our clients to preserve their diverse cultural heritage. Incorporated as a 501(C)3 nonprofit organization in 2001, EACS brings together members from the major sectors of the large East African refugee community in King County and serves more than 1,000 clients annually.

One of the key services EACS offers the community is access to technology through computer literacy classes and an open computer lab. These services support East African refugees in King County to connect freely with news and family around the world and to be competitive in a job market that increasingly demands technological capacity. For the past three years, this program and its staff have been funded through a grant from the City of Seattle. As of summer, 2010, we are no longer eligible to receive this grant—but we have more demand than ever for services. In addition, we will soon be significantly expanding employment services to refugees, making computer literacy and job readiness training critical.

The funds for the project will be matched through the in-kind services of volunteer trainers (400 hours per year, valued at $8,000), in-kind donation of internet connectivity through the City of Seattle (valued at $840 per year), and cash match of space costs (20 per cent of annual rent, value of $6,672 per year) and support staffing ($4,000 per year).

Thank you for considering our request.

Sincerely,

Abdurahman Jama, Executive Director

Phone: (206) 721-1119 x107
Email: jama@eastafricancs.org

Edith Bishel Center for the Blind and Visually Impaired

628 North Arthur Street, Kennewick, WA 99336
Phone (509) 735-0699
Fax (509) 735-4074

March 5, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

Dear Assistant Secretary Strickling:

I am pleased to provide a letter of support for EdLab Group's Communities Connect Network proposal. The Edith Bishel Center for the Blind and Visually Impaired is located in Kennewick, Washington and we are the premier provider to the blind and visually impaired in six eastern Washington Counties. The above-mentioned proposal will assure our center for hope of future growth and enable us to update our Computer Technology Lab. This funding will allow us to update some of our computer lab stations with new equipment and software plus off set the cost of our Computer Lab Instructors salary.

In 2009 we provided 602 training hours of computer technology to blind or visually impaired students. Providing much needed training for our disabled community members must not be over looked when selecting recipients of federal dollars. Without your support people with disabilities could be ignored and left with no other avenue for training. The Washington State Department of Services for the Blind contract with our center to provide computer work training for the disabled in eastern Washington State.

Our non profit agency is committing to a 30% matching fund of $19,070 for a grant payment of $44,504.

Thank you for considering our request.

Sincerely,

Executive Director

EdLab Group

Board of Directors

K Peterson
Executive Director/CEO

- **B Walker**
  Operations Manager
  - **T Wiseman**
    Network Admin/
    Tech Support
    - NextPoint
      Network Admin
  - **K Kniep Blanton**
    Grants and Contracts
  - **M Farrell**
    Graphic Designer
    Web and Print
  - **S Hendrix**
    App Developer
- **K Manuel, Director**
  Digital Inclusion
  - **Communities Connect Network**
  - **LinkAMERICA Project**
- **K Peterson, Director**
  Equity
  - B Britsch
    PI, NGCP
  - **L Enman**
    Program Coordinator
  - **C Florez**
    Instructional
    Technology
  - **K Meyer**
    Curriculum
    Developer
- **V Ragan, Director**
  ERA
  - **V Fitzhugh**
    Senior Evaluation
    Research Associate
  - **C Liston**
    Evaluator
    Research Associate
  - **J Elworth**
    Senior Associate
  - **J Perkins**
    Program Coordinator

EdLab Group 2010 Budget

Revenues	
Investment Income	4,443
Federal Grants	911,872
Foundation Grants	7,500
Training Revenue	164,239
Contracts	698,449
Corporate contributions	10,000
Individual contributions	113,681
Total Revenue	1,910,184

Expenses	
Salary & Benefits	972,332
Consulting and contracts	528,329
Insurance	16,873
Telephone and communications	45,693
Printing	12,056
Postage	3,958
Office Supplies	7,565
Travel	86,452
Registration and conferences	5,938
Equipment	825
Licenses and permits	16,622
Professional services	53,667
Marketing	-
Hosting	2,195
Office and Classroom facilities	101,153
Instruction	
Dues/Subscriptions	2,708
Subgrants & Awards	53,818
Total Expense	1,910,184

HELPING LINK

P.O. Box 28068 Seattle WA 98118 (206) 781-4246

March 5, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building
U.S. Dept. of Commerce/NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

RE: Helping Link Matching Commitment for the CCN BTOP Program

Dear Mr. Strickling;

Helping Link is proud to be a partner in the Communities Connect Network BTOP Application. We serve a community of low-income predominantly Vietnamese-American refugees and immigrants and their families. All of our students are low-income and English Limited Learner (ELL) participants. The need and demand for computer education within our community is very high. Computer education is absolutely essential for our students to obtain employment, continue their education, and it forms the foundation of long-term career pathways for economic success.

In addition to the economic and practical benefits of computer education, our program also helps participants to become knowledgeable and responsible citizens who are more deeply connected to their new culture and the community they live in. Graduates of our programs are able to become more involved in their children's education, access opportunities in the community, and maintain family connections through internet access around the globe.

Helping Link is committed to providing an in-kind match of $43, 200 per year for this much-needed project.

Thank you for your support in expanding these needed opportunities.

Sincerely,

Minh Duc Nguyen
Executive Director

Horn of Africa Services

Serving refugees & immigrants from the Horn of Africa in the greater Seattle area

March 12, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

Dear Assistant Secretary Strickling:

I am pleased to provide a letter of support for EdLab Group's Communities Connect Network proposal.

