

**ANNUAL PERFORMANCE PROGRESS REPORT FOR PUBLIC COMPUTER CENTERS**

**General Information**

|  |   |  |
|--|---|--|
| <b>1. Federal Agency and Organizational Element to Which Report is Submitted</b><br><br>Department of Commerce, National Telecommunications and Information Administration | <b>2. Award Identification Number</b><br><br>04-41-B10521 | <b>3. DUNS Number</b><br><br>829811475 |
|--|---|--|

**4. Recipient Organization**  
  
 The Office of the Governor, Arizona Office of Economic Recovery 1700 W Washington Street, Phoenix, AZ 85007-2812

|  |  |
|--|--|
| <b>5. Current Reporting Period End Date (MM/DD/YYYY)</b><br><br>12-31-2011 | <b>6. Is this the last Annual Report of the Award Period?</b><br><br><input type="radio"/> Yes <input checked="" type="radio"/> No |
|--|--|

**7. Certification: I certify to the best of my knowledge and belief that this report is correct and complete for performance of activities for the purposes set forth in the award documents.**

|   |   |
|---|---|
| <b>7a. Typed or Printed Name and Title of Certifying Official</b><br><br>Luis Marquez | <b>7c. Telephone (area code, number and extension)</b><br><br>(Empty) |
|   | <b>7d. Email Address</b><br><br>lmarquez@az.gov                       |

|   |  |
|---|--|
| <b>7b. Signature of Certifying Official</b><br><br>Submitted Electronically | <b>7e. Date Report Submitted (MM/DD/YYYY):</b><br><br>01-30-2012 |
|---|--|

(Empty space for additional comments or notes)

**PROJECT INDICATORS**

1. Are you establishing new Public Computer Centers (PCCs) or improving existing PCCs?

New  Improved  Both

2. How many PCCs were established or improved, and what type of institution(s) were they associated with? Please provide actual total numbers to date. Figures should be reported cumulatively from award inception to the end of the most recent calendar year. Recipients should only count the PCCs that were fully established or in which improvements have been fully completed in that year (that is, partial improvements should not be counted).

| Institutions   | Established | Improved | Total |
|--|-------------|----------|-------|
| Schools (K-12)                                       | 0           | 0        | 0     |
| Libraries  | 0           | 59       | 59    |
| Community Colleges                                   | 0           | 0        | 0     |
| Universities / Colleges                              | 0           | 0        | 0     |
| Medical / Health care Facilities                     | 0           | 0        | 0     |
| Public Safety Entities                               | 0           | 0        | 0     |
| Job-Training and/or Economic Development Institution | 0           | 0        | 0     |
| Other Community Support-Governmental                 | 0           | 0        | 0     |
| (please specify): N/A                                |             |          |       |
| Other Community Support-Non-Governmental             | 0           | 0        | 0     |
| (please specify): N/A                                |             |          |       |

3. Please complete the following chart for each PCC established or improved using BTOP funds. Please provide actual total numbers to date.

3.a. New PCCs

| New PCC Address | Number of Workstations Available to the Public | Total Hours of Operation per 120-hour Business Week | Total Hours of Operation per 48-hour Weekend | Speed of Broadband Access to Facility (Mbps) | Average Number of Users per Week |
|-----------------|--|---|--|--|----------------------------------|
| 0               | 0  | 0   | 0  | 0  | 0                                |

Add New PCC

Remove New PCC

3.b. Improved PCCs

| New PCC Address | Number of Workstations Available to the Public | Total Hours of Operation per 120-hour Business Week | Total Hours of Operation per 48-hour Weekend | Speed of Broadband Access to Facility (Mbps) | Average Number of Users per Week |
|-----------------|--|---|--|--|----------------------------------|
|-----------------|--|---|--|--|----------------------------------|

