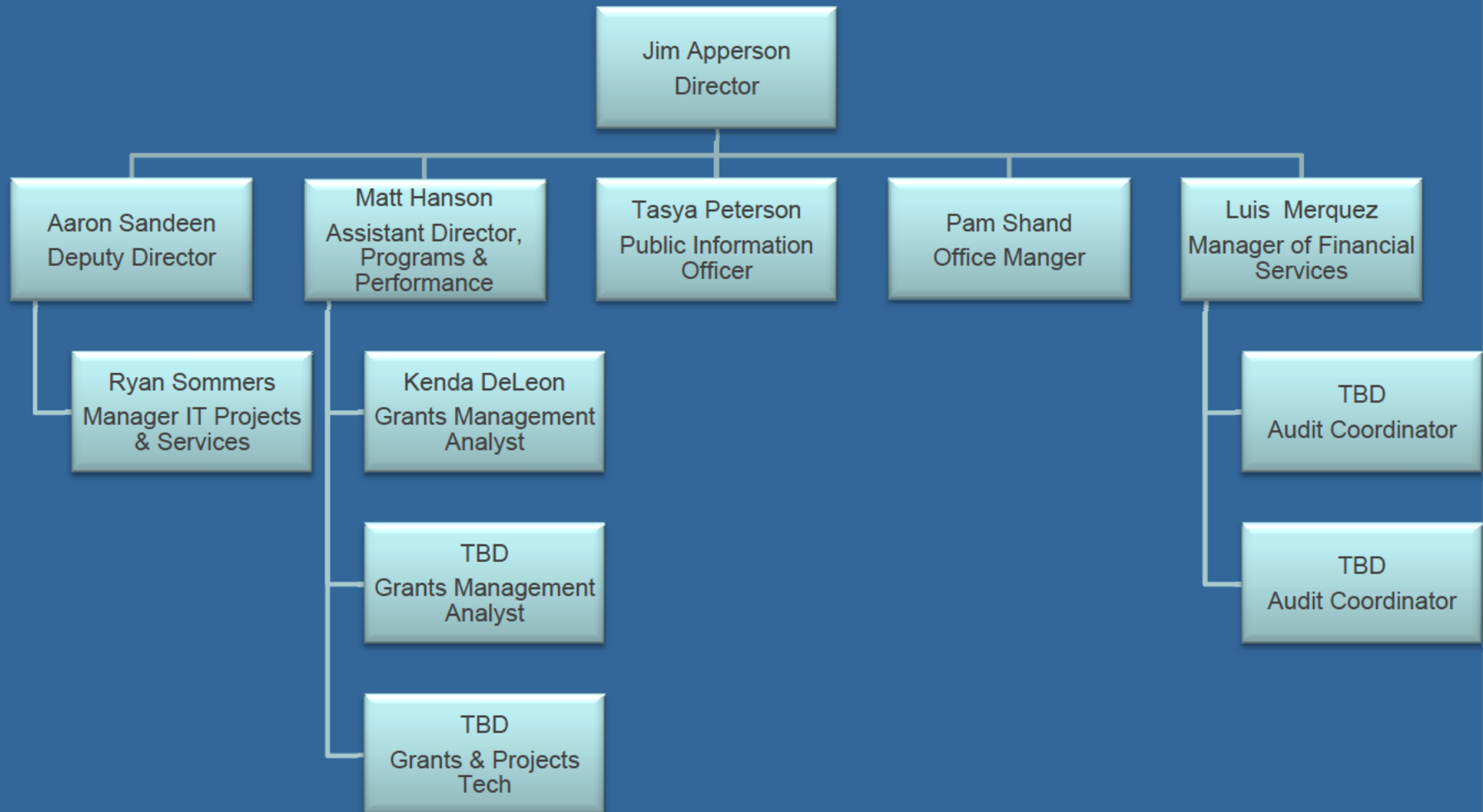


Governor's Office of Economic Recovery



Arizona State Library, Archives and Public Records

3/11/10

Board of the Arizona State Library, Archives and Public Records						
Director						
Director's Office	Archives and History	Library Development	Braille and Talking Book Library	Museum	Records Management	Law and Research Library
Administrative	Accessions	Statewide Public Library Development	Reader Services reference consulting public services	Education	Records Center Operations	Law and General Information Services
Legislative Outreach	Processing	E-Rate Coordination	Technical Services acquisitions collection maintenance circulation	Tours	Consulting	Legislative Services: reference document delivery interlibrary loan
Fiscal	Preservation	Program Coordination	Special Services collection development volunteers recording duplication outreach	Outreach	Analysis Services	Public services
Personnel	Reference	State and Federal Grants	Talking Machine distribution and repair	Exhibits	Preservation Imaging	Technical Services cataloging serials acquisitions
Accounting	Public Services	Consultant Services		Museum Store		
Development	Consultation	Library Services and Technology Act (LSTA)		Volunteers		
Technology Services		Literacy Programs		Collection Management		
Boards and Commissions		Interlibrary Cooperation & Resource Sharing				
Digital Government						
Total 18.0	Total 11.0	Total 8.0	Total 18	Total 9.0	Total 16	Total 24.8
						= 104.80

James Apperson serves as Director of the Governor's Office of Economic Recovery (GOER). Prior to heading GOER, Mr. Apperson was the Deputy Chief of Staff for Budget and Finance for the Governor's Office as well as Director of the Office of Strategic Planning and Budgeting. Before joining OSPB in 2006, Mr. Apperson was the President and CEO of the Arizona Chamber of Commerce. Having served under five governors in the State of Arizona, Mr. Apperson's extensive political experience also includes work at the federal level in Washington, D.C., for the Federal Energy Regulatory Commission (FERC). Arizona organizations Mr. Apperson has served include: Maricopa Community Colleges, Southwest Gas Corporation, Southwest Strategies, Inc., the Arizona Corporation Commission and the Arizona House of Representatives. Mr. Apperson holds an undergraduate degree in Political Science from Northern Arizona University and a Master of Public Administration degree from Arizona State University.

John Morales serves as executive director of the Yuma Private Industry Council, and the Executive Director of the Yuma Workforce Investment Board. Both organizations partner with other organizations and agencies to provide the "One-Stop" workforce development environment essential for the provision of quality job seeker and employer services. These partners include: Arizona Department of Economic Security (DES), Arizona Western College (AWC), Job Corps, Portable Practical Educational Preparation (PPEP), Western Arizona Council of Governments (WACOG), The John E. Byrd Center for Community Literacy, Parents anonymous, Big Brothers-Big Sisters of Yuma, Yuma County Library District, Yuma Elementary School District #1, Crane Elementary School District, and the Yuma Union High School District.

The Arizona Workforce Connection network provides free services to job seekers in need of job search assistance, training, and employment opportunities. Arizona Workforce Connection www.azworkforceconnection.com is an integrated network of One-Stop Career Centers and web-based information and services designed to provide individuals with a comprehensive, simplified service that streamlines all of Arizona's workforce development programs.

Joan Clark serves as Deputy Director of Operations and Planning Arizona State Library, Archives and Public Records. Joan works with the Agency Director and staff to direct human resources and finance operations for the agency. She and her team coordinate various agency funding sources and assist the Agency Director in allocating and aligning resources to meet agency objectives.

Previously Joan served as program manager for implementation, development and delivery of the Arizona Equal Access Libraries Initiative working within the Library Development Division in collaboration with Libraries for the Future, a New York-based non-profit. Prior to joining the Arizona State Library Development Division, Joan had extensive marketing and management experience with AT&T Corporation. She has held leadership positions in business research, corporate training, marketing and strategic planning, in addition to representing AT&T as a speaker and liaison to industry associations. In her various management positions, Joan has focused on developing client-focused, services to enhance information sharing.

Malavika Muralidharan Arizona State Library. Mala is the Library Development consultant coordinating this project. Mala's responsibilities include helping and encouraging public libraries to apply for e-rate funding. Mala also helps libraries write their technology plan. Mala manages AZ WebJunction – a professional portal for Library staff in Arizona and assists those who would like to sign up for on-trainings. She is not only an active advocate and trainer but also moderates several discussion forums on WebJunction and does live-on-line training through Wimba – an online live meeting tool. Mala helps evaluate LSTA applications for technology. Another of Mala's responsibilities is to help with access and trouble-shoot for the databases purchased on a state-wide basis. Mala has presented at numerous conferences and trainings. Mala is also a part of a National team working on optimizing Tech Atlas, a tech planning tool; on the AZ Governor's E-rate Task Force as well as the National E-rate Task Force. As a member of the MaintainIT steering committee, a Gates Foundation funded project Mala helped bring out a series of tool-kits to help librarians maintain 'healthy' computers and handle their day-to-day technology issues. Mala has worked on several state-wide Gates Foundation grants projects and Technology grants and was instrumental in securing a BTOP Round 1 grant.

Matthew Hanson, Assistant Director of Programs and Performance, Governor's Office of Economic Recovery (GOER). Mr. Hanson administers GOER's grant tracking database, holds regular meetings with identified grant stakeholders, prepares reports regarding grant funding and grant opportunities. Assists grant stakeholder by maintaining database information for use in applications and provides editorial assistance. He also ensures that grantees meet all federal, state and local grant requirements. He has developed and maintains a network of local and national organizations to support grant applications. He prepares technical agendas of and analysis for various agencies, including the Maricopa Association of Governments, Valley Metro, and AMWUA. He assists in the research, writing and analysis of proposed legislation, administrative rules and ordinances affecting the City. Facilitates the review of regional issues and proposed legislative issues by City departments and identifies potential impacts on City and departmental operations. Establishes and maintains effective working relationships with other cities, the county, regional governments, state agencies, civic and community organizations.

As the former Director of the Grants Policy Office for the Office of Justice Programs, was responsible for establishing all grants related policy, coordinating all program assessments and grants compliance reviews, and providing tools and training necessary to the agencies grants staff in order for them to perform their duties. Was responsible for constantly reviewing agency policy and IT systems in order to maximize staff efficiency and ensure compliance with various federal and departmental rules and regulations. Matthew also served as the agencies' top authority on grant related issues and delivered speeches, trainings and presentations on grant related concerns to a diverse community of interested parties.