The Horn Of Africa Services (HOAS) has served the East African communities here in Seattle since 1992 for the past 17 years. The organization realizes the value of social networks in serving the community with culturally relevant programs that are effective and meet the total needs of families, as they emerge or are identified. The broad bases of noteworthy programs include:

- ✓ Youth education programs – tutoring, mentoring, after school activities at New Holly, and Rainier Vista.
- ✓ Access to Technology through the computer lab that provides hands-on training and development for beginners through intermediate levels. Focus is on job-related skills.
- ✓ Community events
- ✓ Voice for the underserved population that they chiefly serve.
- ✓ Housing assistance to those newly arrived immigrants or those in need of housing

This grant can help our community in several ways

The critical areas of service in these economic times are to connect the East African community with mainstream resources such as:

- ✓ Access to current information – many ethnic newspapers and internal communication channels in hard copy are disappearing. Technology will now play a greater role in connecting the immigrant communities.
- ✓ Food, clothing and shelter for those in need
- ✓ Employment related services – job search, job training, and job readiness to neutralize the loss of jobs. Immigrants do tend to cluster in certain occupations and industries. To the extent that immigrants are overrepresented in a specific industry, they are hit harder.
- ✓ Small business resources and services – many immigrants are entrepreneurs and need assistance to maintain their businesses or to deal successfully with the loss of a business.

Hoas will match $ 5000.00 in cash from annual fundraising unrestricted fund and also recruit more volunteers from communities, local universities and community colleges to bring more in-kind services.

Thank you for considering our request.

Sincerely,

Tsegaye Gebru
Executive Director
Horn Of Africa Services
E: Tsegayeg@hoas.org
P: (206)760-0550 | F: (206) 760-0098
www.hoas.org

Karen Manuel

[redacted]

Qualifications Summary:

- Over 10 years of education program experience focused on technology access and equity programs in science, technology, engineering and math.
- Over nine years in the non-profit sector as a senior staff person with specialization in program management, partnerships, strategic planning, fund development, and evaluation
- Developed strategic plans, budgets, and metrics to track program's success
- A visionary leader with a proven record of developing and implementing programs that improve educational outcomes
- Managed implementation of federally and privately-funded education and technology projects, budgets totaling over $2 million
- Managed a digital divide program from inception to implementation over five years serving over 800 youth, 30 schools, and 100 low-income families

Professional Experience

EdLab Group 2003-present
(formerly Puget Sound Center for Teaching, Learning, and Technology) Lynnwood, WA

Director of Digital Inclusion Initiatives 2009-present

- Developing initiatives and partnerships to increase affordable technology and broadband internet access, including initiatives that leverage broadband technologies to improve social inclusion, workforce preparation, education, health, and economic stability
- Conducting broadband planning and research in Idaho and Wyoming for LinkAMERICA Alliance
- Leading the Communities Connect Network

TechREACH Director & TechREACH Program Manager 2003-2009

- Co-wrote and Co-P.I. for a $900,000 National Science Foundation (NSF) Information Technology Experiences for Students and Teachers (ITEST) grant to expand TechREACH to six schools in Eastern Washington serving over 800 students
- Founded the TechREACH Alliance Project and strategic partnerships to improve technology access and literacy in Washington State; raised $175,000 to support implementation
- Managed implementation of federally and privately-funded projects, budgets totaling over $2 million
- Led development of 10 curriculum units on topics such as renewable energy, podcasting, 3-D modeling, animation, and digital photography
- Trained teachers in strategies and curriculum to support underrepresented youth in science, technology, engineering, and math
- Raised $210,000 through corporate and foundation grants
- Grew program from inception to sustainability, expanding from eight to sixteen after school clubs

Evaluation & Research Associates, Evaluator 2004-2007

- Developed online surveys and data collection tools to assess outcomes and impacts of equity initiatives
- Conducted needs assessments and focus groups to provide recommendations for outreach initiatives

Alliance for Education 2000-2003
Partnership Manager for Technology, Science, and Math Seattle, WA

- Managed $1 million in grants over two years to support student learning and teacher professional development initiatives related to technology, science, and math in Seattle Public Schools
- Raised $500,000 through corporate, foundation, and private gifts to support science, math, and technology professional development for teachers and to support student learning
- Provided reports to funders, monitored grant expenditures and progress towards grant goals

- Led the Technology Advisory Board and the Science Advisory Board, comprised of leaders from businesses, non-profits, and colleges to develop strategies for supporting science and technology programs in Seattle Public Schools

Central Area Youth Association (CAYA) 1999-2000
Technology Program Manager Seattle, WA

- Developed, managed, and taught after school and summer computer education program serving 3rd-8th grade youth
- Recruited, trained, and supervised volunteers and instructors from colleges and businesses
- Developed computer distribution program through collaboration with another non-profit

Gates Center for Technology Access 1999
Technical Writer and Editor (Intern) Seattle, WA

- Wrote, edited, and designed publications on use of computer applications for the U.S. Libraries program

King County Work Training Program--Career Development Learning Center 1998-1999
Computer and Job Skills Instructor Renton, WA

- Taught computer classes and job skills to low-income, at-risk 16-21 year old youth in a GED and credit retrieval program
- Wrote curriculum on MSOffice, Internet, and job search skills
- Provided computer training to staff and case managers

Education

M.A.Ed. Curriculum and Instruction, Seattle University 2003
Special focus on program evaluation Seattle, WA
Thesis: Technology Professional Development for Teachers: An Examination of Teach the Teachers

B.A. English, Carleton College 1994
Northfield, MN

Technical Communication Certificate, University of Washington 1998-1999
Training in writing, editing, and producing publications Seattle, WA

Professional Presentations

- *Washington State Office of the Superintendent of Public Instruction,* invited presenter on "Engaging Underrepresented Youth in STEM through Informal Learning Experiences" Seattle, Washington, January 2009.
- *Nonprofit Technology Enterprise Network,* invited panelist on "Technology Programs that Engage and Support At-risk Youth" New Orleans, Louisiana, March 2008.
- *GEAR UP Conference,* invited presenter on "Engaging Students in STEM through Summer Technology Workshops" Richland, Washington, March 2008.
- *Northwest Council for Computer Education,* invited presenter for annual conference. Presented "Inspiring Girls through Podcasting" Seattle, Washington, February 2008.
- *Northwest Girls Coalition,* invited presenter for conference. Presented "Strategies to Engage Girls in Informal Learning" Seattle, Washington, May 2007.
- *Northwest Council for Computer Education,* invited presenter for annual conference. Presented "Engaging Middle School Girls in STEM After School" Portland, Oregon, July 2006.
- *Washington Science Teachers Association,* invited presenter for annual conference. Presented "Increasing Girls Interest in Science Through After School Clubs" Spokane, Washington, November 2006.

