AWARD NUMBER: 04-41-B10521

DATE: 04/16/2013				EXPIRATION DATE: 12/31/2013	
QUARTERLY PERFORMANCE P	ROGRE	SS REPORT	FOR PUBLIC COM	PUTER CENTERS	
General Information					
1. Federal Agency and Organizational Element to Which Report is Submitted	2. Award Identification Number		lumber	3. DUNS Number	
Department of Commerce, National Telecommunications and Information Administration	04-41-B10521			829811475	
4. Recipient Organization	1				
The Office of the Governor, Arizona Office of Econor	nic Recov	very 1700 W W	ashington Street, Pho	penix, AZ 85007-2812	
5. Current Reporting Period End Date (MM/DD/YYYY)	5. Current Reporting Period End Date (MM/DD/YYYY) 6. Is this the last Re			Period?	
03-31-2013	⊖ Yes		⊖ Yes	• No	
7. Certification: I certify to the best of my knowledge an purposes set forth in the award documents.	d belief th	at this report is	correct and complete	for performance of activities for the	
7a. Typed or Printed Name and Title of Certifying Officia	al		7c. Telephone (area c	ode, number and extension)	
Luis Marquez					
			7d. Email Address		
			lmarquez@az.gov		
7b. Signature of Certifying Official			7e. Date Report Subm	itted (MM/DD/YYYY):	
Submitted Electronically			04-16-2013		

AWARD NUMBER: 04-41-B10521

DATE: 04/16/2013

Project Indicators (This Quarter)

1. Please describe significant project accomplishments completed during this quarter (600 words or less).

Local libraries continue to operate as expected, providing training and services to multiple patrons in their communities. The Learning Express application usage continues as planned. We continued to distribute signs, as well as, other marketing and outreach materials during this quarter in order to continue to establish this program's presence in the communities served and assist them with sustainability efforts in the future. Each participating library site is recommending the most effective marketing and outreach approach for their communities. The program continues to generate positive publicity in local newspapers, internet, and public service on television announcements for Job Help Hub (JHH) sites. Additional meetings have been conducted and more programmed throughout Arizona to discuss sustainability issues after the project concludes on June 30, 2013.

2. Please provide the percent complete for the following key milestones in your project. Write "0" in the Percent Complete column and "N/ A" in the Narrative column if your project does not include this activity. If you provided additional milestones in your baseline report, please insert them at the bottom of the table. Figures should be reported cumulatively from award inception to the end of the most recent reporting quarter. Please provide a narrative description if the percent complete is different from the target provided in your baseline plan (300 words or less).

	Milestone	Percent Complete	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
2.a.	Overall Project	85	As instructors continue to offer their services, additional progress should be achieved; however, the project will end on June 30, 2013 and wrapping-up activities will commence in the next few weeks.
2.b.	Equipment / Supply Purchases	-	Progress reported in Question 4 below
2.c.	Public Computer Centers Established	-	Progress reported in Question 4 below
2.d.	Public Computer Centers Improved	-	Progress reported in Question 4 below
2.e.	New Workstations Installed	-	Progress reported in Question 4 below
2.f.	Existing Workstations Upgraded	-	Progress reported in Question 4 below
2.g.	Outreach Activities	-	Progress reported in Question 4 below
2.h.	Training Programs	-	Progress reported in Question 4 below
2.i.	Other (please specify):	-	Progress reported in Question 4 below

3. Please describe any challenges or issues faced during this past quarter in achieving planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

Although the project will wrap-up as its end date (June 30, 2013) approaches, it has progressed as planned after resources were reallocated and additional sites or expanded sites were integrated. This was necessary in order to achieve the objectives of the project after a slow start due to unforeseen challenges in hiring instructors and implementing the necessary hardware and software for its success.