Prior to Improvement

|  |    |    |   |   |     |
|--|----|----|---|---|-----|
| APACHE: Round Valley Public Library, 179 South Main St, Eagar, AZ, 85925         | 28 | 21 | 4 | 2 | 173 |
| APACHE: St. Johns Public Library, 35 S 3rd West, St. Johns, AZ, 85936            | 26 | 39 | 4 | 2 | 117 |
| APACHE: Vernon Public Library, 10 Main Street, Vernon, AZ, 85940                 | 4  | 12 | 0 | 2 | 6   |
| COCHISE: Sunsites Community Library, 210 North Ford Road, Pearce, AZ, 85625-4042 | 4  | 21 | 4 | 3 | 78  |

| <b>Prior to Improvement</b>   |    |    |    |     |       |
|---|----|----|----|-----|-------|
| COCHISE: City of Douglas Public Library, 560 East 10th Street, Douglas, AZ, 85607-2010                | 5  | 45 | 8  | 10  | 686   |
| COCONINO: Flagstaff Public Library, 300 West Aspen, Flagstaff, AZ, 86001-5304                         | 51 | 53 | 7  | 10  | 707   |
| COCONINO: Williams Public Library, 113 South 1st Street, Williams, AZ, 86046-2596                     | 20 | 38 | 4  | 10  | 277   |
| GILA: Miami Memorial Library, 282 South Adonis Avenue, Miami, AZ, 85539-1402                          | 9  | 39 | 4  | 1.5 | 81    |
| MARICOPA: Buckeye Public Library, 310 North 6th Street, Buckeye, AZ, 85326-2439                       | 16 | 50 | 0  | 6   | 644   |
| MARICOPA: Desert Foothills Library, 38443 North Schoolhouse Road, Cave Creek, AZ, 85331-8647          | 22 | 48 | 10 | 10  | 95    |
| MARICOPA: Law & Research Library, 177 W. Washington, Suite 200, Phoenix, AZ, 85007                    | 0  | 30 | 0  | 10  | 200   |
| MARICOPA: Aguila Public Library, 51300 West U.S. 60, Aguila, AZ, 85320                                | 8  | 40 | 7  | 10  | 286   |
| MARICOPA: Ed Robson Branch Library, 9330 East Riggs Road, Sun Lakes, AZ, 85248-7404                   | 9  | 41 | 8  | 10  | 415   |
| MARICOPA: El Mirage Branch Library, 14011 North 1st Avenue, El Mirage, AZ, 85335-3238                 | 0  | 41 | 8  | 10  | 627   |
| MARICOPA: Fountain Hills Branch Library, 12901 North La Montana Drive, Fountain Hills, AZ, 85268-3857 | 47 | 56 | 8  | 10  | 1,018 |

|   |    |    |    |    |       |
|---|----|----|----|----|-------|
| MARICOPA: Gila Bend Branch Library, 202 North Euclid, Gila Bend, AZ, 85337                        | 5  | 40 | 0  | 10 | 139   |
| MARICOPA: Goodyear Branch Library, 250 North Litchfield Road, Suite 185, Goodyear, AZ, 85338      | 6  | 38 | 7  | 10 | 17    |
| MARICOPA: Guadalupe Branch Library, 9241 South Avenida del Yaqui, Guadalupe, AZ, 85283-2529       | 8  | 40 | 0  | 10 | 558   |
| MARICOPA: Litchfield Park Branch Library, 101 West Wigwam Blvd, Litchfield Park, AZ, 85340-4643   | 8  | 56 | 8  | 10 | 907   |
| MARICOPA: North Valley Regional Library, 40410 North Gavilan Peak Parkway, Anthem, AZ, 85086-2754 | 54 | 56 | 12 | 10 | 1,659 |
| MARICOPA: Northwest Regional Library, 16089 North Bullard Avenue, Surprise, AZ, 85374-7417        | 64 | 57 | 13 | 10 | 3,410 |
| MARICOPA: Perry Branch Library, 11965 East Queen Creek Road, Gilbert, AZ, 85296-0329              | 39 | 47 | 7  | 10 | 1,300 |
| MARICOPA: Queen Creek Branch Library, 21802 South Ellsworth Road, Queen Creek, AZ, 85242-9327     | 34 | 52 | 8  | 10 | 989   |
| MARICOPA: Southeast Regional Library, 775 North Greenfield Road, Gilbert, AZ, 85234-5030          | 55 | 51 | 7  | 10 | 3,653 |
| MARICOPA: Sun City Branch Library, 16828 North 99th Avenue, Sun City, AZ, 85351-1299              | 14 | 42 | 8  | 10 | 0     |
| MARICOPA: White Tank Branch Library, 20304 W White Tank Mountain Rd, Waddell,                     | 44 | 0  | 0  | 10 | 0     |