Dr. Ted Hale serves as Development Manager, Arizona State Library, Archives and Public Records. Dr. Hale identifies and secures funding and support for the programs of the Arizona State Library through grantsmanship and partnerships. With the senior management team, seeks additional support from federal funders, corporations, foundations, individuals and others. Development activities include conducting research, defining strategies and designing budgets and to obtain new funds and to leverage federal, private and general fund monies. Ted works within the goals and objectives of the State Library and in a collaborative team environment. Recent accomplishments include:

Worked with State Archives staff to secure a BTOP round 1 grant.

Secured National Endowment for the Humanities National Digital Newspaper Project grant

Secured private foundation grants for the Blind and Talking Book Library

Secured federal grant for planetary scanner

Since hiring date have directly secured, assisted and co-wrote federal, state, private and public grants totaling more than \$2.6 million.

Partner Support Letters

BTOP2



February 22, 2010

The Bill & Melinda Gates Foundation
C/o Sarah Chesemore
PO Box 23350
Seattle, WA 98102

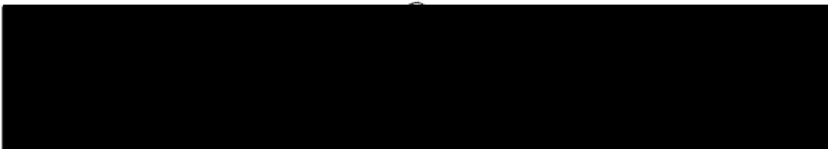
To whom it may concern,

The Arizona Governor's Office of Economic Recovery (GOER) will serve as the lead applicant in a Public Computer Center proposal for the Broadband Technology Opportunity Program (BTOP). Submission for the second round of the BTOP grant cycle will contain specific detailed information regarding GOER's role. Overall, that role will consist of:

- submitting the proposal via GOER's Duns number and CCR registration
- serving as the lead organization through the Due Diligence process
- coordinating the partnerships
- accounting
- quarterly updates
- direction of the partnership(s) participating in the project.

This project addresses the escalating need of vulnerable Arizona residents facing job loss, career changes and other economic challenges by creating Economic Growth Centers in libraries statewide. The Economic Growth Centers will provide access to relevant resources and training. In a partnership that includes the AZ Workforce Connection, the Bill & Melinda Gates Foundation, the AZ Department of Adult Education, AZ Small Business Development Center and the Community College Association, public libraries throughout the state are poised to dramatically help alleviate Arizona's 9.1% unemployment rate.

Sincerely,



James J. Apperson
Director

JJA/mh



ARIZONA STATE LIBRARY,
ARCHIVES AND PUBLIC RECORDS

A DIVISION OF THE ARIZONA SECRETARY OF STATE

GLADYSANN WELLS, DIRECTOR



March 9, 2010

Dear BTOP Proposal Reviewer:

The Arizona State Library, Archives and Public Records supports the Governor's Office of Economic Recovery's application, AZ Job Help @ Your Library.

The growing unemployment in the State is making broadband access and home computers unaffordable. At the same time the displaced worker has a critical need to learn skills required for the 21st century job world. Searching and applying for a job, accessing government resources, taking online classes, doing day- to-day business transactions, are all increasingly web-based. The community has no where to turn but to libraries for their needs.

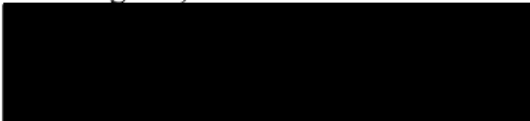
Libraries around the state are busier than ever with rising door counts, greater demand on public access computers, increasing need for training and help in doing job searches, job applications, resume, business planning. Their shrinking budgets and resources are stretching their ability to cope.

Through this grant, we will deploy a "Workforce Workstation" at most of our 200+ library locations, and full-scale "Job Help Hubs" in 28 libraries. These Hubs will offer, among other services, instruction to the unserved and the vulnerable as a step towards helping Arizonans get back on their feet.

If the grant is awarded, the Arizona State library will implement the project, coordinate with other partners, help with marketing and outreach, create the Web Portal and Government information tutorials, and work with the lead applicant, the Governor's Office of Economic Recovery for the accounting and reporting.

We look forward to the Grant being awarded and to implementing the project. We will be happy to provide any further information you may need. I can be contacted either by e-mail gawells@lib.az.us or by phone 602-926-4035.

Regards,


GladysAnn Wells
Agency Director and State Librarian

STATE CAPITOL

1700 W. Washington, Suite 200 • Phoenix, Arizona 85007 • Home Page: <http://www.lib.az.us>
Phone: (602) 926-4035 • FAX: (602) 256-7983 • Email: services@lib.az.us

An Equal Opportunity Employer

ARIZONA ASSOCIATION of WORKFORCE DEVELOPERS

"Serving Arizona Workforce Investment Areas"

Dear BTOP Reviewer

This letter is in support of the Arizona State Library and the Governor's Office of Economic Recovery **AZ Job Help @ Your Library** BTOP application.

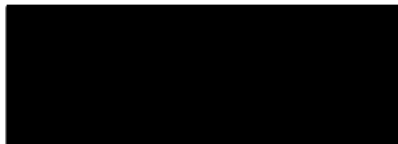
Arizona's unemployment rate officially stands at 9.1% and is slowly climbing to the double-digit mark. A sizeable number of people are also under-employed. There is a critical need to help Arizonans back on their feet **NOW!** The proposed project will benefit communities across our state and markedly increase the reach of the Arizona Work Force Connection, One-Stop Career Centers in Arizona. This partnership will provide virtual workforce stations in nearly every community through the public libraries. This virtual access is specifically designed for job seekers, students, case managers, employers, training providers, workforce professionals, and others seeking benefits and services. The system provides fast access to a complete set of employment tools in local web sites.

Public libraries are well established community outreach mechanisms, have the infrastructure, computers, and no fee broadband access. They have friendly, knowledgeable, and helpful staff that will help us provide access to a larger audience of job seekers that the One-Stops may have difficulty in reaching. The additional 28 Job Help Centers envisioned in this project will help expand workforce services which will make training resources available to the most vulnerable members of society close to where they live.

Our "train the trainers" partnership will help us extend our reach through library staff with the expertise to help people find information and access to workforce related activities provided by the state employment service, welfare offices, rehabilitation agencies, veterans outreach, job training programs, and community college programs. The goal is to assist the individual seeking employment with whatever is necessary for them to obtain employment by pointing them to the right resources, and wherever possible, train the community in the skills needed for 21st Century employment, including demonstrating the importance of broadband for their daily learning, networking and business needs

This supports the objectives of the American Recovery and Reinvestment Act to spur job creation and stimulate long-term economic growth through the adoption and creative use of broadband. We are committed to working with the Arizona State Library and the Public Libraries to significantly enhance our mission to serve the communities throughout the State of Arizona. We appreciate the opportunity to provide this support letter.

Sincerely



John Morales
Chair



ARIZONA DEPARTMENT
OF COMMERCE

The center for economic advancement

Malavika Muralidharan
Public Library Development Consultant
Arizona State Library Archives and Public Records
1700 W. Washington
Phoenix, AZ 85007

RE: Support to the "BTOP Grant reviewer" – supporting the enhancement of Public Access Computers in the Public Libraries

Dear Muralidharan,

The Arizona Department of Commerce is pleased to support the Broadband Technology Opportunities Program in its purpose to enhance the public access of computers in the public libraries. We believe that this will provide the much-needed assistance to the business community who wishes to receive the necessary training to remain competitive in these tough economic times.

The completion in 2011 of BTOP will greatly support the relationships between Workforce Connections, One-Stops, business communities, community college and the Libraries in rural Arizona. Since rural Arizona does not have high speed broadband access either because it is prohibitively expensive or because it is unavailable, it is vital that all our libraries are up-to-date with technology. Computer access at the libraries is a key component for the sustainability of our communities, as a place where people can go for government information, for home-work assignments, for doing their business and banking, for keeping in touch with the troops overseas, for job search, training on using computers and the skills needed for the 21st Century.

The Arizona Department of Commerce relationship with libraries has been long and productive. We have worked with Pima, Maricopa and Pinal Libraries that have made of our programs successful.

Thank you for the opportunity to participate with you in this State wide effort.

Sincerely,



Rosalyn Boxer
Director of Workforce Policy



State of Arizona
Department of Education

Tom Horne
Superintendent of
Public Instruction

March 1, 2010

Dear BTOP Proposal Reviewer


This is a letter of support for the *AZ Job Help @ Your Library BTOP* grant proposal from the Governor's Office of Economic Recovery and the Arizona State Library's application.

In Arizona today, almost one million adults lack a high school diploma and/or the English language skills necessary to function effectively in their community. Arizona faces further challenges with its large immigrant and Native American populations. The Arizona Adult Education system, administered through the Arizona Department of Education, Adult Education Services Unit, is the State's educational system authorized to serve this population. The Arizona Adult Education system serves over 40,000 adults each year and strives to assist these adult learners in achieving their educational and career goals through free or low-cost classes (including distance learning opportunities) in basic literacy, GED preparation, and English language acquisition. However, as effective as is the state Adult Education delivery system, increased leveraging of resources and collaborations at the state and local levels are critical to meet the needs of the 7000 adults on the state's two-year waiting list for classes.

Collaboration with public libraries is an important element in the Arizona Adult Education system. Currently, strong partnerships between adult education and public libraries exist in four counties: Gila, Pima, Yavapai and Yuma. These partnerships serve as models and include dedicated library computers, classroom space, and high-interest/low-level reading materials for adult learners. Furthermore, libraries in Graham and Greenlee counties have staff that are trained to administer the state required adult education assessment to adult students.

The Arizona Department of Education, Adult Education Services Unit desires to build on the above partnerships and form statewide collaborations between adult education and local libraries. The Adult Education and public library systems target a similar population and it is important that the services provided compliment rather than duplicate each other. The Arizona Adult Education system will benefit through the outreach provided by libraries while the community can use the resources through their local libraries. For more information, please feel free to contact me at 602-258-2410 or e-mail me at Karen.Liersch@azed.gov.