4. Please provide actual total numbers to date or typical averages for the following key indicators, as specified in the question. Write "0" in the Total column and "N/A" in the Narrative column if your project does not include this activity. Unless otherwise indicated below, figures should be reported <u>cumulatively</u> from award inception to the end of the most recent reporting quarter. Please provide a narrative explanation if the total is different from the target provided in your baseline plan (300 words or less).

	Indicator	Total	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
4 2	New workstations installed and available to the public	545	Cumulative. Additional sites and expanded sites were necessary to reallocate resources from sites that, for a variety of reasons, were not able to begin offering services as originally scheduled due to unforeseen circumstances.
4.b.	Average users per week (NOT cumulative)	957	This is the statewide average number of users per week.
4.c.	Number of PCCs with upgraded broadband connectivity	0	N/A
4.d.	Number of PCCs with new broadband wireless connectivity	0	N/A

	Indicator	Total	Narrative (describe your reasons for any variance from the baseline plan or any other relevant information)
4.e.	Number of additional hours per week existing and new PCCs are open to the public as a result of BTOP funds	1,579	The figure reported is the total of the average hours per week all locations provided BTOP services because the number of hours existing PCCs operate are a function of other factors besides BTOP funds.

5. Training Programs. In the chart below, please describe the training programs provided at each of your BTOP-funded PCCs.

Name of Training Program	Length of Program (per hour basis)	Number of Participants per Program	Number of Training Hours per Program
ROUND VALLEY LIBRARY - Supervised Open Access Lab (actual average program length is 1.7 hours)	2	42	72
AVONDALE CIVIC CENTER LIBRARY - Supervised Open Access Lab (actual average program length is 1.4 hours)	1	4	6
CHANDLER LIBRARY - Supervised Open Access Lab (actual average program length s 0.5 hours)	1	513	232
CITY OF MESA MAIN LIBRARY - Supervised Open Access Lab (actual average program length is 0.75 hours)	1	245	205
FLAGSTAFF PUBLIC LIBRARY Supervised Open Access Lab actual average program length s 1.7 hours)	2	47	80
GLENDALE MAIN LIBRARY - Supervised Open Access Lab actual average program length s 0.9 hours)	1	129	111
HOLBROOK LIBRARY - Supervised Opean Access Lab (actual average program length s 1.4 hours)	1	185	267
NORTH VALLEY REGIONAL LIBRARY - Supervised Open Access Lab (actual average program length is 0.4 hours)	1	131	52
BULLHEAD CITY BRANCH LIBRARY - Supervised Open Access Lab (actual average program length is 0.4 hours)	1	617	242
NOGALES-ROCHLIN LIBRARY Supervised Open Access Lab (actual average program length s 3.5 hours)	4	17	59
PARKER LIBRARY - Supervised Open Access Lab	2	173	346
ACACIA LIBRARY - Supervised Open Access Lab (actual average program length is 0.9 nours)	1	155	139

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1	235 39	69
1	39	
		51
1		
	85	72
2	19	30
1	9	9
1	1	1
1	40	10
2	25	45
2	4	8
1	4	4
2	16	32
1	8	5
	2 2 1	2 25 2 4 1 4 2 16

