RECIPIENT NAME:BOAT PEOPLE SOS, INC.

AWARD NUMBER: 51-43-B10552

DATE: 04/02/2014

OMB CONTROL NUMBER: 0660-0037 EXPIRATION DATE: 6/30/2015

| ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS  |              |   |                                       |  |  |  |
|---|--------------|---|---------------------------------------|--|--|--|
| General Information   |              |   |                                       |  |  |  |
| Federal Agency and Organizational Element to Which Report is Submitted  Award Identification.                               | tion Num     | per   | 3. DUNS Number                        |  |  |  |
| Department of Commerce, National Telecommunications and Information Administration 51-43-B10552                             |              |   | 055305713                             |  |  |  |
| 4. Recipient Organization   |              |   |                                       |  |  |  |
| BOAT PEOPLE SOS, INC. 6066 LEESBURG PIKE STE 100, FALLS CH  |              |   |                                       |  |  |  |
| 5. Current Reporting Period End Date (MM/DD/YYYY)   | 6. Is this t | the last Annual Report of the Award Period?     |                                       |  |  |  |
| 12-31-2013  |              | Yes  No   |                                       |  |  |  |
| 7. Certification: I certify to the best of my knowledge and belief that this repopurposes set forth in the award documents. | ort is cor   | ect and complete                                | for performance of activities for the |  |  |  |
| 7a. Typed or Printed Name and Title of Certifying Official  |              | 7c. Telephone (area code, number and extension) |                                       |  |  |  |
| Daniel Le   |              |   |                                       |  |  |  |
|   |              | 7d. Email Address                               | <u> </u>                              |  |  |  |
|   |              |   |                                       |  |  |  |
|   |              | daniel.le@bpsos                                 | .org                                  |  |  |  |
| 7b. Signature of Certifying Official  | ,            | 7e. Date Report Si                              | ubmitted (MM/DD/YYYY):                |  |  |  |
| Submitted Electronically  |              | 04-02-2014                                      |                                       |  |  |  |
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| PROJECT INDICATORS   |   |  |  |   |  |                                     |  |  |
|--|---|--|--|---|--|-------------------------------------|--|--|
| 1. Are you establishing  | new Public Computer                                 | Centers (PCCs)                           | or impro                                   | ving existing PCCs?   |  |                                     |  |  |
| New  |   |  |  |   |  |                                     |  |  |
| numbers to date. Figu  | res should be reported<br>PCCs that were fully es   | cumulatively from                        | om award                                   | stitution(s) were they ass<br>d inception to the end of<br>provements have been f | the most recent calend                             | ar year. Recipients                 |  |  |
| Ins  | Institutions Established Improved                   |  |  |   | Total  |                                     |  |  |
| Schools (K-12)   |   |  | 1  | 0   | 1  |                                     |  |  |
| Libraries  |   |  | 0  | 0   | 0  |                                     |  |  |
| Community Colleges   |   |  | 0  | 0   | 0  |                                     |  |  |
| Universities / College   | s   |  | 0  | 0   |  | 0                                   |  |  |
| Medical / Health care  | Facilities  |  | 1  | 0   | 1  |                                     |  |  |
| Public Safety Entities   |   |  | 0  | 0   | 0  |                                     |  |  |
| Job-Training and/or E<br>Institution   | conomic Development                                 |  | 0  |   | 0  |                                     |  |  |
| Other Community Sup  | oport-Governmental                                  |  | 0  | 0   | 0  |                                     |  |  |
| (please specify): n/a  |   |  |  |   |  |                                     |  |  |
|  | oport-Non-Government                                | tal                                      | 1  | 0   | 1  |                                     |  |  |
| (please specify): BPS  |   | h PCC establish                          | CC established or improved using BTOP fund |   | do Blasco provide actual total numbers to          |                                     |  |  |
| date.  | Tonowing onare for each                             | iii i oo catabiisi                       | ica or iiii                                | proved doing 5101 Tune  | io. I lease provide acta                           |                                     |  |  |
| 3.a. New PCCs  |   | _  |  |   |  |                                     |  |  |
| New PCC Address  | Number of<br>Workstations<br>Available to the Publi | Total Hou<br>Operation p                 | er 120-                                    | Total Hours of<br>Operation per 48-hour<br>Weekend                                | Speed of Broadband<br>Access to Facility<br>(Mbps) | Average Number of<br>Users per Week |  |  |
| BPSOS-Bayou La   |   | 40                                       | 33 WCCK                                    | 0   | ` ' '  | 8                                   |  |  |
| Batre  | 10  |  |  | -   | 0  | -                                   |  |  |
| Alba Middle School   | 64  | 35                                       |  | 0   | 0  | 313                                 |  |  |
| BayouClinic  | 2   | 48                                       |  | 0   | 0  | 5                                   |  |  |
| Add New PCC Remove New PCC   |   |  |  |   |  |                                     |  |  |
| 3.b. Improved PCCs   | 1   |  |  | 1   |  | ı                                   |  |  |
| New PCC Address  | Number of<br>Workstations<br>Available to the Publi | Total Hou<br>Operation p<br>hour Busines | er 120-                                    | Total Hours of<br>Operation per 48-hour<br>Weekend                                | Speed of Broadband<br>Access to Facility<br>(Mbps) | Average Number of<br>Users per Week |  |  |
| Prior to Improvement   |   |  |  |   |  |                                     |  |  |
| N/A  | 0   | 0  |  | 0   | 0  | 0                                   |  |  |
|  | Add   | New PCC                                  | New PCC Remove New PC                      |   |  |                                     |  |  |
| After Improvement  |   |  |  |   |  |                                     |  |  |
| N/A  | 0   | 0  |  | 0   | 0  | 0                                   |  |  |
|  | Add   | New PCC                                  |  | Remove New PCC  |  |                                     |  |  |
| 4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)   |   |  |  |   |  |                                     |  |  |
| ✓ Open Lab Time ✓ Other ✓ Training   |   |  |  |   |  |                                     |  |  |
| 4.b. If "other," please specify the primary use of the PCCs:   |   |  |  |   |  |                                     |  |  |
| The PCC at BPSOS has been used on occasion as a meeting site, where the audio/visual equipment was utilized to connect the community to resources outside of the city/state. Community members have been able to attend presentations/debates on issues pertaining to their issues, predominantly for the Vietnamese American community. |   |  |  |   |  |                                     |  |  |