Sincerely,


Karen Liersch
Deputy Associate Superintendent
Adult Education Services

Arizona Community College Presidents' Council

2411 West 14th Street

Tempe, AZ 85281

480.731.8318

March 1, 2010

Dear BTOP Reviewer,

On behalf of the Arizona Community College Presidents' Council this is a letter of support for the AZ Job Help@Your Library BTOP proposal submitted by the Governor's Office of Economic Recovery and the Arizona State Library. We are delighted to support the Arizona State Library in their endeavor to help Arizonans find the much needed resources to re-tool, re-career and meet the challenges of the economic downturn.


The State Library provides millions of dollars worth of valuable e-resources to the community through their public libraries free of cost. There is a high demand for computers in the public libraries as they are often the only place that people can go for free access. In the current economic climate with its accompanying job losses and uncertainties, and the high cost of broadband in most areas of the State, many households do not have access to high speed internet. Those with laptops often come to a library to use the wireless access for higher speeds or bandwidth intensive work.

This grant will allow the libraries to provide the much needed resources to assist with re-careering, job searching, resume writing, computer skills and more. The training will help individuals utilize these resources for business and government information, filing for unemployment, submitting job applications, sending and receiving e-mails, and networking.

The Arizona Job Help Centers at the public libraries will support the objectives of the American Reinvestment and Recovery Act to spur job creation, make available education and training resources to the most vulnerable, and stimulate long-term economic growth and opportunity while at the same time encouraging broadband use. These Centers will further enhance the ability of the community colleges to serve as partners in meeting the educational needs of Arizona's citizens and to encourage the continued growth of our communities. Students often use computers at their local libraries to take distance learning classes, to do their homework assignments, or for research.

We support the Arizona State Library in their endeavor to provide resources and training to the most vulnerable Arizona communities to get them back on their feet. We appreciate the opportunity to provide this support letter.

Sincerely,



Rufus Glasper, Ph. D., CPA
Chancellor, Maricopa Community Colleges
Chair, Arizona Community College Presidents' Council

County Support Letters

BTOP2

Apache County Library District

P. O. Box 2760 30 South 2nd West St. Johns, Arizona 85936 928-337-4923 928-337-3960 Fax

Dear BTOP proposal reviewer:

The Apache County Library District supports the Governor's Office of Economic Recovery and the Arizona State Library's application: AZ Job Help @ Your Library.

Last year we built four libraries to replace the facilities we had been leasing. Following their openings, the number of people using all of our libraries has risen significantly. During the summer our numbers topped 300%. By October we leveled out at 160%. Since our libraries consistently experience summer surges, we expect our numbers to climb again.


Seven public libraries serve the communities within our district. All of them provide public access computers which are used for a range purposes including recreation, distance learning, taking standardized tests, completing and submitting electronic job applications, business software applications, resumes, scanning official documents, accessing local, state and federal government information, and e-mail.

We have increased the number of computer workstations in all of our libraries. In response use has jumped almost 200%. In the last few months we added PC reservation software to all of our public access computers in order to provide our services more equitably. Some of our libraries still have to turn away patrons because there are not a sufficient number of computers or hours in our work day to meet local demand.

Round Valley is the largest population center in our district. We support locating an Arizona Job Help Center at our Round Valley Public Library, and Workforce One-Stops at all our libraries that can physically accommodate a workstation. The Center and One-Stops will enhance our ability to provide longer computer sessions for job seekers, whether they are searching job sites, completing electronic applications, or composing resumes.

Our library district looks forward to supporting this project on several levels. We will place the laptops and program materials in a space conducive to concentrated research. We will recruit local instructors to present classes on computer literacy, structuring resumes, and conducting successful online job searches. Finally, we will provide targeted resource training for our staff so they can promote the most effective use of resources to those seeking employment or desiring to establish a small business.

Sincerely,



Judith M. Pepple
Director
March 8, 2010

Phone (520) 432-8930
Fax (520) 432-8948



Drawer AK
Bisbee, Arizona 85603
<http://cochise.lib.az.us>

Cochise County Library District

"Public programs...personal service"

March 9, 2010

Dear BTOP Proposal Reviewer,

The Cochise County Library District supports the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library.

Libraries in the Cochise County Library District have seen dramatic increases in attendance over the past year. In some cases, library use is up 50% over the previous year. Our libraries are offering additional classes in job help related skills. From our smallest branch libraries to the largest city libraries in the district, more and more people are filling up these classes. The need is definitely there.

Cochise County Library District supports the location of the AZ Job Help site at the Douglas Public Library in Douglas, Arizona and Workforce Station One-stops in most of our city libraries in the county.

Cochise County Library District provides the countywide library computer system and will promote AZ Job Help @ Your Library on its' website. Additionally, the Library District will deliver information about the program to libraries and county agencies via the library district courier. We will coordinate with the project manager on implementation, recruiting local instructor/s, and outreach. We look forward to this exciting opportunity.

[REDACTED]

Lisé Gilliland
Director, Cochise County Library District



FLAGSTAFF CITY-COCONINO COUNTY PUBLIC LIBRARY

300 West Aspen Avenue Flagstaff, Arizona 86001 (928) 779-7670 FAX (928) 779-9573

February 26, 2010

Re: AZ Job Help @ Your Library Grant

Dear BTOP Proposal Reviewer:

The Flagstaff City-Coconino County Public Library supports the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library.

The AZ Job Help @ Your Library program would have a tremendous positive impact on the citizens of Coconino County. Our community, like others across the nation, has felt the influence of this economic downturn, and need access to resources that will help them become more competitive in the workforce. Our Library serves a diverse and widely populated community, and placing a job help center here would enable the Library to better fulfill our role as a cornerstone of the community and as a responsive supporter of community needs.

The Workforce station provided by this grant would provide critical support to the services and programs offered by the libraries in our county. Our library alone has experienced significant growth, with a striking increase in computer usage statistics, over the last few years. This increase can largely be attributed to the need in our community for free access to resources that better enable users to look for jobs and improve their job skills.

To ensure the success of this program, we will dedicate a space for all resources, market the program through outreach endeavors, schedule classes, actively recruit a knowledgeable and qualified instructor to oversee the One-stop, and make certain that all staff is properly trained. The Flagstaff City-Coconino County Public Library is dedicated to continuing to provide our community with the best possible resources and effectively administer all new programs to the benefit of our patrons.

[REDACTED]
Heidi Holland
Library Director

[REDACTED]
Holland Christie
Public Services Manager



Jacque C Griffin
County Librarian/ Assistant County Manager
(928) 402-8770

jgriffin@co.gila.az.us

GILA COUNTY LIBRARY DISTRICT

1400 East Ash Street
Globe, Arizona 85501-1414

February 26, 2010

Dear BTOP proposal reviewer

The Gila County Library District supports the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library. Currently nearly 10% of our residents are unemployed. There are well established businesses in every community that have closed because of the shrinking Arizona economy. Similarly, local cities and towns are experiencing shrinking budgets resulting in cutbacks in services to residents.

The Libraries in Gila County are busier than ever. Across the board we have seen an 8% increase in residents coming to libraries for a variety of services. At the Payson Public Library, Probation officers are utilizing a study room to meet with their probationers. At the Isabelle Hunt Memorial Library and the Globe Public Library, local residents are flocking to the library to learn basic and advance computer skills, and at the San Carlos Public Library, local Head Start programs fill the children's area daily. In addition to these new customers, every library has seen an increase in the number of people who are looking for a job, or who need the library's Internet access to fill out employment applications.

Delvan Hayward, Director for the Miami Memorial Library says that every day people are coming into that library searching for jobs or needing the public access computers to apply for a job. This story repeats at all eight of our rural libraries. In many cases, the library is the only place in the community that has Internet access for public use. I support the location of an AZ Job Help at the Miami Memorial Library and a Workforce Station for the other seven public libraries in Gila County.

The Gila County Library District will support this project by serving as the project manager for implementation, promotion and outreach to increase public awareness of the services available, recruiting local instructors, and technical assistance with the installation and maintenance of the equipment.

Sincerely,

[REDACTED]

Jacque Griffin
County Librarian/Assistant County Manager

SAFFORD CITY - GRAHAM COUNTY LIBRARY

808 7th AVENUE
SAFFORD, AZ 85546



Voice: 348-3202

Fax: 348-3209

February 27, 2010

Dear BTOP proposal reviewer,

I am writing on behalf of the Safford City-Graham County Library in support of the Governor's Office of Economic Recovery and the Arizona State Library's application: AZ Job Help @ Your Library.

Graham County has been suffering from high unemployment since the new Freeport McMoRan copper mine closed last summer. The mine had brought several thousand new workers to town in the previous 2 years, many new business opened, and housing construction boomed. In our small communities (under 10,000) this growth in population and the boost of the economy was a substantial change.

The sudden closing of the mine affected the county drastically since it relies heavily upon that one industry. Our unemployment rate in 2007 was 3.8%. The lowest it has been in decades. Currently we are nearly 5% above the national average at 14.1% unemployment.

As soon as the mine closed, my library mobilized to offer classes on job searching, résumé writing and job interview skills, as well as related classes on computer skills. We have had very successful workshops in these areas and our experience shows the success of locating these kinds of activities at the public library. The library is open longer hours than other government offices, has lots of print and on-line resources and access to computers for job seekers.

The Safford Library staff is constantly assisting people with online job applications. Weekly, many people come in who have no computer skills, and most employers require online applications and email addresses for communicating with applicants. We spend hours assisting people through these processes.

Our experiences show that the public knows our library is a helpful source for employment searching. The Safford City- Graham County Library would benefit greatly from the additional resources that would be available at our library through AZ Job Help @ Your Library. For instance, a Workforce Station dedicated to job seekers and connecting directly with information they need would be extremely useful. Being able to offer additional classes in job seeking skills and in computer literacy would help us fulfill the great need in this county where only 13% of the households have access to the internet.

Our library and staff is already dedicated to assisting our unemployed citizens with locating new employment, with improving their computer literacy skills to make them more employable, and to


assisting them with job applications. We will certainly continue our work in this direction. Joining our ongoing efforts to AZ Job Help @ Your Library would extend our reach and effectiveness.

We strongly support this project.

Sincerely,



Jan Elliott
Library Director



Greenlee County Library System

Pam Lieberenz, Librarian
P.O. Box 115
Duncan, AZ 85534

February 26, 2010

Dear BTOP proposal reviewer



The Greenlee County Library System supports the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library.