JOEL D VALDEZ MAIN LIBRARY - Office Skills/ Software (actual average program length is 1.1 hours)	1	32	36
ROUND VALLEY LIBRARY - ESL	1	1	1
AVONDALE CIVIC CENTER LIBRARY - ESL (actual average program length is 2.5 hours)	3	1	3
DOUGLAS LIBRARY - ESL	4	4	16
NOGALES-ROCHLIN LIBRARY - ESL	1	2	2
JOEL D VALDEZ MAIN LIBRARY - ESL	4	12	48
ROUND VALLEY LIBRARY - GED (actual average program length is 1.5 hours)	2	2	3
AVONDALE CIVIC CENTER LIBRARY - GED	1	2	2
DOUGLAS LIBRARY - GED (actual average program length is 3.3 hours)	3	4	13
NORTH VALLEY REGIONAL LIBRRAY - GED (actual average program length is 2.3 hours)	2	2	5
NOGALES-ROCHLIN LIBRARY - GED (actual average program length is 1.5 hours)	2	3	5
ACACIA LIBRARY - GED	1	2	2
ROUND VALLEY LIBRARY - College Prep Training	2	22	44
AVONDALE CIVIC CENTER LIBRARY - College Prep Training (actual average program length is 1.5 hours)	2	1	2
DOUGLAS LIBRARY - College Prep Training	4	1	4
JOEL D VALDEZ MAIN LIBRARY - College Prep Training	2	18	36
ROUND VALLEY LIBRARY - Basic Inet & Computer Use (actual average program length is 1.9 hours)	2	40	75
AVONDALE CIVIC CENTER LIBRARY - Basic Inet & Computer Use (actual average program length is 1.3 hours)	1	90	119
CITY OF MESA MAIN LIBRRAY - Basic Inet & Computer Use (actual average program length is 1.6 hours)	2	244	378

2	7	15
1	30	36
2	5	10
1	151	46
2	2	4
2	15	60
2	90	196
1	32	24
1	15	18
1	61	18
3	3	8
2	1	2
2	24	46
2	3	5
2	4	7
4	12	48
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ACACIA LIBRARY - Career & Self Assessment (actual average program length is 4.3 hours)	4	30	130
OCOTILLO LIBRARY - Career & Self Assessment	1	5	5
JOEL D VALDEZ MAIN LIBRARY - Career & Self Assessment	2	1	2
PRESCOTT LIBRARY - Career & Self Assessment	1	1	1
ACOTTSDALE CIVIC CENTER LIBRARY - Career & Self Assessment (actual average program length is 1.5 hours)	2	5	8
AVONDALE CIVIC CENTER LIBRARY - Creating a Small Business	1	1	1
CITY OF MESA MAIN LIBRARY - Creating a Small Business	2	1	2
DOUGLAS PUBLIC LIBRARY - Creating a Small Business	1	1	1
JOEL D VALDEZ MAIN LIBRARY - Creating a Small Business	5	91	455
ROUND VALLEY LIBARRY - Social Media	1	1	1
AVONDALE CIVIC CENTER LIBRARY - Social Media	1	1	1
CITY OF MESA MAIN LIBRARY - Social Media	2	3	6
FLAGSTAFF LIBRARY - Social Media	4	3	12
NORTH VALLEY REGIONAL LIBRARY - Social Media (actual average program length is 0.5 hours)	1	43	22
ACACIA LIBRARY - Social Media	4	5	20
OCOTILLO LIBRARY - Social Media	1	11	11
JOEL D VALDEZ MAIN LIBRARY - Social Media	3	14	42
SCOTTSDALE CIVIC CENTER LIBRARY - Social Media (actual average program length is 0.2 hours)	1	18	3
AVONDALE CIVIC CENTER LIBRARY - Interviewing (actual average program length is 0.9 hours)	1	6	5
CITY O FMESA MAIN LIBRARY - Interviewing	1	4	4