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5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

| Manufacturer                     | Items   | Unit Cost per<br>Item | Number of<br>Units | Narrative description of how the equipment and supplies we deployed         |
|----------------------------------|---|-----------------------|--------------------|---|
| DELL                             | Vostro Slim Tower                             | 845                   | 10                 | Computer towers for the workstations  |
| Max White                        | Projector Screen                              | 135                   | 1                  | Used for presentations to the students                                      |
| Logitech                         | USB webcam                                    | 26                    | 10                 | For our video conferencing course   |
| Dynamic Stereo                   | USB headset                                   | 28                    | 10                 | For our internet messaging course   |
| Brother                          | Printer/Copier                                | 425                   | 1                  | Printer/copier for the class  |
| Panasonic                        | Camcorder                                     | 1,345                 | 1                  | For video presentations in class  |
| Compact PA                       | PA system                                     | 640                   | 1                  | Audio for presentations   |
| TrendNet                         | Wireless cards                                | 50                    | 1                  | Wireless hub  |
| Mircosoft                        | Office Pro 2010                               | 415                   | 1                  | Software for each workstation   |
| Nero                             | Nero Multimedia<br>10                         | 50                    | 10                 | Burning software for each workstation                                       |
| Adobe                            | Adobe Photoshop<br>CS5                        | 661                   | 10                 | Image editing software for each workstation                                 |
| Zoom                             | Zoom text express                             | 50                    | 2                  | Keypad for visually impaired students                                       |
| GOQ Software                     | WordQ & SpeakQ                                | 201                   | 2                  | Word prediction software to assist low English proficient students          |
| Epson                            | Projector                                     | 1,401                 | 1                  | For visual presentations to students  |
| Da-lite                          | Projector stand                               | 189                   | 1                  | To hold up projector screen   |
| EZsee                            | Large print<br>keyboard                       | 57                    | 2                  | Keyboard for students with visual challenges                                |
| BIGtrack                         | Trackball                                     | 83                    | 2                  | Easy-use mouse for first time computer users                                |
| Smartboard                       | SB680i3<br>smartboard with<br>UF55 projector  | 2,899                 | 3                  | Utilized to promote student active collaboration with teachers in classroom |
| martboard-cables/software<br>etc | SNT-32 cables/<br>software                    |                       |                    |   |
| Lenovo                           | ThinkPad laptop                               | 845                   | 60                 | For use as rolling workstations for students                                |
| Carts                            | Laptop carts                                  | 2,798                 | 3                  | Transport and house laptops   |
| Intel                            | Executive workstations                        | 58                    | 2                  | For PCC support staff   |
| Brother                          | Printer                                       | 2,751                 | 1                  | Utilized in BayouClinic PCC   |
| Trend                            | Micro Worry Free<br>Virus Protection          | 250                   | 2                  | Software to protect workstations  |
| SMARTBoard                       | SB680i3<br>smartboard with<br>UF65 projector  | 2,799                 | 2                  | Utilized to promote student active collaboration with teachers in classroom |
| SBA-L                            | Projection audio<br>system for<br>smartboards | 254                   | 4                  | Audio systems for smartboards   |
| Tripp Lite                       | SVGA/VGA<br>monitor + audio<br>cable          | 31                    | 2                  | Used to operate Smartboards   |
| AVID                             | JS-75 stereo<br>earbuds                       | 1                     | 750                | Audio equipment used with smartboards                                       |
| Totals:                          |   | 19,287                | 895                |   |

