DATE: 02/07/2012

QUARTERLY PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS						
General Information						
1. Federal Agency and Organizational Element to Which Report is Submitted	2. Awarc	Identification Number	3. DUNS Number			
Department of Commerce, National Telecommunications and Information Administration	51-42-E	10550	055305713			
4. Recipient Organization	1					
BOAT PEOPLE SOS, INC. 6066 LEESBURG PIKE S	STE 100,	FALLS CHURCH, VA 22041-2220				
5. Current Reporting Period End Date (MM/DD/YYYY)	6. Is this the last Report of the Award	last Report of the Award Period?				
12-31-2011		⊖ Yes (● No			
7. Certification: I certify to the best of my knowledge and purposes set forth in the award documents.	d belief th	at this report is correct and complete	for performance of activities for the			
7a. Typed or Printed Name and Title of Certifying Officia	ıl	7c. Telephone (area c	7c. Telephone (area code, number and extension)			
Jason Clevenger		703-647-6486				
		7d. Email Address				
	jason.clevenger@bp	jason.clevenger@bpsos.org				
7b. Signature of Certifying Official	7e. Date Report Subm	7e. Date Report Submitted (MM/DD/YYYY):				
Submitted Electronically		02-07-2012				

AWARD NUMBER: 51-42-B10550

Project Indicators (This Quarter)

1. Please describe significant project accomplishments completed during this quarter (600 words or less).

BPSOS-Louisville- In this quarter, we recruited 4 more Vietnamese students and 2 volunteers to help the instructor for the computer class. We also opened the ESL (English as a Second Language) class with 28 students registered. We continued advertising the computer lab and ESL class to the community by visiting their various organizations and introducing our lab to key leaders in order to establish partnerships. Flyers were also distributed in monthly Mach Song newspaper distributions.

• We held our computer class on Tuesday and Thursday each week, with the ESL class being held on Wednesdays.

• In this quarter, we had 427 users at our Public Computer Center (PCC).

St. John Vianney-- We added a new computer class to the program this month, titled: Advance Computer Training Class. It is held from 1pm-3pm every Saturday. Along with the new computer class, we're still offering the basic computer class every Saturday from 3pm-5pm. Since October 2011, the computer lab is offering 4 additional hours of training per week.

2. Please provide the percent complete for the following key milestones in your project. Write "0" in the Percent Complete column and "N/ A" in the Narrative column if your project does not include this activity. If you provided additional milestones in your baseline report, please insert them at the bottom of the table. Figures should be reported cumulatively from award inception to the end of the most recent reporting quarter. Please provide a narrative description if the percent complete is different from the target provided in your baseline plan (300 words or less).

	Milestone	Percent Complete	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
2.a.	Overall Project	55	Our initial implementation of this project was delayed for internal reasons. First, we struggled to recruit bilingual staff (English and Vietnamese) to serve as our PCC Coordinator, which meant that having "on the ground" support was delayed. It is essential to have bilingual staff for training and community outreach efforts to our vulnerable population. Secondly, equipment purchasing did not happen during the second quarter as planned. This resulted in the overall expenses related to this project being lower than planned at this stage, and subsequently we are behind as compared to our baseline plan. Third, community outreach and participant identification and recruitment presented a challenge. Though, moving forward, we are maximizing the use of our media and community organizing capabilities (and seeing significant improvements), the initial delay in "on the ground" support to oversee our outreach, left us behind as compared to the baseline plan. We anticipate that project completion percentage will consistently improve as our PCC maximizes its capacity and the project moves forward.
2.b.	Equipment / Supply Purchases	-	Progress reported in Question 4 below
2.c.	Public Computer Centers Established	-	Progress reported in Question 4 below
2.d.	Public Computer Centers Improved	-	Progress reported in Question 4 below
2.e.	New Workstations Installed	-	Progress reported in Question 4 below
2.f.	Existing Workstations Upgraded	-	Progress reported in Question 4 below
2.g.	Outreach Activities	-	Progress reported in Question 4 below
2.h.	Training Programs	-	Progress reported in Question 4 below
2.i.	Other (please specify):	-	Progress reported in Question 4 below

3. Please describe any challenges or issues faced during this past quarter in achieving planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

Our initial implementation of this project was delayed for internal reasons. First, we struggled to recruit bilingual staff (English and Vietnamese) to serve as our PCC Coordinator, which meant that having "on the ground" support was delayed. It is essential to have bilingual staff for training and community outreach efforts to our vulnerable population. Secondly, equipment purchasing did not happen during the second quarter as planned. This resulted in the overall expenses related to this project being lower than

RECIPIENT NAME:BOAT PEOPLE SOS, INC.