FLAGSTAFF LIBRARY - Interviewing (actual average program length is 1.5 hours)	2	2	3
GILA BEND BRANCH LIBRARY - Interviewing	4	6	24
BULLHEAD CITY BRANCH LIBRARY - Interviewing	2	4	8
NOGALES-ROCHLIN LIBRARY - Interviewing (actual average program length is 1.5 hours)	2	1	2
PARKER LIBRARY - Interviewing (actual average program length is 3.5 hours)	4	7	25
ACACIA LIBRARY - Interviewing (actual average program length is 2.3 hours)	2	12	28
OCOTILLO LIBRARY - Interviewing	3	83	249
JOEL D VALDEZ MAIN LIBRARY - Interviewing	2	18	36
PRESCOTT LIBRARY - Interviewing (actual average program length is 3.9 hours)	4	11	43
SAFFORD CITY - GRAHAM COUNTY LIBRARY - Interviewing	2	20	40
SCOTTSDALE CIVIC CENTER LIBRARY - Interviewing (actual average program length is 1.6 hours)	2	8	13
YUMA COUNTY LIBRARY - Interviewing (actual average program length is 1.5 hours)	2	9	14
ROUND VALLEY LIBRARY - Resumes & Cover Letters (actual average program length is 2.1 hours)	2	6	13
AVONDALE CIVIC CENTER LIBRARY - Resumes & Cover Letters (actual average program length is 1.7 hours)	2	22	38
CHANDLER LIBRARY - Resumes & Cover Letters (actual average program length is 0.5 hours)	1	513	232
CITY OF MESA MAIN LIBRARY - Resumes & Cover Letters (actual average program length is 1.3 hours)	1	80	107
DOUGLAS LIBRARY - Resumes & Cover Letters (actual average program length is 1.6 hours)	2	20	32
FLAGSTAFF LIBRARY - Resumes & Cover Letters (actual average program length	3	13	43

is 3.3 hours)			
GLENDALE MAIN LIBRARY - Resumes & Cover Letters (actual average program length is 3.5 hours)	4	12	42
GILA BEND BRANCH LIBRARY - Resumes & Cover Letters (actual average program length is 0.75 hours)	1	49	39
NORTH VALLEY REGIONAL LIBRARY - Resumes & Cover Letters (actual average program length is 3.4 hours)	3	43	145
BULLHEAD CITY BRANCH LIBRARY - Resumes & Cover Letters	2	8	16
NOGALES-ROCHLIN LIBRARY - Resumes & Cover Letters (actual average program length is 1.9 hours)	2	7	13
PARKER LIBARRY - Resumes & Cover Letters (actual average program length is 1.6 hours)	2	14	22
ACACIA LIBRARY - Resumes & Cover Letters (actual average program length is 0.9 hours)	1	50	43
OCOTILLO LIBRARY - Resumes & Cover Letters	3	109	327
PALO VERDE LIBRARY - Resumes & Cover Letters (actual average program length is 2.1 hours)	2	13	27
JOEL D VALDEZ MAIN LIBRARY - Resumes & Cover Letters	4	5	20
MILLER-GLOF LINKS BRANCH LIBRARY - Resumes & Cover Letters	3	2	6
PRESCOTT LIBRARY - Resumes & Cover Letters	2	1	2
SAFFORD CITY - GRAHAM COUNTY LIBRARY - Resumes & Cover Letters	3	17	51
SCOTTSDALE CIVIC CENTER LIBRARY - Resumes & Cover Letters (actual average program length is 1.2 hours)	1	54	65
YUMA COUNTY LIBRARY - Resumes & Cover Letters (actual average program length is 1.5 hours)	2	10	15
GILA BEND BRANCH LIBRARY - OTHER On-line Job Search Skills	1	77	77

LIBRARY - OTHER Job Club	1	7	7
GILA BEND BRANCH LIBRARY - OTHER On-line Job Application Skills BULLHEAD CITY BRANCH	1	90	90
SCOTTSDALE CIVIC CENTER LIBRARY - OTHER On-line Job Application Skills (actual average program length is 2.2 hours)	2	21	45
PALO VERDE LIBRARY - OTHER On-line Job Application Skills (actual average program length is 1.5 hours)	2	1	2
NOGALES -ROCHLIN LIBRARY - OTHER On-line Job Application Skills (actual average program length is 2.1 hours)	2	39	84
DOUGLAS LIBRARY - OTHER On-line Job Application Skills (actual average program length is 3.1 hours)	3	24	75
AVONDALE CIVIC CENTER LIBRARY - OTHER On-line Job Application Skills (actual average program length is 1.5 hours)	2	15	23
ROUND VALLEY LIBRARY - OTHER On-line Job Application Skills (actual average program length is 1.3 hours)	1	5	7
BULLHEAD CITY BRANCH LIBRARY - OTHER On-line Job Search Skills	2	3	6
DOUGLAS LIBRARY - OTHER On-line Job Search Skills (actual average program length is 2.1 hours)	2	20	43
AVONDALE CIVIC CENTER LOBRARY - OTHER On-line Job Search Skills (actual average program length is 1.75 hours)	2	13	24
SCOTTSDALE CIVIC CENTER LIBRARY - OTHER On-line Job Search Skills (actual average program length is 1.1 hours)	1	22	24
PALO VERDE LIBRARY - OTHER On-line Job Search Skills	2	3	6
OCOTILLO LIBRARY - OTHER On-line Job Search Skills	3	46	138
NORTH VALLEY REGIONAL LIBRARY - OTHER On-line Job Search Skills (actual average program length is 3.5 hours)	4	14	49