|  |    |    |    |     |       |
|--|----|----|----|-----|-------|
| AZ, 85355  |    |    |    |     |       |
| MARICOPA: Tolleson Public Library, 9555 West Van Buren, Tolleson, AZ, 85353-2816           | 20 | 46 | 4  | 1.4 | 229   |
| NAVAJO: Holbrook Public Library, 403 Park Street, Holbrook, AZ, 86025-2701                 | 12 | 38 | 4  | 3   | 126   |
| NAVAJO: Show Low Public Library, 181 North 9th Street, Show Low, AZ, 85901                 | 38 | 52 | 7  | 6   | 646   |
| NAVAJO: Snowflake-Taylor Public Library, 418 South 4th West, Snowflake, AZ, 85937-5549     | 14 | 37 | 4  | 3   | 173   |
| PIMA: Joel D. Valdez Main Library, 101 North Stone Avenue, Tucson, AZ, 85701-1501          | 50 | 50 | 11 | 10  | 2,366 |
| PIMA: Eckstrom-Columbus Library, 4350 East 22nd Street, Tucson, AZ, 85711-5706             | 16 | 47 | 12 | 10  | 1,060 |
| PIMA: El Pueblo Library, 101 West Irvington, Tucson, AZ, 85714-3050                        | 13 | 41 | 8  | 10  | 521   |
| PIMA: El Rio Library, 1390 West Speedway, Tucson, AZ, 85745-2324                           | 5  | 41 | 0  | 10  | 160   |
| PIMA: Geasa-Marana Library, 13370 Lon Adams Road, Marana, AZ, 85653-9050                   | 7  | 32 | 8  | 10  | 220   |
| PIMA: Joyner-Green Valley Library, 601 North La Canada Drive, Green Valley, AZ, 85614-3496 | 22 | 47 | 12 | 10  | 1,017 |
| PIMA: Kirk-Bear Canyon Library, 8959 East Tanque Verde Road, Tucson, AZ, 85749-9504        | 19 | 47 | 12 | 10  | 1,326 |
| PIMA: Martha Cooper Branch Library, 1377 North Catalina Avenue, Tucson, AZ,                | 21 | 47 | 12 | 10  | 1,221 |