The largest employer in Greenlee County is Freeport McMoRan Copper and Gold, Inc. which operates the open-pit copper mine in Morenci. The mine employed a workforce of more than 4000 people until early 2009. Since January, 2009, about one-half of these employees were laid off. This has resulted in an unemployment rate of 20.2% as of October 2009 according to www.city-data.com. Many families have been forced to leave the area, looking for employment elsewhere. The only Motor Vehicle Division office in Greenlee County may soon be closing due to state budget cuts. This will add an additional burden on Greenlee County residents, who will be forced to drive 30-plus miles to Safford, Arizona in Graham County in order to get drivers' licenses, auto plates and registrations.

The Greenlee County Library System has four libraries. They are located in Blue, Clifton, Duncan and Morenci, Arizona. In spite of the downshift in population, our libraries are showing an increase of 7% in materials circulation and computer usage is up by approximately 17% system-wide. Many patrons use the library computers to search for employment listings but additionally they are using the library computers to do everyday email checks as they can no longer afford internet service at home.

I strongly support the location of an AZ Job Help kiosk at the Duncan Public Library. It currently does not have a dedicated computer for job seekers. Additionally, I support a Workforce Station at the Clifton and Morenci libraries which will connect patrons virtually to the Workforce One-stop. Due to limited hours and connectivity issues, the Blue Library will not be a part of this proposal.

These computers and the additional training included as a part of the AZ Job Help grant will provide access to free government information available online for job-seekers, entrepreneurs and those seeking to improve their job-searching and computer skills. The use of local instructor(s) will support both the local economy and allow the patrons to have a sense of familiarity with the instructor(s). In addition to promoting these resources on our website, we will work with the local media and other county offices to encourage job-seekers and entrepreneurs about these great resources.


Pam Lieberenz
County Librarian 



Parker Public Library

(928) 669-2622

(877) 85-BOOKS

Fax (928) 669-8668

www.ci.parker.az.us

1001 Navajo Avenue ■ Parker, Arizona 85344

February 26, 2010

To Whom It May Concern:

Parker Public Library and the other libraries of La Paz County support the Arizona Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library.

La Paz County has lagged behind much of the state economically in the best of times due to our high senior population, lack of industry, and other structural problems with the county. In the current recession, however, we are experiencing even greater economic stress. Unemployment is nearly 9%, general revenues for both the towns and the county have fallen dramatically, and property values have fallen as well.

At the same time, our libraries are busier than ever. Here in Parker our door count is up 39% over the same time period last year. A year ago, our computers were being used at a rate that was 7 times higher than the national average for libraries of our size because of the large percentage of people in the community who cannot afford computers in the home. This year, the demand for our computers is far higher.

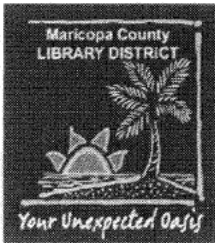
We are seeing increasing numbers of our patrons who need help in doing job searches, filling out applications online, creating and updating their resumes, and more. Just this past week, the first patron of the day was a young mother who told me, "I need to get to this website to fill out a job application, but I've never used a computer. Can you help me?"

Because of the increasing demand for job related computer access, I wholeheartedly support the location of an AZ Job Help Center at the Parker Public Library and Workforce Stations in each of the public library buildings in La Paz County.

If this grant is approved, I look forward to working with the Governor's Office of Economic Recovery and the Arizona State Library to see the program implemented in La Paz County.

Sincerely,

Dale Savage
Director, Parker Public Library
La Paz County Librarian



MARICOPA COUNTY LIBRARY DISTRICT
Administrative Office
2700 N. Central Avenue, Suite 700, Phoenix, AZ 85004
602.652.3000
www.mclidaz.org

March 5, 2010

Dear BTOP Proposal Reviewer,

The Maricopa County Library District strongly supports the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library. The creation of Arizona Job Help Centers in libraries statewide is an imperative initiative to meet the escalating need of residents facing job loss, career changes and numerous economic challenges.

Maricopa County is now the No. 2 county in the country for net job loss, according to the latest statistics from the U.S. Bureau of Labor Statistics. From June 2008 to June 2009, Maricopa County lost 149,900 jobs. Maricopa County's unemployment rate has risen to 8.5%. We must provide residents access to relevant resources and training.

Difficult economic times have caused us to re-evaluate all that we do and find ways to continue to operate while meeting additional community needs and services. Library use continues to increase (23.5%) and yet we remain in a hiring freeze for the 2nd consecutive year. The customer lines to use our public computers continue to grow as more and more people are relying on public libraries to connect to online government services and find employment. AZ Job Help @ Your Library will provide job seekers and entrepreneurs with assistance, targeted resources and longer periods of uninterrupted computer time to complete job searches, resumes, and obtain vocational guidance.

Maricopa County Library District supports the location of the AZ Job Help Centers at two of our branch locations, North Valley Regional Library in Anthem and Gila Bend Branch Library. Both of these locations are in remote unincorporated Maricopa County and would offer those communities access and expertise for job searching resources. Workforce Stations equipped with a computer and fax/scanner/printer at all our locations would be instrumental in providing direct access to the Arizona Workforce Connection.

Maricopa County Library District is committed to supporting this project with implementation, trained staff, outreach, and dedicated space. We look forward to participating in this pivotal project. Thank you for your support.

Sincerely,


Cynthia Kolaczynski
Deputy Director



Mohave County Library

March 4, 2010

Dear BTOP proposal reviewer

I am writing to express Mohave County Library's wholehearted support of the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library.

This project, if approved, will represent a genuine boost to the morale of many residents of Mohave County, as well as result in the real and tangible development of enhanced skills by those needing it most. While our library already provides many useful services to the unemployed and underemployed, this program will enable the delivery of more focused help and support at the most basic grassroots level and right in the community gathering place and focal point of their local public library.

Specifically, this project would lead to the establishment of a Job Help Center in the Bullhead City Branch Library and a "Workforce Station" in each of the following library locations in Mohave County:

- Bullhead City Branch
- Kingman Branch
- Lake Havasu City Branch
- Chloride Community Library
- Colorado City Community Library
- Dolan Springs Community Library
- Golden Shores Community Library
- Golden Valley Community Library
- Meadview Community Library
- South Mohave Valley Community Library
- Valle Vista Community Library

Administration

Robert Shupe
Director

P.O. Box 7000
3269 N. Burbank St.
Kingman, AZ 86402-7000
(928) 692-5717
Fax (928) 692-5762
TDD (928) 758-0728
1-800-525-9987

Bullhead City

1170 E. Hancock Road
Bullhead City, AZ 86442
(928) 758-0714
Fax (928) 758-0720

Kingman

P.O. Box 7000
3269 N. Burbank St.
Kingman, AZ 86402-7000
(928) 692-2865
Fax (928) 692-5788

Lake Havasu City

1770 N. McCulloch Blvd.
Lake Havasu City, AZ 86403
(928) 453-0718
Fax (928) 453-0720

Community Libraries

Chloride
Dolan Springs
Golden Shores/Topock
Golden Valley
Meadview
South Mohave Valley
Valle Vista
Bookmobile
Books By Mail

On behalf of Mohave County Library, I express full support of this grant proposal and our commitment to work with all entities involved to accomplish its goals in the most effective manner.

Sincerely,



Robert C. Shupe, Director
Mohave County Library



Navajo County Library District

Geneva Durkee
Director

WEBSITE:
www.navajocountylibraries.org

February 26, 2010

Dear BTOP Proposal Reviewer:

This letter expresses the Navajo County Library District's strong support for the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library, a much-needed project throughout Arizona!

All of the cities and towns in Navajo County, Arizona – Holbrook, Pinetop-Lakeside, Show Low, Snowflake, Taylor, and Winslow, as well as the outlying unincorporated communities and Indian Reservations – are enduring economic hardships, with high unemployment rates, and many businesses reducing their workforces. Our local county and city governments have been forced to slash services and staff also.

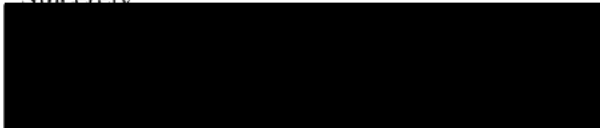
What we are noticing is that people are using their libraries in greater numbers than ever. Circulation is up 12.56% from last year. Especially noteworthy are the large numbers of people who have dropped their subscriptions to an Internet service at home and e-mail accounts. Instead many are using their libraries to take advantage of the free Internet access provided there. Our libraries are anxious to address the issues facing our citizens related to jobs and careers, small business start-ups and entrepreneurial opportunities, and becoming marketable candidates in the workforce, as well as coping with the stress of unemployment, although the lack of trained staff in our libraries is a concern. We need to increase our resources in job-training and resume-writing for the many people coming in for this type of help.

The opportunity to have an AZ Job Help Center at the Holbrook Public Library and a Workforce Station in our twelve other public libraries in Navajo County would be wonderful and a tremendous boost to our efforts. We would find it beneficial to have a virtual connection to the Workforce One-stops in our county to more efficiently serve the unemployed and underemployed, and maximize our resources.

Navajo County Library District and its member libraries will support this opportunity by assisting in any way we can to implement the Job Help Center and the WorkForce Stations. We will endeavor to find trainers and career counselors locally, and publicize the library as a focal point for jobseekers. Our libraries look forward to the exciting possibilities and benefits this grant holds out.

Thank you for your consideration.

Sincerely,


Geneva Durkee
Library District Director

Cc: Wendy Skevington, Holbrook Public Library



Pima County Public Library

Administrative Offices ♦ 101 N. Stone Avenue ♦ Tucson, AZ 85701 ♦ 520.594.5600

February 25, 2010

Dear BTOP Evaluator,

On behalf of the Pima County Public Library I enthusiastically extend this letter of support for the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library.

Pima County has experienced a dramatic increase in unemployment this past year. The Library has partnered with Pima County One Stop in an attempt to provide support for job seekers. Librarian received training on local job help resources and the library has dedicated computer time in eight branch libraries for those needing to create a resume or apply for jobs online. Despite these efforts we see many more people in need of assistance than we can serve. In a county of one million people that is spread across 9,000 square miles there is a need to have more points of assistance for those seeking jobs.

