

ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	2. Award Identification Number 32-42-B10014	3. DUNS Number 148299733
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4. Recipient Organization

 Las Vegas-Clark County Urban League 930 W. Owens Ave., Las Vegas, NV 89106

5. Current Reporting Period End Date (MM/DD/YYYY) 12-31-2012	6. Is this the last Annual Report of the Award Period? <input type="radio"/> Yes <input checked="" type="radio"/> No
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7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.

7a. Typed or Printed Name and Title of Certifying Official Lavonne Lewis Chief Operating Officer	7c. Telephone (area code, number and extension) (702) 636-3949 X118
	7d. Email Address llewis@lvul.org

7b. Signature of Certifying Official Submitted Electronically	7e. Date Report Submitted (MM/DD/YYYY): 04-18-2013
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PROJECT INDICATORS

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

New Improved Both

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	0	0
Libraries	0	0	0
Community Colleges	0	0	0
Universities / Colleges	0	0	0
Medical / Health care Facilities	0	0	0
Public Safety Entities	0	0	0
Job-Training and/or Economic Development Institution	0	0	0
Other Community Support-Governmental (please specify):	15	13	28
Other Community Support-Non-Governmental (please specify):	1	2	3

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Bigger Estates, 5701 Missouri Avenue, Las Vegas, NV 89122	8	32	8	50	221
Downtown Senior Center, 310 S. 9th Street, Las Vegas, NV 89101	4	16	0	50	36
Espinoza Terrace, 171 W. Van Wagenen Street, Henderson, NV 89015	4	16	0	50	19
Hampton Courts, 1030 Center Street, Henderson, NV 89015	4	40	0	50	235
Harry Levy Gardens Senior Center, 2525 W. Washington, Las Vegas, NV 89107	6	40	0	50	77
Janice Brooks Bay, 5201 Walnut Avenue, Las Vegas, NV 89110	5	20	0	50	73
Jones Gardens, 1750 Marion Drive, Las Vegas, NV 89115	8	20	0	50	40

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Landsman Gardens, 750 N. Major Avenue, Henderson, NV 89015	4	32	8	50	25
Latin Chamber of Commerce, 900 N. 13th Street, Las Vegas, NV 89101	12	43	0	10	174
Marble Manor, 912 Gerson Avenue, Las Vegas, NV 89106	6	40	8	50	23
Mendoza Plaza, 1950 N. Walnut, Las Vegas, NV 89115	6	20	8	50	81
Mirabelli Community Center, 6200 Hargrave Avenue, Las Vegas, NV 89107	4	64	9	50	182
Palo Verde Gardens, 101 N. Palo Verde, Henderson, NV 89015	2	20	0	50	2
Schaffer Heights, 2901 Shaffer Circle, Las Vegas, NV 89121	3	8	0	50	59
Simmons Manor, 5385 Austin John Court, Las Vegas, NV 89122	4	32	8	50	256
Vera Johnson A, 1550 E. Harris Avenue, Las Vegas, NV 89102	7	40	8	50	192

Add New PCC

Remove New PCC

3.b. Improved PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement					
Doolittle Community Center, 1950 J Street, Las Vegas, NV 89106	10	60	7	1.5	164
East Las Vegas Community & Senior Center, 250 N. Eastern Avenue, Las Vegas, NV 89101	18	57	8	1.5	171
Rafael Rivera Community Center, 2900 E. Stewart Avenue, Las Vegas, NV 89101	8	65	8	1.5	60