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## Add Equipment

Remove Equipment

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

| Types of Access or Training        | Number of People<br>Targeted | Number of People<br>Participating | Total Hours of Training<br>Offered |
|------------------------------------|------------------------------|-----------------------------------|------------------------------------|
| Open Lab Access                    | 2,500                        | 1,033                             | 0                                  |
| Multimedia                         | 0                            | 0                                 | 0                                  |
| Office skills                      | 45                           | 45                                | 19                                 |
| ESL                                | 9                            | 9                                 | 19                                 |
| GED                                | 1,000                        | 625                               | 272                                |
| College Preparatory Training       | 240                          | 240                               | 76                                 |
| Basic Internet and Computer Use    | 740                          | 740                               | 1,900                              |
| Certified Training Programs        | 0                            | 0                                 | 0                                  |
| Other (please specify): Web Access | 20                           | 14                                | 56                                 |
| Total                              | 4,554                        | 2,706                             | 2,342                              |

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).

BPSOS – One of the ongoing projects BPSOS-BLB has worked on has been assisting local shipyard workers with online job applications. Many local shipyards have moved their application process to web based and many of our community members have low computer skills or lack of broadband access. We hold many one-on-one sessions with local shipyard workers on accessing the web based application process.

AMS – The resources enable their students the opportunity to participate in programs that will give them the valuable experiences and information needed to prepare for college and/or career planning. Many of the programs they use require the students have computer access. The additional computers have made it possible for so many more of their students to benefit from web-based intervention and enrichment curriculum.

BayouClinic - They provide health education materials to the public to increase knowledge regarding diabetes, heart disease, the importance of exercise, mental health and respiratory issues through pamphlets and/or through this project – with the internet. Their aim is to provide health education/information that would not otherwise be available.

Use of the computers is helpful to their patients and the residents of Bayou La Batre and surrounding communities by providing access to the internet for researching health education information, local community news, literacy education, online job searches and applications, etc. This provides computer and internet access to those who do not have services in their home due to inability to afford internet services, do not own a computer or live in an area where services are not accessible.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

N/A

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).

AMS - Be prepared for improvise! The rolling stations were not working due to required software updating. In order for the laptops to receive the updates, they had to leave them on over the evening hours. Since the students are using them during the day, they developed a plan for the laptops to be secured in a locked lab, plugged into the internet source so that they can receive the needed updates. This made it possible for the students to begin working with the laptops the next morning without having to wait for updates to finish.

The laptops were bundled as class sets and individually numbered. That made it possible for teachers to check out a class set or just a few if needed. Teachers often utilized the laptops for Professional Development Training and prepare lessons for the upcoming school term.

BayouClinic - The internet is a useful tool in many aspects of daily life that many people take for granted. The population who doesn't

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have access in the home setting appreciate and enjoy access in our office. However, Internet service and networking have to be

maintained and updated on a regular basis, and will require IT staff monitoring, i.e. wireless internet connection, computer maintenance, virus protection, etc. Their patients utilize the internet for research, school projects, communication (email), health education information, paying bills, online courses, and job searches. They have experienced a variety of uses for the internet in their office due to the fact that a lot of people still do not have a computer and/or internet service in their homes. Having these services available in a public setting provides access to equipment and services, general operating instructions/help when needed, and assists in providing modern day conveniences to those who are doing currently doing without in the home setting.