The demand for access to computers to search for jobs and submit online applications continues to increase at our 27 library branches. This grant will allow Pima County Public Library to create Job Centers at three additional branch libraries. These three branch libraries welcome the opportunity to offer job assistance to Arizona residents who are seeking employment. Each library is able to dedicate space for job training. Library staff will recruit and train computer instructors so that residents receive instruction and one-to-one assistance in searching for jobs.

Pima County Public Library will commit to providing a match of \$10,000 over the three year period of the grant. Job Centers are key to helping our residents find employment thus improving the economy in our region. The Library is committed to the success of this grant and we greatly appreciate the effort that the State Library and the Department of Commerce are making on behalf of libraries across the state and the communities we serve.

Sincerely,



Nancy Ledeboer,
Library Director

NL/Ig

Lisa Garcia
Assistant County Manager
Health & Human Services



PINAL COUNTY
wide open opportunity

Terry Doolittle
County Manager

March 1, 2010

Dear BTOP proposal reviewer:

This letter is to let you know that the Pinal County Library District supports the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library.

Pinal County has suffered from the recent downturn in the economy. We have seen many business closures, and even though county government has struggled very hard not to cut government services, there has been a decline. The county had many lay offs in the last budget year, and most departments took budget cuts of 20%. This year is not looking much better, since we are seeing a 21% drop in assessed valuations. The cities and towns have had a very difficult time, and cuts to library budgets have been across the board, along with hiring freezes.

All this is happening just when our libraries have been busier than ever. Pinal County as a whole had a circulation increase of 40%. Many people have discontinued home internet access, since they know they can get free access at the closest public library. This has caused lines to form outside before we open doors, where people are waiting for access to public computers. Our libraries have been making a special effort to help patrons who are job searching.

I am very encouraged to know that our county has been included as a proposed site for an AZ Job Help Center. Eloy has had a harder time than most in this recession, and the residents need help with sharpening computer skills, learning to create a resume, and how to search and apply for jobs. We are in support of locating Workforce Stations in all 12 libraries, even though five of them have difficulties with space. One library is willing to remove a file cabinet so that there will be enough room for the station.

We are fully prepared to support this project with whatever is needed. We are excited about the implementation, and will be able to recruit local instructors, reach out to the public to promote and advertise the new service, and look forward to co-ordination with the project manager.

Sincerely,

Denise C. Keller
County Librarian

CITY OF NOGALES

NOGALES/SANTA CRUZ COUNTY PUBLIC LIBRARY ABE ROCHLIN MEMORIAL BRANCH

2/26/2010

Suzanne Haddock, Director

Dear BTOP Proposal Reviewer,

The Nogales-Santa Cruz County Libraries supports the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library.

Nogales-Santa Cruz County Libraries, Nogales, Rio Rico, Sonoita, Tubac, have public access computers that are used by our patrons for the purpose of applying for a job, writing resumes, and taking on-line tests that are for educational purposes.

Our county population is officially 44,500. We have 18,548 card holders. That is 42 % of the population. Last month, January 2010, we had 2,675 patrons, young and old, use our computers. This fiscal year so far 19, 606 card holders have used our computers mostly for education or career related reasons. This fiscal year as of January 31, 2010, 60,540 people have come to our four libraries.

Patagonia Library, an independent Santa Cruz County Library, has wireless for their laptop users and 10 public computers. They also have books on interviewing, resume writing, and related skills. The librarian the library board supports the Job Help Center here at the Nogales Library.

We have a One Stop Career Center here in Nogales within walking distance of our library and they are doing an excellent job placing and helping under-employed or unemployed residents. At the same time these residents, after visiting One Stop, are coming to our library for job information, resume books, or other employment related information. Our entire staff, including myself is bilingual, Spanish-English. New comers to the library, we have found if Hispanic, are sometimes self conscious about their English. They are visibly relieved when they realize we also speak Spanish. I have a people pleasing staff that works diligently helping patrons with computer programs and they don't stop until the question is answered or the patron is comfortable working on their own.

Our main library is the only place that the public can come to on Saturdays to access the internet free of cost. There is wireless service around our town, as long as you are a customer. Most individuals here that have lost their job don't have money for purchasing coffee or a lunch much less a laptop.

We are delighted to partner with the State Library and appreciate the opportunity to provide this enhanced service to our community.

Sincerely,



Suzanne Haddock
Library Director
Nogales-Santa Cruz County Public Library



Yavapai County Free Library District
172 East Merritt Street, Suite E • Prescott, AZ 86301-2029
(928) 771-3191 • FAX: (928) 771-3113

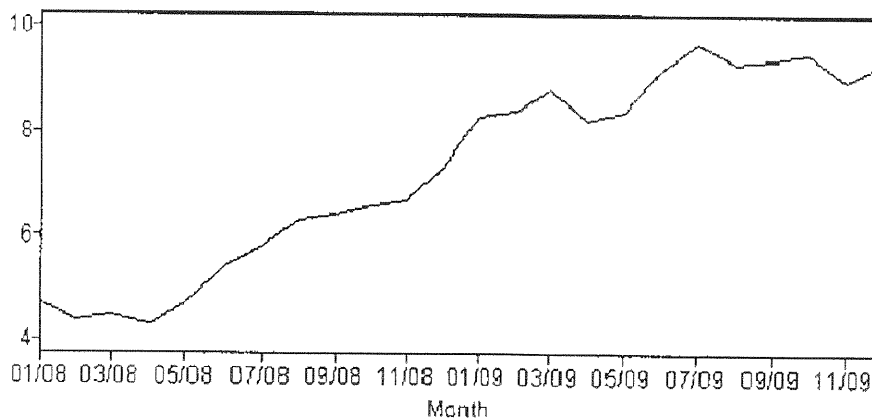
February 26, 2010

Greetings BTOP proposal reviewer,

The Yavapai County Free Library District supports the Governor's Office of Economic Recovery and the Arizona State Library's application for AZ Job Help @ Your Library.

Prescott, the largest city in Yavapai County has an unemployment rate according to the Bureau of Labor Statistics that has almost doubled, making AZ Job Help @ Your Library a critical resource for our citizens.

unemployment rate



Having worked at the reference desk at one of the larger libraries in the county I can attest to the benefit this project will be. Citizens that have never touched a computer before faced with reality that the computer is the only way they can apply for a job. I have witnessed their desperation and also their immense appreciation when a compassionate librarian helped them along.

The Arizona State Library has come to the rescue of Yavapai County's Libraries innumerable times in terms of monetary support, staff support and online resources that can no longer be afforded by our public libraries. The Yavapai County Free Library District wholehearted supports their latest venture to provide Prescott Public Library with Arizona Job Help Center and provide our other public libraries with a Workforce One-Stop.

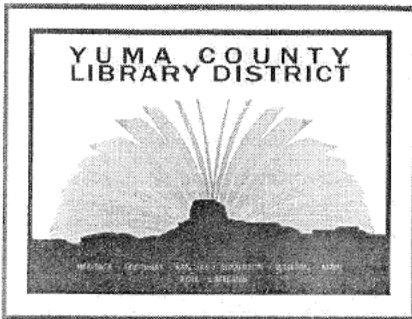
I am committed to working with the project manager in any manner that is needed. From outreach to networking for instructors in our talent pool of Yavapai County Library Network.

Thank you for this opportunity to provide outstanding library service to our Yavapai County citizenry.

Sincerely,

A solid black rectangular box redacting the signature of Susan Lapis.

Susan Lapis
County Librarian



Susan M. Evans - Director
Carla Peterson - Assistant Director

Main Library/District Office
2951 S. 21st Dr. Yuma, AZ 85364
Ph: (928) 782-1871
Fax: (928) 782-9420

Heritage Branch
James Patrick-Branch Manager
350 Third Avenue Yuma, AZ 85364
Ph: (928) 782-1871
Fax: (928) 783-5840

Dateland Branch
Lucy Shaw - Library Assist. II
Dateland Elementary School
Avenue 64E & I-8 Dateland, AZ 85333
Ph: (928) 454-2242
Fax: (928) 454-2217

Foothills Branch
Jeff Bowman-Branch Manager
13226 E. South Frontage Rd
Yuma, Arizona 85367
Ph: (928) 342-1640
Fax: (928) 305-0497

Roll Branch
Lucy Shaw - Library Assist. II
Mohawk Valley School
5151 S. Avenue 39E Roll, AZ 85347
Ph: (928) 785-3701
Fax: (928) 785-3701

San Luis Branch
Cecilia Tovar-Branch Manager
Literacy Program
1075 N. 6th Avenue
San Luis, Arizona 85349
Ph: (928) 627-8344
Fax: (928) 627-8296

Somerton Branch
Frances Murrietta- Supervisor
240 W. Canal Street
Somerton, AZ 85350
Ph: (928) 627-2149
Fax: (928) 627-8345

Wellton Branch
Carol Finrock-Supervisor
28790 San Jose Ave
Wellton, Arizona 85356
Ph: (928) 785-9575
Fax: (928) 785-4410

February 25, 2010

Dear BTOP proposal reviewer,

As Director of the Yuma County Library District, I support the application by the Arizona State Library for funding from the second Broadband Technology Opportunity Program (BTOP) grant. The project titled **AZ Job Help @ Your Library** addresses the escalating need of vulnerable Yuma County residents, who are facing job loss, career changes, and other economic challenges, by creating an Arizona Job Help Center in our library to provide access to relevant resources and training.

This project will provide assistance, targeted resources and longer periods of uninterrupted computer time to complete job searches, resumes, and unemployment forms. It will help develop 21st century skills to launch or grow a small business.

Arizona's unemployment rate has risen to 9.1%, the highest since 1983, and an estimated 25,000 jobs will be lost in Arizona during 2010, making the demand for job related assistance and services larger than the capacity of Arizona's Workforce Connections One-Stop locations

There is free government information available online, but people are not aware of it. Because almost all jobs require online applications, classes for resume building and online job searching, computer literacy, and small business resources are a necessity.

Committed space is needed for program materials on jobs, classes, resumes, interviewing, self-employment, and vocational guidance. Dedicated computers and library staff trained to direct users to the right information are essential.

