AWARD NUMBER: 42-42-B10555

DATE: 08/23/2012

QUARTERLY PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS					
General Information					
1. Federal Agency and Organizational Element to Which Report is Submitted	2. Awaro	d Identification Number	3. DUNS Number		
Department of Commerce, National Telecommunications and Information Administration	42-42-E	310555	147201078		
4. Recipient Organization					
Neighborhood Learning Alliance 5429 Penn Avenue	, Pittsbur	gh, PA 15206-3026			
5. Current Reporting Period End Date (MM/DD/YYYY)		6. Is this the last Report of the Awa	rd Period?		
06-30-2012	⊖ Yes	◯ Yes ● No			
7. Certification: I certify to the best of my knowledge an purposes set forth in the award documents.	d belief th	hat this report is correct and comple	te for performance of activities for the		
7a. Typed or Printed Name and Title of Certifying Officia	al	7c. Telephone (area	code, number and extension)		
Jim Lenkner					
		7d. Email Address			
		lenkner@neighbo	rhoodlearning.org		
7b. Signature of Certifying Official		7e. Date Report Sul	pmitted (MM/DD/YYYY):		
Submitted Electronically		08-23-2012			

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Project Indicators (This Quarter)

1. Please describe significant project accomplishments completed during this quarter (600 words or less).

The second quarter of 2012 saw many more events sponsored in the community. Trainings were conducted at senior centers, public community centers, food banks, and employment centers. Forty new laptops were added plus three multimedia workstations. The new equipment was purchased with funds provided by City of Pittsburgh Councilman Reverend Ricky Burgess - for use in two specific neighborhoods. Summer program planning led us to launch summer credit recovery sessions in three Pittsburgh Public Schools and within one BTOP center. More than 160 Pittsburgh Public School students registered to earn credits through our BTOP program.

2. Please provide the percent complete for the following key milestones in your project. Write "0" in the Percent Complete column and "N/ A" in the Narrative column if your project does not include this activity. If you provided additional milestones in your baseline report, please insert them at the bottom of the table. Figures should be reported cumulatively from award inception to the end of the most recent reporting quarter. Please provide a narrative description if the percent complete is different from the target provided in your baseline plan (300 words or less).

	Milestone	Percent Complete	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
2.a.	Overall Project	52	As stated in earlier reports, initial delays in startup have pushed the projected end date later than planned. The project is on track to be completed within the grant timeframe.
2.b.	Equipment / Supply Purchases	-	Progress reported in Question 4 below
2.c.	Public Computer Centers Established	-	Progress reported in Question 4 below
2.d.	Public Computer Centers Improved	-	Progress reported in Question 4 below
2.e.	New Workstations Installed	-	Progress reported in Question 4 below
2.f.	Existing Workstations Upgraded	-	Progress reported in Question 4 below
2.g.	Outreach Activities	-	Progress reported in Question 4 below
2.h.	Training Programs	-	Progress reported in Question 4 below
2.i.	Other (please specify):	-	Progress reported in Question 4 below

3. Please describe any challenges or issues faced during this past quarter in achieving planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

Pittsburgh CONNNECTS conducts hundreds of hours of trainings, mostly on entry level skills. The challenge before us now is to raise the level of computer skills classes and to add certifications. We would appreciate help in better understanding what kind of certifications other BTOP centers may be awarding.

4. Please provide actual total numbers to date or typical averages for the following key indicators, as specified in the question. Write "0" in the Total column and "N/A" in the Narrative column if your project does not include this activity. Unless otherwise indicated below, figures should be reported <u>cumulatively</u> from award inception to the end of the most recent reporting quarter. Please provide a narrative explanation if the total is different from the target provided in your baseline plan (300 words or less).

	Indicator	Total	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
4 2	New workstations installed and available to the public	146	40 additional laptops were purchased and 3 multimedia pcs addec to our centers during the 2nd Quarter
	Average users per week (NOT cumulative)	600	This number is increasing. We purchased more laptops in anticipation of increasing use during the summer months.
	Number of PCCs with upgraded broadband connectivity	4	NA
4.d.	Number of PCCs with new broadband wireless connectivity	4	As planned
4.e.	Number of additional hours per week existing and new PCCs are open to the public as a result of BTOP funds	315	Slightly lower than the projected 360 hours/week. Due mainly to staffing constraints.