|  |    |    |    |    |       |
|--|----|----|----|----|-------|
| 85712-3915   |    |    |    |    |       |
| PIMA: Miller-Golf Links Library, 9640 East Golf Links Road, Tucson, AZ, 85730-1460       | 21 | 47 | 8  | 10 | 861   |
| PIMA: Nanini Library, 7300 North Shannon Road, Tucson, AZ, 85741-2137                    | 17 | 47 | 12 | 10 | 824   |
| PIMA: Quincie-Douglas Branch Library, 1585 East 36th Street, Tucson, AZ, 85713-3703      | 36 | 47 | 12 | 10 | 1,114 |
| PIMA: Sam Lena-South Tucson Library, 1607 South 6th Avenue, Tucson, AZ, 85713-2803       | 26 | 39 | 12 | 10 | 743   |
| PIMA: Santa Rosa Learning Center Library, 1075 South 10th Avenue, Tucson, AZ, 85701-2900 | 38 | 36 | 8  | 10 | 420   |
| PIMA: Valencia Library, 202 West Valencia Road, Tucson, AZ, 85706-6897                   | 30 | 47 | 12 | 10 | 1,133 |
| PIMA: Wheeler Taft Abbett Sr., 7800 North Schisler Drive, Tucson, AZ, 85743-7279         | 56 | 47 | 12 | 10 | 1,036 |
| PIMA: Woods Memorial Library, 3455 North First Avenue, Tucson, AZ, 85719-1894            | 23 | 47 | 12 | 10 | 1,469 |
| PINAL: Vista Grande Library, 1556 N. Arizola Rd., Casa Grande, AZ, 85122                 | 34 | 45 | 4  | 3  | 0     |
| SANTA CRUZ: Patagonia Public Library, 346 Duquesne, Patagonia, AZ, 85624-0415            | 9  | 35 | 4  | 6  | 157   |
| YAVAPAI: Cottonwood Public Library, 100 South 6th Street, Cottonwood, AZ, 86326-4238     | 23 | 48 | 7  | 3  | 721   |
| YAVAPAI: Prescott Public Library, 215 East Goodwin Street, Prescott, AZ,                 | 64 | 52 | 12 | 10 | 2,764 |

|   |    |   |   |     |       |
|---|----|---|---|-----|-------|
| 86303-3998  |    |   |   |     |       |
| YAVAPAI: Prescott Valley Public Library, 7401 East Civic Circle, Prescott Valley, AZ, 86314-2228  | 59 | 52  | 6 | 10  | 851   |
| YUMA: Yuma County Main Library, 2951 South 21st Drive, Yuma, AZ, 85364-7751                       | 91 | 44  | 8 | 0   | 0     |
| YUMA: Dateland Branch Library, Avenue 64E and Interstate 8, Dateland, AZ, 85333                   | 32 | 38  | 0 | 1.5 | 143   |
| YUMA: Foothills Branch Library, 13226 East South Frontage Road, Yuma, AZ, 85367-7416              | 55 | 33  | 8 | 1.5 | 468   |
| YUMA: Heritage Branch Library, 350 Third Avenue, Yuma, AZ, 85364-3897                             | 48 | 33  | 8 | 1.5 | 1,488 |
| YUMA: Roll Branch Library, 5151 South Avenue 39 East, 5151 South Avenue 39E, Roll, AZ, 85347-9500 | 41 | 38  | 0 | 1.5 | 71    |
| YUMA: San Luis Branch Library, 1075 N 6th Ave, San Luis, AZ, 85349                                | 62 | 39  | 8 | 1.5 | 457   |
| YUMA: Somerton Branch Library, 240 Canal Street, Somerton, AZ, 85350                              | 46 | 33  | 8 | 1.5 | 579   |
| YUMA: Wellton Branch Library, 28790 San Jose Ave, Wellton, AZ, 85356                              | 58 | 33  | 8 | 1.5 | 432   |
| <input type="button" value="Add New PCC"/>  |    | <input type="button" value="Remove New PCC"/> |   |     |       |
| <b>After Improvement</b>  |    |   |   |     |       |
| APACHE: Round Valley Public Library, 179 South Main St, Eagar, AZ, 85925                          | 29 | 12  | 4 | 2.5 | 364   |
| APACHE: St. Johns Public Library, 35 S 3rd West, St. Johns, AZ, 85936                             | 27 | 39  | 4 | 2.5 | 277   |