- *CTCNet Conference,* invited presenter for annual conference. Presented "Connecting Middle School Girls to Science, Technology, Engineering, and Math through E-Mentoring" Seattle, Washington, March 2005.
- *American Evaluation Association,* invited presenter for annual conference. Presented "Development and Implementation of an Observation Tool for an After School Program" Atlanta, Georgia, November 2004.
- *Northwest Council for Computer Education,* invited presenter for annual conference. Presented "Engaging Girls in Science, Technology, Engineering, and Math After School" Seattle, Washington, March 2004.

Board and Volunteer Experience

City of Seattle Citizens' Telecommunication & Technology Advisory Board	2008-present
Interconnection Board Member	2008-present
Reel Grrls Board Member	2008-present
Communities Connect Network	2008-present
Northwest Girls Coalition Leadership Council	2004-2006
Vice President for Membership	2005-2006
SmartGirls Expanding Your Horizons, Evaluator	2001-2005
Tech Prep Advisory Board Member	2002-2003
Technology Access Foundation	1999
Catholic Community Services, Youth Tutoring Program	1998
Central Area Youth Association Tutoring	1995-1996

KALISPEL TRIBAL COURT

Lawrence Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Administration
U.S. Department of Commerce
1401 Constitution Ave. NW
Washington, DC 20230

March 3, 2010

Dear Assistant Secretary Strickling:

This letter of commitment to implementation of a law and justice public computing center is being offered by and on behalf of the Kalispel Tribe of Indians Tribal Court, Department of Public Safety and Legal Office. We would like to share our goals, and the benefits we seek to receive and offer as a result of this opportunity, as well as provide assurances to making the computer center an integral part of community resources into the future.

The goals of the Public Computer Center (PCC) at the Kalispel Tribal Court will be to serve an isolated, rural based, economically-depressed locale by 1) providing broadband access to legal information, education and research; 2) providing access to justice system resources which will enable members of surrounding communities to engage in legal processes with proper support and facilitation (e.g., interpreter, communication with legal services providers, advocates, and court administration); and, 3) providing access to other public and social services to prevent undue or burdensome expenses due to transportation costs, missing employment opportunities, or not having sufficient information when seeking assistance.

We believe these goals are consistent with ensuring that the most remote and disadvantaged people in our corner of the State know there is a resource available that will connect them with the assistance they need to access the justice system, whether it is procedural, as in filing a response, or substantive, as in researching property rights. We also believe that the capabilities

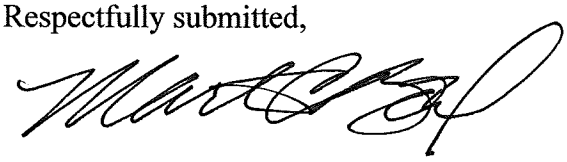
MAILING: Box 96 • Usk, WA 99180 • PHYSICAL: 418641 SR 20 • Cusick, WA 99119
PHONE: (509) 445-1664 • (877) 700-7072 • FAX: (509) 445-4039

this system offers will lead to greater sharing of information and cooperation in law enforcement activity between the Kalispel Tribe and the many local, county and State agencies in the region.

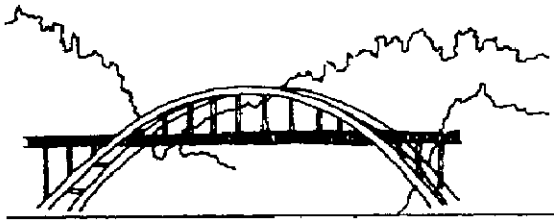
To insure the Public Computer Center remains available as a resource for the underserved region and vulnerable populations, we will be assuming costs for maintenance after the grant's expiration within the Tribal Court's budget for material costs (library maintenance and educational materials), as well as assimilating our anticipated in-kind contribution into the regular duties of one of our Court Clerk positions. Our suggested proposed match amount (30% of direct costs of $23,600=$7,080) will be met through contribution of in-kind assistance to be provided by staff at initial projection of 208 hours per year for two year period (annual salary and benefits for Court Clerk I, a full-time position totals $42,387 per annum, with twenty percent equaling $8,477.40). Duties for this position will be to handle inquiries regarding the computer center, and providing initial assistance and daily maintenance).

The Kalispel Tribal Court and its partner departments and agencies within the Kalispel Tribe are grateful for inclusion in this undertaking, fully appreciate the importance of its success, and are committed to providing the support necessary to ensure that it is successful.

Respectfully submitted,



Martin Bohl
Presiding Judge
Kalispel Tribal Court



La Conner Regional Library
P.O. Box 370 • 614 Morris St., La Conner, WA 98257
(360) 466-3352 • Fax: (360) 466-9178

March 3, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

Dear Assistant Secretary Strickling:

I am pleased to provide a letter of support for EdLab Group's Communities Connect Network proposal

The La Conner Regional Library is a rural partial library district in Washington State serving under 5,000 population. For over 7 years we have provided free computer classes to the community. Three years ago we got a grant for 9 laptops which we could use as a mobile lab. This enabled us to take the computer classes out into the community which we began doing several times a year. Demand has grown and classes are often full. A recent series held in a local community clubhouse resulted in a waiting list of 30 people!!

The library needs to update the software on the laptops, update the curriculum for the volunteer instructor as well as get the instructor some training. We would also like to include Internet classes, which we cannot do at this time due to the lack of wireless around the community. This grant would provide needed hotspots and two years of broadband service so Internet classes can be added to the class offerings. The need is so great for information literacy. Today you need computer skills to get a job, do your taxes, and apply for many types of services—not to mention connecting with family and friends. Without computer training, people are rapidly being left behind.

In order to update our computer lab we are requesting $2,920 over the two years covered by our proposal. Our La Conner Friends of the Library have generously committed to provide the $1,182 for the needed matching funds.