Approval of this application will help fund these important services.

If you have any questions, please do not hesitate to contact me.

Thank You.

[Redacted Signature]
Susan M. Evans
Director

SME:llh

"Your Information Connection"
Internet Website: www.yumalibrary.org

Maricopa City Libraries
&
Tribal Libraries

Support Letters

BTOP2



ARIZONA STATE
LIBRARY, ARCHIVES AND PUBLIC RECORDS

A DIVISION OF THE ARIZONA SECRETARY OF STATE



GladysAnn Wells, Director

LAW AND RESEARCH LIBRARY

JANET FISHER
Division Director

March 8, 2010

Dear BTOP proposal reviewer:

The Law and Research Library supports the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library. We are excited to plan for the addition of this project to our offering of services.

The city of Phoenix, and also our location around the downtown and the Capitol Mall area, has seen a lot of change during this economic downturn. Many people, including a significant number of state employees have experienced furloughs, had salaries cut, or lost their jobs completely. The unemployment rate in Phoenix is currently 8.5% (seasonally adjusted) and the state government lost 4.8% of its workforce statewide in the past 12 months (source: Arizona Workforce Informer <http://www.workforce.az.gov/> on March 7, 2010). We continue to work within a state government that has not finalized a budget for the current fiscal year, and is also working on ideas for the next fiscal year. The number of jobless and/or homeless in this area of the city has increased and they are visiting our library location in greater numbers and with more regularity. Our users are seeking information to improve their current situation, to get the background on government programs and lawmaking so they can get their voices heard. They seek job opportunities and put together job documents such as resumes, in addition to using our library to make virtual connections with friends and family and find ways to improve their mental outlook during these times.

The Law and Research Library maintains our state's largest collections of federal and Arizona state government publications, as well as being the State Law Library. We have staff skilled in using these collections and we have prepared online training modules for e-government publications in over 20 subject areas, including law. We continue to include e-government training for librarians and the public in conference presentations, web pages and handouts. In addition, the Law and Research Library is actively involved in the Arizona Memory Project, with the intention of getting the full-text of many of our materials out to remote users. Arizona and Arizona-related federal publications that were "born digital" or scanned from our tangible copies are included. We believe that our collection strengths and skills will aid this project and we will be able to easily share them with all Arizonans in support of the AZ Job Help @ Your Library project.

The Law and Research Library serves all members of the public as well as businesses and state agencies. An increasing number of our walk-in clients are homeless individuals who are getting service from the Central Area Shelter Services (CASS). CASS is located within blocks of the State Library and it provides shelter and support services to homeless in the Phoenix area. CASS is the

STATE CAPITOL

1700 West Washington – 3rd Floor • Phoenix, Arizona 85007-2812 • Home Page: <http://www.lib.az.us>
Phone: (602) 926-3870 • (800) 228-4710 (AZ only) • FAX: (602) 256-7984 • E-Mail: jfisher@lib.az.us

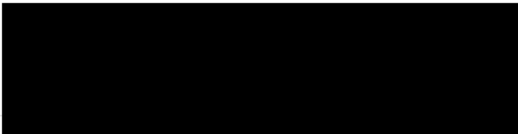
An Equal Opportunity Employer

largest shelter and service center in the state. We find the people from this center are coming to our library to use our library services, including our public computers, seek information, and hunt for jobs through our computer links. Enhancing the job-seeking tools for these individuals would be a great benefit to them, as well as to our other users.

The Law and Research Library supports the AZ Job Help station within the State Capitol, near downtown Phoenix. We serve the public as well as all of the current state government employees. These groups include many who will use the Workforce Station to connect virtually to the Workforce One-stops and will benefit from training on tools available through this program. We will support the implementation and follow-through of this program, in the recruiting of a local instructor, providing outreach to our users, and maintaining co-ordination with the project manager.

The opportunities available through this program are a great benefit to Arizona and we would be pleased to offer it to our users.

Sincerely,



Janet Fisher
Director, Law and Research Library



March 3, 2010

Arizona State Library Archives and Public Records
1700 W. Washington St. Ste. 200
Phoenix, AZ 85007

Dear BTOP proposal reviewer,

Please accept this letter as Avondale Public Library support for the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library.

The City of Avondale has been impacted greatly by the current recession. The unemployment rate in our community in the last half of 2009 was 8%. Numerous businesses have closed and many City services have been cut.

The two branches of the Avondale Public Library have seen significant increases in patronage, specifically, adult patrons. Many of our computer users are now looking for employment online, creating resumes, filling out applications and asking how to create a business plan. Our staff has responded with individual assistance to the best of their abilities. We believe that this grant opportunity could increase our efficiency and effectiveness through the additional support services outlined in the grant proposal.

We are very appreciative of being considered as a hub location for AZ Job Help @ Your Library. The patrons of the Sam Garcia Branch along with the patrons of other designated libraries in Maricopa County will have an incredible benefit associated with the job assistance resource available through this program. We are equally excited to have both of our branches obtain a Workforce Station which will allow us to connect virtually to the Workforce One-stops.

We will support this project with staff training, staff involvement, outreach to various local agencies, recruitment of local instructors and coordinating with the project manager as required.

Again, we are very appreciative of this opportunity to better serve our patrons. If you should have any additional questions, please contact me at 623.333.2641 or via email at agutwein@avondale.org.

Sincerely,

A large black rectangular box redacting the signature of the sender.

Ava Gutwein
Library Manager
Avondale Public Library



chandlerpublic
LIBRARY

March 4, 2010

Dear BTOP proposal reviewer

Chandler Public Library supports the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library!

These are the best of times and the worst of times for public libraries in Arizona. We are experiencing double digit increases in library usage. The circulation of library materials is at an all time high and people are visiting their libraries in droves to take advantage of our many services: free PCs, wireless access, invigorating early childhood literacy spaces, certified homework support, books, other educational materials and the support of knowledgeable information professionals. Yet our budgets have been decimated by governmental economic conditions. In Chandler alone, our budget was reduced by 15% last year and we anticipate a similar decrease for Fiscal 2010-2011, forcing us to reduce available library hours.

One of the most critical needs we currently face is how to help displaced workers retool for new job opportunities. Chandler Public Library supports the location of AZ Job Help at ten libraries throughout Maricopa County, and a Workforce Station in each of Chandler's four library buildings.

We are committed to the implementation of this project. We will work to hire highly qualified instructors and enhance outreach to currently library users as well as non-users throughout our community. We have a strong infrastructure for outreach and a history of collaboration with other areas libraries and the Arizona State Library.

Sincerely,

Brenda Brown
Library Manager, City of Chandler



March 3, 2010

Dear BTOP proposal reviewer,

The Glendale Public Library supports the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @Your Library.

The unemployment rate in Glendale in December 2008 was 6.2 percent. In December 2009 the unemployment rate was 8.1%, compared to the national average of 6.9%. According to *Glendale Trends* data, the number of Glendale, Arizona, jobs has decreased by 18% since July 2008.

Glendale has been known as a bedroom community, with a large number of residents working in other cities. The December unemployment rate for the Phoenix metropolitan area was 8.2%. People may live in Glendale where the jobless rate is slightly lower, but lost positions do not stop at the city's borders for those people working in neighboring towns.

As a symptom of economic distress, Glendale's Utility Department (as of October 7, 2009) has noticed a 25% increase in the number of delinquent accounts by both households and businesses in a comparison with the year before. A utility bill is usually one of the last bills that a person under economic hardship would leave unpaid. As more people join the unemployment line, the payment of basic necessities is falling behind.

The Phoenix area's Consumer Price Index for All Urban Consumers (CPI-U) advanced to 117.802 (December 2001=100) during the second half of 2009. This means a market basket of goods and services that cost \$100.00 in December 2001 would have cost \$117.80 during the last six months of 2009. The value of our homes has fallen approximately 40% from two years ago. People who have lost their jobs have few places to turn for help, with lower home values and increased living expenses.

Each day librarians see scores of people coming into the library to apply for unemployment benefits, look for and apply for jobs online, and work on resumes. Many of these people have little or no computer skills; as a result people are not able to complete online applications or resumes in one time slot. For those who do have computer skills, there are not enough computers – and long lines are the norm for people wanting to use the public computers. More and more employers are also requiring people to email their resumes. Librarians are seeing people who don't even have an email account let alone knowing how to attach a resume. Adding additional computers and workshops is the best approach because many of these people caught in the recession downturn have nowhere else to go.

I support the location of an AZ Job Help center within the Glendale Main Library and having the Workforce Stations in all three of our libraries. We envision the library playing an integral part in helping to get job seekers back to work as we have already been trying to meet the demand of helping people with online applications, resumes, and job-searching. Due to the loss of staff through budget cuts we are finding it harder and harder to provide any semblance of group training and to have staff available for sessions where people can just use a computer without time restraints to fill in an online application and create a resume. The importance of having 40 hours of employment-related computer classes and


City Of Glendale

Glendale Public Library • 5959 West Brown Street • Glendale, Arizona 85302 • (623) 930-3530 • FAX (623) 842-2161
Velma Teague Branch Library • 7010 North 58th Avenue • Glendale, Arizona 85301 • (623) 930-3430 • FAX (623) 937-8798
Foothills Branch Library • 19055 North 57th Avenue • Glendale, Arizona 85308 • (623) 930-3830 • FAX (623) 930-3855

dedicated drop-in computer time for job seekers and entrepreneurs will be a tremendous help in bridging this gap.

The Glendale Public Library is committed to the implementation of this project in providing rooms whereby laptops can be made available and Internet access will also be provided through the library's wireless network. Library IT staff will be providing support for the laptops, setting up these laptops and data projectors for the training classes. A project manager will be designated to recruit local instructors and will oversee the coordination of the training classes. The library's public information officer will be involved in marketing the classes through newspaper articles, the library's website, and event calendar in print and electronic format. Marketing materials will be made available in each of the libraries. Space for the dedicated Workforce stations will be provided and connected the library's network. We are dedicated to continuing our support in helping job-seekers and entrepreneurs in this current economic downturn.

Sincerely,



Sue Komernicky
Library Director



64 E First St
Mesa, Arizona 85201-6768

mesaaz.gov

March 1, 2010

Dear BTOP proposal reviewer,

The Mesa Public Library supports the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library.