AWARD NUMBER: 51-42-B10550

Computer Literacy Training

DATE: 02/07/2012

planned at this stage, and subsequently we are behind as compared to our baseline plan. Third, community outreach and participant identification and recruitment presented a challenge. Though, moving forward, we are maximizing the use of our media and community organizing capabilities (and seeing significant improvements), the initial delay in "on the ground" support to oversee our outreach, left us behind as compared to the baseline plan. We anticipate that project completion percentage will consistently improve as our PCC maximizes its capacity and the project moves forward.

St. John Vianney church reports that one of the continuing challenges they have are trying to get more people to come to the classes. It's very hard to reach out to the elderly portion of our population and teach them the significance of being literate in a computer sense in today's world.

Another continuing struggle that they face is children not using the computers to further their knowledge. This challenge has been a bit relieved now that more and more kids are bringing their homework to work on at the lab. As far as technical issues go, they haven't had any so far.

4. Please provide actual total numbers to date or typical averages for the following key indicators, as specified in the question. Write "0" in the Total column and "N/A" in the Narrative column if your project does not include this activity. Unless otherwise indicated below, figures should be reported <u>cumulatively</u> from award inception to the end of the most recent reporting quarter. Please provide a narrative explanation if the total is different from the target provided in your baseline plan (300 words or less).

	Indicat	or	Total	Narrative (describe your reasons for any variance from the basel plan or any other relevant information)				
4.a.	New workstations instal to the public	led and available	20	N/A				
4.b.	Average users per week	(NOT cumulative)	69	We realize now that our initial baseline projections were extremely high. For several reasons we made assumptions, but we also anticipate and have seen an increased need for the PCC in our community by what our client's feedback and PCC operations have taught us. Our current outreach efforts and strategies to address the barriers the Louisville community faces, has helped us learn even more about the digital divide in this community and how it is stifling economic growth. We are now learning about more specific needs that the community needs address (through our PCC) to bridge this divide. This in turn is enabling us to provide more specialized services to the community.				
4.c.	Number of PCCs with up connectivity	ograded broadband	1	N/A				
4.d.	Number of PCCs with ne wireless connectivity	$ 1 \rangle N/\Delta$						
4.e.	Number of additional ho existing and new PCCs a public as a result of BTC	are open to the	64	N/A				
5. Training	Programs. In the chart	below, please descr	ibe the training	programs provided at each of your	BTOP-funded PCCs.			
Name	Length of Progra Name of Training Program basis			Number of Participants per Program	Number of Training Hours per Program			
Basic Cor	asic Computer Class 4			6	24			
ESL Class 3				8	24			

Advanced Computer Training 2 Add Training Program

2

Remove Training Program

6

6

3

3

AWARD NUMBER: 51-42-B10550

Project Indicators (Next Quarter)

1. Please describe significant project accomplishments planned for completion during the next quarter (600 words or less). BPSOS-Louisiville: In the next quarter, we will continue to provide students training in the basic and advanced sessions of our computer class, and will continue providing the ESL class.

We also plan to expand the ESL class to individuals who are taking the U.S Citizenship test in English. We will guide them in the U.S Citizenship questions in collaboration with our BPSOS-CIVIC (Citizenship and Integration for the Vietnamese Immigrant Community) program.

St. John Vianney will provide more troubleshooting and technical Q&A sessions for the advance computer training class. They hope to enhance the students' computer skill so that they're able to troubleshoot their own computer without paying for the service at other providers.

2. Please provide the percent complete anticipated for the following key milestones in your project as of the end of the next quarter. Write "0" in the second column if your project does not include this activity. Figures should be reported cumulatively from award inception to the end of the next reporting quarter. Please provide a narrative description if the planned percent complete is different from the target provided in your baseline plan (300 words or less).