Thank you for considering our request.

Sincerely,

Joy Neal
Library Director

La Casa Hogar

Yakima Interfaith Coalition
106 South 6th Street
Yakima, WA 98901
Phone 509 457 5058
Fax: 457 0156
www lacasahogar org

March 8, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

Dear Assistant Secretary Strickling:

I am pleased to provide a letter of support for EdLab Group's Communities Connect Network proposal. La Casa Hogar is the "go to organization" for others in the community to gain access to and understanding of Spanish speaking first generation immigrant family life. Our fifteen year history of serving Spanish speaking immigrant women and their preschool age children speaks to our success. Our grassroots organization is well known and trusted in the Hispanic community. In 2009 we provided over 19,000 student hours of educational services and our English as a Second Language (ESL) classes have a 98% retention rate with a waiting list at times exceeding 80. Our staff sees a significant demand for computer literacy. The students have a strong desire to have the skills and to be owners of computers.

La Casa Hogar is experienced and successful in delivering educational services with a peer staffing model. Nearly all employees serving as leaders are former program participants with their length of service ranging from ten to two years with an average length of service 7.2 years.
Yakima Interfaith Coalition is the parent organization for La Casa Hogar. It was established in 1988, by 30 faith communities to deliver emergency service to anyone in need. We continue serving both this mission and La Casa Hogar's goal of providing educational opportunities for those we serve. Our fifteen member Board of Directors includes first generation Hispanic immigrants and four faith community representatives. Our mission statement captures the essence of our organization: *As an expression of faith our home nurtures strong communities, one person at a time.*

Our project focuses on low-income adults, the majority represent communities of color and immigrants or new Americans. We anticipate that at least 95% of our participants live in homes where English is the second language. High poverty, limited educational levels, significant linguistic and cultural barriers and the struggles of life make learning and goal achievement for Hispanic woman in the Yakima Valley particularly difficult. For some, even the thought of owning and using digital technology is a long distance dream. Expense, lack of knowledge and skill and confidence often make the dream seem unrealistic. Yet their determination for a better life for their children motivates them to learn computer

skills, English, driving, limited basic education etc. Ownership of computers brings with it the hope of better jobs and more success for their children.

This project addresses the need for greater digital technology inclusion in the target audience in a way that will increase the chance of success. It will provide access to up-to-date digital technology in a culturally appropriate, familiar, non-threatening environment. It will provide support for this technology with staff that will be available to mentor participants to build their skills at a pace they are comfortable.
Additionally technology students who have completed the basic computer class or any other class will be offered the opportunity to purchase at a nominal fee, a refurbished computer with basic software included.

The source of our matching funds is revenue received from United Way of Central Washington and private donations. The total amount is $67,268, (33759 year 1 and 33509 year 2.)

Thank you for considering our request.

Sincerely,

Carole Folsom-Hill

Carole Folsom-Hill,
Executive Director

Lopez Island Family Resource Center

P.O. Box 732 • Lopez Island, WA 98261

(360) 468-4117 • fax (360) 468-4119

email: lifrc@rockisland.com • website: www.lifrc.org

March 3, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

Dear Honorable Strickling,

As the Board President of the Lopez Island Family Resource Center, I am writing in support of the Lopez Technology Lab. I participate in the planning and direction of the Technology Lab. In our remote rural island low-income families have limited access to computers and technology. Expanding our technology lab allows us to address digital equity in the lives of Lopez families.

We look forward to expanding the technology lab to provide a broad range of economic opportunities for the Lopez Community including small business classes, financial and computer literacy classes, a mobile computer lab, and upgraded hardware and software. We will provide $66,869 in matching funds. The Whitney Foundation, the San Juan Island Economic Development Council, United Way of San Juan County and community donations provide $19,225 of those matching funds. An in-kind donation towards the match of $3,600 is for the existing Technology Lab space and equipment.

In conclusion, I fully support this program which will help increase economic opportunities in the Lopez community. Thank you for your support.

Sincerely,

Diane Dear, Board President
Lopez Island Family Resource Center

Lopez Island Family Resource Center

P.O. Box 732 • Lopez Island, WA 98261

(360) 468-4117 • fax (360) 468-4119

email: lifrc@rockisland.com • website: www.lifrc.org

March 3, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

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In conclusion, I fully support this program which will help increase economic opportunities in the Lopez community. Thank you for your support.

Sincerely,

Diane Dear, Board President
Lopez Island Family Resource Center

MICHAEL CRANDALL
370G Mary Gates Hall
Box 352840, Seattle, WA 98195-2840
mikecran@u.washington.edu
(206) 897-1798 (office); (206) 616-3152 (fax)

EDUCATION

- **Master in Library and Information Science**. University of Washington (*1986*)
- **Washington State Teaching Certificate**. Western Washington State University (*1973*)
- **Graduate School of Oceanography**. University of Washington (*1970*)
- **Bachelor of Arts in Geology (Cum Laude)**. Pomona College, California (*1969*)

CURRENT POSITION

- **Chair and Senior Lecturer,** Masters of Science in Information Management Program, The Information School, University of Washington; *1/2005-present*
  Responsible for developing and managing curriculum and program for the Information School's newest program (http://www.ischool.washington.edu/programs/msim), providing both a day and executive master's degree for individuals working in information-intensive organizations. Courses taught include Organization of Information, Applied and Structural Metadata, Management for Information Organizations.

OTHER RELEVANT EXPERIENCE

- **Senior Program Officer,** Global Libraries Program, Bill & Melinda Gates Foundation; *10/2003-12/2004*
  Managed development of grant programs and evaluation activities for second phase of the U.S. Libraries Program, including library technology and training programs funded through OCLC and WebJunction; exploratory studies of effective help systems in libraries and CTCs through Compumentor; and development of online data management and evaluation tools for libraries and CTCs with NPower National.
- **Technology Manager**, U. S. Libraries Program, Bill & Melinda Gates Foundation; *10/2000-10/2003*
  Responsible for all technology operations and decisions in the U. S. Library program, including development of software images, network deployment and technical support for over 40,000 computers deployed to approximately 11,000 public library buildings throughout the United States. Also responsible for managing the grant for the development of a national web-based collaborative space focused on public access computing, http://WebJunction.org.