Like many parts of the country, Mesa was heavily impacted by the downturn in the economy. Over the past three years, the City of Mesa cut \$110 million from its general fund, a cumulative loss of more than 30% because of decreases in sales tax revenue which fund important city operations such as public safety, libraries, etc. At the Mesa Public Library, those cuts resulted in 50% fewer staff, a more than 50% materials budget reduction, and a 17% decrease in hours.

Despite these significant service reductions, our usage continues to climb. As of January, Mesa Public Library circulated over 1.3 million items, up 4% over the same time last year. The number of in-house visitors reached over 825,000 which was a 10% increase compared to last year. And, we provided over 172,000 sessions of public computer use.

However, our job seeking customers find that one hour of free computer access per day is not enough. One user told a librarian that she is lucky to conduct her search and send one application to a new opening each day in the 60 minute time limit. With more time, she could submit additional applications. But, because demand is so high we cannot give more time. We've attempted to address this need with walk-in job labs that provide two hours of computer time and librarians who can provide assistance with job searching techniques and resume writing. However, we can only offer these a few times a month.

Mesa Public Library is very excited to be involved in AZ Job Help. With this funding, we know that Mesa would be able to:

- Provide additional classes on resume writing and online job searching.
- Dedicate an area with printed materials, computers, printers, copiers, and fax machines.
- Provide additional computers reserved for job seekers.

In addition, the location of AZ Job Help at libraries throughout Maricopa County would provide job seekers and entrepreneurs with assistance, targeted resources, and longer periods of computer time throughout our area, allowing residents to use the location nearest them. Location is a critical factor in determining where an unemployed person goes as gas prices rise and public transportation routes are reduced. We feel the Governor's Office of Economic Recovery and the Arizona State Library have come up with an innovative and practical way to address the needs of the people we serve.

Sincerely,



Heather Wolf
Director
Mesa Public Library

480.644.2207 (tel)
480.644.3490 (fax)



City of Phoenix
PHOENIX PUBLIC LIBRARY

March 1, 2010

Mala Muralidharan
Public Library Development Consultant
Dept. of Library, Archives and Public Records
1700 West Washington
Phoenix, AZ 85007

Dear Ms. Muralidharan:

Phoenix Public Library supports the Governor's Office of Economic Recovery and the Arizona State Library's application AZ Job Help@Your Library.

The City of Phoenix has been deeply affected by the recession caused primarily by the collapse of the housing market and resulting loss of sales tax revenues. As a result, City services including libraries have been cut substantially over the last three years. The unemployment rate in the Phoenix metropolitan area remains one of the highest in the country.

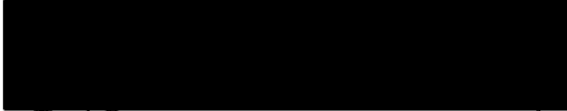
Despite a 30% reduction in hours of service since March, 2009, the number of visits to Phoenix Public libraries remains high. For example, during January, 2010 the number of visitors increased 30% over January, 2009. These visitors are using computers in record numbers to do job searching, online job applications, resume development and business development. Staff are constantly helping customers on resume development and helping connect to websites with employment information. There are long waits for computer time at every library.

AZJobHelp@Your Library will meet a particularly critical need at the Harmon Branch. Harmon Branch is a 12,500 square foot facility in Central Phoenix. The area of the City served by Harmon Library is economically disadvantaged with a high level of population with low education attainment and a high level of unemployment. Many homes do not have computers. The branch has a strong contingent of internet users but no dedicated computer training lab. It is important to provide this population with computers and the skills necessary to access employment information on the internet to increase their ability to apply for work successfully. With an Arizona Job Help Center instructor, Harmon Library could provide many hours of training per month to help teach basic computer skills as well as help for job seekers to connect to the resources of Arizona's Workforce Connection.

A portable lab of dedicated computers will be set up in Harmon Library's meeting room on a regular basis to provide training, connection to the Library's website and Workforce Connection. This model of using laptop computers for training is already successfully in use at another Phoenix branch library. The library staff at Harmon is prepared to assist in providing computer classes following a curriculum already in use at other Phoenix Library locations. With an instructor, more hours of training can be provided. Outreach to the community will be provided through connections already established by staff. The branch manager at Harmon will coordinate with the project's manager.

Phoenix Public Library is ready and able to provide space, staff, web site connectivity, and technical expertise to make AZ JobHelp@Your Library a success. Thank you for your consideration.

Sincerely,



Toni Garvey
City Librarian

A handwritten signature in black ink, appearing to be 'Toni Garvey', written over the redacted area.



Scottsdale Public Library System

3839 N. Drinkwater Blvd.
Scottsdale, AZ 85251

PHONE 480-312-READ (7323)
FAX 480-312-7993
WEB www.scottsdalelibrary.org

March 1, 2010

Dear BTOP proposal reviewer:

The Scottsdale Public Library supports the Governor's Office of Economic Recovery and the Arizona State Library's application, AZ Job Help @ Your Library.

All the municipal libraries in Maricopa County have had to cut services. In Scottsdale our budget was reduced 15% which has decreased access to materials, specialized databases and staff assistance and increased the wait times for computers. Unemployment in the Phoenix-Scottsdale-Mesa area is 8.2%. Scottsdale in particular has been hit very hard by the decline in tourism and many workers in the hospitality industry have lost their jobs. These are the people that we see every day coming to the library for help in the job search.

Our libraries in Scottsdale are busier than ever – door counts are up 10%, use of public computers are up 35%, circulation of materials is up 23%, and the number of customers needing training and help in doing job searches, job applications, and resume writing has escalated. The job seekers will greatly benefit from the resources being provided by the AZ Job Help centers.

I support the location of an AZ Job Help Center at the Scottsdale Public Library and the following libraries in Maricopa County: Phoenix, Mesa, Avondale, Glendale, Chandler and Tempe. The Workforce Station this grant provides will connect customers to the Workforce One-stop for dedicated access to job resources in each of these libraries.

This grant project will provide implementation, recruiting of local instructor/s, outreach, and project co-ordination. These factors will insure the success of the AZ Job Help Centers in effectively reaching and meeting the needs of job seekers in Maricopa County. Thank you for your consideration.

Sincerely,

A black rectangular box redacting the signature of Rita Hamilton.

Rita Hamilton
Library Director

City of Tempe
Tempe Public Library
3500 South Rural Road
Tempe, AZ 85282
480-350-5500
www.tempe.gov



Community Services

28 February 2010

Dear BTOP Proposal Reviewer,

The Tempe Public Library, Maricopa County, supports the Governor's Office of Economic Recovery and the Arizona State Library's application for the program *AZ Job Help @ Your Library*.


Tempe has always enjoyed a diverse economy and work force, however, the recession has taken a toll on the area. Since 2007, the unemployment rate in Tempe has risen by 125%. Development and new construction has come to a standstill as foreclosures now dominate the real estate market, and the City of Tempe is now facing its first staff layoffs in City history. Times are tough, and everyone is feeling the pinch.

The Tempe Public Library is no exception. Since the recession began, we are busier than we've ever been. Our door counts are up more than 60% and a majority of our patrons using our computers are looking for jobs. Many of these folks simply do not have the computer skills needed to be effective in today's economy, and staff spends an enormous amount of time helping our patrons with job applications, resumes, and navigation of online job searching.

We absolutely support the location of *AZ Job Help @ Tempe Public Library*, and are pleased that our neighbors in Chandler, Mesa, Scottsdale, Phoenix, Glendale and Avondale will also be hosting a Workforce Station in each of their libraries, as well. This sounds like a fabulous program that not only will help Libraries meet the demand for job-searching help, but will ultimately help people in our community get back to work.

We look forward to implementing the program at our facility, and working with the project manager to recruit local instructors and do outreach in the community. If you have any questions or concerns, please do not hesitate to contact me. We look forward to hosting the program and helping our patrons get back to work.

Sincerely,


Anna-Marie O'Brien
Adult Services Supervisor
Tempe Public Library
480.350.5553



**THE
NAVAJO
NATION**

Office of Navajo Nation Library • Post Office Box 9040 • Window Rock, Arizona 86515

Dr. Joe Shirley, Jr.
President

Ben Shelly
Vice-President

March 1, 2010

Dear BTOP proposal reviewer,

This will serve as the Navajo Nation's Office of Navajo Nation Library's letter of support for the Arizona Governor's Office of Economic Recovery and the Arizona State Library's proposal "AZ Job Help @ Your Library" through a BTOP grant proposal offered by the American Recovery and Reinvestment Act of 2009.

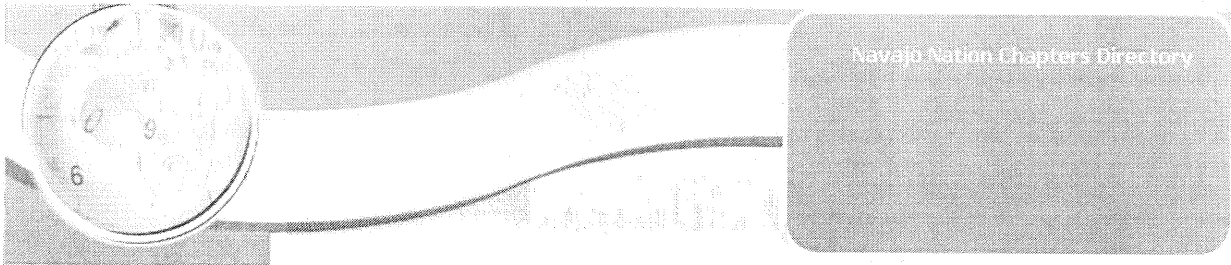
Our Navajo Nation Libraries and Chapter Houses are already recipients of a number of e-resources from the State library that are delivered to our communities via the broadband and the public access computers at our libraries.

Our communities have been especially hard hit by the poor economy and many of our tribal members cannot afford either computers or broadband access at their residences. The 110 Navajo Nation Chapters in Arizona, New Mexico and Utah are recognized as "Libraries" by their respective State Libraries. The chapter libraries have since become a haven for many in our community to come in to work on their resumes, apply for jobs and even do their banking and business. However, we notice that they do require training and support to use the resources and develop skills needed for the 21st Century job market. The more help we can supply, the quicker people can get back on their feet. SEE ATTACHMENT "Navajo Nation Chapters Information".

