

ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS

General Information

1. Federal Agency and Organizational Element to Which Report is Submitted Department of Commerce, National Telecommunications and Information Administration	2. Award Identification Number 32-41-B10528	3. DUNS Number 946481140
4. Recipient Organization CULTURAL AFFAIRS, NEVADA DEPARTMENT OF 100 N Stewart Street, Carson City, NV 89701-4285		
5. Current Reporting Period End Date (MM/DD/YYYY) 12-31-2011	6. Is this the last Annual Report of the Award Period? <input type="radio"/> Yes <input checked="" type="radio"/> No	
7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.		
7a. Typed or Printed Name and Title of Certifying Official Daphne O DeLeon NSLA Division Administrator	7c. Telephone (area code, number and extension) (775) 684-3315	
	7d. Email Address ddeleon@nevadaculture.org	
7b. Signature of Certifying Official Submitted Electronically	7e. Date Report Submitted (MM/DD/YYYY): 02-28-2012	

PROJECT INDICATORS

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

New Improved Both

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

Institutions	Established	Improved	Total
Schools (K-12)	0	0	0
Libraries	0	31	31
Community Colleges	0	0	0
Universities / Colleges	0	0	0
Medical / Health care Facilities	0	0	0
Public Safety Entities	0	0	0
Job-Training and/or Economic Development Institution	0	0	0
Other Community Support-Governmental (please specify):	0	0	0
Other Community Support-Non-Governmental (please specify): n/a	0	0	0

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
n/a	0	0	0	0	0

Add New PCC

Remove New PCC

3.b. Improved PCCs

New PCC Address	Number of Workstations Available to the Public	Total Hours of Operation per 120-hour Business Week	Total Hours of Operation per 48-hour Weekend	Speed of Broadband Access to Facility (Mbps)	Average Number of Users per Week
Prior to Improvement					
400 N. Fourth St., Beatty, NV	10	19	2	1.5	70
553 South Maine St., Fallon, NV	13	49	8	6.22	231
720 Court St., Elko, NV	14	48	8	4.82	406
625 South Broad St., Battle Mountain, NV	4	24	4	4.92	45
811 Main St. POB 120 Carlin, NV	2	24	0	1.34	10
590 Camper Drive, POB 293, West Wendover, NV	3	28	0	4.54	42
208 Baker St., POB 691, Wells, NV	3	30	0	2.67	22
10 Montezuma St., POB 128, Silverpeak, NV	3	21	0	1.54	10

Prior to Improvement					
Highway 264 Bluebird, POB 25, Dyer, NV	1	14	7	1	6
corner of Crook and POB 430, Goldfield, NV	2	16	5	1.7	10
85 East 5th St., Winnemucca, NV	5	48	8	3.84	203
20 Nevin Way, Yerington, NV	6	48	7	3.84	270
575 Silver Lace Blvd., Fernley, NV	6	44	5	1.02	279
3905 Highway 50, POB 310, Silver Springs, NV	5	24	5	1.68	100
22 Day Ln., Smith, NV	6	32	0	17.3	108
110 First St., Hawthorne, NV	6	44	5	1.2	200
321 Old Dayton Valley Rd., Dayton, NV	6	36	5	1.48	242
63 Main St., POB 330, Pioche, NV	5	20	0	5.29	13
100 South First West, POB 239, Alamo, NV	2	20	0	4.27	26
100 Depot Ave., POB 306, Caliente, NV	3	20	0	2.7	33
1125 Central Ave., Box 781, Lovelock, NV	4	44	0	2.58	112
95 South R St., Virginia City, NV	3	15	4	5.18	23
167 South Central St., Tonopah, NV	5	24	8	1.23	127
950 Campton St., Ely, NV	6	40	4	1.15	129
100 N. Stewart St., Carson City, NV	10	20	0	11.94	135
1300 W. Sunset Rd, Henderson, NV	0	27	7	18	0
280 S. Water St., Henderson, NV	25	56	8	25	1,025
2792 N. Green Valley Pkwy, Henderson, NV	40	56	8	25	1,300
300 S. Racetrack Rd., Henderson, NV	7	52	16	18	150
2960 Sunridge Heights Pkwy., Henderson, NV	12	40	0	20	225
280 S. Green Valley Pkwy, Henderson, NV	66	56	8	65	2,000
<input type="button" value="Add New PCC"/>		<input type="button" value="Remove New PCC"/>			
After Improvement					
400 N. Fourth St., Beatty, NV	10	19	2	1.5	80
553 South Maine St., Fallon, NV	13	49	2	6.22	250
720 Court St., Elko, NV	24	48	8	6.22	450
625 South Broad St., Battle Mountain, NV	6	24	4	4.92	50