RELEVANT BOARD AND PROFESSIONAL ACTIVITY

- Access to Justice Technology Principles Implementation Strategy Group *(2005-present)*
- Communities Connect Network Board (*2007-present*)
- Washington WebJunction Advisory Board (*2008-present*)
- WebJunction E-Learning Advisory Council *(2005-2008)*
- WebJunction Advisory Board *(2003-2005)*
- Library Learning Network Advisory Board *(2005-2008)*
- Vision 2010 - Prosperity, Potential and Community Technology *(2005-2006)*
- American Library Association (*1986-present*)
- Computer Professionals for Social Responsibility (*1988-present*)

RELEVANT RESEARCH ACTIVITIES

- Investigator, "IMPACT Web Survey". Contract awarded March 30, 2009 from the Bill & Melinda Gates Foundation. $177,273.
- Principal Investigator, "Community Technology Opportunity Program Evaluation Framework". Contract awarded July 1, 2008 from Washington State University. $15,750. http://cis.washington.edu/usimpact/projects/ctop/
- Co- Principal Investigator (with Karen Fisher), "Assess the Impact of Free Access to Computers and the Internet at Public Libraries". Cooperative agreement awarded January 11, 2008 from the Institute of Museum and Library Services. $982,577. http://cis.washington.edu/usimpact/
- Research Working Group Member, "Investigating the Social and Economic Impact of Public Access to Information and Communication Technology". Research grant awarded September,

2007 from the Bill & Melinda Gates Foundation and IDRC to the Center for Internet and Society (Chris Coward, Principal Investigator). http://www.globalimpactstudy.org/
- Faculty Advisor, "Public Access to Information and Communication Technology: A Tale of 25 Countries". Research grant awarded from the Bill & Melinda Gates Foundation (Ricardo Gomez, Principal Investigator). September, 2007. http://cis.washington.edu/landscape/
- Principal Investigator, "Baseline Data Collection and Analysis for Community Technology Support". Research Grant awarded June 2006 from the Bill & Melinda Gates Foundation. $121,552. http://cis.washington.edu/usimpact/projects/ccn-study/

RELEVANT PUBLICATIONS

- Becker, S., Fisher, K, Crandall, M. (2010). "eGovernment Services Use and Impact through Public Libraries: Preliminary Findings from a National Study of Public Access Computing in Public Libraries". HICSS-43. January 5-8, 2010; Kauai, Hawaii.
- Crandall, M., & Fisher, K. E., editors. (2009). *Digital Inclusion: Communicating Impact through Practice and Research*. Information Today, Inc. Medford, NJ.
- Crandall, M. (2009). "Setting the Context: A Thought Paper for the IFLA Convening". *IFLA 2009.* Milan, Italy.

RELEVANT PRESENTATIONS

- Crandall, M., and Coward, C. "Demonstrating Impact: Why Policy Makers Should Care About Public Access Computing". *European Congress on E-Inclusion : Technology & Beyond in Public Libraries.* October 23, 2009. Brussels, Belgium
- Crandall, M., Fisher, K., Manjarrez, C., and Greene, J. (2009). "The Impact of Free Access to Computers and the Internet at Public Libraries". Community Indicators Consortium 2009 International Conference. October 2, 2009. Bellevue, WA
- Crandall, M. (2009). "Engaging Community: Methods and Values in Community Informatics". *iConference 2009: iSociety: Research, Education, Engagement.* Feb. 8-11, 2009. Chapel Hill: University of North Carolina at Chapel Hill, NC. (Presenter)
- Crandall, M., Fisher, K. E., Landry, C. F. (2009). "Communities Connect Network: Advancing e-Inclusion in Washington State through Community Technology". Poster presented at *iConference 2009: iSociety: Research, Education, Engagement.* Feb. 8-11, 2009. Chapel Hill: University of North Carolina at Chapel Hill, NC.
- Crandall, M., and Keyes, D. (2009). "Digital Inclusion: Context and Looking at Recent Data". Pacific Northwest Digital Inclusion Summit. Jan. 28, 2009. Seattle, WA.
- Crandall, M. (2008). "Communities Connect Network--Communicating CTC Impact to the Legislature". *CTCNet 2008*, November 13, 2008. Los Angeles, CA
- Crandall, M., & Fisher, K. E. (2008). "The Impact of Free Access to Computers & the Internet at Public Libraries". *Association of Librarians of the University of Washington. Winter Quarter Meeting*. Mar. 6, 2008. Seattle: University of Washington, WA. (Presenters).
- Crandall, M., & Fisher, K. E. (2008). "Let's get wild: Building a national research and service agenda for community technologies and networking". *iConference 2008: Futures: Systems, Selves, Society*. Feb. 28-March 1, 2008. Los Angeles: UCLA, CA. (Organizers and presenters).
- Crandall, M., & Mitchell, M. (2008). "Communities Connect Network". *Washington Higher Education Legislative Day.* January 23, 2008. Olympia, WA.
- Crandall, M. (2007). "Digital Inclusion in Action: How Washington's community technology nonprofits provide access, literacy and content". *Presentation to Washington Senate Water, Energy and Telecommunications Committee.* Olympia, WA. November 30, 2007
- Crandall, M. (2007). "Digital Inclusion in Action: How Washington's community technology nonprofits provide access, literacy and content". *Presentation to Washington Senate Economic Development, Trade & Management Committee.* Olympia, WA. November 30, 2007
- Crandall, M., & Mitchell, M. (2007). "Communities Connect Network". *Washington Higher Education Legislative Day.* January 31, 2007. Olympia, WA.
- Crandall, M., & Fisher, K. E. (2006). "Recognizing the Impact of Community Technology". *Communities Connect Network Statewide Technology Meeting.* August 16, 2006.
- Crandall, M. (2004). "Thinking Forward: Trends Shaping Public Libraries". Urban Libraries Council Teleconference. September 16, 2004.
- Crandall, M. (2004). "It's Raining Technology". Public Library Association Annual Conference Pre-Workshop. February 24-25, 2004. Seattle, WA.