GEASA-MARANA BRANCH LIBRARY - OTHER Job Club	2	8	16
PARKER LIBRARY - OTHER Financial Skills	2	5	10
FLAGSTAFF LIBRARY - OTHER Individual One-on-One Sessions (actual average program length is 1.2 hours)	1	80	94
MILLER-GOLF LINKS BRANCH LIBRARY - OTHER Individual One-on-One Sessions (actual average program length is 0.9 hours)	1	93	87
PRESCOTT LIBRARY - OTHER Individual One-on-One Sessions	3	2	6
SAFFORD CITY - GRAHAM COUNTY LIBRARY - OTHER Individual One-on-One Sessions	1	74	74
YUMA COUNTY LIBRARY DISTRICT - OTHER Individual One-on-One Sessions (actual average program length is 2.5 hours)	3	74	184
OCOTILLO LIBRARY - OTHER Individual One-on-One Sessions	2	12	24
NORTH VALLEY REGIONAL LIBRARY - OTHER Community Outreach & Education (actual average program length is 0.5 hours)	1	14	8
PARKER LIBRARY - OTHER Community Outreach & Education (actual average program length is 1.75 hours)	2	18	32
JOEL D VALDEZ MAIN LIBRARY - OTHER Community Outreach & Education	42	3	126
NOGALES-ROCHLIN LIBRARY - OTHER Community Outreach & Education	2	2	4
HOLBROOK LIBRARY - OTHER Unsupervised Open Lab Sessions (actual average program length is 0.6 hours)	1	20	12
NOGALES-ROCHLIN LIBRARY - OTHER Unsupervised Open Lab Sessions (actual average program length is 0.9 hours)	1	183	165
PARKER LIBRARY - OTHER Unsupervised Open Lab Sessions (actual average program length is 3.7 hours)	4	8	29

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ACACIA LIBRARY - OTHER Unsupervised Open Lab Sessions (actual average program length is 0.9 hours)	1	154	139	
SAFFORD CITY - GRAHAM COUNTY LIBRARY - OTHER Unsupervised Open Lab Sessions (actual average program length is 0.6 hours)	1	130	78	
YUMA COUNTY LIBRARY DISTRICT - OTHER Unsupervised Open Lab Sessions	8	2	16	
LEARNING EXPRESS - Resume Writing (actual average program length is 1.3 hours)	1	314	408	
LEARNING EXPRESS - Cover Letters	1	60	60	
LEARNING EXPRESS - Computer Skills (actual average program length is 0.75 hours)	1	62	47	
LEARNING EXPRESS - Job Searches (actual average program length is 0.2 hours)	1	3,701	555	
Add Tr	aining Program	Remove Training Pro	ogram	

RECIPIENT NAME: The Office of the Governor, Arizona Office of Economic Recovery

AWARD NUMBER: 04-41-B10521 DATE: 04/16/2013

Project Indicators (Next Quarter)

1. Please describe significant project accomplishments planned for completion during the next quarter (600 words or less). Since this project is ending on June 30, 2013, services to patrons will wrap-up and activities will shift from program services to project ending and sustainability efforts.

