

ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	2. Award Identification Number 06-42-B10015	3. DUNS Number 118390368
--	---	--

4. Recipient Organization

 Housing Authority of the County of San Bernardino 715 E Brier Drive, San Bernardino, CA 92408-2841

5. Current Reporting Period End Date (MM/DD/YYYY) 12-31-2010	6. Is this the last Annual Report of the Award Period? <input type="radio"/> Yes <input checked="" type="radio"/> No
--	--

7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.

7a. Typed or Printed Name and Title of Certifying Official Yissell Torres	7c. Telephone (area code, number and extension) 909-890-0644
	7d. Email Address ytorres@hacsb.com

7b. Signature of Certifying Official Submitted Electronically	7e. Date Report Submitted (MM/DD/YYYY): 02-24-2011
---	--

PROJECT INDICATORS						
1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs? <input type="radio"/> New <input checked="" type="radio"/> Improved <input type="radio"/> Both						
2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).						
	Institutions	Established	Improved	Total		
	Schools (K-12)	0	0	0		
	Libraries	0	0	0		
	Community Colleges	0	0	0		
	Universities / Colleges	0	0	0		
	Medical / Health care Facilities	0	0	0		
	Public Safety Entities	0	0	0		
	Job-Training and/or Economic Development Institution	0	0	0		
	Other Community Support-Governmental	0	5	5		
	(please specify): Housing Authority					
	Other Community Support-Non-Governmental	0	0	0		
	(please specify):					
3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.						
3.a. New PCCs						
	New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
	N/A	0	0	0	0	0
		Add New PCC		Remove New PCC		
3.b. Improved PCCs						
	New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement						
	Waterman Gardens Neighborhood Networks Center, 425 Crestview, San Bernardino, CA 92410	10	20	0	1	27
	Medical Center Neighborhood Networks Center, 906 Wilson, San Bernardino, CA 92411	10	20	0	1	68
	Redlands Neighborhood Networks Center, 131 E. Lugonia, Redlands, CA 92374	10	20	0	1	57
	Colton Neighborhood Networks Center, 772 Pine Street, Cotton, CA 92324	10	20	0	1	57

Prior to Improvement					
Barstow Neighborhood Networks Center, 932 Lassen Drive, Barstow, CA 92311	10	20	0	1	28

Add New PCC

Remove New PCC

After Improvement					
Waterman Gardens Neighborhood Networks Center, 425 Crestview, San Bernardino, CA 92410	15	40	0	3	59
Medical Center Neighborhood Networks Center, 906 Wilson, San Bernardino, CA 92411	15	40	20	3	57
Redlands Neighborhood Networks Center, 131 E. Lugonia, Redlands, CA 92374	15	40	0	3	64
Colton Neighborhood Networks Center, 772 Pine Street, Cotton, CA 92324	15	40	20	3	131
Barstow Neighborhood Networks Center, 932 Lassen Drive, Barstow, CA 92311	15	40	0	3	41

Add New PCC

Remove New PCC

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

- Open Lab Time Other Training

4.b. If "other," please specify the primary use of the PCCs:

In addition to open lab, training in basic computer use, Word, Excel, and Internet use, and job training at all five PCC sites, the lab at the Medical Center PCC site is also used by an after school program that contracts with the Housing Authority to serve resident children.

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
Apple	Remote Desktop - software	485	1	In use managing the network's Apples in the Housing Authority's IT Department.
Micro Tool Co.	iAnchor	78	25	In use to secure 5 Apple workstations at each of the five PCCS (Waterman Gardens, Medical Center, Redlands, Colton, and Barstoe).
Barracuda	Web filter w/ updates	4,964	1	This is the firewall installed on the central PCC server for all sites.
Apple	iMacs	1,152	25	Five iMac stations are in use at each of the five PCC sites, with the exception of Medical Center. Five iMacs were installed at Medical Center, but three were stolen when the PCC was broken into after hours. The Housing Authority is installing security cameras at all sites, and as soon as this is complete, the three replacement iMacs (four lines below this entry) which are being held in the IT Department, will be deployed.
Kensington	Locking kits	24	40	These locking kits will be used at all PCC to lock computers and peripherals to the furniture. They have been received by the IT department and are scheduled for installation.

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
Macally	iKeySlim iMac keyboards	38	7	These are replacement keyboards for the iMacs. One is in use at the Varstow PCC, and the rest are replacements held by the IT Department (of which three are being held for the replacement iMac computers).
HP	Monitors	117	12	These are PC station replacement monitors held by the IT Department.
Apple	iMacs	1,267	3	These are replacement iMacs for the equipment stolen from the Medical Center PCC
Apple	Mac Mini	1,056	1	This is for the server in use in the IT Department for the PCC Macs.
Cisco	Routers	2,725	5	One router is deployed at each of the five PCCs.
HP	LaserJet Printers	234	5	One network printer is deployed at each of the five PCCs.
IOGEAR	Keyboard/Mouse packages	15	3	These are replacement keyboards held by the IT Department.
HP	Monitors	116	10	These monitors have been received by the IT Department and are scheduled to be deployed as replacements for stations at the Barstow PCC.
Faronics	Deep Freeze EW + ENT 3Y MNT agreement - system protection software for PC's	71	50	Faronics system protection is installed on all PCC PC stations at all five sites.
Faronics	Deep Freeze for Macs	37	25	Faronics system protection is also installed on all Mac stations at all five sites.
Riverdeep	Mavis Beacon-typing softwae	19	75	The typing software is installed on all PC and Mac Stations at all five PCC sites.
Totals:		12,398	288	

Add Equipment

Remove Equipment

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	27,318	8,328	0
Multimedia	0	0	0
Office skills	0	0	0
ESL	0	0	0
GED	0	0	0
College Preparatory Training	0	0	0
Basic Internet and Computer Use	0	242	484
Certified Training Programs	20	12	144
Other (please specify): Job search/employment training (250/287/574);children's computer workshop (46/46/46);computacion basica & email(pilot, 3/3/12). Note:totl # targeted=totl service pop of grantee; #participat=dup&undup users (=visits);training hrs=workshops reported in PPRs.	299	333	632
Total	27,637	8,915	1,260

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).

The Public Computer Centers (PCCs) are promoting economic recovery in five cities in San Bernardino County, one of the areas of California hardest hit by the economic downturn. All five PCCs are offering both residents of Public Housing and members of the community at large access to the Internet for job searches, employment informatio, and career assessments that they would not have otherwise. As a result, 87 people to date have secured employment. In addition, five full-time and three part-time PCC staff have benn hired to operate the PCCs.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

The Housing Authority has contracted three socially and economically disadvantage small business (SDB) concerns to delivr services as part of this project. They are: Surveillance, Protection & Investigations Group, Inc. (security); Sunwest Printing, Inc. (printing); and Clayton-Morrow, Inc. (monitoring & reporting).

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).

The Housing Authority has found that holding multiple meetings with the staff and vendors to review the grant purpose and targets has been helpful in communication expectations, problem solving, and focusing on the required outputs. For example, when a new vendor was engaged, it was necessary to discuss with all parties how the duties of workshops, training programs, and referrals to the One Stop would be divided, because the new vendor's normal approach overlapped with the workshop and placement duties of the staff and the One Stop.