2301 S. Jackson St. Suit #101F, Seattle, WA 98144 Phone:206-838-6359 Fax: 206-838-8007 Email: info@mmrtiseattle.org

March 10, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

Dear Assistant Secretary Strickling:

I am pleased to provide a letter of support for EdLab Group's Communities Connect Network proposal. Multi-Media Resources and Training Institute (MMRTI), provides youth with multimedia training and public access television programming experiences through course instruction and weekly TV production.

We need the fund, because Broadband has changed the nature of work that youth need to prepare as they enter the workforce. Youth in immigrant families typically have parents who are unfamiliar with technology, so they look to their peers for information how to make use of the internet.

With this fund, we will be provide training to teens on skills that will excite them, but will also give them skills that are useful technology fields. We will provide classes that teach XML, user interface design, sound editing, computer programming concepts, storyboarding, and video production. Project-based classes will have teens building dance arcade games, computer games, and videos for broadcast on public access television and radio.

MMRTI assesses not only the youth's desires and interests, but also the approval of parents, and the community. The source of the matching in the amount of $5760 for the project comes from a number of individuals who represent different organizations, ethnic communities associations, and parents. They will be the main partners contributing to the project to support immigrant youth.

Thank you for considering our request.

Sincerely,

Assaye Abunie
Director, Multimedia Center

2301 S. Jackson St. Suit 101F Seattle, WA 98144
ph: 206-838-6359 ❖ Fax: 206-838-8007 ❖ www.mmrtiseattle.org
assayea@mmrtseattle.org
"Empowering immigrant communities & minorities through Multi-Media"

Neighborhood House
Strong Families. Strong Communities. Since 1906.

March 8, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

ADMINISTRATION
Jesse Epstein Building
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Seattle, WA 98104
T (206) 461-8430
F (206) 461-3857
info@nhwa.org
www.nhwa.org

CHILD DEVELOPMENT
(Prenatal to five Head Start)
(206) 461-8430 ext. 248

COMMUNITY HEALTH
(206) 461-8430

EMPLOYMENT AND ADULT EDUCATION
(206) 461-4568 ext. 216

FAMILY AND SOCIAL SERVICES
(206) 461-8430 ext. 224

TRANSPORTATION
(206) 461-6994

YOUTH EDUCATION
(206) 461-4554

Dear Assistant Secretary Strickling:

I am pleased to provide a letter of support for EdLab Group's Communities Connect Network proposal.

Neighborhood House's mission is to help diverse communities of people with limited resources attain their goals for self-sufficiency, financial independence, health, and community building. In addition to providing culturally and linguistically appropriate services, we ensure that our services are accessible to those with disabilities and limited means to transportation by locating our offices in public housing and HOPE VI communities. Our Rainier Vista Technology Center (RVTC), located in the HOPE VI community of Rainier Vista, has been in operation for 5 years.

This proposal will allow us to respond to the community's growing need for technology based training opportunities that help improve access to jobs, level of English comprehension, and the development of leadership skills. It will also augment our ability to provide access to computers and computer training to underserved members of the Rainier Vista community that is catered to the different learning needs and populations of the clients we serve. This includes basic computing and internet skills for seniors and limited English speakers, employment related training for job seekers, and a program that develops the leadership and technology skills of community youth.

To ensure the successful implementation of the above mentioned programs, Neighborhood House is committing to provide $85,200 in both cash and in-kind match for this application. This includes:

Foundations & Corporations: $7,000

Individual Neighborhood House Volunteers: $32,000

United Way of King County

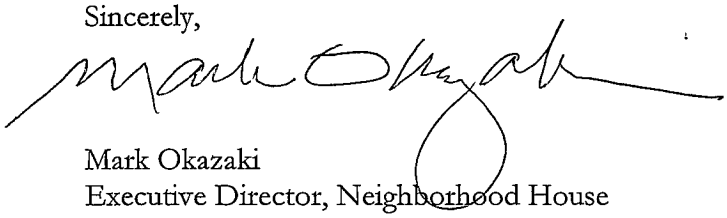
Community Action Partnership
Helping People. Changing Lives.

Youth Action Corp Volunteers: $46,200

Total: $85,200

We strongly support this application as it will connect our clients to the tools they need to become more self sufficient and active in their communities. Thank you for considering our request.

Sincerely,



Mark Okazaki
Executive Director, Neighborhood House
206-461-8430 x 240
marko@nhwa.org

New Futures

Partnering with families to create communities where children thrive.

March 3, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

Dear Secretary Strickling,

This letter is to express New Futures' strong support for the Communities Connect Network BTOP Partner project. Funding for this project will allow New Futures to provide very low-income, primarily immigrant and refugee children, youth and families with computer training and broadband Internet access at our community learning centers located in four low-income apartment complexes in South King County where the families live. Providing these families with opportunities to build their technology skills and have greater access to up-to-date, broadband technology will allow them to better support their children's school success, access and secure employment opportunities, and connect with a broad network of community resources.

New Futures will provide a total of $25,700 in matching funds over the two years of the project. Of that, $8,000 will be provided by local foundations and corporations; $8,700 by individual donors to New Futures; and $9,000 by the cities of Burien and SeaTac in South King County.

In addition, New Futures will provide in-kind support to cover all costs related to the occupancy of the computer labs, including utilities, phone, Internet access, and rent. We estimate the value of these in-kind donations to be $22,000 annually.

Thank you very much for your consideration of the Communities Connect Network BTOP Partner project. Funding for this project will provide critical broadband technology access to underserved communities throughout the state of Washington.