2. Please provide the percent complete anticipated for the following key milestones in your project as of the end of the next quarter. Write "0" in the second column if your project does not include this activity. Figures should be reported cumulatively from award inception to the end of the next reporting quarter. Please provide a narrative description if the planned percent complete is different from the target provided in your baseline plan (300 words or less).

	Milestone	Planned Percent Complete	Narrative (describe reasons for any variance from baseline plan or any relevant information)
2.a.	Overall Project	100	Due to unforeseen delays, project implementation took longer than anticipated; therefore, resources were reallocated to training services and expanded sites. Hence funding allocation by budget category has changed.
2.b.	Equipment / Supply Purchases	-	Milestone Data Not Required
2.c.	Public Computer Centers Established	-	Milestone Data Not Required
2.d.	Public Computer Centers Improved	-	Milestone Data Not Required
2.e.	New Workstations Installed	-	Milestone Data Not Required
2.f.	Existing Workstations Upgraded	-	Milestone Data Not Required
2.g.	Outreach Activities	-	Milestone Data Not Required
2.h.	Training Programs	-	Milestone Data Not Required
2.i.	Other (please specify):	-	Milestone Data Not Required

3. Please describe any challenges or issues anticipated during the next quarter that may impact planned progress against the project milestones listed above. In particular, please identify any areas or issues where technical assistance from the BTOP program may be useful (600 words or less).

OER does not anticipate any challenges or issues preventing the continued implementation of the project.

Public Computer Center Budget Execution Details

Activity Based Expenditures (Public Computer Centers)

1. Please provide details below on your total budget, cumulative actual expenditures (for the period ending the current quarter), and cumulative anticipated expenditures (for the period ending next quarter) for each line item, including detailed disbursements of both matching funds and federal funds from project inception through end of this quarter (actual) or next quarter (anticipated). Actual and anticipated figures should be reported cumulatively from award inception to the end of the applicable reporting quarter.

Budget for Entire Project			Actuals from Project Inception through End of Current Reporting Period		Anticipated Actuals from Project Inception through End of Next Reporting Period				
Cost Classification	Total Cost (plan)	Matching Funds (plan)	Federal Funds (plan)	Total Cost	Matching Funds	Federal Funds	Total Costs	Matching Funds	Federal Funds
a. Personnel	\$99,140	\$19,624	\$79,516	\$83,107	\$17,678	\$65,429	\$99,140	\$19,624	\$79,516
b. Fringe Benefits	\$30,348	\$5,234	\$25,114	\$28,105	\$5,932	\$22,173	\$33,532	\$6,585	\$26,947
c. Travel	\$33,575	\$10,073	\$23,502	\$22,307	\$6,411	\$15,896	\$29,307	\$8,423	\$20,884
d. Equipment	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
e. Supplies	\$734,461	\$220,338	\$514,123	\$828,383	\$251,332	\$577,051	\$839,683	\$254,760	\$584,923
f. Contractual	\$1,358,537	\$425,061	\$933,476	\$924,196	\$295,064	\$629,132	\$1,241,309	\$390,553	\$850,756
g. Construction	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
h. Other	\$85,000	\$25,500	\$59,500	\$90,315	\$23,833	\$66,482	\$98,090	\$25,885	\$72,205
i. Total Direct Charges (sum of a through h)	\$2,341,061	\$705,830	\$1,635,231	\$1,976,413	\$600,250	\$1,376,163	\$2,341,061	\$705,830	\$1,635,231
j. Indirect Charges	\$11,705	\$0	\$11,705	\$11,058	\$0	\$11,058	\$11,705	\$0	\$11,705
k. TOTALS (sum of i and j)	\$2,352,766	\$705,830	\$1,646,936	\$1,987,471	\$600,250	\$1,387,221	\$2,352,766	\$705,830	\$1,646,936

2. Program Income: Please provide the program income you listed in your application budget and actuals to date through the end of the reporting period.

a. Application Budget Program Income: \$0

b. Program Income to Date: \$0