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5. Training Programs. In the chart below, please describe the training programs provided at each of your BTOP-funded PCCs.							
Length of Program (per hour Name of Training ProgramLength of Program (per hour basis)Number of Participants per ProgramNumber of Training Hou Program							
MS Office -Basic Skills HMW 5:00 PM 4/2, 4/9, 4/16, 4/23	2	28	56				
MS Office Basic Skills HMW 10:00 AM 4/6,4/13,4/20,4/27	2	27	54				
MS Office Basic Skills HMW 10:00 AM 5/4,5/11,5/18,5/27	2	24	48				
MS Office -Basic Skills HMW 5:00 PM 5/7,5/14,5/21,5/28	2	40	80				
Adult Computer Classes BGC 1:00 PM 4/2,4/9,4/16,4/23,4/30, 5/7,5/14,5/21,6/11, 6/18,6/25	1	34	34				
Email with Gmail - BGC 12:00 PM 4/11,4/18,4/25	1	18	18				
Fairmont Senior Center Basic Computer Skills - BGC 4/4/2012	2	5	10				
Typing Skills - BGC 4/4,4/11,4/18,4/25	1	14	14				
Computer Skills Training at the ZONE - community Center - BGC 4/11,4/12,4/19,4/26,5/3,5/17,5/2 5/31,6/7,6/14,6/21,6/28	4	22	88				
Carnegie Library BGC MS Word & PwrPoint 4/10, 4/24, 5/8, 6/11	2	26	52				
Carnegie Library BGC Basic Excel Class 4/17, 5/16, 6/18	2	12	24				
MS Excel Classes at BGC 4/17,4/19,4/26,5/15,5/17,5/24, 6/13,6/21,6/28	1	19	19				
Basic Computer Skills at Goodwill industries 4/5, 5/21,6/12 - BGC instructor	2	13	26				
MS Office Classes at BGC 4/5,4/12,5/3,5/10,5/17,6/7,6/14	2	9	18				
Bullying Prenvention & the Internet Presentation at Montessori School - 4/24 BGC	3	75	225				
Live Debt Free - Online tools Carnegie Library 4/27, 5/29	2	8	16				
Internet Basics - BGC 5/2,5/9,5/16,5/23,5/30,6/6,6/13, 6/20,6/27	1	41	41				
Computer ABCs at BGC 5/9,5/23,5/30,6/6,6/13,6/20,6/27	1	26	26				
Internet Researching Skills Taught at Montessori School 5/16 and 5/23 BGC	1	80	80				

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Basic Computer Skills Class at the Fairmont Senior Center 5/13,5/30,6/6,6/13,6/27	1	18	18	
Websites for Primary Grades 6/25,6/26,6/28,6/29	1	28	28	
Hill House Resume Writing - HH 4/3,4/10,4/20,6/5,6/20	2	21	42	
Basic Computer Class - HH 4/12,4/19,4/21,5/5,5/12,5/19	2	23	46	
Email for Seniors 4/6/ HH	2	4	8	
Job Search & Interview Skills 4/17,5/8,5/15,5/22 - HH	2	26	52	
Intro to tech at Mt. Washinton Senior Center 4/4, 4/11 HT	2	20	40	
Tech Skills Training at Brashear Senior Citizens Center - HT 4/5, 4/12, 4/19	2	74	148	
Basic Skills Training on pcs HT 4/2, 4/9, 4/16	1	15	15	
Intro To Computers at the Hilltop FOOD PANTRY (Various Lengths)- HT 4/2,4/9,4/16,4/17,4/19,4/23, 4/24,4/26,4/30,5/3,5/7,5/10, 5/14,5/17,5/24,5/31,6/7	2	165	330	
Armagettron LAN game competition at the Library 5/1 HT	2	15	30	
Allentown Senior Center - HT Beginning Computer Class 4/26	2	24	48	
Computer Skills for Seniors HT Thelma Lovette YMCA 4/24, 5/1	2	37	72	
Add T	raining Program	Remove Training Pr	ogram	

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Project Indicators (Next Quarter)

1. Please describe significant project accomplishments planned for completion during the next quarter (600 words or less).

We are poised to launch formal GED training in the next quarter. In addition, we expect to open a new BTOP center in the West End area of Pittsburgh. The new center will provide a first of its kind service center in an underserved area of Pittsburgh, with special emphasis on employment assistance.