Sincerely,

Barbara Green
Interim Executive Director
New Futures

P.O. Box 66958 | Burien, WA 98166 | TEL: 206.248.9647 | FAX: 206.248.9649 | www.newfutures.org

Putting technology know-how in the hands of Non-Profits

Welch Plaza Building
403 23rd Avenue South Seattle WA 98144
Phone 206/ 286 8880 Fax 206/ 286 8881
people@NPowerSeattle.org www.NPowerSeattle.org

March 12, 2010

The Honorable Lawrence E. Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Agency
Herbert C. Hoover Building (HCHB)
U.S. Department of Commerce / NTIA
1401 Constitution Avenue, N.W.
Washington, DC 20230

Dear Assistant Secretary Strickling:

I am pleased to provide a letter of support for EdLab Group's Communities Connect Network proposal.

Description of our organization and the need for funding

NPower Seattle's mission is to help Washington state nonprofits use technology to better serve their communities. NPower Seattle is the only organization in Washington State that provides a wide array of technology assistance to a broad range of nonprofits. We serve over 400 nonprofits each year. Specific services include website and database development, data network installation and maintenance, volunteer matching, software application training, and easy access to online resources and information.

NPower Seattle is a recognized expert in Washington State when it comes to technology training for nonprofit organizations. Recent experience with the Communities Connect Network (CCN) and other partners has allowed NPower to travel throughout the state to train staff from nonprofit organizations and Community Technology (CT) providers. NPower has been working with CCN for four years to help build the capacity of public computing centers to be successful. The scope of this request for federal stimulus funds through the Broadband Technology Opportunity Program builds on our previous experience and offers a project to advance CT training programs to the next level by assisting them in adopting social media technology.

Impact this proposal makes on the community and the clients we serve

The aim of our Social Media Training project is to help improve life and job opportunities for unserved and underserved populations in Washington State by providing technology know-how to selected local nonprofits that serve them. The goal is to increase the productivity and effectiveness of CT providers and therefore produce an increase in job-related skills and digital literacy for the communities they serve. These learned skills will be retained and applicable long after the training is complete and the stimulus dollars have been spent.

Description of the services and resources we are providing as part of this grant.

NPower will provide training and curriculum to help nonprofit organizations in remote areas and/or nonprofits serving underserved or unserved populations. We propose to provide the following services:

Welch Plaza Building
403 23rd Avenue South Seattle WA 98144
Phone 206/ 286 8880 Fax 206/ 286 8881
people@NPowerSeattle.org www.NPowerSeattle.org

a) ***Develop curriculum based on best practices and share via CCN's portal site.***
NPower will develop new curriculum for a series of social media trainings. The curriculum will be based on best practices for engaging community members in a shared excitement about the promise of digital literacy for improving their lives. To share the curriculum statewide, NPower will post materials to an online curriculum library on CCN's portal site

b) ***Offer social media workshops to build the skills of CT providers***
We propose to offer a total of six workshops to reach CT providers in remote areas that are serving at-risk populations and those most affected by the recession. We would offer:

- Social Media Training (initial offering)
- Blogging for Nonprofits (in-depth topic offering)

c) Additional trainings as needed
NPower is available to offer additional training depending on need and funding in topics such as transitioning to MS Office 2007, Creating and Delivering Effective Technology Training, and Lab Management.

Matching funds

NPower Seattle has incorporated a 30% match on our labor for curriculum development, training delivery and project management into our Social Media Training project included as part of EdLab Group's Communities Connect Network proposal. Matching funds for this project are made possible by support from our individual, corporate and foundation supporters such as Microsoft, Accenture, Medina Foundation, and the Paul Allen Family Foundation.

Thank you for considering our request.

Sincerely,

Peg Giffels

Peg Giffels
Interim Director of Fund Development

401 Second Ave S. Suite 407
Seattle, WA 98104
Tel. (206) 464-1519
Fax (206) 903-0526

Toll Free 1-888-201-1012
www.nwjustice.org

César E. Torres
Executive Director

Northwest Justice Project

March 5, 2010

Lawrence Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Administration
U.S. Department of Commerce
1401 Constitution Ave. NW
Washington, DC 20230

Re: Communities Connect Network - Public Computing Center proposal.

Dear Assistant Secretary Strickling:

The Northwest Justice Project (NJP) is pleased to support the EdLab Group's Communities Connect Network application for BTOP Public Computing Center (PCC) funding. By way of this letter, NJP sets forth our commitment to support this effort by assisting with the acquisition and development of additional online video content to enhance overall available online services and foster greater use of online legal assistance content. This would substantially increase access to justice for vulnerable populations in the State of Washington by offering video content which addresses legal issues specific to these populations. In addition, NJP supports the court house based public computing center aspect of the proposal. NJP will offer statewide training to the Public Computing Centers staff on using the WashingtonLawHelp site, a clearinghouse for hundreds of legal education brochures, and where the aforementioned videos will be posted. PCC staff trainings will be delivered by a combination of in person and video and on-line meetings. These enhancements could not happen in the current economic climate without BTOP funding and are vital aids to increasing adoption of broadband services by the people we serve.

NJP is Washington publicly funded legal aid program providing free civil legal assistance and representation to low-income people and communities throughout the state. Each year NJP's services help more than 40,000 people in need of critical legal assistance in cases affecting basic human needs such as family safety and security, housing preservation, protection of income, access to health care, education and other basic needs.

A critical aspect of our services is improving access to the justice system. NJP operates a toll-free hotline known as CLEAR (Coordinated Legal Education Advice and Referral) that serves as a centralized point of access for clients seeking legal help, including advice, education, limited legal services, self-help materials and, where available, referrals for further representation. NJP also maintains "WashingtonLawHelp.org" a public website containing an extensive library of legal resources (many in Spanish and other languages), self-help

THE ALLIANCE

Board of Directors: Lisa L. Atkinson • Stephen R. Crossland • Lisa Dickinson • Jacole Gronholdt • Celia Guardado • Richard Harrison • Desiree S. Hosannah • Barbara Lindley • Christina Gerrish Nelson • Naomi Stacy • John Tracy • Roger Wynne • Claude M. Pearson, President Emeritus

LSC

materials, including necessary court forms in areas of law needed most by low income persons, the great majority of whom are forced to appear in court unrepresented. Despite these efforts, the Washington Supreme Court's 2003 Civil Legal Needs Study established that 80% of low income people needing legal assistance confront their problems on their own.