	Milestone	Planned Percent Complete	Narrative (describe reasons for any variance from baseline plan or any relevant information)
2.a.	Overall Project	64	Our initial implementation of this project was delayed for internal reasons. First, we struggled to recruit bilingual staff (English and Vietnamese) to serve as our PCC Coordinator, which meant that having "on the ground" support was delayed. It is essential to have bilingual staff for training and community outreach efforts to our vulnerable population. Secondly, equipment purchasing did not happen during the second quarter as planned. This resulted in the overall expenses related to this project being lower than planned at this stage, and subsequently we are behind as compared to our baseline plan. Third, community outreach and participant identification and recruitment presented a challenge. Though, moving forward, we are maximizing the use of our media and community organizing capabilities (and seeing significant improvements), the initial delay in "on the ground" support to oversee our outreach, left us behind as compared to the baseline plan. We anticipate that project completion percentage will consistently improve as our PCC maximizes its capacity and the project moves forward.
2.b.	Equipment / Supply Purchases	-	Milestone Data Not Required
2.c.	Public Computer Centers Established	-	Milestone Data Not Required
2.d.	Public Computer Centers Improved	-	Milestone Data Not Required
2.e.	New Workstations Installed	-	Milestone Data Not Required
2.f.	Existing Workstations Upgraded	-	Milestone Data Not Required
2.g.	Outreach Activities	-	Milestone Data Not Required
2.h.	Training Programs	-	Milestone Data Not Required
2.i.	Other (please specify):	-	Milestone Data Not Required

3. Please describe any challenges or issues anticipated during the next quarter that may impact planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

We anticipate that ongoing challenges will be presented in the forms of community outreach. In addition, economic situations may impact our community. For instance, if the Vietnamese American community feels that job placement continues to be a priority, they may again be more focused on job/employment searching in our PCC, as opposed to basic computer skills.

DATE: 02/07/2012

Public Computer Center Budget Execution Details

Activity Based Expenditures (Public Computer Centers)

1. Please provide details below on your total budget, cumulative actual expenditures (for the period ending the current quarter), and cumulative anticipated expenditures (for the period ending next quarter) for each line item, including detailed disbursements of both matching funds and federal funds from project inception through end of this quarter (actual) or next quarter (anticipated). Actual and anticipated figures should be reported cumulatively from award inception to the end of the applicable reporting quarter.

Budget for Entire Project				Actuals from Project Inception through End of Current Reporting Period			Anticipated Actuals from Project Inception through End of Next Reporting Period		
Cost Classification	Total Cost (plan)	Matching Funds (plan)	Federal Funds (plan)	Total Cost	Matching Funds	Federal Funds	Total Costs	Matching Funds	Federal Funds
a. Personnel	\$212,290	\$79,040	\$133,250	\$101,442	\$29,915	\$71,527	\$117,485	\$34,036	\$83,448
b. Fringe Benefits	\$33,846	\$0	\$33,846	\$8,627	\$0	\$8,627	\$10,065	\$0	\$10,065
c. Travel	\$2,250	\$0	\$2,250	\$2,678	\$0	\$2,678	\$3,124	\$0	\$3,124
d. Equipment	\$34,250	\$0	\$34,250	\$0	\$0	\$0	\$0	\$0	\$0
e. Supplies	\$1,680	\$337	\$1,343	\$6,861	\$328	\$6,533	\$8,015	\$393	\$7,622
f. Contractual	\$254,560	\$118,560	\$136,000	\$155,236	\$78,376	\$76,860	\$180,681	\$91,011	\$89,670
g. Construction	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
h. Other	\$32,075	\$6,464	\$25,611	\$38,449	\$3,444	\$35,004	\$44,872	\$4,032	\$40,839
i. Total Direct Charges (sum of a through h)	\$570,951	\$204,401	\$366,550	\$313,293	\$112,063	\$201,229	\$364,242	\$129,472	\$234,768
j. Indirect Charges	\$25,241	\$0	\$25,241	\$13,662	\$0	\$13,662	\$15,939	\$0	\$15,939
k. TOTALS (sum of i and j)	\$596,192	\$204,401	\$391,791	\$326,955	\$112,063	\$214,891	\$380,181	\$129,472	\$250,707

2. Program Income: Please provide the program income you listed in your application budget and actuals to date through the end of the reporting period.

a. Application Budget Program Income: \$0

b. Program Income to Date: \$0