2. Please provide the percent complete anticipated for the following key milestones in your project as of the end of the next quarter. Write "0" in the second column if your project does not include this activity. Figures should be reported cumulatively from award inception to the end of the next reporting quarter. Please provide a narrative description if the planned percent complete is different from the target provided in your baseline plan (300 words or less).

	Milestone	Planned Percent Complete	Narrative (describe reasons for any variance from baseline plan or any relevant information)
2.a.	Overall Project	61	This will be consistent with our overall plan
2.b.	Equipment / Supply Purchases	-	Milestone Data Not Required
2.c.	Public Computer Centers Established	-	Milestone Data Not Required
2.d.	Public Computer Centers Improved	-	Milestone Data Not Required
2.e.	New Workstations Installed	-	Milestone Data Not Required
2.f.	Existing Workstations Upgraded	-	Milestone Data Not Required
2.g.	Outreach Activities	-	Milestone Data Not Required
2.h.	Training Programs	-	Milestone Data Not Required
2.i.	Other (please specify):	-	Milestone Data Not Required

3. Please describe any challenges or issues anticipated during the next quarter that may impact planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

The next quarter will present a number of major challenges. We will continue working toward stated goals and strive to improve our outreach and training programs. In addition, two GED training partnerships are being nurtured to add formal instructor-driven GED training at several of our sites.

In June the Hill House Association announced major internal changes to the organization. As a result, Neighborhood Learning Alliance has decided to move the BTOP program operations to a different location and partner. The Pittsburgh CONNECTS center at the Hill House officially closed July 1, 2012.

New, local funding, has been promised to help establish a Pittsburgh CONNECTS center within a site to be called the West End Works. The West End neighborhoods of Pittsburgh share the same social and economic challenges as our other communities. We will seek every opportunity for advice and assistance in quickly launching this new center.

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Public Computer Center Budget Execution Details

Activity Based Expenditures (Public Computer Centers)

1. Please provide details below on your total budget, cumulative actual expenditures (for the period ending the current quarter), and cumulative anticipated expenditures (for the period ending next quarter) for each line item, including detailed disbursements of both matching funds and federal funds from project inception through end of this quarter (actual) or next quarter (anticipated). Actual and anticipated figures should be reported cumulatively from award inception to the end of the applicable reporting quarter.

Budget for Entire Project			Actuals from Project Inception through End of Current Reporting Period			Anticipated Actuals from Project Inception through End of Next Reporting Period			
Cost Classification	Total Cost (plan)	Matching Funds (plan)	Federal Funds (plan)	Total Cost	Matching Funds	Federal Funds	Total Costs	Matching Funds	Federal Funds
a. Personnel	\$116,250	\$19,000	\$97,250	\$88,644	\$18,412	\$70,232	\$110,000	\$17,978	\$92,022
b. Fringe Benefits	\$31,450	\$5,000	\$26,450	\$28,943	\$3,693	\$25,251	\$34,000	\$5,405	\$28,595
c. Travel	\$1,000	\$1,000	\$0	\$920	\$920	\$0	\$1,000	\$1,000	\$0
d. Equipment	\$141,650	\$7,130	\$134,520	\$101,398	\$27,590	\$73,808	\$112,000	\$27,590	\$84,410
e. Supplies	\$40,000	\$0	\$40,000	\$16,743	\$0	\$16,743	\$20,000	\$0	\$20,000
f. Contractual	\$635,650	\$157,870	\$477,780	\$268,055	\$69,494	\$198,561	\$320,000	\$79,475	\$240,525
g. Construction	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
h. Other	\$29,000	\$21,000	\$8,000	\$7,753	\$3,538	\$4,214	\$10,000	\$4,000	\$6,000
i. Total Direct Charges (sum of a through h)	\$995,000	\$211,000	\$784,000	\$512,456	\$123,647	\$388,809	\$607,000	\$135,448	\$471,552
j. Indirect Charges									
k. TOTALS (sum of i and j)	\$995,000	\$211,000	\$784,000	\$512,456	\$123,647	\$388,809	\$607,000	\$135,448	\$471,552

2. Program Income: Please provide the program income you listed in your application budget and actuals to date through the end of the reporting period.

a. Application Budget Program Income: \$0

b. Program Income to Date: \$0