|  |    |    |    |     |       |
|--|----|----|----|-----|-------|
| APACHE: Vernon Public Library, 10 Main Street, Vernon, AZ, 85940                             | 5  | 30 | 0  | 2.5 | 12    |
| COCHISE: Sunsites Community Library, 210 North Ford Road, Pearce, AZ, 85625-4042             | 5  | 21 | 2  | 5   | 34    |
| COCHISE: City of Douglas Public Library, 560 East 10th Street, Douglas, AZ, 85607-2010       | 17 | 43 | 4  | 5   | 74    |
| COCONINO: Flagstaff Public Library, 300 West Aspen, Flagstaff, AZ, 86001-5304                | 52 | 53 | 8  | 10  | 2,473 |
| COCONINO: Williams Public Library, 113 South 1st Street, Williams, AZ, 86046-2596            | 21 | 49 | 3  | 8   | 0     |
| GILA: Miami Memorial Library, 282 South Adonis Avenue, Miami, AZ, 85539-1402                 | 21 | 39 | 4  | 1.5 | 1,403 |
| MARICOPA: Buckeye Public Library, 310 North 6th Street, Buckeye, AZ, 85326-2439              | 17 | 44 | 0  | 0   | 587   |
| MARICOPA: Desert Foothills Library, 38443 North Schoolhouse Road, Cave Creek, AZ, 85331-8647 | 23 | 45 | 10 | 0   | 144   |
| MARICOPA: Law & Research Library, 177 W. Washington, Suite 200, Phoenix, AZ, 85007           | 1  | 45 | 0  | 10  | 0     |
| MARICOPA: Aguila Public Library, 51300 West U.S. 60, Aguila, AZ, 85320                       | 9  | 75 | 7  | 1.5 | 0     |
| MARICOPA: Ed Robson Branch Library, 9330 East Riggs Road, Sun Lakes, AZ, 85248-7404          | 10 | 41 | 8  | 1.5 | 0     |
| MARICOPA: El Mirage Branch Library, 14011 North 1st Avenue, El Mirage, AZ,                   | 1  | 41 | 8  | 1.5 | 0     |

|   |    |    |    |     |   |
|---|----|----|----|-----|---|
| 85335-3238  |    |    |    |     |   |
| MARICOPA: Fountain Hills Branch Library, 12901 North La Montana Drive, Fountain Hills, AZ, 85268-3857 | 48 | 40 | 8  | 10  | 0 |
| MARICOPA: Gila Bend Branch Library, 202 North Euclid, Gila Bend, AZ, 85337                            | 17 | 39 | 0  | 1.5 | 0 |
| MARICOPA: Goodyear Branch Library, 250 North Litchfield Road, Suite 185, Goodyear, AZ, 85338          | 7  | 38 | 7  | 1.5 | 0 |
| MARICOPA: Guadalupe Branch Library, 9241 South Avenida del Yaqui, Guadalupe, AZ, 85283-2529           | 9  | 40 | 0  | 1.5 | 0 |
| MARICOPA: Litchfield Park Branch Library, 101 West Wigwam Blvd, Litchfield Park, AZ, 85340-4643       | 9  | 56 | 8  | 1.5 | 0 |
| MARICOPA: North Valley Regional Library, 40410 North Gavilan Peak Parkway, Anthem, AZ, 85086-2754     | 71 | 56 | 4  | 10  | 0 |
| MARICOPA: Northwest Regional Library, 16089 North Bullard Avenue, Surprise, AZ, 85374-7417            | 65 | 56 | 12 | 10  | 0 |
| MARICOPA: Perry Branch Library, 1965 East Queen Creek Road, Gilbert, AZ, 85296-0329                   | 40 | 42 | 6  | 10  | 0 |
| MARICOPA: Queen Creek Branch Library, 21802 South Ellsworth Road, Queen Creek, AZ, 85242-9327         | 35 | 52 | 8  | 10  | 0 |
| MARICOPA: Southeast Regional Library, 775 North Greenfield Road, Gilbert, AZ, 85234-5030              | 56 | 51 | 11 | 10  | 0 |