811 Main St. POB 120 Carlin, NV	6	24	4	4.92	15
590 Camper Drive, POB 293, West Wendover, NV	4	28	0	4.54	50
208 Baker St., POB 691, Wells, NV	6	30	0	2.67	25
10 Montezuma St., POB 128, Silverpeak, NV	3	21	0	1.54	15
Highway 264 Bluebird, POB 25, Dyer, NV	3	14	7	1	8
corner of Crook and POB 430, Goldfield, NV	3	16	5	1.7	11
85 East 5th St., Winnemucca, NV	15	48	8	3.84	225
20 Nevin Way, Yerington, NV	6	48	8	3.84	285
575 Silver Lace Blvd., Fernley, NV	6	44	7	1.02	290
3905 Highway 50, POB 310, Silver Springs, NV	5	24	5	1.68	110
22 Day Ln., Smith, NV	6	32	0	17.3	112
110 First St., Hawthorne, NV	6	44	5	1.2	220
321 Old Dayton Valley Rd., Dayton, NV	6	36	5	1.48	260
63 Main St., POB 330, Pioche, NV	5	20	0	5.29	15
100 South First West, POB 239, Alamo, NV	2	20	0	4.27	30
100 Depot Ave., POB 306, Caliente, NV	3	20	0	2.7	36
1125 Central Ave., Box 781, Lovelock, NV	4	44	0	2.58	120
95 South R St., Virginia City, NV	3	15	4	5.18	27
167 South Central St., Tonopah, NV	5	24	8	1.23	135
950 Campton St., Ely, NV	10	40	4	1.15	133
100 N. Stewart St., Carson City, NV	30	20	0	11.94	200
1300 W. Sunset Rd, Henderson, NV	2	27	7	18	10
280 S. Water St., Henderson, NV	42	47	7	25	1,021
2792 N. Green Valley Pkwy, Henderson, NV	44	47	7	25	1,126
300 S. Racetrack Rd., Henderson, NV	7	52	16	18	187
2960 Sunridge Heights Pkwy., Henderson, NV	13	32	0	20	113
280 S. Green Valley Pkwy, Henderson, NV	75	47	7	65	1,445

Add New PCC

Remove New PCC

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

Open Lab Time Other Training

4.b. If "other," please specify the primary use of the PCCs:
 The Nevada State Library and Archives Government Services Computer Center is focused on providing the public access to online government services (state, federal and local) including employment resources and support services; business support services and educational services.

5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
DataCal	large print keyboards	15	240	Deployed with broadband workstations
GW Micro Inc	Windows-Eyes Software	1,046	5	installed on broadband workstations to provide access to sight-impaired patrons
CDW-G	additional computer	2,000	1	broadband workstation
CDW-G	computers	1,000	198	broadband workstations
CDW-G	priority support for computers	23	198	computer support for broadband workstations
CDW-G	Microsoft Software	58	198	software installed on broadband workstations
CDW-G	priority support for additional computers	70	1	installed on broadband workstation
Dell Marketing LP	Vostro 230 Slim Tower	880	7	broadband workstations
Dell Marketing LP	Vostro 320	727	148	broadband workstations
Dell Marketing LL	Vostro 3700	1,004	28	laptops
Dell Marketing LP	Microsoft Office Software	40	153	installed on broadband workstations
Dell Marketing LP	Virus Protection Software	34	183	installed on broadband workstations
SystemID Warehouse	Barcode Scanner	136	15	part of print management system for broadband workstations
SystemID Warehouse	Receipt Printer	247	15	part of print management system for broadband workstations
HP company	24-port Switch	277	8	part of broadband workstation infrastructure
CDW-G	16-port switch	175	25	part of broadband workstation infrastructure
Faronics Technologies Inc.	Deep Freeze	25	153	installed on broadband workstations
Amazon	Laptop Cart	93	10	storage of laptops
Dell	laptops, PCs	875	15	broadband workstations
Dell	PCs	897	25	broadband workstations
CDWG	switch	284	6	part of broadband workstation
HP	printer	1,268	1	part of print management system for broadband workstations
CDWG	printer	3,946	1	part of print management system for broadband workstations
Dell	software	60	84	installed on broadband workstations
Envisionware	print management software	273	30	part of print management system for broadband workstations
Faronics Technologies Inc.	DeepFreeze	31	25	installed on broadband workstations
McAfee Inc.	Filter Device	210	1	installed on broadband workstation system
Demco	Laptop Cart	624	1	laptop storage

Manufacturer	Items	Unit Cost per Item	Number of Units	Narrative description of how the equipment and supplies were deployed
Charter	Internet Access	2,735	1	wireless/Internet access for broadband workstations
OfficeMax	Print Cartridges	81	44	installed in printers for broadband workstations
Envisionware	Print Management software	199	150	part of print management system for broadband workstations
PC Mall Gov Inc	printers	319	25	part of print management system for broadband workstations
Dell	PCs	669	16	broadband workstations
Dell	software	65	50	installed on broadband workstations
Totals:		20,386	2,061	

Add Equipment

Remove Equipment

6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.

Types of Access or Training	Number of People Targeted	Number of People Participating	Total Hours of Training Offered
Open Lab Access	265,555	133,692	0
Multimedia	0	0	0
Office skills	0	0	0
ESL	0	0	0
GED	0	0	0
College Preparatory Training	0	0	0
Basic Internet and Computer Use	1,900	747	104
Certified Training Programs	0	0	0
Other (please specify): ad-hoc one-on-one training (rural libraries)	200	267	6
Total	267,655	134,706	110

7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).

The continuing economic downturn that continues to impact Nevada has resulted in more individuals than ever looking to the library to provide access to employment resources, re-training opportunities and small business assistance. The One Click Away project has provided libraries in 15 of Nevada's 17 counties the ability to upgrade their public computer access capacity through increasing the number of broadband workstations available and/or upgrading existing workstations. This increased capacity is allowing libraries to increase the number of free computer training courses available. In the cities of Carson City, Henderson and Fernley libraries are continuing to establish strong relationships with local economic development agencies (i.e. local Chamber of Commerce) to support the development of vibrant local businesses.

8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).

n/a

9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).

One "take-away" that could be useful to other projects is to share project information with everyone. The three project partners: Cooperative Libraries Automated Network (CLAN), Carson City Library and Henderson District Public Libraries effectively share project implementation information regarding (vendors, marketing, training, etc) among themselves and the greater statewide library community. This sharing has allowed libraries that are not formally part of the project to participate.