This program will significantly enhance our mission to serve our community. We support the grant application, as this project will help our most vulnerable displaced workers and small businesses with the much needed training and resources to get back on their feet.

Sincerely,

[REDACTED]
Mr. Irving Nelson, Program Supervisor
Office of Navajo Nation Library
P.O. Box 9040
Window Rock, Arizona 86515
(928) 871-7303 or 6376
Fax (928) 871-7304
irvingnelson@navajo.org



Welcome to the Navajo Nation Chapters website.

Tech Service Info

Navajo Nation Chapters Information

Tech Sem '09

Welcome to the Website that provides information to the Navajo Nation Chapters and about Navajo Nation Chapters.

Home

Directory List

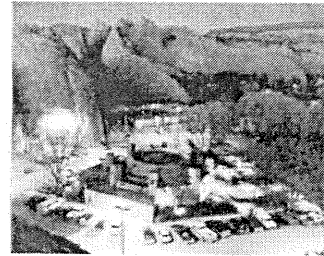
- Review directory link to find chapters alphabetically, by website, or by e-mail listing.

Links

Tech Service Forms

Governmental Structure:

The elected President and Vice President head the Executive Branch, which is comprised of ten executive departments, identified as "Divisions." The Divisions provide a broad range of governmental services to Navajo Nation members and other residents of the Navajo Nation.



(c) Adriel Heisey, Permission Granted by Artist

The Navajo Nation's inherent right to self-govern is sacred and demonstrated through daily governmental actions. As the governing body of the Navajo Nation, the Navajo Nation Council has the authority to pass laws which govern the Navajo Nation, members of the Navajo Nation, and certain conduct of non-member Indians and non-Indians within the territorial boundaries of the Navajo Nation.

The Navajo Nation central government is composed of three branches headquartered in Window Rock, Navajo Nation (Arizona).

An 88 member popularly-elected Council, with 12 standing committees, serves as the governing body of the Navajo Nation. The Legislative Branch contains various offices and boards, which are administered by the Speaker of the Navajo Nation Council.

The Judicial Branch consists of a system of seven District Courts, seven Family Courts, seven Peacemaker courts, and a Supreme Court.

One hundred and ten local government subdivisions, identified as Chapters, exist throughout Navajoland.

All branches of the Navajo Nation government exercise varied delegated powers and governmental authority in accordance with Navajo statutory, regulatory, and common law.

SOURCE: www.navajonationcouncil.org

Kaibab Band of Paiute Indians



March 1, 2010

Dear BTOP proposal reviewer,

I am writing today in support for the Governor's Office of Economic Recovery and the Arizona State Library's proposal "AZ Job Help @ Your Library" through a BTOP grant proposal offered by the American Recovery and Reinvestment Act of 2009.

Thanks to Mary Villegas at the Arizona State Library, Archives and Public Records we have been able to take advantage of funding opportunities and connect our small rural library to other libraries in the state. Our public access computers are key to connecting our library patrons, young and old, to the outside for education and job searching purposes.

In our rural community we have few opportunities for employment. Many of our local residents have a need to search online for work outside of our county and even out of the state. If we were to receive the BTOP grant we would be able to designate computers in our library for people to come in to work on their resumes, apply for jobs and research higher education opportunities. We hope to offer more than just a computer to achieve this, training and support are vital to our reservation residence success.

This program would be such an asset in helping our tribal serve our community. We support the grant application, as this project will help our community members who have the greatest needs to find employment and training to become self sufficient.

Sincerely,

[Redacted Signature]
Colette Cox
Education Director/Library Services Director
Kaibab Paiute Tribe
HC 65 Box 2
Fredonia, AZ 86022

Education Department

HC 65 Box 2
Pipe Spring, Arizona 86022

Phone (928) 643-7245
Fax (928) 643-7260



The Cocopah Indian Tribe
Cocopah Vocational Training Center
County 15th & Avenue G
Somerton, Arizona 85350
Telephone: (928) 627-8026 or 627-8027
Fax: (928) 627-2510

March 1, 2010

Dear BTOP Proposal Reviewer:

This is a letter of support for the Governor's Office of Economic Recovery and the Arizona State Library's Proposal "AZ Job Help @ Your Library" through a BTOP Grant Proposal offered by the American Recovery and Reinvestment Act of 2009.

Our Library is already recipients of a number of e-resources from the State Library that are delivered to our communities via the broadband and the public access computers at our Library.

Our communities have been especially hard hit by the poor economy and many of our Tribal Members cannot afford either computers or broadband access at their residences. The Libraries have since become a haven for many in our community to come in to work on their resumes, apply for jobs and even do their banking and business. However, we notice that they do require training and support to use the resources and develop skills needed for the 21st Century Job Market. The more help we can supply, the quicker people can get back on their feet.

This program will significantly enhance our mission to serve our community. We support the grant application, as this project will help our most vulnerable displaced workers and small businesses with the much needed training and resources to get back on their feet.

Sincerely,

[Redacted Signature]
Sandy L. Johnson, Director
Cocopah Indian Tribe
Cocopah Vocational Training Center/Tribal Library

c: file



Fort McDowell Yavapai Nation

P.O. Box 17779, Fountain Hills, AZ 85269

Phone (480) 837-5121

Fax (480) 837-1630

President Dr. Clinton Pattea
Council Member Paul Russell

Vice President Bernadine Burnette
Council Member Ruben Balderas

Treasurer Pamela Mott
Council Secretary Pansy Thomas

2 March 2010

Dear BTOP Proposal Reviewer:


This is a letter of support for the Governor's Office of Economic Recovery and the Arizona State Library's proposal "AZ Job Help @ Your Library" through a BTOP grant proposal offered by the American Recovery and Reinvestment Act of 2009.

Our libraries and Chapter House are already recipients of a number of e-resources from the State library that are delivered to our communities via the broadband and the public access computers at our libraries.

Our communities have been especially hard hit by the poor economy, and many of our tribal members cannot afford either computers or broadband access at their residences. The libraries have since become a haven for many in our community to come in to work on their resumes, apply for jobs, and even do their banking and business. However, we notice that they do require training and support to use the resources and develop skills needed for the 21st century job market. The more help we can supply, the more quickly people can get back on their feet.

This program will significantly enhance our mission to serve our community. We support the grant application, as this project will help our most vulnerable displaced workers and small businesses with much needed training and resources.

Sincerely,


Clinton M. Pattea
Tribal Council President



P.O. Box 5499
Mohave Valley, AZ
(P) 928.346.2665
(F) 928.346.2666

Fort Mojave Indian Tribe Ava Ich Asiit Tribal Library

March 1, 2010

Dear BTOP proposal reviewer,

This is a letter of support for the Governor's Office of Economic Recovery and the Arizona State Library's proposal "AZ Job Help @ Your Library" through a BTOP grant proposal offered by the American Recovery and Reinvestment Act of 2009.

Our libraries and Chapter House are already recipients of a number of e-resources from the State library that are delivered to our communities via the broadband and the public access computers at our libraries.

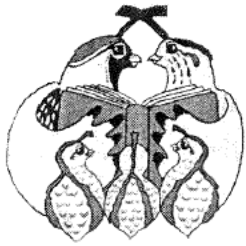
Our communities have been especially hard hit by the poor economy and many of our tribal members cannot afford either computers or broadband access at their residences. The libraries have since become a haven for many in our community who come to use the computers to search for jobs, work on their resumes, and even do their banking and business. However, we notice that they do require training and support to use the resources and develop skills needed for the 21st Century job market. The more help we can supply, the quicker people can get back on their feet.

This program will significantly enhance our mission to serve our community. We support the grant application, as this project will help our most vulnerable displaced workers and small businesses with the much needed training and resources to get back on their feet.

Sincerely,

[REDACTED]

Candace Montijo, Director
Ava Ich Asiit Tribal Library
1605 Plantation Road
P.O. Box 5499 (Mailing)
Mohave Valley, AZ 86446
(P) 928.346.2665
(F) 928.346.2666



Salt River Tribal Library

1880 N. Longmore Rd. / 10005 E. Osborn Rd.
Scottsdale, AZ 85256
Off: 480-362-2557 Fax: 480-362-2556



Salt River
Education Department

March 1, 2010

Dear BTOP proposal reviewer,


This is a letter of support for the Governor's Office of Economic Recovery and the Arizona State Library's proposal "AZ Job Help @ Your Library" through a BTOP grant proposal offered by the American Recovery and Reinvestment Act of 2009.

Our libraries and Chapter House are already recipients of a number of e-resources from the State library that are delivered to our communities via the broadband and the public access computers at our libraries.

Our communities have been especially hard hit by the poor economy and many of our tribal members cannot afford either computers or broadband access at their residences. The libraries have since become a haven for many in our community to come in to work on their resumes, apply for jobs and even do their banking and business. However, we notice that they do require training and support to use the resources and develop skills needed for the 21st Century job market. The more help we can supply, the quicker people can get back on their feet.

This program will significantly enhance our mission to serve our community. We support the grant application, as this project will help our most vulnerable displaced workers and small businesses with the much needed training and resources to get back on their feet.

Sincerely,


Leigh Thomas, Librarian

Date: March 1, 2010

Dear BTOP proposal reviewer,

This is a letter of support for the Governor's Office of Economic Recovery and the Arizona State Library's proposal "AZ Job Help @ Your Library" through a BTOP grant proposal offered by the American Recovery and Reinvestment Act of 2009.

Our libraries and Chapter House are already recipients of a number of e-resources from the State library that are delivered to our communities via the broadband and the public access computers at our libraries.

Our communities have been especially hard hit by the poor economy and many of our tribal members cannot afford either computers or broadband access at their residences. The libraries have since become a haven for many in our community to come in to work on their resumes, apply for jobs and even do their banking and business. However, we notice that they do require training and support to use the resources and develop skills needed for the 21st Century job market. The more help we can supply, the quicker people can get back on their feet.

This program will significantly enhance our mission to serve our community here in Sells. We support the grant application, as this project will help our most vulnerable displaced workers and small businesses with the much needed training and resources to get back on their feet.

Sincerely, Dena Thomas
Venito Garcia Library