|  |    |    |    |     |       |
|--|----|----|----|-----|-------|
| MARICOPA: Sun City Branch Library, 16828 North 99th Avenue, Sun City, AZ, 85351-1299       | 15 | 40 | 8  | 1.5 | 0     |
| MARICOPA: White Tank Branch Library, 20304 W White Tank Mountain Rd, Waddell, AZ, 85355    | 45 | 41 | 7  | 1.5 | 0     |
| MARICOPA: Tolleson Public Library, 9555 West Van Buren, Tolleson, AZ, 85353-2816           | 21 | 0  | 0  | 1.5 | 182   |
| NAVAJO: Holbrook Public Library, 403 Park Street, Holbrook, AZ, 86025-2701                 | 24 | 32 | 8  | 2.5 | 93    |
| NAVAJO: Show Low Public Library, 181 North 9th Street, Show Low, AZ, 85901                 | 39 | 45 | 7  | 10  | 805   |
| NAVAJO: Snowflake-Taylor Public Library, 418 South 4th West, Snowflake, AZ, 85937-5549     | 15 | 0  | 0  | 2.5 | 223   |
| PIMA: Joel D. Valdez Main Library, 101 North Stone Avenue, Tucson, AZ, 85701-1501          | 54 | 50 | 11 | 10  | 2,561 |
| PIMA: Eckstrom-Columbus Library, 4350 East 22nd Street, Tucson, AZ, 85711-5706             | 17 | 47 | 0  | 10  | 1,044 |
| PIMA: El Pueblo Library, 101 West Irvington, Tucson, AZ, 85714-3050                        | 14 | 41 | 0  | 10  | 614   |
| PIMA: El Rio Library, 1390 West Speedway, Tucson, AZ, 85745-2324                           | 6  | 41 | 0  | 10  | 146   |
| PIMA: Geasa-Marana Library, 13370 Lon Adams Road, Marana, AZ, 85653-9050                   | 8  | 32 | 8  | 10  | 162   |
| PIMA: Joyner-Green Valley Library, 601 North La Canada Drive, Green Valley, AZ, 85614-3496 | 23 | 47 | 0  | 10  | 764   |

|  |    |    |    |    |       |
|--|----|----|----|----|-------|
| PIMA: Kirk-Bear Canyon Library, 8959 East Tanque Verde Road, Tucson, AZ, 85749-9504      | 20 | 47 | 0  | 10 | 673   |
| PIMA: Martha Cooper Branch Library, 1377 North Catalina Avenue, Tucson, AZ, 85712-3915   | 22 | 47 | 0  | 10 | 1,161 |
| PIMA: Miller-Golf Links Library, 9640 East Golf Links Road, Tucson, AZ, 85730-1460       | 22 | 47 | 12 | 10 | 853   |
| PIMA: Nanini Library, 7300 North Shannon Road, Tucson, AZ, 85741-2137                    | 18 | 47 | 0  | 10 | 777   |
| PIMA: Quincie-Douglas Branch Library, 1585 East 36th Street, Tucson, AZ, 85713-3703      | 37 | 47 | 0  | 10 | 933   |
| PIMA: Sam Lena-South Tucson Library, 1607 South 6th Avenue, Tucson, AZ, 85713-2803       | 27 | 39 | 0  | 10 | 861   |
| PIMA: Santa Rosa Learning Center Library, 1075 South 10th Avenue, Tucson, AZ, 85701-2900 | 39 | 41 | 0  | 10 | 406   |
| PIMA: Valencia Library, 202 West Valencia Road, Tucson, AZ, 85706-6897                   | 31 | 47 | 0  | 10 | 1,214 |
| PIMA: Wheeler Taft Abbott Sr., 7800 North Schisler Drive, Tucson, AZ, 85743-7279         | 57 | 47 | 0  | 10 | 1,100 |
| PIMA: Woods Memorial Library, 3455 North First Avenue, Tucson, AZ, 85719-1894            | 24 | 47 | 0  | 10 | 1,458 |
| PINAL: Vista Grande Library, 1556 N. Arizola Rd., Casa Grande, AZ, 85122                 | 35 | 0  | 0  | 5  | 613   |
| SANTA CRUZ: Patagonia Public Library, 346 Duquesne, Patagonia, AZ, 85624-0415            | 10 | 35 | 4  | 8  | 134   |