The project's overall expansion of new computer and Internet access in the courts and expanding PCC capacity throughout the state will provide vital assistance to the countless number of unrepresented individuals and families trying to protect themselves through our court and justice system. The acquisition of a series of new web based video educational materials in the areas of Family safety/Domestic Violence, Employment, Consumer, Financial/Public Benefits and Housing will go a long way to helping unrepresented persons understand the legal terrain they are confronting in manageable segments and using tested but underutilized technologically appropriate delivery methods. Importantly, providing content in this fashion will facilitate and improve public understanding, access and utilization of the many online forms and other materials already provided by NJP, while improving the administration of justice.

NJP will support the acquisition of 15 legal information videos, with Spanish language translation, to be posted on the Washington LawHelp website or other online video channel. Each video will be translated into Spanish as part of the grant and additional languages as the budget allows. NJP's in-kind match ($44,875) includes coordination and attorney review of all video and online legal education content, technology consultation/services, training of the Public Computing Centers staff around the state on using the WashingtonLawHelp site, as well as the purchase and distribution of marketing materials to raise awareness of this online content. PCC staff trainings will be delivered by a combination of in person and video and on-line meetings.

Acquiring and facilitating use of new web based educational materials in the areas of Family safety/Domestic Violence, Employment, Consumer, Financial/Public Benefits and Housing will enhance public safety for victims of crimes such as sexual assault and domestic violence, as well as provide important support for vulnerable persons facing threats to employment, economic and physical security. Thank you for your attention and consideration.

Very truly yours,

César E. Torres
Executive Director

401 Second Ave S. Suite 407
Seattle, WA 98104
Tel. (206) 464-1519
Fax (206) 903-0526

Toll Free 1-888-201-1012
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César E. Torres
Executive Director

Northwest Justice Project

March 5, 2010

Lawrence Strickling
Assistant Secretary for Communications and Information
National Telecommunications and Information Administration
U.S. Department of Commerce
1401 Constitution Ave. NW
Washington, DC 20230

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LSC

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Very truly yours,

César E. Torres
Executive Director

Puget Sound Center Foundation
Profit & Loss
January through December 2008

	Jan - Dec 08
Ordinary Income/Expense	
Income	
5000 · GRANT INCOME	939,862.89
5200 · Contributions	1,225,995.78
5250 · OPERATIONS INCOME	53,038.00
5300 · Corporate Training	14,691.80
5310 · Corporate Training and Boeing	39,594.00
5350 · Contract Revenues	242,332.19
5730 · T2N-T2CI NonFed - ESD/T2C2/Cnst	10,575.00
5799 · Microsoft Implementation	534,452.08
Total Income	3,060,541.74
Expense	
6005 · Wages and Benefits	1,299,173.16
6219 · Subgrants/Awards/Minigrants	345,743.79
6300 · CONSULTING & CONTRACTS COSTS	223,362.91
6370 · Instruction	122,156.29
6400 · Insurance	16,808.25
6500 · Telephone & Communications	31,737.27
6520 · Printing & Reproduction	28,993.79
6530 · Postage and Delivery	7,290.27
6600 · Office Supplies	8,408.23
6700 · Travel	126,729.52
6800 · Registration & Conferences	14,708.51
6850 · Dues and Subscriptions	9,285.52
7105 · Equipment and Software	21,731.40
7200 · Licenses/Permits/Fees Bus. Tax	16,910.90
7300 · Professional Services	72,666.59
7400 · MARKETING	5,186.15
7500 · Hosting - Food/beverage	23,857.77
7600 · Office & Classroom Facilities	142,311.89
8000 · Depreciation Expense	47,937.43
8200 · Bad debt expense	2,290.48
8500 · Indirect Expense	0.00
Total Expense	2,567,290.12
Net Ordinary Income	493,251.62
Other Income/Expense	
Other Income	
5950 · Dividends & Interest	19,733.08
Total Other Income	19,733.08
Net Other Income	19,733.08
Net Income	**512,984.70**

Puget Sound Center Foundation
Profit & Loss
January through December 2009

	Jan - Dec 09
Ordinary Income/Expense	
Income	
5000 · GRANT INCOME	860,686.80
5200 · Contributions	100,628.08
5250 · OPERATIONS INCOME	7,311.50
5300 · Corporate Training	9,957.50
5310 · Corporate Training and Boeing	26,757.00
5350 · Contract Revenues	378,626.01
5730 · T2N-T2CI NonFed - ESD/T2C2/Cnst	17,467.00
5799 · Microsoft Implementation	716,412.80
Total Income	2,117,846.69
Expense	
6005 · Wages and Benefits	1,415,208.99
6210 · ESD Facilitation Fees	0.00
6219 · Subgrants/Awards/Minigrants	343,514.79
6300 · CONSULTING & CONTRACTS COSTS	184,607.84
6370 · Instruction	122,778.54
6400 · Insurance	17,110.00
6500 · Telephone & Communications	41,466.13
6520 · Printing & Reproduction	23,908.32
6530 · Postage and Delivery	6,902.34
6600 · Office Supplies	13,224.08
6700 · Travel	120,954.33
6800 · Registration & Conferences	31,727.00
6850 · Dues and Subscriptions	8,763.36
7105 · Equipment and Software	18,783.39
7200 · Licenses/Permits/Fees Bus. Tax	26,054.15
7300 · Professional Services	66,441.25
7400 · MARKETING	3,163.77
7500 · Hosting - Food/beverage	20,203.93
7600 · Office & Classroom Facilities	152,906.21
8000 · Depreciation Expense	31,419.00
8500 · Indirect Expense	0.00
Total Expense	2,649,137.42
Net Ordinary Income	-531,290.73
Other Income/Expense	
Other Income	
5950 · Dividends & Interest	3,408.87
Total Other Income	3,408.87
Net Other Income	3,408.87
Net Income	**-527,881.86**