ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted	2. Award Identification Number	3. DUNS Number
Department of Commerce, National Telecommunications and Information Administration	42-42-B10555	147201078

4. Recipient Organization

Neighborhood Learning Alliance 218 N Highland Avenue, Pittsburgh, PA 15206-3026

5. Current Reporting Period End Date (MM/DD/YYYY)	6. Is this the last Annual Report of the Award Period?
12-31-2011	○ Yes ◉ No

7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.

7a. Typed or Printed Name and Title of Certifying Official	7c. Telephone (area code, number and extension)
Jim Lenkner	
	7d. Email Address lenkner@neighborhoodlearning.org

7b. Signature of Certifying Official	7e. Date Report Submitted (MM/DD/YYYY):
Submitted Electronically	01-30-2012

PROJECT INDICATORS

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

(●) **New**   ( ) **Improved**   ( ) **Both**

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	0	0
Libraries	0	0	0
Community Colleges	0	0	0
Universities / Colleges	0	0	0
Medical / Health care Facilities	0	0	0
Public Safety Entities	0	0	0
Job-Training and/or Economic Development Institution	0	0	0
Other Community Support-*Governmental*** **(please specify):**	0	0	0
Other Community Support-*Non-Governmental*** **(please specify):** Homewood YMCA BGC East Side Neighborhood Employment Center Center Avenue YMCA Hill House Association	4	0	4

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Pittsburgh CONNECTS Hill House Association 1860 Center Avenue (AUBA Mini Mall) Pittsburgh, PA 15219	33	70	15	25	75
Bloomfield Garfiled Corp. PghCPNNECTS 5321 Penn Avenue Pittsburgh, PA 15224	40	64	14	25	125
Pittsburgh CONNECTS Homewood YMCA 7140 Bennett Street Pittsburgh, PA 15208-1477	20	66	18	20	120
Pittsburgh CONNECTS Hilltop Center Center Avenue YMCA 500 Brownsville Road Pittsburgh PA 15210	30	42	17	25	180

Add New PCC	Remove New PCC

3.b. Improved PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement					

Prior to Improvement

NA	0	0	0	0	0

<div style="text-align:center">[Add New PCC] [Remove New PCC]</div>

After Improvement

NA	0	0	0	0	0

<div style="text-align:center">[Add New PCC] [Remove New PCC]</div>

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

☑ **Open Lab Time** ☑ **Other** ☑ **Training**

4.b. If "other," please specify the primary use of the PCCs:

Pittsburgh CONNECTS centers directly support the work of jobs readiness training and career searching in partnership with three different local employment centers. Also, in partnership with Pittsburgh Public Schools and the 21st Century Community Learns program, also operated by Neighborhood Learning Alliance, the PCCs directly support after school tutoring and post-secondary career training. Finally, our centers have used nurse educators from the University of Pittsburgh School of Nursing to offer trainings in finding reliable health information on the Internet.

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
NA	0	0	0	NA
Totals:		0	0	

<div style="text-align:center">[Add Equipment] [Remove Equipment]</div>

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported <u>cumulatively</u> from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	18,400	7,571	0
Multimedia	0	0	0
Office skills	0	0	0
ESL	0	0	0
GED	0	0	0
College Preparatory Training	0	0	0
Basic Internet and Computer Use	2,000	569	1,752
Certified Training Programs	0	0	0
Other (please specify):			
Total	20,400	8,140	1,752

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).

Three of the four PCCs established under Pittsburgh CONNECTS are directly associated with and support the work of existing employment centers. The Hill House Pittsburgh CONNECTS center is co-located with the First Source Center, a jobs and career placement center. This center is open seven days a week accommodating the needs of job seekers on weekends and at late hours. In addition the East Side Neighborhood Employment Center and the YMCA of Homewood Employment Centers utilize Pittsburgh CONNECTS laptops during job fairs and community outreach. As Pittsburgh CONNECTS begins its first full year of operation, new

partnerships are underway with the Community College of Allegheny County and hospital employers. A significant number of our daytime users are job seekers.

Pittsburgh CONNECTS is also supporting the career exploration and post-secondary planning program for youth enrolled in after school programs at four Pittsburgh Public High Schools. PPS proudly promotes its "PROMISE" program that provides up to $20,000 to graduating students enrolled in state colleges and universities. Clearly, helping students graduate from high school and progress to college and training programs impacts the regions economy in a major way.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

NA

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).

With less than a full year of operation in our experience, it is likely we have much to learn from others.