Prior to Improvement					
Stupak Community Center, 300 W. Boston Avenue, Las Vegas, NV 89102	10	60	8	1.5	700
Howard Lieburn Senior Center, 6200 Garwood Avenue, Las Vegas, NV 89107	10	60	0	1.5	60
Las Vegas Senior Center, 451 E. Bonanza Road, Las Vegas, NV 89101	8	67	0	1.5	160
Sartini Plaza, 900 S. Brush, Las Vegas, NV 89107	4	20	0	2	24
Archie Grant, 1720 Searles Avenue, Las Vegas, NV 89101	2	10	0	2	10
Otto Merida, 50 N. Honolulu Street, Las Vegas, NV 89110	6	40	0	2	30
Robert Gordon, 450 N. 11th Street, Las Vegas, NV 89101	2	10	0	2	10
Rulon Earl Mobile Manor, 3901 E. Stewart, Las Vegas, NV 89101	2	8	0	2	5
Vera Johnson Manor B, 507 N. Lamb, Las Vegas, NV 89110	4	8	0	2	15
Sherman Gardens, 1012 Silverman Way, Las Vegas, NV 89106	8	10	0	2	15
MLK Senior Center, 2420 Martin Luther King, N. Las Vegas, NV 89032	13	64	8	4	140
		<input type="button" value="Add New PCC"/>	<input type="button" value="Remove New PCC"/>		
After Improvement					
Archie Grant, 1720 Searles Avenue, Las Vegas, NV 89101	4	10	0	50	28
Doolittle Community Center, 1950 J Street, Las Vegas, NV 89106	10	60	8	50	435
Dula Community Ctr., 441 East Bonanza Rd, Las Vegas, NV 89101	10	57	9	50	
East Las Vegas Community Center, 250 N. Eastern Avenue, Las Vegas, NV 89101	15	59	8	50	411

Howard Lieburn, 6230 Garwood Avenue, Las Vegas, NV 89107	10	45	0	50	161
Las Vegas Senior Center, 451 E. Bonanza Road, Las Vegas, NV 89101	9	52	0	50	567
Martin Luther King Senior Center, 2420 N. Martin Luther King, N. Las Vegas, NV 89032	13	44	0	10	182
Otto Merida Desert Villas, 50 N. Honolulu Street, Las Vegas, NV 89110	10	32	8	50	218
Robert Gordon Plaza, 450 N. 11th Street, Las Vegas, NV 89101	6	38	4	50	75
Rulon Earl Mobile Manor, 3901 E. Stewart Avenue, Las Vegas, NV 89110	6	45	12	50	60
Sartini Plaza, 900 Brush Street, Las Vegas, NV 89107	4	45	0	50	35
Sherman Gardens, 1012 Silverman, Las Vegas, NV 89106	8	32	8	50	267
Stupak Community Center, 251 W. Boston Avenue, Las Vegas, NV 89102	18	60	9	50	675
Vera Johnson Manor B, 507 N. Lamb Boulevard, Las Vegas, NV 89103	6	20	0	50	89
West Las Vegas/1024 West Owens Ave, Las Vegas, NV 89107	20	40	0	10	545

Add New PCC

Remove New PCC

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

Open Lab Time Other Training

4.b. If "other," please specify the primary use of the PCCs:

N/A

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
Logitech	Headsets	10	88	Distributed to PCCs for participants use
SanDisk	Memory sticks	8	51	Distributed to PCCs for participants use. Used by staff for system upgrades.
Totals:		18	139	

Add Equipment

Remove Equipment

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	379,200	473,694	0
Multimedia	0	19	38
Office skills	34,800	25,849	46,173
ESL	0	620	1,240
GED	0	0	0
College Preparatory Training	50	0	0
Basic Internet and Computer Use	71,520	26,047	47,839
Certified Training Programs	0	51	408
Other (please specify):	20,000	4,054	11,199
Total	505,570	530,334	106,897

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).

The Nevada Public Computer Centers provide access to a computer, the internet, and an instructor at no cost. In addition they provide free access to a scanner and printer. Participants are offered training on how to use a computer and the internet to achieve positive outcomes and impacts. These include learning to type, computer proficiency, search proficiency, accessing online resources, accessing online curriculum, creating email accounts, reading job listings, applying for jobs, corresponding with potential employers, applying for scholarships, online banking, online shopping, internet telephony, teleconferencing, accessing health and human services information, accessing government websites, accessing citizenship information, accessing English as a Second Language training, and more. Advanced participants achieve Microsoft Office Specialist certification. This access and training promotes self-confidence, job readiness, and upward mobility - particularly for economically disadvantaged individuals and families in Southern Nevada.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

n/a

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).

Best practices: 1) using a Logic Model to structure the online curriculum and surveys. 2) using Moodle open source software to publish online curriculum. 3) using Lime Survey open source software to collect and analyze participant feedback.

Lessons learned: 1) Survey feedback demonstrated that participants are achieving impacts including A) economic self-sufficiency, B) health and quality of life, C) family cohesiveness, and D) economic development and community sustainability. 2) Survey feedback demonstrated that participants are also achieving outcomes including A) digital literacy and basic computer skills, B) education and literacy skills, C) health information and resources, D) employment and economic development, and E) government information and resources.