|   |     |    |    |     |       |
|---|-----|----|----|-----|-------|
| YAVAPAI: Cottonwood Public Library, 100 South 6th Street, Cottonwood, AZ, 86326-4238              | 24  | 36 | 4  | 2.5 | 348   |
| YAVAPAI: Prescott Public Library, 215 East Goodwin Street, Prescott, AZ, 86303-3998               | 75  | 48 | 16 | 10  | 2,077 |
| YAVAPAI: Prescott Valley Public Library, 7401 East Civic Circle, Prescott Valley, AZ, 86314-2228  | 60  | 41 | 6  | 10  | 877   |
| YUMA: Yuma County Main Library, 2951 South 21st Drive, Yuma, AZ, 85364-7751                       | 103 | 56 | 8  | 8   | 0     |
| YUMA: Dateland Branch Library, Avenue 64E and Interstate 8, Dateland, AZ, 85333                   | 33  | 36 | 0  | 1.5 | 98    |
| YUMA: Foothills Branch Library, 13226 East South Frontage Road, Yuma, AZ, 85367-7416              | 56  | 34 | 7  | 5   | 622   |
| YUMA: Heritage Branch Library, 350 Third Avenue, Yuma, AZ, 85364-3897                             | 49  | 34 | 7  | 5   | 998   |
| YUMA: Roll Branch Library, 5151 South Avenue 39 East, 5151 South Avenue 39E, Roll, AZ, 85347-9500 | 42  | 38 | 0  | 1.5 | 34    |
| YUMA: San Luis Branch Library, 1075 N 6th Ave, San Luis, AZ, 85349                                | 63  | 39 | 8  | 5   | 479   |
| YUMA: Somerton Branch Library, 240 Canal Street, Somerton, AZ, 85350                              | 47  | 34 | 7  | 5   | 872   |
| YUMA: Wellton Branch Library, 28790 San Jose Ave, Wellton, AZ, 85356                              | 59  | 34 | 8  | 5   | 445   |

Add New PCC

Remove New PCC

4.a. Please check the primary uses of the PCCs funded by this award. (Check all that apply.)

- Open Lab Time     Other     Training

**4.b. If "other," please specify the primary use of the PCCs:**  
Open access time as PACs (Public Access Computer) restricted to job-seekers only.

**5. Please list all of the PCC broadband equipment and/or supplies you have purchased during the past year using BTOP grant funds or other (matching) funds, including any customer premises equipment or end-user devices. If additional space is needed, please attach a list of equipment and/or supplies. Please also describe how the equipment and supplies have been deployed (600 words or less).**

| Manufacturer   | Items | Unit Cost per Item | Number of Units | Narrative description of how the equipment and supplies were deployed |
|----------------|-------|--------------------|-----------------|---|
| N/A            | 0     | 0                  | 0               | N/A   |
| <b>Totals:</b> |       | 0                  | 0               |   |

**6. For PCC access and training provided with BTOP grant funds, please provide the information below. Figures should be reported cumulatively from award inception to the end of the most recent calendar year.**

| Types of Access or Training  | Number of People Targeted | Number of People Participating | Total Hours of Training Offered |
|--|---------------------------|--------------------------------|---------------------------------|
| Open Lab Access  | 120                       | 75                             | 96                              |
| Multimedia   | 0                         | 0                              | 0                               |
| Office skills  | 0                         | 0                              | 0                               |
| ESL  | 0                         | 0                              | 0                               |
| GED  | 0                         | 0                              | 0                               |
| College Preparatory Training   | 0                         | 0                              | 0                               |
| Basic Internet and Computer Use  | 40                        | 16                             | 23                              |
| Certified Training Programs  | 0                         | 0                              | 0                               |
| Other (please specify): Career Exploration & Self Assessment, Resumes & Cover Letters, Job Search & Applications, Interviewing | 34                        | 18                             | 17                              |
| <b>Total</b>   | <b>194</b>                | <b>109</b>                     | <b>136</b>                      |

