

ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	2. Award Identification Number 37-42-B10533	3. DUNS Number 120607895
4. Recipient Organization Olive Hill Community Economic Development P.O. Box 4008, Morganton, NC 28680-4008		
5. Current Reporting Period End Date (MM/DD/YYYY) 12-31-2013	6. Is this the last Annual Report of the Award Period? <input checked="" type="radio"/> Yes <input type="radio"/> No	
7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.		
7a. Typed or Printed Name and Title of Certifying Official Beverly Carlton President - CEO	7c. Telephone (area code, number and extension) 828-439-8893	
	7d. Email Address olivehcedc@live.com	
7b. Signature of Certifying Official Submitted Electronically	7e. Date Report Submitted (MM/DD/YYYY): 05-14-2014	

PROJECT INDICATORS						
1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs? <input checked="" type="radio"/> New <input type="radio"/> Improved <input type="radio"/> Both						
2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).						
	Institutions	Established	Improved	Total		
	Schools (K-12)	0	0	0		
	Libraries	0	0	0		
	Community Colleges	0	0	0		
	Universities / Colleges	0	0	0		
	Medical / Health care Facilities	0	0	0		
	Public Safety Entities	0	0	0		
	Job-Training and/or Economic Development Institution	1	0	1		
	Other Community Support-Governmental (please specify):	0	0	0		
	Other Community Support-Non-Governmental (please specify):	0	0	0		
3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.						
3.a. New PCCs						
	New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
	309 Colombo St. SW Suite 110, Valdese NC 28690	45	55	0	30	70
<input type="button" value="Add New PCC"/>			<input type="button" value="Remove New PCC"/>			
3.b. Improved PCCs						
	New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement						
	NA	0	0	0	0	0
<input type="button" value="Add New PCC"/>			<input type="button" value="Remove New PCC"/>			
After Improvement						
	NA	0	0	0	0	0
<input type="button" value="Add New PCC"/>			<input type="button" value="Remove New PCC"/>			
4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.) <input checked="" type="checkbox"/> Open Lab Time <input checked="" type="checkbox"/> Other <input checked="" type="checkbox"/> Training						
4.b. If "other," please specify the primary use of the PCCs: Pre - Employment testing Housing Counselor Training Pre-Homeownership Classes Saving Your Home from Foreclosure seminars Consumer Education						

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
Sharp	3110 MFP	10,674	1	Used as Public Computer black & white color printer/copier, fax and scanner for clients using PCC and classes (purchase)
Sharp	Aquos Board	11,539	1	Classroom monitor and white board used for illustrative and teaching purposes for classes (purchase)
Totals:		22,213	2	

Add Equipment

Remove Equipment

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	2,000	1,204	0
Multimedia	1,000	300	450
Office skills	800	252	500
ESL	250	12	20
GED	250	0	0
College Preparatory Training	250	0	0
Basic Internet and Computer Use	300	243	603
Certified Training Programs	300	170	756
Other (please specify):	0	0	0
Total	5,150	2,181	2,329

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).
 Providing job training i.e. Employability Skills, Motivation and Retention, Technology Awareness. Also provided employment testing for employment consideration through a large manufacturer; housing counseling training to maintain certification. Clients used computers to search for and apply for jobs - 50 persons have been employed through this method; improved computer skills for employability purposes; assisted clients with online banking. Also offered Enterprise Solutions, Entrepreneurial Bootcamp and VentureOne for the budding and seasoned entrepreneur. Offered a minimum of 3 suites of business development classes through the local and statewide community college small business network.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

NA

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).
 Search and replicate other Public Computer Centers successful programming; survey clients before, during and after entering the facilities programs