**7. Please describe how your Public Computer Center(s) promotes economic recovery in your area, such as through providing job training, access to job searches, online course offerings, certifications and the like (600 words or less).**

As anchor points in communities, libraries are much more prevalent than alternative sites considered; such as, Arizona Workforce One-Stop or Department of Economic Security (DES) offices. One of the top goals of BTOP2 grant for Arizona was to provide broadband access to the under-served and under-privileged populations, with special emphasis on providing access and help in job search endeavors.

The BTOP2 project's Virtual Workforce Workstations (VWW) are single computers distributed to 205 libraries across Arizona and this represents approximately 95% of all public libraries in Arizona. Although the VWW is another PAC (Public Access Computer) for these libraries, it is reserved for exclusive use by job-seekers. The maximum use time for the VWW is at least double that of any other PAC in order to give time for the patrons to complete job search and job application processes. As many as feasible, and at least one of the librarians, are strongly encouraged to participate in training provided by Arizona Workforce in order to be able to assist patrons in the use of the VWW. As well, the AzJAC project ("Arizona Job Assistance Center @ your local library" which is the branding name for BTOP2 in Arizona) is providing a common portal managed by the AzJAC project team where links, resources, and other offerings are constantly being researched and updated.

The BTOP2 project's Job Help Hubs (JHH) is a computer lab of 10 student computers associated with a part-time instructor that offers both structured classes as well as open use time. By design, the computer lab is mobile and the participating libraries with JHH are strongly encouraged to utilize the JHH equipment at other venues, whether supervised by the part-time instructor, the JHH library, another library, or a partner. Classes range from basic computer skills to adult education such as GED or any adult education that would enhance a patron's resume such as ESL classes.

Arizona Workforce funding has been reduced when compared to previous years. However, Workforce has a program to certify sites as "Access Points" when the sites are not funded or managed by the State, County Workforce or DES. Workforce establishes that the site

shall satisfy equipment, access time, in-person assistance, and trained staff requirements. In return, Workforce provides support and much of the offerings they provide at One-Stops while the sites provide utilization statistics. Arizona planned for all JHH sites to become Workforce 'Access Points' to offer the most to patrons and be part of the sustain ability goal.

**8. To the extent that you have made any subcontracts or sub grants, please provided the number of subcontracts or sub grants that have been made to socially and economically disadvantaged small business (SDB) concerns as defined by section 8(a) of the Small Business Act, 15 U.S.C. 647, as modified by NTIA's adoption of an alternative small business size standard for use in BTOP. Please also provide the names of these SDB entities (150 words or less).**

Whenever possible, local small businesses were utilized in providing materials or services. A small local publisher was used to print marketing materials and two small on-line entrepreneurial businesses were used to supply flash drives and ear-buds to the participating libraries. A small Temporary Employment Agency was used to supply six Job Help Hub instructors. None of the small businesses utilized to date, has 8(a) status; although, one is currently applying.

**9. Please describe any best practices / lessons learned that can be shared with other similar BTOP projects (900 words or less).**

**LESSON LEARNED:** In order to request reimbursement, it is necessary for participating libraries to document equipment received by them. Relying on the participating libraries to submit the lists of equipment received at their location was not effective and created unnecessary delays. Therefore, the process was changed to sending them a list of what should have been shipped and they would verify the list, sign off for items actually received, and return it. Additionally, the signed list was accepted via fax as opposed to requiring it be physically mailed. The compliance rate increased significantly to receiving almost 100% of them within 30 days.